


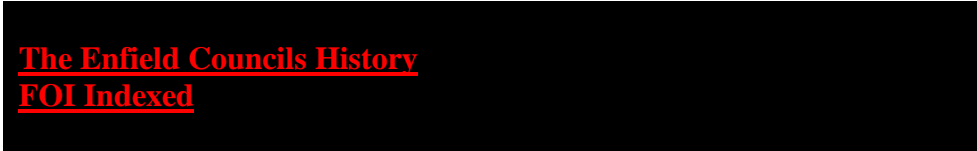
<u>2012</u>	
	Chapter 19 Debra intro
10/06/2012 (Landing Page) Report!	June
03/06/2012	Debbie Came to my flat asking to borrow money!
10/06/2012	Debbie Came to my flat asking to borrow money!
17/06/2012	Debbie Came to my flat asking to borrow money!
24/06/2012	Debbie Came to my flat asking to borrow money!
	July
01/07/2012	Debbie Came to my flat asking to borrow money!
08/07/2012	Debbie Came to my flat asking to borrow money!
15/07/2012	The start of the problems for me in accordance with Debbie Andrews: —
22/07/2012	Debbie Came to my flat asking to borrow money!
23/07/2012	Debbie Came to my flat asking to borrow money!
29/07/2012	Debbie Came to my flat asking to borrow money!
	August
05/08/2012	Debbie Came to my flat asking to borrow money!
12/08/2012	Debbie Came to my flat asking to borrow money!
19/08/2012	Debbie Came to my flat asking to borrow money!
26/08/2012	Debbie Came to my flat asking to borrow money!
	September
02/09/2012	Debbie Came to my flat asking to borrow money!
09/09/2012	Debbie Came to my flat asking to borrow money!
16/09/2012	Debbie Came to my flat asking to borrow money!
23/09/2012	Debbie Came to my flat asking to borrow money!
30/09/2012	Debbie Came to my flat asking to borrow money!
	October
07/10/2012	Debbie Came to my flat asking to borrow money!
14/10/2012	Debbie Came to my flat asking to borrow money!
21/10/2012	Debbie Came to my flat asking to borrow money!
28/10/2012	Debbie Came to my flat asking to borrow money!
	November
04/11/2012	Debbie Came to my flat asking to borrow money!
11/11/2012	Debbie Came to my flat asking to borrow money!
25/11/2012	Debbie Came to my flat asking to borrow money!
	December
02/12/2012	Debbie Came to my flat asking to borrow money!
09/12/2012	Debbi tried to bring me alcoholic drinks today!
16/12/2012	Debbie Came to my flat asking to borrow money!
20/12/2012	Debbi tried to bring me alcoholic drinks today!
23/12/2012	Debbie Came to my flat asking to borrow money!
<u>2013</u>	
06/01/2013	Debbie Came to my flat asking to borrow money!
13/01/2013	Debbie Came to my flat asking to borrow money!
17/01/2013	Debbie came to mine when drunk to say hello!
20/01/2013	Debbie was trying to bring me alcoholic drinks!
27/01/2013	Debbie Came to my flat asking to borrow money!
	February
03/02/2013	Debbie Came to my flat asking to borrow money!
17/02/2013	Debbie Came to my flat asking to borrow money!
24/02/2013	Debbie Came to my flat asking to borrow money!
	March

03/03/2013	Debbie Came to my flat asking to borrow money!
17/03/2013	Debbie Came to my flat asking to borrow money!
24/03/2013	Debbie Came to my flat asking to borrow money!
31/03/2013	Debbie Came to my flat asking to borrow money!
	April
14/04/2013	Debbie Came to my flat asking to borrow money!
21/04/2013	Debbie Came to my flat asking to borrow money!
28/04/2013	Debbie Came to my flat asking to borrow money!
	May
05/05/2013	Debra keeps on knocking at my flat's front door in 24 hours a day to day basis!
12/05/2013	Debbie Came to my flat asking to borrow money!
13/05/2013	Debbie Came to my flat asking to borrow money!
19/05/2013	Debbie Came to my flat asking to borrow money!
26/05/2013	Debbie Came to my flat asking to borrow money!
	June
02/06/2013	Debbie Came to my flat asking to borrow money!
05/06/2013	Debbie must have heard my partner and me having a dispute! "D had Left"
07/06/2013	Debbie wrote me a letter!
09/06/2013	Debbie Came to my flat asking to borrow money!
10/06/2013	Debbie came to mine when drunk to say hello!
12/06/2013	I received another letter off Debbie today!
16/06/2013	Debbie Came to my flat asking to borrow money!
17/06/2013	Debbie kept on writing me letters!
18/06/2013	Debbie came to mine when drunk to say hello!
19/06/2013	Debbie yet again came down to my flat, she smelt of drink!
20/06/2013	Debbie kept writing me letters!
21/06/2013	Debbie was trying to bring me alcoholic drinks!
22/06/2013	Debbie kept writing me letters!
23/06/2013	Debbie Came to my flat asking to borrow money!
24/06/2013	Debbie kept writing me letters I have them all in my position still to date!
28/06/2013	Another letter wrote to me from Debbie!
	July / My Police Curfew Gazebo Case
10/07/2013	I found another letter of Debbie!
11/07/2013	Debra / Moving Bed! <u>1</u> <u>Debra / Moving Bed!</u> Debbie asked me to go into her bedroom: -- In the days to follow I noticed that outside of my flat, I could hear the wind howling through the streets, as the sun was trying to come out to play, while I was still trying to stay safe inside of my home. By this time Debra's fire was nearly out, in this instance, Debra Andrews had knocked on my front door but instead of asking the normal question "like can she borrow some money" she had asked the question of whether I can help her by moving her bed out of her flat, I remember having to agree to help her, so I went upstairs to her flat for the first time and only time. When I entered, I noticed that she had been finding life hard, she had not managed to keep her flat to a high level of standard of hygiene and I could smell the odour of cider that she had been consuming, I politely hurried to complete the job that I had agreed to do for her then in hand and quickly made my way back home. After that day, I did always feel like she took an offence for not spending more of my time with her, as she knew I was a single man by then. Date: 11/07/2013 At Time: 05:30 pm.
12/07/2013	Debra Andrews becomes more disturbing each visit!
13/07/2013	Debbie came to mine when drunk to say hello!

16/07/2013	I then found another letter of Debra Andrews that got posted through my letterbox of my front door!
21/07/2013	Debbie Came to my flat asking to borrow money!
28/07/2013	Debbie Came to my flat asking to borrow money!
	August
N/a	N/a
	September
05/09/2013	<p>I like to be able to explain to everyone that it is a powerful reed, when you write like this!</p> <p style="text-align: center;"><u>2</u></p> <ul style="list-style-type: none"> • <u>I like to be able to explain to everyone</u> That it is a powerful reed, when you write like this: - Debra & Neighbours <p><u>2</u></p> <p><u>I like to be able to explain to everyone that it is a powerful reed, when you write like this: -</u></p> <p>Before this Debra had continually attended mine and Ozzie s addresses, she endeavoured us with her so-called love. By this stage she has become an occupier of her premises for about five years, in turn living with us as a resident in Burncroft Avenue. Prior to any problems between us all I and Ozzie had both decided not to allow Debra Andrews access into our own flat's, as we could understand she has special needs. We managed to look after her, while treating her like a sister, in a short explanation, as much as she attempted to gain access into our homes, we both discretely presided in both politely declining her entry and stayed adamant in our decision. But to our surprise Debra Andrews had found something that would mean to her that she'd not be bored or lonely again, "Stain." Thought most of the years that Debra Andrews did live above me, Debra never did knock on Stan's front door, while stains wife was present with us all. The reason for this to me was because I believe, she knew of Brenda's presence. Debra simply knocked on mine and Ozzy's front doors. Eventually, my own civil partner also raised a large concern about Debra always knocking on our front door, the reason for this was because of the persistent knocking on the front door, which in turn caused my partner weirdly to question me in regard to my personal relationship with Debbie. Whenever I needed to, I would go to my front door and look through the spy hole, this was whenever I heard a person at the front doors, that is to mean the front doors of my or Stan's, as his front door is opposite to mine and the other reason was partly as my guard dog always makes me aware of anyone else's presence. Henceforth, as a sense of natural instincts, I will confirm who is there for our safety. Because of security I had noticed Debra had started to knock at the front door of Stan on a daily basis a shot while after his wife had passed away, I would notice that he would always grant her access and that she would be carrying a shopping bag full of alcoholic drinks. I could easily tell what she had in her plastic bags as they would always make the clinging sound that glass and plastic bottles do and or metal cans will make. At around the same time, I asked Stan if he would help me, what I asked him was for him to help me to help everybody by reading a proposal that I had prepared for the community event that I had started to build, to which he did agree to read. In the following days, I approached Stan as agreed for an update, as to any amendments that he may advise me to make within the document, when speaking to him, he explained to me that he was grateful that I had asked him to go over the proposal and that he enjoyed reading it very much so, I can remember that his words made me feel very happy, me being me, I questioned him a little more whether there is anything else's that he recommends being updated or changed for the better of the event being created, I received a reply of no it is perfect just how it was alongside with</p>

	<p>the advice of to send it off, even low I still understood that I was not quite ready at this stage! The slowdown and Closing of talking to Stan, at this period was just after I said to him that I treat my work seriously, so because of this reason, I will be indoors working hard, so if he ever needs any help of me just tell me and I will be there for him.</p>
28/09/2013	<p><u>1</u></p> <ul style="list-style-type: none"> • <u>Consequences: --</u> Neighbours Stain – Debra & Co <p><u>1</u></p> <p><u>Consequences: --</u> There will be consequences for their actions, thinking this is what made me carry on staying alive: - I did find myself helping Stan, at his own requests, this got achieved in helping to complete some following: -</p> <ol style="list-style-type: none"> 1. A Simple task, like pushing the chair that Stan sits down the road for him, into his house. 2. Taking Stan to the doctors, after he had fallen over, when closing his curtains. 3. My mother and I shared with Stan, at his house, our boxing day. 4. I hand delivered Stan and Debra their Christmas presents early and in time, even low I was finding life hard, as of the police bail conditions and the separate Anti-Social Behaviour Order proceedings. Up to date, I have never asked of anything of any other person that lives on my estate, other than respect. Shortly after the trial, I got released to be free from police bail conditions and was then single due to the burglary case. It took me a long time to get better, after being kept on curfew and for what I had suffered wrongly, because of the damage that the court case and other on goings had caused me.
	October
27/10/2013	Debbie Came to my flat asking to borrow money!
	November
03/11/2013	Debbie Came to my flat asking to borrow money!
17/11/2013	Debbie Came to my flat asking to borrow money!
	December
17/12/2013	<ul style="list-style-type: none"> • <u>1</u> <u>“Who stole</u> The Christmas trees?” <p><u>1</u> <u>Who stole the Christmas tree?</u> Thought, the rest of the months in 2013 off the summer faded away into the winter and the question to ask was, “Who stole the Christmas tree? While still living in my flat, I remember when stain took his time to place a Christmas tree in the corridor for the entire tenant’s pleasure. But little was he to know that this good deed of his was soon after to get disheartened. In the years prior to stain placing the Christmas tree in the corridor the council had never changed the entrance codes, to the front door of the flats, so in layman terms, the entrance code to the front door had never got updated and because of this, the past users' fingerprints, to the door locks, could get seen. The faded ID could get seen by any person’s naked eyes, this is due to the wear and tear, making the door entrances vulnerable to prowling eyes. Because of this reason people had started to loaf within side the corridors for shelter or other reasons and so forth. On one of the cold winter nights after stain had done his good deed, the tenants of the block must have got occupied</p>

	<p>with their own responsibilities. I cannot clearly remember what I personally was doing, but I could bet a pound coin that I was working hard on a good project. On awakening one morning, I went outside into my communal corridor, on doing so, I noticed stain and said to him the usual, "hello and how are you doing." His voice was full of upsets as I heard his reply, he asked me the question of; do I know where his Christmas tree has disappeared too. At first, I took a full glance to see the spot to where he had placed it and continued to notice that it was in fact missing. I had known stain for so long by this time, in my life, so I took it that he personally would already understand the truth and that would be that I never would have been that person what did move the Christmas tree, in sense to any stake, I and my first civil partner already had our own Christmas tree. After talking for some time and doing our own investigation, we never did find out who actually did steal, "the tree." So, the question still is who stole, The Christmas Tree?</p>
29/12/2013	<p><u>1</u></p> <ul style="list-style-type: none"> • <u>I had got stain and Debra</u> A Christmas present each!
2014	2014
	January
26/01/2014	<ul style="list-style-type: none"> • <u>Wrong? INFO +</u> <u>1</u> • <u>My birthday - Neighbours: --</u> In the flat getting tortured this is the last time I spoke on Facebook to any of my friends because what they stain and Debbie inclusive of the Mathiyalagan! <p>--</p> <p><u>1</u> <u>My birthday - Neighbours: --</u> I could not get the Woolwich case to get dropped, in accordance to the law and my legal rights re obtained: -- The start of 2014 a new year for everyone; it was January and this special day was my birthday. I can reminisce about the day being depressing as I could not get the Woolwich case to get dropped, in accordance to the law and my legal rights re got, which meant that I got bail condition subjected towards my person still, so I found myself stuck in my home, all alone getting attacked by my neighbours. I placed my sound system in my lock up at another address to where I live, earlier in the last year on June 2013 and took a look online at Facebook. In doing so I noticed that I received a lot of nice birthday messages, which in fact cheered me up, but my smile was not to last for too long, as I realised how far Stain and Debbie and the Mathiyalagan Markandu family members and guests, managed to damaged my life. Typing on the keyboard of my computer doing my work would mean they would hear me and bang above where it would have the worst effect on me, by hitting the floorboards and dropping objects above</p>

	my head for hours at a time. I kept video diaries and audio recordings so to prove what kept going on.
	February
01/02/2015	
02/02/2015	
03/02/2015	<p><u>2</u></p> <ul style="list-style-type: none"> • <u>Stage 5</u> <u>The Enfield Councils History FOI Indexed</u> Stage 5 Deborah Andrews / Enfield Council Case History Page Number: 1,2,3,4,5,6,<u>7</u>,8,9,10,11,12,13,14,15,16,17,18,19,20,21, <u>DATE(S);</u> X) 24/01/2017: Y) <u>01/03/2012</u>: Z) 02/03/2014: A.1) 00/11/2014: B.1) 01/10/2015: C.1) 01/10/2015: <u>Page 7 of 21</u> Neighbours Debra Enfield Council <p><u>2</u> <u>Stage 5</u>  Stage 5 Deborah Andrews / Enfield Council Case History Page Number: <u>1</u>,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21, <u>DATE(S); =</u> A) 24/01/2017 <u>Page 1 of 21</u> <u>01</u> 24/01/2017  <u>The Enfield Councils History</u> <u>FOI Indexed</u> <u>CASE HISTORY</u> A) 24/01/2017: On the 24/01/2017 My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems. <u>X1</u> --</p>
	02

Stage 5

The Enfield Councils History FOI Indexed

Stage 5

Deborah Andrews / Enfield Council Case History

Page Number: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,

DATE(S):

B) 24/01/2017

C) 23/09/2015 + Date reported: /09/2015.

D) 23/09/2015

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FOI Indexed**

B

CASE HISTORY

24/01/2017: On the 24/01/2017 My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

C

23/09/2015: Threats and intimidation. Date reported: /09/2015.

Threats and intimidation (General)

Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri

Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred.

D

23/09/2015: Sent: 23 September 2015 15:07

To: Carmel Naessens

Loretta Walsh

Cc: Charles Elkington

Dawn Allen

Subject: 113 Burncroft Avenue, Enfield, EN3 7JQ [SEC=PROTECT]

Importance: High

Classification: PROTECT New case VICTIM

Ms Deborah Andrews

113 Burncroft Avenue ENFIELD EN3 7JQ

29/07/1973

02083500628

Perpetrator Simone Cordell

109 Burncroft Avenue ENFIELD EN3 7JQ

Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri

Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred. Ms Andrews also recalled an incident when the perp spat in her face. It's been one issue after the other she advised the recent event which took place a week ago. She was on her way out to attend her appointment with her CPN when he apprehended her and threatened to kill her. She was pretty shaken from the incident that instead of attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't

On page 3 =

taken seriously as they assumed, she was drunk at the time of the call. She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call. She found this very frustrating and advised that it was not the first time this would happen to her. Her CPN also confirmed her statement and expressed her dissatisfaction at the way she was treated. Ms Andrews felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat. I observed in her flat that her floors were very creaky, I was made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual. I advised that I will contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell is known to them. At some point the perpetrator will need to be interviewed and a warning letter issued on him. I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered I further advised that her case will be investigated and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates

Bola Quadri has already put in place a safe guard alert.

Thank you

Dolly Ogunseye

Anti-Social Behaviour Officer

Housing Anti-Social Behaviour Team

X3

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03

Stage 5

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Stage 5

Deborah Andrews / Enfield Council Case History

Page Number: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,

DATE(S):

E) 24/01/2017

F) 23/09/2015

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The Enfield Councils History

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E

CASE HISTORY

24/01/2017: On the 24/01/**2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

F

23/09/2015: INTERVIEW NOTES FOR Ms Deborah Andrews
VICTIM

Ms Deborah Andrews

113 Burncroft Avenue ENFIELD EN3 7JQ

29/07/1973

02083500628

Perpetrator Simone Cordell

109 Burncroft Avenue ENFIELD EN3 7JQ

Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri

Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her all made a life a complete misery. He continuously plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred. Ms Andrews also recalled an incident when the perp spat in her face. Ifs been one issue after the other she

advised the recent event which took place a week ago. She was on her way out to attend her appointment with her CPN when he apprehended her and threatened to kill her. She was pretty shaken from the incident that instead of

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attending her appointment, returned home immediately. She advised that she contacted the police but, wasn't taken seriously as they assumed, she was drunk at the time of the call. She advised that she wasn't in the list drunk but, just the way she spoke due to her condition. She still wasn't taken seriously and had to abandon the call. She found this very frustrating and advised that it was not the first time this would happen to her. Her CPN also confirmed her statement and expressed her dissatisfaction at the way she was treated. Ms Andrews felt completely let down by the police and became frightful for her safety especially, as she knows the perpetrators has shells in his flat. I observed in her flat that her floors were very creaky, I was made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual. I advised that I will contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell is known to them. At some point the perpetrator will need to be interviewed and a warning letter issued on him. I will contact the repairs team and try to arrange a surveyor to visit her flat and see what assistance can be offered I further advised that her case will be investigated and an officer will get back to her to discuss further with her. Her CPN and TMO will be kept informed of updates Bola Quadri has already put in place a safe guard alert.
X 2

04

Stage 5

The Enfield Councils History FOI Indexed

Stage 5

Deborah Andrews / Enfield Council Case History

Page Number: 1,2,3,**4**,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,

DATE(S):

G) 23/09/2015

H) 23/09/2015

I) 23/09/2015

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G

23/09/2015: Contact Complainant,

Home visit to Ms Deborah Andrews flat. Attendees Dawn Allen TMO and CPN Bola Quadri

Home visit to Ms Andrews advised that her neighbour at number 109 has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He continuously plays loud music, bangs on her

ceiling and door alleging that she is monitoring his movements in his flat. She feels petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out. She has missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved.

H

23/09/2015: Update Complainant

Follow on action from Contact Complainant

I

23/09/2015: Letter - sent

ACTION PLAN PROVIDED TO THE VICTIM AND A COPY FORWARDED TO HER CPN BOLA QUADRI **History**

23/09/2015: Email - sent

Classification: PROTECT

Hi Mark,

On second thoughts, could you contact her on her landline instead and speak to her directly please? Her number is 02083500628

Thank you for your assistance

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council Classification: PROTECT Good morning Mark,

Page 5 of 21

Thank you for the information, yes, she suffers from mental health and his behaviour continues to exacerbate her condition. I will appreciate if you visit him sooner than later and also pop round to 113 to reassure her.

Thank you for all your assistance

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

X3

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05

Stage 5

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Deborah Andrews / Enfield Council Case History

Page Number: 1,2,3,4,**5**,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,

DATE(S):

J) 24/01/2017

K) 18/09/2015

L) 23/09/2015

M) 23/09/2015

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J

CASE HISTORY

24/01/2017: On the 24/01/2017 My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

K

18/09/2015: From: Mark.Tilley2@met.pnn.police.uk

mailto: Mark.Tilley2@met.pnn.police.uk

Sent: 18 September 2015 17:23

To: Dolly Ogunseye

Subject: 113 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ

Miss Debra Andrew [SEC=PROTECT]

Hi Dolly,

Nick and I attended 113a while ago and spoke to the lady a while ago when she originally called Police. At the time she didn't want us to speak to her neighbour as things had got better. The lady handed us a letter about what had happened but none of it made any sense.

We believe she was suffering from mental health issues. On another occasion we popped round to see her and she wouldn't come and speak to us so instead she spoke through her letterbox to us. The male at 109 - Simon Cordell who is causing the problems is very well known to Police and is also very anti Police. I know some Officers went around and spoke to him and things seemed to get better. After that we have had no further calls from the lady at 118.

We will try and get around to see her when were back on duty on Monday.

Kind Regards

Classification: PROTECT

Good afternoon Mark,

Could you kindly assist with this query please. Following reports of ASB by the above tenant, my colleague and I visited her this morning and were alarmed by the nature of her complaints. She has in the past few months being constantly harassed, intimidated, bullied, stalked and threatened to kill by her neighbour at 109.

As a result of his behaviour, she has become too scared to leave her flat for fear of what may happen to her. She is a vulnerable tenant who requires support from services. However, the unsettling behaviour exhibited by number 109, has hindered her from attending her appointments and exacerbated her condition. At the moment, she feels very disorientated / agitated and will like the harassment to stop.

She advised that she had reported this to the police a few times but, wasn't taken seriously.

I will appreciate if you could stop over at 113 to reassure her that the matter is being dealt with and also to stop by 109 and advise him that you are aware of what is going on and the repercussions should it continue.

Thank you for your support and assistance

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

L

23/09/2015: Referral Details; Organisation making referral: Housing Anti-Social Behaviour Response Team

M

23/09/2015: History; Agree an Action Plan with the Complainant; ACTION PLAN PROVIDED TO THE VICTIM AND A COPY FORWARDED TO HER CPN BOLA QUADRI.

X4

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06

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Deborah Andrews / Enfield Council Case History

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DATE(S).

N) 24/01/2017

O) 23/09/2015

P) 23/09/2015

Q) 23/09/2015

R) 23/09/2015

S) 23/09/2015

T) 24/09/2015

U) 28/09/2015

V) 24/09/2015

W) 24/09/2015

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N

CASE HISTORY

24/01/2017: On the 24/01/**2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

O

23/09/2015: Provide Action Plan to Complainant. Follow on action from Agree an Action Plan with the. History

P

23/09/2015: Contact Perpetrator. Follow on action from Agree an Action Plan with the. History

Q

23/09/2015: Action Plan Reviewed. Follow on action from Agree an Action Plan with the. History

R

23/09/2015: "History /N/a"

S

23/09/2015: "History /N/a"

T

24/09/2015: Email- sent

RE SOVA Alert - D.A -1009639 Classification: PROTECT

Dear Susan,

Thank you for your email. Please note that as from Monday **28th September 2015** all high-level cases of anti-social behaviour will be transferred to the Council's Community Safety Unit.

In light of the above, Ms Andrews case has been identified as one of many cases involved in this process. You will shortly hear from an officer within the Community Safety Unit advising you of the name of the officer that will be dealing with Ms Andrews case.

Kind regards

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

U

28/09/2015: "Note from above"

V

24/09/2015: Letter – sent; TRANSFER TO CSU LETTER MS DEBORAH ANDREWS

W

24/09/2015: Email- sent

Classification: PROTECT

Good morning Debbie,

Glad you are doing well. Thank you for being ever so helpful. I know, "we are busy bees" I appreciate the detailed information you've provided

It will assist us in deciding a way forward. Have a peaceful weekend

Warm regard

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

Hi Dolly,

I'm well thanks, I see your department is busy as ever...

Re: SC, he is not open to MH services and doesn't have a MH worker.

X4

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Deborah Andrews / Enfield Council Case History

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X) 24/01/2017

Y) 01/03/2012

Z) 02/03/2014

A.1) 00/11/2014

B.1) 01/10/2015

C.1) 01/10/2015

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CASE HISTORY

24/01/2017: On the 24/01/2017 My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

Y

01/03/2012: March 12- 1st contact with MH services following arrest after a bad trip of taking LSD & alcohol, mental state assessed remained in custody of police - no MH input

Z

02/03/2014: March 14 - 2nd contact, assessed by team psychiatrist, presented with anxiety & suicidal thoughts in context of social stressors due to pending court case leading to stress. Discharged form MH services, suicidal thoughts are longstanding from early childhood and present at times of high stress, not 'A typical' of other forms of suicide as relates to thoughts as opposed to wish to die, and usually found in context of those presenting with early childhood trauma as a way of expressing emotions.

A.1

00/11/2014: Nov 14 - Mental Health Act assessment, not detained in hospital, discharged from mental health services. Presented highly volatile, angry & paranoid about motives of others, presented in context of social stressors due to on-going issues with police & court process - mother reported he has been targeted by police causing him stress?? He has a medical history of Crohn's disease which may impact on mood stability particularly if not compliant with treatment and monitoring of symptoms. All assessments completed by mental health services have found no evidence of serious mental illness, he appears to be a very angry young man who has had an extremely difficult and traumatic early childhood which is likely to explain his distrust of people in authority (e.g. police) and being angry at others and at the world....

Regards,

Debbie

Classification: PROTECT

Good afternoon Debbie,

Hope you are doing well? could you kindly advise if the above tenant is known to your service and if he is, does he have a CPN and does he engage?

Thank you for your assistance

Mr Simon Cordell,109 Burncroft Avenue, Enfield, EN3 7JQ

DOB=26/01/1981 (34 yrs.)

Phone=020 8245 7454

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

B.1

01/10/2015: History; Email - sent

Classification: PROTECT

Good afternoon Mark,
Just received some disturbing news about an incident that took place today. I was made aware that Simon Cordell attempted to strangle the tenant of 113 Burncroft Avenue. She managed to escape his grip but, extremely shaken by the whole episode. She is petrified at the moment and refuses to leave her flat.

Would it be possible to contact / visit her today ASAP please?

Thank you

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

C.1

01/10/2015: History; Email - sent

Dear Bola,

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X06

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H.1

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DATE(S):

D.1) 23/09/2015

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D.1

Care-coordinator / CPN / Nurse Prescriber Psychosis Service Line
Barnet, Enfield & Haringey Mental Health NHS Trust/58-60 Silver
Street, Enfield EN1 3EP

Tel: 0208-3794142

Fax: 0208-3795094

Mob: 0208-7023296

Email: bola.quadri@beh-mht.nhs.uk / Trust

Website: www.beh-mht.nhs.uk

Team Manager - George Benyure

Tel: 0208-3794142/

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D.1) 24/01/2017

E.1) 13/10/2015

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D.1

CASE HISTORY

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E.1

13/10/2015: History; Email-sent from:

Dolly Ogunseye

Sent: **13 October 2015 14:19**

To: Louise Brown (nee Wainwright)

Subject: RE: HUB case 16175 Deborah Andrews [SEC=PROTECT]

Importance: High

Classification: PROTECT

Also forgot to mention that we are still in the process of locating a suitable TA for Ms Andrew pending the time her case is resolved
Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

From: Dolly Ogunseye

Sent: **13 October 2015 14:14**

To: Louise Brown (nee Wainwright)

Subject: RE: HUB case 16175 Deborah Andrews [SEC=PROTECT]

Importance: High

Classification: PROTECT

Good afternoon Louise,

Sorry I missed your call; I was at a meeting at the time. Called and left a message on your voice mail.

Ms Andrews suffers from a history of mental health; she is currently being supported by Bola Quadri Care-coordinator / CPN / Nurse Prescriber Psychosis Service Line

Barnet, Enfield & Haringey Mental Health NHS Trust / 58-60 Silver Street, Enfield EN1 3EP

She made complains about her neighbour at number 109, harassing, verbally abusing her, intimidating, shouting threatening to kill her. The mean concern here is that the perpetrator in question also suffers from mental health and is known to be very aggressive, violet and anti-police. He has on a few occasions threatened to kill her and petrified the life out of her.

It was on this basis that a decision was made to move her out immediately.

Hope the above information is useful.

Thank you

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

Classification: PROTECT Dolly,

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Please can you contact me regarding this case as I would like an update and the full reasons as to her vulnerability and why we have put her up in the hotel?

Thanks, you

Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

020 8379 4467

louise.brown2@enfield.gov.uk

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F.1) 24/01/2017

G.1) 18/01/2016

15/01/2016

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CASE HISTORY

24/01/**2017**: On the 24/01/**2017** My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

F.1

22/11/2015: N/a

G.1

18/01/2016: History; email from police

From: James.Flesher@met.pnn.police.uk

mailto: James.Flesher@met.pnn.police.uk

Sent: **18 January 2016 15:31**

To: Louise Brown Subject: RE: Cordell [SEC=PROTECT]

Hi Louise,

Thanks for this - I'm pleased to hear you think Deborah is being properly supported and that she sounded better - she was in a right state when we spoke to her last.

Good news that it looks like she might be able to get help to move.

For the camera, we are very happy to come along for a visit. I've spoken to our Sgt and as we understand it the ideal course of action is to advise him to remove it in our presence, then if he refuses, I believe you can take it down and that should be fine so long as the camera itself is returned to Cordell. Let me know when your best days for it would be and I'll see when we can manage best.

Best wishes,

James

PC James Flesher 337YE | Dedicated Ward Officer for Enfield Highway
| North Cluster NPT Team B | Enfield Borough OCU |
james.flesher@met.police.uk

| Ward Mobile Number: 020 8721 2903

Follow @MPSEnfield for updates of what we're doing across the borough!

From: Louise Brown

[mailto:Louise.Brown2@Enfield.gov.uk]

Sent: 18 January 2016 11:03

To: Flesher James D - YE

Subject: RE: Cordell [SEC=PROTECT]

Classification: PROTECT

Hi James,

I spoke with Deborah Andrews this morning; the leak issue was sorted over the weekend this was from the flat above.

I do not know anything about Mr Cordell moving in two weeks' time, unless she is getting confused with his threat that he will get her in two weeks' time. Overall, I am concerned that Deborah is not managing and appears to be getting more confused the last few times I have spoken to her last week and today, she is also feeling that she needs further support by way of supported accommodation. I do agree with her as the level of support that St John of God provide is high and the dependency with other agencies is also constant and not something that housing or myself could provide long term.

Deborah was much calmer this morning and I reassured her that if she has any concerns to contact me.

With regard to the camera not he is not allowed it to be train on anything else other than his front door. Probably means I will need to visit him to get this sorted. I may request your assistance with this I don't really fancy

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seeing him on my own!! (sorry)

Kind regards Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

020 8379 4467

louise.brown2@enfield.gov.uk

From: James.Flesher@met.pnn.police.uk
[mailto: James.Flesher@met.pnn.police.uk]
Sent: 18 January 2016 08:35
To: Louise Brown
Subject: Cordell
Hi Louise,
I hope you are well.
Since 15/01/2016 we have had further calls from Debra Andrew relating to the issues she has been having with Simon Cordell.
Given the nature of the calls, we visited Debra yesterday for a reassurance visit. She said that there has been a leak in the building causing 'flooding' in both her flat and Cordell's flat, and Cordell has been making accusations relating to it. She said that she believes Cordell is leaving his flat in two weeks, which I hadn't heard, but said I would look into it - do you know if that's true by any chance?
Debra said that if Cordell does not leave, she wants to leave her flat and move somewhere else herself.
While at the address we also noticed that Cordell has now installed a CCTV camera which is placed at the top of the internal communal door leading to flats 109 and 111, facing towards the main door of the block. I am unsure as to whether he's allowed to do this and shall look into it, but just wanted to let you know!
Best wishes,
James
PC James Flesher 337YE | Dedicated Ward Officer for Enfield Highway
| North Cluster NPT Team B | Enfield Borough OCU |
James.flesher@met.police.uk |
Ward Mobile Number: 020 8721 2903
Follow @MPS Enfield for updates of what we're doing across the borough!
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G.1.1) 18/01/2016

H.1) 18/01/2016

I.1) 18/01/2016

J.1) 26/01/2016

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“Same as above

G.1.1

25/01/2016: N/a

J.1

26/01/2016: N/a

J.1

26/01/2016: from customer services re Simon Cordell

From: Laura Goodson

Sent: **26 January 2016 14:10**

To: Louise Brown •

Cc: Jackie Gubby

Subject: Simon Cordell 0208 245 7454

109 Burncroft Ave [SEC=PROTECT: INVESTIGATION]

Classification: PROTECT – INVESTIGATION

Hi Louise, Jackie,

Mr Cordell called this afternoon requesting to speak with yourselves in regard to his case against his neighbour.

I am sure you know the details; however, he did say that his neighbour is making noise when he undresses. He did go on to mention an incident that resulted in both himself and his neighbour in an awkward position when he attempted to help her move her bed.

Mr Cordell is expecting a call back this afternoon.

Kind Regards

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24/01/2017

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K.1) 24/01/2017

L.1) 27/01/2016

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K.1

CASE HISTORY

24/01/2017: On the 24/01/2017 My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

L.1

27/01/2016: 176 Durant's Road

Enfield

EN37DF

Tel: 020 8804 7873

From: Louise Brown

mailto: Louise.Brown2@Enfield.gov.uk

Sent: **27 January 2016 12:34**

To: Sarah Stumpo

Cc: Yvonne Stacey; bola quadri

Subject: RE: Debra Andrews [SEC=PROTECT]

Sensitivity: Confidential

Classification: PROTECT

Dear Sarah,

Thank you for your email and updated information. This incident yesterday J am assuming that this is a different incident from **15/1/16** where Mr Cordell approached Ms De Polla? Please can you confirm if this was reported to the police, and if this was not why? This is harassment and can be treated and reported as a criminal offence. Yes, this is a separate incident to **15.01.2016** The police were not called as a crime had not been committed and Barbara was able to walk away without Mr Cordell trying to prevent her or following her. In relation to Deborah please can you confirm if your concerns for her welfare are being reported back to the Mental health team prior to this email (I do appreciate that Bola has been on leave for a few weeks) Yvonne has copied Bola into the same communication as yourself and expressed concerns. Debbie has also contacted Bola. I am receiving if not daily calls from Deborah or every other day, with her explaining to me that she feels she is not coping at all, she is looking to me for reassurance. Deborah has expressed that she is not managing independent living and would like to go back into supported accommodation. Supported living is something Bola would need to arrange. Can you confirm that you have reported your concerns for Debbie's welfare to the mental health team? Please can you confirm if she has expressed this to staff at St John of god? Also, please can you confirm if you feel that Deborah is not coping at present. If so, has this been reported to the mental health team?

As you are aware, Debbie has said that she is not coping, and I understand that you are in the process of providing a report in order to facilitate Debbie to move. Can you confirm that this has been completed and if so, what the next step of the process is and how long this is likely to take?

Also given the current hours that currently allocated to Deborah if this is suitable in this situation for her need? If I recall this was expressed at a SOVA meeting that this should be extended as her needs are becoming greater? We are requested and funded to provide 6 hours support per week (3 hours twice a week for shopping). Bola is responsible for increasing the care package if Debbie is assessed as needing more support. With regard to the Safeguarding plan I do feel that a mental health strategy meeting needs to take place as issues beyond our control will also have a direct impact on the wellbeing of Deborah. I am raising this directly with George Benyure Bolas manger. My understanding was that Bola had already raised a safeguarding alert.

Regards

Louise

Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

/v 020 8379 4467

x Louise.brown2@enfield.gov.uk

X2

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M.1) 24/01/2017

N.1) 27/01/2016

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M.1

CASE HISTORY

24/01/2017: On the 24/01/2017 My mother had requested my personal Data held about myself on the Enfield Councils computer system and so on to delivered to ourselves and this is the date that the information got taken out of there computer systems.

N.1

27/01/2016: email report and response from St john of God.

From: Louise Brown

Sent: 27 January 2016 12:34

To: 'Sarah Stumpo'

Cc: Yvonne Stacey; "Y. BROWN?"

bola quadri

Subject: RE: Debra Andrews [SEC=PROTECT]

Sensitivity: Confidential

Classification: PROTECT

Dear Sarah,

Thank you for your email and updated information. This incident yesterday I am assuming that this is a different incident from 15/1/16 where Mr Cordell approached Ms De Polla? Please can you confirm if this was reported to the police, and if this was not why? This is harassment and can be treated and reported as a criminal offence. In relation to Deborah please can you confirm if your concerns for her welfare are being reported back to the Mental health team prior to this email (I do appreciate that Bola has been on leave for a few weeks) I am receiving if not daily calls from Deborah or every other day, with her explaining to me that she feels she is not coping at all, she is looking to me for reassurance. Deborah has expressed that she is not managing independent living and would like to go back into supported accommodation.

Please can you confirm if she has expressed this to staff at St John of god? Also, please can you confirm if you feel that Deborah is not coping at present. If so, has this been reported to the mental health team?

Also given the current hours that currently allocated to Deborah if this is suitable in this situation for her need? If I recall this was expressed at a SOVA meeting that this should be extended as her needs are becoming greater?

With regard to the Safeguarding plan I do feel that a mental health strategy meeting needs to take place as issues beyond our control will also have a direct impact on the wellbeing of Deborah. I am raising this directly with George Benyure Bolas manger.

Regards

Louise

Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

/v 020 8379 4467

/x louise.brown2@enfield.gov.uk

From: Sarah Stump

[mailto: SarahStumpo@sjog.org.uk](mailto:SarahStumpo@sjog.org.uk)

Sent: 27 January 2016 11:44

To: Louise Brown

Cc: Sarah Stumpo

Kate Kelly

Yvonne Stacey.

bola quadri

Subject: Debra Andrews Importance: High Sensitivity: Confidential This message has been sent on behalf of Yvonne Stacey.

Hi Louise

I am extremely concerned about Debbie Andrewes neighbour and the increased risk to the support workers and indeed Debbie, who, as you are aware is unable to leave her own home unescorted.

Yesterday it was reported to me that the neighbour approached Barbara de Polla as she entered the communal door, he was very aggressive and began shouting at her saying, you should not be coming here, she is an alcoholic, you shouldn't take her out anywhere etc." Barbara said that she did not want to talk about it and walked away from him, luckily, he did not follow her.

In relation to Debbie is safety, I strongly feel that it is only a matter of time before something serious or even fatal happens to her. As you are aware, the neighbour has a dog, which appears to be a Staffordshire bull terrier which

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he allows to roam free in the communal area which is highly intimidating and potentially very dangerous.

Please can you clarify the interim safeguarding protection plan and timescale as to when Debbie will be moved to a place of safety.

I have completed an internal incident form and unfortunately, if another incident occurs, I will have no other option but to temporarily withdraw our service, which will put Debbie in a situation where she is even more at risk.

I look forward to hearing from you at your earliest convenience.

Regards

NB: Please can you forward this message to your line manager.

Sarah Stumpo Service Manager Mental Health Team

Saint John of God Hospitaler Services 176 Durant's Road Enfield

EN37DF

Tel: 020 8804 7873

X2

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P.1) 01/02/2016

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O.1

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P.1

01/02/2016: communication between CSU & Bola Quadri CPN

From: Louise Brown

Sent: 01 February 2016 14:36

To: bola quadri; George Benyure (george.benyure@beh-mht.nhs.uk)

Craig Susan

Subject: FW: Debra Andrews [SEC=PROTECT]

Sensitivity: Confidential

Classification: PROTECT

Dear George & Bola,

Thank you for your email, I have only copied you both as there is other information on Mr Cordell that urgently needs to be considered.

I received an email informing me that a mental health warrant had been granted for Mr Cordell. This will cause a greater issue especially if he is released back into the community. My fear is that this will indirectly cause further distress for Deborah. A plan needs to be put in place with full considerations.

Please can an urgent mental health strategy meeting be held regarding Deborah Andrews, given the above information and the urgent need for full consideration in this case due to the complex needs and issues with both clients, who are known to your services and tenants of Enfield Council.

Deborah is contacting me if not daily every other day these calls are coming through at all different days and times. She is informing me that she is not coping with everything and wants to go back into supported accommodation, she feels extremely frightened and vulnerable. I must confirm that its Deborah stating that she is not coping as I am not in a position to make these decisions. When I speak with Deborah asking if she is attending her appointments, she states that" it is a quick jab, in and out no one speaks with you.

With regards to the management transfer this is still being prepared and waiting to be heard by panel, I am waiting to hear the next available date for this. It was explained when I suggested this action may be a route forward that this is not a quick process and all elements need to be considered. It is not necessary for Ms Andrews to currently go into emergency accommodation either. This case will be assisted by moving Ms Andrews; however, this may not resolve all of the concerns or the overall future welfare of Ms Andrews.

Transferring Ms Andrews into another independent accommodation without fully assessing her current needs and the full support required should be considered before this happens. As moving her may not solve all of Deborah Andrews concerns. She is only going out when SJOG are visiting, however they are only allocated 3 hours per week. More recommendations need to be put forward to provide a comprehensive package to support

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24/01/2017

The Enfield Councils History
FOI Indexed

Stage 5

The Enfield Councils History FOI Indexed

Stage 5

Deborah Andrews / Enfield Council Case History

Page Number: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,**21**,

DATE(S).

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	<u>J.2</u> <u>“Missing Page”</u>
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	November
01/11/2014	
02/11/2014	
03/11/2014	
04/11/2014	The banging Started! A different part of a continuation: --
05/11/2014	
06/11/2014	Debra has gone made chasing me around my flat!

07/11/2014	Debra Andrews of 113 Burncroft Avenue has started to bang above my head
08/11/2014	
09/11/2014	Debbie's front door: -- I knocked on Debbie's front door for the first time, then the Mathiyalagan Markandu family's front door for the first Time!
10/11/2014	Handshake 1: -- Mathiyalagans
11/11/2014	Asking Stain if he would go upstairs to help me or Debra by taking control in a positive aspect!
12/11/2014	The banging Continued!
13/11/2014	Assaulted with battery and negligence!
14/11/2014	The banging Continued!
15/11/2014	The banging Continued!
16/11/2014	The banging Continued!
17/11/2014	The banging Continued!
18/11/2014	The banging Continued!
19/11/2014	The banging Continued!
20/11/2014	The banging Continued!
21/11/2014	The banging Continued!
22/11/2014	The banging Continued!
23/11/2014	The banging Continued!
24/11/2014	A long time has passed by and I am still being victimised by the already mentioned!
25/11/2014	The banging Continued!
26/11/2014	The banging Continued!
27/11/2014	The banging Continued!
28/11/2014	The banging Continued!
29/11/2014	The banging Continued!
30/11/2014	Going to the shop and seeing Debra!
	December
01/12/2014	The banging Continued!
02/12/2014	The banging Continued!
03/12/2014	The banging Continued!
04/12/2014	The banging Continued!
05/12/2014	The banging Continued!
06/12/2014	The banging Continued!
07/12/2014	The banging Continued!
08/12/2014	Dentist 10:50Am!
09/12/2014	The banging Continued!
10/12/2014	The banging Continued!
11/12/2014	The banging Continued!
12/12/2014	The banging Continued!
13/12/2014	The banging Continued!
14/12/2014	The banging Continued!
15/12/2014	The banging Continued!
16/12/2014	The banging Continued!
17/12/2014	The banging Continued!
18/12/2014	Taking My Clothes Off!
19/12/2014	The banging Continued!
20/12/2014	The banging Continued!
21/12/2014	The banging Continued!
22/12/2014	The banging Continued!
23/12/2014	The banging Continued!
24/12/2014	The banging Continued!
25/12/2014	The banging Continued!
26/12/2014	The banging Continued!
27/12/2014	The banging Continued!
28/12/2014	The banging Continued!
29/12/2014	The banging Continued!
30/12/2014	The banging Continued!

31/12/2014	The banging Continued!
	2015
01/01/2015	The banging Continued!
02/01/2015	The banging Continued!
03/01/2015	The banging Continued!
04/01/2015	The banging Continued!
05/01/2015	The banging Continued!
06/01/2015	The banging Continued!
07/01/2015	The banging Continued!
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	<u>February</u>
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10/04/2015	The banging Continued!
11/04/2015	I was still being victimised by the already mentioned!
12/04/2015	The banging Continued!
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	July
01/07/2015	The funfair being present: --
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13/08/2015	The banging Continued!
14/08/2015	The banging Continued!
15/08/2015	The banging Continued!
16/08/2015	Note: Debra Stain and the Mathiyalagan and Co!
17/08/2015	The Newspaper articles: --
17/08/2015	What they did to me, is and was brutal and illegal: --
18/08/2015	The banging Continued!
19/08/2015	The banging Continued!
20/08/2015	The banging Continued!
21/08/2015	The banging Continued!
22/08/2015	The banging Continued!
23/08/2015	The banging Continued!
24/08/2015	The banging Continued!
25/08/2015	The banging Continued!
26/08/2015	The banging Continued!
27/08/2015	The banging Continued!
28/08/2015	The banging Continued!
29/08/2015	The Police attended my address six days after I phoned them about my life being in danger because of their wrong actions, I have a video of their wrong doings!
30/08/2015	The banging Continued!
31/08/2015	The banging Continued!
	September
01/09/2015	The banging Continued!
02/09/2015	The banging Continued!
03/09/2015	The banging Continued!
	<p>CASE HISTORY</p> <p>24/01/2017</p> <p><u>1</u></p> <ul style="list-style-type: none"> • <u>The 1st Injunction Order / Lemmy / pub Book Issue: 1!</u> Added Information Council History Debra Andrews/ Page Numbers: 53,54,55,56,57,58 <u>53,</u> <p>A. Mother FOI Page used - 24/01/2017 Should be 08/08/2017 <u>54,</u></p> <p>A. 03/09/2015 this should be the 23/09/2015 A1. 23 September 2015 15:07 <u>23/09/2015</u> B. https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData-747403.750084.747... <u>08/08/2017</u> <u>55,</u></p> <p>A2. 23/09/2015 A3. 23/09/2015 A4. 23/09/2015 A5. 23/09/2015 C. https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData-747403.750084.747... <u>08/08/2017</u> <u>56,</u></p> <p>A6. 23/09/2015 D. https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData-747403.750084.747... <u>08/08/2017</u></p>

	<p><u>57,</u> E. 18 September 2015 <u>18/09/2015</u> F. https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747... <u>08/08/2017</u></p> <p><u>58</u> A7. 23/09/2015 A8. 23/09/2015 A9. 23/09/2015 A10. 23/09/2015 A11. 23/09/2015 A12. 23/09/2015 A13. 23/09/2015 A14. 23/09/2015 A15. 23/09/2015 G. <u>24/09/2015</u> H. 28th September 2015 <u>28/09/2015</u> I. https://ecaseworks.net/ENFIELD/ViewSelected.asp?sViewData=747403.750084.747... <u>08/08/2017</u></p>
04/09/2015	The banging Continued!
05/09/2015	The banging Continued!
06/09/2015	The banging Continued!
07/09/2015	The banging Continued!
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16/09/2015	The banging Continued!
17/09/2015	The banging Continued!
18/09/2015	<p><u>1 x Council FOI! Mother FOI Page used - 24/01/2017</u> “Sent: 18 September 2015, 17:23, To: Dolly Ogun eye, Subject: 113 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ. Miss Debra Andrew [SEC=PROTECT]” Hi Dolly, I and Nick attended 113 a while ago and spoke to the lady a while ago when she originally, called the Police. At the time she didn't want us to speak to her neighbour as things had got better. The lady handed us a letter about what had happened, but none of it made any sense. We believe she was suffering from mental health issues. On another occasion we popped round to see her and she wouldn't come and speak to us so instead she spoke through her letterbox to us. The male at *** - Simon Cordell, who is causing the problems is very well known, to Police and is also very anti Police. I know some Officers went around and spoke to him and things seemed to get better. After that we had no further calls from the lady at 113. We will try and get around to see her when were back on duty on Monday. Kind Regards, Classification: PROTECT, Good afternoon Mark”</p>

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- **The 1st Injunction Order / Lemmy / pub Book Issue: 1!**

Added Information Council History Debra Andrews/

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B. Mother FOI Page used - 24/01/2017 Should be 08/08/2017

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J. 03/09/2015

A1. 23 September 2015 15:07 **23/09/2015**

K. <https://ecameworks.net/ENFIELD/ViewSelected.asp7sViewData-747403.750084.747...> **08/08/2017**

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A2. 23/09/2015

A3. 23/09/2015

A4. 23/09/2015

A5. 23/09/2015

L. <https://ecameworks.net/ENFIELD/ViewSelected.asp7sViewData-747403.750084.747...> **08/08/2017**

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A6. 23/09/2015

M. <https://ecameworks.net/ENFIELD/ViewSelected.asp7sViewData-747403.750084.747...> **08/08/2017**

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N. 18 September 2015 **18/09/2015**

O. <https://ecameworks.net/ENFIELD/ViewSelected.asp7sViewData-747403.750084.747...> **08/08/2017**

58

A7. 23/09/2015

A8. 23/09/2015

A9. 23/09/2015

A10. 23/09/2015

A11. 23/09/2015

A12. 23/09/2015

A13. 23/09/2015

A14. 23/09/2015

A15. 23/09/2015

P. 24/09/2015

Q. 28th September 2015 **28/09/2015**

<https://ecameworks.net/ENFIELD/ViewSelected.asp7sViewData-747403.750084.747...> **08/08/2017**

4

- **Stage 5**

The Enfield Councils History FOI Indexed

Stage 5

Deborah Andrews / Enfield Council Case History

Page Number: 1,2,3,4,5,6,7,8,9,10,11,12,13,14,15,16,17,18,19,20,21,

DATE(S);

J) 24/01/2017:
 K) 18/09/2015:
 L) 23/09/2015:
 M) 23/09/2015:
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S

- **LEMMYS Index I received on the 25/06/2018**
 Claim form, application for an injunction and statements / New 2
 Injunction / Indexed
 / **Page Numbers:** 196,197,198,199,200,201,202,203,204,
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19/09/2015 The banging Continued!

20/09/2015 The banging Continued!

21/09/2015 The banging Continued!

2

- **The Enfield Gov / Email's Issue: 02**
 Re Complaint /
Neighbours Page Numbers: 2137,
 "Dear Dawn Allen, I am writing this email after phone calls and emails
 have been sent to Enfield council about my neighbour who lives above
 me."

3

- **The Enfield Gov / Email's Issue: 02**
 Dawn Allen RE Complaint /
Neighbours Page Numbers: 2138,2139,
 "In terms of your neighbour you will need to attend this office for us to
 discuss the neighbour concerns face to face in a neutral environment.
 For repairs please speak to customer services on 0208 3791327 for any
 outstanding issues you have."

5

- **The Enfield Gov / Email's Issue: 02**

RE Complaint /

Neighbours Page Numbers: 2141,2142,

“Dear Dawn Allen, I no longer go out of my home due to my heath that is why I cannot come to the office. Also, why would it need to be a in a neutral environment you would have to come to my flat at some point to hear for yourself what is going on as you can clearly hear it and see what the neighbor is doing. I have also put in reports also about the repairs this has been going on for years and things still have not been done. You are my housing officers can you please tell me what your job description is?”

6

- **The Enfield Gov / Email's Issue: 02**

Dawn Allen RE Complaint /

Neighbours Page Numbers: 2143,2144,2145,

“Dear Mr. Cordell, can you be a bit more specific about your repairs so I can forward to the correct person. The Nuisance complaint will be forwarded to the Antisocial Behaviour Team for them to contact you it is likely log sheets may be issued. If you can answer the first question it would be greatly appreciated.”

7

- **The Enfield Gov / Email's Issue: 02**

Mother RE Complaint /

Neighbours Page Numbers: 2146,2147,2148,

“Dear Dawn Allen, My Mother has sent emails in of complaints about the repairs more than once and made lots of phone calls. There does seem to be an issue of things not being logged on the system and reports going missing. But I sure if you looked you could find them. But I am tired of getting the run about and waiting for years for things to be done. And a call was made to the Antisocial Behaviour Team +”

8

- **The Enfield Gov / Email's Issue: 02**

Dawn Allen RE_ Complaint /

Neighbours Page Numbers: 2149,2150,2151,2152,

“Dear Mr. Cordell, thank you for the update but unless you are specific with the repair, I cannot refer you to the correct person. In terms of the complaint with your neighbours the Anti - Social Team will be in touch with you at home.”

9

- **The Enfield Gov / Email's Issue: 02**

Mother RE Complaint /

Neighbours Page Numbers: 2153,2154,2155,2156,2157,

“**Subject: RE:** Complaint [SEC=UNCLASSIFIED]”

	<p>Dear Dawn Allen, 1. Was meant to be sending a surveyor out to see how the pipes have been laid for my heating system, this has not been done. 2. When work was”</p>
22/09/2015	The banging Continued!
23/09/2015	<p>1 x Council FOI! Sent: 23 September 2015 at 15:07 Subject access request: To: Carmel Naessens; Loretta Walsh Cc: Charles Elkington; Dawn Allen: -- Subject: 113 Burncroft Avenue, Enfield, EN3 7JQ [SEC=PROTECT] importance: High: - Perpetrator Simone Cordell Burncroft Avenue ENFIELD EN3 7JQ Home visit to; Ms Deborah Andrews flat: -- Attendees Dawn Allen TMO and CPN Bola Quadri Home visit to Ms Andrews advised that her neighbour at number ** has for the past few months harassed, intimidated, stalked her and made a life a complete misery. He, continually, plays loud music, bangs on her ceiling and door alleging that she is monitoring his movements in his flat. She, feel's, petrified by his presence and as a result refused to leave her flat for fear bumping into him on her way out and, she has missed a few appointments with her social worker as a result, she has now got subjected to making home appointments pending the time this matter gets resolved, she explained that they use to be acquaintance's before the relationship turned sour, she believes the whole problem started when he claimed the decoration in his flat got damaged because of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago, which has since got repaired but, the damage alleged had occurred. Ms Andrews also recalled an incident when the perpetrator spat in her face. It's been one issue after the other she advised. the recent event which took place a week ago, she was on her way out to attend her appointment with her CPN when he apprehended her and threatened to kill her and she was pretty shaken from the incident that instead of attending her appointment, returned home, immediately, she advised that she contacted the police, but, wasn't taken seriously, as they assumed she was drunk at the time of the call, she advised that she wasn't in the least drunk, but, just the way she spoke due to her condition, she still wasn't taken seriously, and had to abandon the call, she found this very frustrating and advised that it was not the first time this would happen to her. Her CPN also confirmed her statement and expressed her dissatisfaction at the way she got treated. Ms Andrews felt completely, let down by the police and became frightful for her safety, especially, as she knows the perpetrators has shells in his flat. I observed in her flat that her floors were very creaky; I got made aware by Dawn that most of the flats in the block are like that. Unfortunately, the creakiness exacerbates the noise level in the flats and cause more problems than usual. I advised that I contact the police to make further enquiries. I will also contact MHT to enquire if Mr Cordell's known to them. At some point the preparatory will need to get interviewed and a warning letter issued to him. I will contact the repairs team and try to arrange a surveyor to visit her flat and find out what help can get offered I further advised that her case will get investigated and an officer will get back to her to discuss further with her. Her CPN and TMO will kept you informed of updates Bola Quadri has already put in place a safeguard alert.</p>
24/09/2015	<p>The banging Continued!</p> <p>T</p>

24/09/2015: Email- sent

RE SOVA Alert - D.A -1009639 Classification: PROTECT

Dear Susan,

Thank you for your email. Please note that as from Monday **28th September 2015**, all high-level cases of anti-social behaviour will be transferred to the Council's Community Safety Unit.

In light of the above, Ms Andrews case has been identified as one of many cases involved in this process. You will shortly hear from an officer **within the Community Safety Unit** advising you of the name of the officer that will be dealing with Ms Andrews case.

Kind regards

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

Y

24/09/2015: Letter – sent; TRANSFER TO CSU LETTER MS DEBORAH ANDREWS

W

24/09/2015: Email- sent

Classification: PROTECT

Good morning Debbie,

Glad you are doing well. Thank you for being ever so helpful. I know, “we are busy bees” I appreciate the detailed information you've provided It will assist us in deciding a way forward. Have a peaceful weakened Warm regard

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

Hi Dolly,

I'm well thanks, I see your department is busy as ever...

Re: SC, he is not open to MH services and doesn't have a MH worker.

Y

01/03/2012: March 12- 1st contact with MH services following arrest after a bad trip of taking LSD & alcohol, mental state assessed remained in custody of police - no MH input

Z

02/03/2014: March 14 - 2nd contact, assessed by team psychiatrist, presented with anxiety & suicidal thoughts in context of social stressors due to pending court case leading to stress. Discharged from MH services, suicidal thoughts are longstanding from early childhood and present at times of high stress, not 'A typical' of other forms of suicide as relates to thoughts as opposed to wish to die, and usually found in context of those presenting with early childhood trauma as a way of expressing emotions.

A.1

1900/11/2014: Nov 14 - Mental Health Act assessment, not detained in hospital, discharged from mental health services. Presented highly volatile, angry & paranoid about motives of others, presented in context of social stressors due to on-going issues with police & court process - mother reported he has been targeted by police causing him stress??

He has a medical history of Crohn's disease which may impact on mood stability particularly if not compliant with treatment and monitoring of

	<p>symptoms. All assessments completed by mental health services have found no evidence of serious mental illness, he appears to be a very angry young man who has had an extremely difficult and traumatic early childhood which is likely to explain his distrust of people in authority (e.g. police) and being angry at others and at the world....</p> <p>Regards, Debbie</p> <p>Classification: PROTECT</p> <p>Good afternoon Debbie, Hope you are doing well? could you kindly advise if the above tenant is known to your service and if he is, does he have a CPN and does he engage?</p> <p>Thank you for your assistance</p> <p>Mr Simon Cordell,109 Burncroft Avenue, Enfield, EN3 7JQ DOB=26/01/1981 (34 yrs.) Phone=020 8245 7454</p> <p>Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council</p>
25/09/2015	The banging Continued!
26/09/2015	The banging Continued!
27/09/2015	The banging Continued!
28/09/2015	The banging Continued!
29/09/2015	The banging Continued!
30/09/2015	<p><u>1 X Email A complaint got sent to Dawn Allen from the Enfield Homes Teams / When Debra Screamed!</u></p> <p><u>The Enfield Gov / Email's Issue:</u> 597. Lorraine Cordell_RE_ 109 Burncroft Av / Page Numbers: 2168, Debbie screamed: --</p> <p>Date: 30 September 2015 14:23:00 To: jackie.gubby@enfield.gov.uk Subject: Re: Burncroft Ave</p> <p>Dear Jackie Gubby</p> <p>Thank you for taking the time to talk to me, on the phone today and explaining why you could not come to the meeting on the</p> <p>28/09/2014</p> <p>at 14:30! As said on the phone the surveyors took all the details of repairs and said they will deal with them. I am happy, you will get keep updated as too, what is going on with the repairs and keep me updated. As also said to you on the phone we did not hear from the ASB team as yet, and today my son heard the main door keep banging so he walked out to the front and saw no one there so walked out further than he was to see if he could spot anyone else around the flats. When he walked back to the main door Debbie, his neighbour was by the bin door and when she turned around and saw my son, she hit him with her shopping bags, there was a lady that was with her, but not standing with her and saw what was going on and run over and told Debbie to stop, my son asked for the lady's name and the lady would not give him it or who she worked for. But my son had time to talk to the lady and tell her what Debbie had been doing, Debbie got upset, and kept shouting and telling the lady not to talk to him the lady had to tell Debbie to stop that she wanted to hear what my son was saying and told Debbie to wait. She spoke to my son for a little while but said to my son that she was sorry, but she was busy and had to go and she left, and my son goes back into his flat. He called me and told me what had happened and asked me to call you to update you as too, what had gone on.</p> <p>Regards</p>

	October
01/10/2015	<ul style="list-style-type: none"> • <u>1 x Council FOI!</u> <p>Debra History 01/10/2015: Email—sent, Classification: PROTECT, Good afternoon Mark Just received some disturbing news about an incident that took place today. I got made aware that Simon Cordell attempted to strangle the tenant off 113 Burncroft Avenue. She escaped his grip, but extremely, shaken by the whole episode, she is petrified, at the moment and refuses to leave her flat. Would it be possible to contact / visit her today ASAP please? Thank you, Dolly Ogun eye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council.”</p>
02/10/2015	
03/10/2015	
04/10/2015	
04/10/2015	
06/10/2015	<ul style="list-style-type: none"> • <u>1</u> <u>Debra got moved</u> Into a Hotel by the Council!
07/10/2015	
08/10/2015	
09/10/2015	
10/10/2015	
11/10/2015	
12/10/2015	
13/10/2015	<p><u>E.1</u> 13/10/2015: History; Email-sent from: Dolly Ogunseye Sent: 13 October 2015 14:19 To: Louise Brown (nee Wainwright) Subject: RE: HUB case 16175 Deborah Andrews [SEC=PROTECT] Importance: High Classification: PROTECT Also forgot to mention that we are still in the process of locating a suitable TA for Ms Andrew pending the time her case is resolved Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council From: Dolly Ogunseye Sent: 13 October 2015 14:14 To: Louise Brown (nee Wainwright) Subject: RE: HUB case 16175 Deborah Andrews [SEC=PROTECT] Importance: High Classification: PROTECT Good afternoon Louise, Sorry I missed your call; I was at a meeting at the time. Called and left a message on your voice mail. Ms Andrews suffers from a history of mental health; she is currently being supported by Bola Quadri Care-coordinator / CPN / Nurse Prescriber Psychosis Service Line Barnet, Enfield & Haringey Mental Health NHS Trust / 58-60 Silver Street, Enfield EN1 3EP</p>

	<p>She made complains about her neighbour at number 109, harassing, verbally abusing her, intimidating, shouting threatening to kill her. The mean concern here is that the perpetrator in question also suffers from mental health and is known to be very aggressive, violet, and anti-police. He has on a few occasions threatened to kill her and petrified the life out of her.</p> <p>It was on this basis that a decision was made to move her out immediately. Hope the above information is useful.</p> <p>Thank you Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council Classification: PROTECT Dolly, <u>Page 13 of 21</u></p> <p>Please can you contact me regarding this case as I would like an update and the full reasons as to her vulnerability and why we have put her up in the hotel?</p> <p>Thanks, you Louise Brown Anti-Social Behaviour officer Community Safety Unit Regeneration & Environment Department London Borough of Enfield 020 8379 4467 louise.brown2@enfield.gov.uk</p>
<p>14/10/2015</p>	
<p>15/10/2015</p>	<ul style="list-style-type: none"> • <u>1</u> <u>Louise Brown:</u> attended my flat with 2 police officers. • <u>2</u> <u>Debra got moved into a</u> Hotel by the Council, I got told this day!
<p>16/10/2015</p>	<ul style="list-style-type: none"> • <u>Debra got moved</u> Into a Hotel by the Council! • <u>1</u> <u>1 x Sim-Text</u> <u>Spoke to Shannon!</u> Family Stuff! Asbo! Neighbours! General Public! Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's • <u>2</u> <u>The Enfield Gov / Email's Issue:</u>

Mother Re Simon Cordell /

Page Numbers: 2209,

A complaint got sent to Dawn Allen from the Enfield Homes Teams!
“Attachments Dear Louise Brown.doc. Dear Louise Brown and Jackie Gubby. Could you please read the attached letter and please reply so I know you have got this email?”

Asbo!

Neighbours!

General Public!

Enfield Council / Neighbourhood Watch Team / Enfield Homes / Met Police / MP's

3

- **The Enfield Gov / Email's Issue:**

603. x2.....Louise Brown _Jackie Gubby /

Page Numbers: 2210,2211,2212

4

- **The Enfield Gov / Email's Issue:**

604. x2 Lorraine Cordell _Re_ Simon Cordell (3) /

Page Numbers: 2213

1

1 x Sim-Text Spoke to Shannon!

Me:

16/10/2015 20:31:53

Shan

My heart is always with you and your family. It was nice to speak to you,
love Simon x

2

The Enfield Gov / Email's Issue:

Mother Re Simon Cordell /

Page Numbers: 2209,

Sent: 16 October 2015 15:30

jackie.gubby@enfield.gov.uk

Subject: Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email?

Regards Mother Simon Cordell

Formal Complaint

Dear Louise Brown:

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7 JQ. My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7 JQ.

Yesterday the

15/10/2015

you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up

a meeting to do this? Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had no contact from you. You asked my son what had been going on, yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting? You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing. You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job. You did not want to hear about the attack on my son, when Debbie was at the bins and my son walked be hide her to the main door and when she turned around and saw my son she started screaming and attacking my son. You said to my son Debbie had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this? I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you. When you left you made my son give his word, he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her? Debbie is the person who attacked my son not the other way around here. Which was reported? You have given Debbie support moved her to a hotel like she is the victim yet failed to support my son in any way here, yet he is the victim of what Debbie is doing. Not took a report does not ask anyone what has been going on, as there is witness as to what Debbie is doing. My son's friends and I have heard what is going on and what Debbie is doing. I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was going on, that if we spoke maybe we could sort this out, she just started shouting so many things at me and sounded drunk, I left and went down to my son flat and said she would not speak to me, I was there around 3 hours after that and Debbie did not bang once or doing anything, yet the 2 hours I was there before going up to her flat to speak to her the banging was ongoing and was making my son so upset we could not do the work I was there for that is why I went up to speak to her. I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door. Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing. Debbie has been to my son's door more than once

when Katie has been at my son's flat offering my son cans of alcohol which my son refused as he does not drink and asking my son for money and other things. So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday. We are the ones who put the reports in from around a year ago yet you have done nothing to support my son the 1st time you even went to see him was the 15/10/15 yet you been out to see Debbie and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support?

Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is? My son has never acted in a way to make Debbie think my son had any interest in her, he has only every helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is, he in any harm from a next attack? This is making my son ill, but you don't care about how ill this is making my son do you or you would have addressed the issue when contact was made with the council about this issue. You have said you are moving Debbie back in, but what has been done to the so-called feelings you think Debbie has got for my son have they just gone away? We know Debbie has mental health issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill and something does need to be done as it has been going on to long now and you have done nothing. My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact, he has only ever tried to help his neighbours. I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what heath conditions he has nope you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males can't be vulnerable.

Regards

Mother

Simon Cordell

3

The Enfield Gov / Email's Issue:

603. x2.....Louise Brown _Jackie Gubby

/ Page Numbers: 2210,2211,2212,

Dated 16/10/2015

Formal Complaint

Dear Louise Brown, Jackie Gubby,

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7JQ. My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7JQ. Yesterday the 15/10/2015 you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this? Could I please ask why a meeting was not set up to see him, and you just turned up at his flat

with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had no contact from you. You asked my son what had been going on, yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting? You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing. You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job. You did not want to hear about the attack on my son, when Debbie was at the bins and my son walked behind her to the main door and when she turned around and saw my son she started screaming and attacking my son. You said to my son Debbie had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this? I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you. When you left you made my son give his word, he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her? Debbie is the person who attacked my son not the other way around here. Which was reported? You have given Debbie support moved her to a hotel like she is the victim yet failed to support my son in any way here, yet he is the victim of what Debbie is doing. Not took a report does not ask anyone what has been going on, as there is witness as to what Debbie is doing. My son's friends and I have heard what is going on and what Debbie is doing.

2211.

I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was going on, that if we spoke maybe we could sort this out, she just started shouting so many things at me and sounded drunk, I left and went down to my son flat and said she would not speak to me, I was there around 3 hours after that and Debbie did not bang once or doing anything, yet the 2 hours I was there before going up to her flat to speak to her the banging was ongoing and was making my son so upset we could not do the work I was there for that is why I went up to speak to her. I believe my son has been to her door 2 times and ask her to stop well he begged her to stop She just started shouting and then called the police, one of these times my son friend Katie was there, and heard what Debbie was doing and spoke to the police when they came to my son door. Katie goes to my son's flat a lot along with a friend called Nash and a few other people each of these people have heard what Debbie is doing. Debbie has been to my son's door more than once when Katie has been at my son's

flat offering my son cans of alcohol which my son refused as he does not drink and asking my son for money and other things. So please don't make this out as if it is my son that is causing the problem here as that is how you made him feel yesterday. We are the ones who put the reports in from around a year ago yet you have done nothing to support my son the 1st time you even went to see him was the 15/10/15 yet you been out to see Debbie, and seem to have given her support. Yet each time I told the council how ill this is making my son, where is his support? Am I of the understand you said to my son that you believe Debbie has feelings for my son and this is the reason you believe Debbie is acting the way in which she is? My son has never acted in a way to make Debbie think my son had any interest in her, he has only ever helped his neighbours, which is the type of person my son is. Has Debbie said she has feeling for my son? And as Debbie has already attacked my son unprovoked is, he in any harm from a next attack? This is making my son ill, but you don't care about how ill this is making my son do you or you would have addressed the issue when contact was made with the council about this issue. You have said you are moving Debbie back in, but what has been done to the so-called feelings you think Debbie has got for my son have they just gone away? We know Debbie has mental health issues and she is an alcoholic, and that she needs help, but I am sorry this is making my son ill and something does need to be done as it has been going on to long now and you have done nothing. My son has lived in his flat even before Debbie moved there and he has never caused a problem. In fact, he has only ever tried to help his neighbours. I would like to know what has been done to address this and what is being done to help my son. I do not think you have addressed this in the correct manner, and I feel that you feel Debbie needs more support due to her being vulnerable, but have you asked if my son is vulnerable what heath conditions he has nope you have not and I feel it is due to him being a male and Debbie a female, I feel as if you think males can't be vulnerable.

Regards

Lorraine Cordell

2212,

Simon Cordell

4

The Enfield Gov / Email's Issue:

604. x2 Lorraine Cordell _Re_ Simon Cordell (3)

/ **Page Numbers:** 2213,

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 16 October 2015 15:30

To: louise.brown2@enfield.gov.uk

jackie.gubby@enfield.gov.uk'

Subject: Re: Simon Cordell

Attachments: Dear Louise Brown.doc

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email?

Regards

Lorraine Cordell

	<p>Simon Cordell</p> <p><u>The banging Started!</u> Debbie Andrews (responsible) Stain Curtis (responsible) Mathiyalagan (Responsible) All-Day and All-Night! The Enfield Homes and the Enfield Council staff aloud the tenants of 117 and 111 Continued to victimize me by: -- Stain knocked on my letter box and woke me up again this morning, when he is leaving his premises, like a person playing the game called knock down ginger! Then after the mundane daily routine of torture now of the already designated assailing me in my bathroom after waking me up transpired today! At the night-time Stain played with his front door locks to endeavour and scare me again! The occupiers of 117 the Mathiyalagan family and additionally Stain Curtis off 111 Burncroft Avenue and perpetuate to Slamming the dihydrogen monoxide tap on and off, causing damage to my health and the buildings fixtures at an unacceptable rate! The all mentioned in the address of 117 Burncroft Avenue keep Dropping articles on to their own wooden flooring to make loud banging noises! Stain banged on the kitchen wall again with intent of victimising me with a full circadian assault! 117 keep slamming their own living room, window continually opened and closed relish to explicate a person making competitive beats out aloud!</p>
17/10/2015	
18/10/2015	
19/10/2015	
20/10/2015	
21/10/2015	
22/10/2015	
23/10/2015	
24/10/2015	
25/10/2015	
26/10/2015	
27/10/2015	
28/10/2015	
29/10/2015	
30/10/2015	
31/10/2015	
	November
01/11/2015	
02/11/2015	
03/11/2015	
04/11/2015	
05/11/2015	
06/11/2015	
07/11/2015	
08/11/2015	
09/11/2015	
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11/11/2015	
12/11/2015	
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14/11/2015	
15/11/2015	
16/11/2015	
17/11/2015	
18/11/2015	
19/11/2015	
20/11/2015	
21/11/2015	
22/11/2015	<u>F.1</u> <u>22/11/2015</u> : N/a
23/11/2015	
24/11/2015	
25/11/2015	
26/11/2015	
27/11/2015	
28/11/2015	
29/11/2015	
30/11/2015	
	December
01/12/2015	<u>3</u> <u>The Doctor's Folder / pub Book Issue: 1!</u> Notes From the: 09/02.2016 Date of initial referral: 21/01.2016 Date of assessment: 03/02.2016. Place of assessment: Patient's Home Page Numbers: 32,<u>33</u>,34,35,36,37 <u>On</u> <u>01/12/2015</u> Mr Cordell's mother again contacted the Enfield assessment mental health team and reported that Mr Cordell had locked himself in his room and believed that his television was talking to him. She reported that Mr Cordell was eating but not as regularly as previously. She said that Mr Cordell sometimes believes that his mother's body language is sending him messages. She reported that he had not had any recent contact with his friends but does go out on a scramble bike and had injured his hands. On 01.12.15 a worker from the Enfield assessment team phoned <u>Dawn Allan, estate officer,</u> who reported that he had threatened to strangle his neighbour who had been moved as a result. Mr Cordell had accused his neighbour of deliberately causing noise disturbance. On 01.12.15 an assessment team worker phoned Mr Cordell and reported that she had received text messages from Mr Cordell saying that he will commit suicide once a court case is finished. Mr Cordell was assessed by <u>Dr Cushion,</u> psychiatrist based at the Home Treatment Team,

02/12/2015	
03/12/2015	
04/12/2015	
05/12/2015	
06/12/2015	
07/12/2015	
08/12/2015	<ul style="list-style-type: none"> • <u>Debra Came Back</u> Around Here and started again!
09/12/2015	
10/12/2015	
11/12/2015	
12/12/2015	
13/12/2015	
14/12/2015	
15/12/2015	
16/12/2015	
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09/01/2016	
10/01/2016	
11/01/2016	
12/01/2016	
13/01/2016	
14/01/2016	
15/01/2016	<p><u>13</u></p> <ul style="list-style-type: none"> • <u>Stage 5</u> <u>The Enfield Councils History FOI Indexed</u> Stage 5 Deborah Andrews / Enfield Council Case History Page Number: 1,2,3,4,5,6,7,8,9,10,11,12,<u>13</u>,14,15,16,17,18,19,20,21, <u>DATE(S)</u>;

	<p>F.1) 24/01/2017 G.1) 18/01/2016 15/01/2016</p> <p>Since 15/01/2016 we have had further calls from Debra Andrew relating to the issues she has been having with Simon Cordell.</p> <p>Given the nature of the calls, we visited Debra yesterday for a reassurance visit. She said that there has been a leak in the building causing 'flooding' in both her flat and Cordell's flat, and Cordell has been making accusations relating to it. She said that she believes Cordell is leaving his flat in two weeks, which I hadn't heard, but said I would look into it - do you know if that's true by any chance?</p> <p>Debra said that if Cordell does not leave, she wants to leave her flat and move somewhere else herself.</p> <p>While at the address we also noticed that Cordell has now installed a CCTV camera which is placed at the top of the internal communal door leading to flats 109 and 111, facing towards the main door of the block. I am unsure as to whether he's allowed to do this and shall look into it, but just wanted to let you know!</p> <p>Best wishes, James PC James Flesher 337 YE Dedicated Ward Officer for Enfield Highway North Cluster NPT Team B Enfield Borough OCU James.flesher@met.police.uk Ward Mobile Number: 020 8721 2903 Follow @MPS Enfield for updates of what we're doing across the borough! X5 = 1</p>
16/01/2016	
17/01/2016	
18/01/2016	<p>G.1 18/01/2016: History; email from police From: James.Flesher@met.pnn.police.uk mailto: James.Flesher@met.pnn.police.uk Sent: 18 January 2016 15:31 To: Louise Brown Subject: RE: Cordell [SEC=PROTECT] Hi Louise, Thanks for this - I'm pleased to hear you think Deborah is being properly supported and that she sounded better - she was in a right state when we spoke to her last. Good news that it looks like she might be able to get help to move. For the camera, we are very happy to come along for a visit. I've spoken to our Sgt and as we understand it the ideal course of action is to advise him to remove it in our presence, then if he refuses, I believe you can take it down and that should be fine so long as the camera itself is returned to Cordell. Let me know when your best days for it would be and I'll see when we can manage best. Best wishes, James</p>

PC James Flesher 337YE | Dedicated Ward Officer for Enfield Highway |
North Cluster NPT Team B | Enfield Borough OCU |
james.flesher@met.police.uk

| Ward Mobile Number: 020 8721 2903

Follow @MPSEnfield for updates [of what we're doing across](#) the borough!

From: Louise Brown

[mailto: Louise.Brown2@Enfield.gov.uk]

Sent: 18 January 2016 11:03

To: Flesher James D - YE

Subject: RE: Cordell [SEC=PROTECT]

Classification: PROTECT

Hi James,

I spoke with Deborah Andrews this morning; the leak issue was sorted over the weekend this was from the flat above.

I do not know anything about Mr Cordell moving in two weeks' time, unless she is getting confused with his threat that he will get her in two weeks' time. Overall, I am concerned that Deborah is not managing and appears to be getting more confused the last few times I have spoken to her last week and today, she is also feeling that she needs further support by way of supported accommodation. I do agree with her as the level of support that St John of God provide is high and the dependency with other agencies is also constant and not something that housing or myself could provide long term.

Deborah was much calmer this morning and I reassured her that if she has any concerns to contact me.

With regard to the camera not he is not allowed it to be train on anything else other than his front door. Probably means I will need to visit him to get this sorted. I may request your assistance with this I don't really fancy

Page 14 of 21

seeing him on my own!! (sorry)

Kind regards Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

020 8379 4467

louise.brown2@enfield.gov.uk

From: James.Flesher@met.pnn.police.uk

[mailto: James.Flesher@met.pnn.police.uk]

Sent: 18 January 2016 08:35

To: Louise Brown

Subject: Cordell

Hi Louise,

I hope you are well.

Since 15/01/2016 we have had further calls from Debra Andrew relating to the issues she has been having with Simon Cordell.

Given the nature of the calls, we visited Debra yesterday for a reassurance visit. She said that there has been a leak in the building causing 'flooding' in both her flat and Cordell's flat, and Cordell has been making accusations relating to it. She said that she believes Cordell is leaving his flat in two

	<p>weeks, which I hadn't heard, but said I would look into it - do you know if that's true by any chance?</p> <p>Debra said that if Cordell does not leave, she wants to leave her flat and move somewhere else herself.</p> <p>While at the address we also noticed that Cordell has now installed a CCTV camera which is placed at the top of the internal communal door leading to flats 109 and 111, facing towards the main door of the block. I am unsure as to whether he's allowed to do this and shall look into it, but just wanted to let you know!</p> <p>Best wishes, James</p> <p>PC James Flesher 337YE Dedicated Ward Officer for Enfield Highway North Cluster NPT Team B Enfield Borough OCU James.flesher@met.police.uk Ward Mobile Number: 020 8721 2903 Follow @MPS Enfield for updates of what we're doing across the borough!</p>
19/01/2016	
20/01/2016	
21/01/2016	
22/01/2016	
23/01/2016	
24/01/2016	
25/01/2016	<p><u>G.1.1</u> <u>25/01/2016:</u> N/a</p>
26/01/2016	<p><u>J.1</u> <u>26/01/2016:</u> from customer services re Simon Cordell From: Laura Goodson Sent: 26 January 2016 14:10 To: Louise Brown • Cc: Jackie Gubby Subject: Simon Cordell 0208 245 7454 109 Burncroft Ave [SEC=PROTECT: INVESTIGATION] Classification: PROTECT – INVESTIGATION Hi Louise, Jackie, Mr Cordell called this afternoon requesting to speak with yourselves in regard to his case against his neighbour. I am sure you know the details; however, he did say that his neighbour is making noise when he undresses. He did go on to mention an incident that resulted in both himself and his neighbour in an awkward position when he attempted to help her move her bed. Mr Cordell is expecting a call back this afternoon. Kind Regards</p>
27/01/2016	<p><u>L.1</u> <u>27/01/2016:</u> 176 Durant's Road Enfield EN37DF Tel: 020 8804 7873 From: Louise Brown</p>

mailto: Louise.Brown2@Enfield.gov.uk

Sent: 27 January 2016 12:34

To: Sarah Stumpo

Cc: Yvonne Stacey; bola quadri

Subject: RE: Debra Andrews [SEC=PROTECT]

Sensitivity: Confidential

Classification: PROTECT

Dear Sarah,

Thank you for your email and updated information. This incident yesterday I am assuming that this is a different incident from 15/1/16 where Mr Cordell approached Ms De Polla? Please can you confirm if this was reported to the police, and if this was not why? This is harassment and can be treated and reported as a criminal offence. Yes, this is a separate incident to 15.01.2016. The police were not called as a crime had not been committed and Barbara was able to walk away without Mr Cordell trying to prevent her or following her. In relation to Deborah please can you confirm if your concerns for her welfare are being reported back to the Mental health team prior to this email (I do appreciate that Bola has been on leave for a few weeks) Yvonne has copied Bola into the same communication as yourself and expressed concerns. Debbie has also contacted Bola. I am receiving if not daily calls from Deborah or every other day, with her explaining to me that she feels she is not coping at all, she is looking to me for reassurance. Deborah has expressed that she is not managing independent living and would like to go back into supported accommodation. Supported living is something Bola would need to arrange. Can you confirm that you have reported your concerns for Debbie's welfare to the mental health team?

Please can you confirm if she has expressed this to staff at St John of God?

Also, please can you confirm if you feel that Deborah is not coping at present. If so, has this been reported to the mental health team?

As you are aware, Debbie has said that she is not coping, and I understand that you are in the process of providing a report in order to facilitate Debbie to move. Can you confirm that this has been completed and if so, what the next step of the process is and how long this is likely to take?

Also given the current hours that currently allocated to Deborah if this is suitable in this situation for her need? If I recall this was expressed at a SOVA meeting that this should be extended as her needs are becoming greater? We are requested and funded to provide 6 hours support per week (3 hours twice a week for shopping). Bola is responsible for increasing the care package if Debbie is assessed as needing more support. With regard to the Safeguarding plan I do feel that a mental health strategy meeting needs to take place as issues beyond our control will also have a direct impact on the wellbeing of Deborah. I am raising this directly with George Benyure Bola's manager. My understanding was that Bola had already raised a safeguarding alert.

Regards

Louise

Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department
London Borough of Enfield
/v 020 8379 4467
x louise.brown2@enfield.gov.uk

N.1

27/01/2016: email report and response from St John of God.

From: Louise Brown

Sent: 27 January 2016 12:34

To: 'Sarah Stumpo'

Cc: Yvonne Stacey; "Y. BROWN?"

bola quadri

Subject: RE: Debra Andrews [SEC=PROTECT]

Sensitivity: Confidential

Classification: PROTECT

Dear Sarah,

Thank you for your email and updated information. This incident yesterday I am assuming that this is a different incident from 15/1/16 where Mr Cordell approached Ms De Polla? Please can you confirm if this was reported to the police, and if this was not why? This is harassment and can be treated and reported as a criminal offence.

In relation to Deborah please can you confirm if your concerns for her welfare are being reported back to the Mental health team prior to this email (I do appreciate that Bola has been on leave for a few weeks) I am receiving if not daily calls from Deborah or every other day, with her explaining to me that she feels she is not coping at all, she is looking to me for reassurance. Deborah has expressed that she is not managing independent living and would like to go back into supported accommodation.

Please can you confirm if she has expressed this to staff at St John of god?

Also, please can you confirm if you feel that Deborah is not coping at present. If so, has this been reported to the mental health team?

Also given the current hours that currently allocated to Deborah if this is suitable in this situation for her need? If I recall this was expressed at a SOVA meeting that this should be extended as her needs are becoming greater?

With regard to the Safe guarding plan I do feel that a mental health strategy meeting needs to take place as issues beyond our control will also have a direct impact on the wellbeing of Deborah. I am raising this directly with George Benyure Bolas manger.

Regards

Louise

Louise Brown

Anti-Social Behaviour officer

Community Safety Unit

Regeneration & Environment Department

London Borough of Enfield

/v 020 8379 4467

/x louise.brown2@enfield.gov.uk

	<p>From: Sarah Stump mailto: SarahStumpo@sjog.org.uk Sent: 27 January 2016 11:44 To: Louise Brown Cc: Sarah Stumpo Kate Kelly Yvonne Stacey; bola quadri Subject: Debra Andrews Importance: High Sensitivity: Confidential This message has been sent on behalf of Yvonne Stacey. Hi Louise I am extremely concerned about Debbie Andrewes neighbour and the increased risk to the support workers and indeed Debbie, who, as you are aware is unable to leave her own home unescorted. Yesterday it was reported to me that the neighbour approached Barbara de Polla as she entered the communal door, he was very aggressive and began shouting at her saying, you should not be coming here, she is an alcoholic, you shouldn't take her out anywhere etc." Barbara said that she did not want to talk about it and walked away from him, luckily, he did not follow her. In relation to Debbie is safety, I strongly feel that it is only a matter of time before something serious or even fatal happens to her. As you are aware, the neighbour has a dog, which appears to be a Staffordshire bull terrier which <u>Page 18 of 21</u> he allows to roam free in the communal area which is highly intimidating and potentially very dangerous. Please can you clarify the interim safeguarding protection plan and timescale as to when Debbie will be moved to a place of safety. I have completed an internal incident form and unfortunately, if another incident occurs, I will have no other option but to temporarily withdraw our service, which will put Debbie in a situation where she is even more at risk. I look forward to hearing from you at your earliest convenience. Regards NB: Please can you forward this message to your line manager. Sarah Stumpo Service Manager Mental Health Team Saint John of God Hospitaler Services 176 Durant's Road Enfield EN37DF Tel: 020 8804 7873</p>
28/01/2016	
29/01/2016	
30/01/2016	
31/01/2016	
	February
01/02/2016	<p><u>P.1</u> 01/02/2016: communication between CSU & Bola Quadri CPN From: Louise Brown Sent: 01 February 2016 14:36 To: bola quadri; George Benyure (george.benyure@beh-mht.nhs.uk) Craig Susan Subject: FW: Debra Andrews [SEC=PROTECT]</p>

Sensitivity: Confidential
Classification: PROTECT

Dear **George & Bola,**

Thank you for your email, I have only copied you both as there is other information on Mr Cordell that urgently needs to be considered.

I received an email informing me that a mental health warrant had been granted for Mr Cordell.

This will cause a greater issue especially if he is released back into the community. My fear is that this will indirectly cause further distress for Deborah. A plan needs to be put in place with full considerations.

Please can an urgent mental health strategy meeting be held regarding Deborah Andrews, given the above information and the urgent need for full consideration in this case due to the complex needs and issues with both clients, who are known to your services and tenants of Enfield Council. Deborah is contacting me if not daily every other day these calls are coming through at all different days and times.

She is informing me that she is not coping with everything and wants to go back into supported accommodation, she feels extremely frightened and vulnerable. I must confirm that its Deborah stating that she is not coping as I am not in a position to make these decisions. When I speak with Deborah asking if she is attending her appointments, she states that" it js a quick jab, in and out no one speaks with you.

With regards to the management transfer this is still being prepared and waiting to be heard by panel, I am waiting to hear the next available date for this.

It was explained when I suggested this action may be a route forward that this is not a quick process and all elements need to be considered. It is not necessary for Ms Andrews to currently go into emergency accommodation either. This case will be assisted by moving Ms Andrews; however, this may not resolve all of the concerns or the overall future welfare of Ms Andrews.

Transferring Ms Andrews into another independent accommodation without fully assessing her current needs and the full support required should be considered before this happens. As moving her may not solve all of Deborah Andrews concerns.

She is only going out when SJOG are visiting, however they are only allocated 3 hours per week. More recommendations need to be put forward to provide a comprehensive package to support

2

- **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 01 Feb

Last Amended by Details: 05 Feb 2016

Hashi Nath Social Worker

Page Numbers:79

Enfield AMHP office

Enfield AMHP office
T/C to Housing Officers

Dawn Allan

And

Jackie Gubby

a€ "0208 375 8131 a€ "

no answer. A message has been left for both officers to return my call.
T/C to Civic Centre to Housing estate to inform them of the MHAA for SC

03/02/2016

@ 10am. Informed by admin that the line was busy and try to contact another number 0208 379 1327.

T/C using 8379 1327 which goes through to Civic Centre and not directly to Housing services.

An email has been sent to

Dawn and Jackie

And cc to

Sandra

2

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 01 Feb

Last Amended by Details: 05 Feb 2016

Hashi Nath Social Worker

Page Numbers:79

Originator Details: 01 Feb 2016 11:14

Hashi Nath Social Worker

Originally Entered by Details: 01 Feb 2016 11:44

Hashi Nath Last Amended by Details: 05 Feb 2016 15:48

Hashi Nath Validated by Details: 01 Feb 2016 12:41

Hashi Nath Significant: No Added to Risk History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

Enfield AMHP office

Enfield AMHP office

T/C to Housing Officers Dawn Allan and Jackie Gubby a € 0208 375 8131 a € no answer.

A message has been left for both officers to return my call.

T/C to Civic Centre to Housing estate to inform them of the MHAA for SC
3/2/16 @ 10am.

Informed by admin that the line was busy and try to contact another number 0208 379 1327.

T/C using 8379 1327 which goes through to Civic Centre and not directly to Housing services.

An email has been sent to Dawn and Jackie and cc to Sandra.

02/02/2016

1

- **Debra had Come Back and started again**
Since 00//002016!

2

- **Stain Came Back!**

3

- **Simon Cordell's MP3'S Indexed**

Stage 1

Home MHA assessment Recording!

**Page Number: Update Page Number 1,
02/02/2016**

Update

4

- **The Doctor's Folder / pub Book Issue: 1!**

Notes From the: 09/02.2016

Date of initial referral: 21/01.2016

Date of assessment: 03/02.2016

Place of assessment: Patient's Home

London Borough of Enfield

Approved Mental Health Professional Assessment Form. -For use when compulsory powers are being considered

Assessing AMHP Sam Curtis. Hospital Not applicable Dr Kripalani, Consultant Psychiatrist, Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100 GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ Tel 020 88059997 /cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse, Lucas House, cmht 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100

Page Numbers: 32,33,34,35,36,37

34

On

02/02/2016

Mr Cordell phoned Amal Pomphrey and advised that he had been told that a warrant had been granted. He was clearly aware of the planned Mental Health Act assessment. Information obtained from reports from Mr Cordell and his family to mental health services. Not independently verified.

Social: Mr Cordell was the victim of abuse by a paedophile ring and this led to him having contact with CAMHS Safe project for a number of years, he has not spoken about the abuse for many years. Mr Cordell's father was violent towards him. He was placed in care as a teenager. He separated from his girlfriend in

2014

Mr Cordell mother has regular contact with and helps with shopping. Mr Cordell's grandmother was diagnosed with bi polar affective disorder and schizophrenia, she was treated with Schizophrenia. She died from cancer in

August 2014.

In

2014

he was bailed for burglary. In

2015

he was made subject to a 5-year Anti-Social Behaviour Order for organising illegal raves. He not allowed to enter industrial or disused premises between 10pm and 7 am. He has reported that he has a long history police contact since he was juvenile. His contact with the police mostly related to theft and driving offences. He lives in a one-bedroom council flat and is in receipt of Employment Support.

Psychiatric History:

Mr Cordell tried to hang himself at the age of 16 when in a young offender's institution and needed to be resuscitated. He was moved to a secure hospital and kept in seclusion on a number of occasions.

He has reported that he was regularly by a psychiatrist called Dr Caplin from CAMHS "the safe project".

Mr Cordell reports there was a second occasion where he tried to hang himself when in a cell after he was sentenced.

He attended the Accident and Emergency Department at the North Middlesex Hospital after drinking liquid nitrous oxide with an intent to die.

35

hallucinating after taking LSD. He was not followed up by mental health services.

He was assessed by Dr Jarvis from the Enfield triage team.

5

- **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 03 Feb 2016

Annette Tumalu Nursing

Page Numbers:75

ECRHTT

Assessment with

Beatrice:

T/C from

Margaret AMPH, MHAA at 10:00AM, HTT staff to attend; Please call AMPH in the morning to confirm the meeting address below.

Rendezvous point: ***** Shaftesbury Avenue and Green Street***

6

- **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Eatally **Last Amended by Details: 02 Feb 2016**

Mrs. Bibi Eatally Nursing

Page Numbers: 75

Bed Management

Phone call received from Enfield Duty AMHP Maggie requesting for bed. Warrant Sec135(1)

to be executed tomorrow morning @ 10.00am. His name is on the bed Management board

7

- **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 02 Feb 2016

Margaret Garrod Social Worker

Page Numbers: 76

Simon rang the AMHP office and it seems following a discussion and he needs confirmation of the evidence that he is less well as this was not his impression from his care co-ordinator. He may agree to allow access.

8

- **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 02 Feb 2016

Margaret Garrod Social Worker

Page Numbers: 76

Enfield AMHP Service - Mental Health Act assessment details:

03/02/2016

Date:

03rd Feb 2016

Time: 10.00

Rendezvous point: ***** Shaftesbury Avenue and Green Street***

AMHP: Sam Curtis

Mob: 0208 702 6108

1st Doctor: Dr Al_Allaq

Mob: 07950 558455

2nd Doctor: Dr Albazaz

Mob: 07726 334034

Second/co-Worker: Amal Pomphrey

Mob: 0208 702 3134

Estate officer Dawn Allen

Mob:07506 287 139

Locksmith: With Dawn Allen

HTT: Yes, aware of RVPoint

NR Parents Tel/mob Father Ben [REDACTED] Mother Lorraine [REDACTED]

[REDACTED] Bed Manager aware?

0208 702 5550: Yes Aware *Ambulance: PSS Ref: Not yet booked S135

Warrant +

Police Safer Neighbourhood team

SGT

Mark Auldwinkle

0208 345 1124

Please tell them of Rendezvous Point and request they bring Bite Back Spray for the dog

9

- **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 02 Feb 2016

Amal Pomphrey Nursing

Page Numbers: 76 + 77

76

Notes

77

From: Pomphrey Amal

Sent:

02 February 2016

15:07

To: **Muschett Sandra;**

Antao Marie

Cc; **Clark Simon;**

Kripalani Mukesh;

Morgan Debbie;

Curtis Sam

Subject:

RE: Telephone Message

Importance: High

Dear all,

He told me to take notes, told me to take down the time and date of our call. I have had a very irate call from Simon Cordell. He says that he has been

10

• **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 02 Feb 2016

Sandra Muschett Social Worker

Page Numbers:77 + 78

77

Notes

78

Email sent,

Dear Jackie,

Thanks for your email regarding the above mental health act assessment which is scheduled to take place on

03/02/2016

at 10.00am.

Could you confirm that a locksmith will be present to secure the property?

The Approved Mental Health Act Professional (AMHP) will be

Sam Curtis

and his mobile number is 0208 702 6108 and this is an NHS Trust mobile number. If you have any concerns please do not hesitate to contact me.

Regards

Sandra Muschett

Email received from

Jackie Gubby - housing

Hi Louise

Simon Cordell Burncroft Ave

Have you been liaising with?

Anthony Manning

on this one, can you advise on the force entry with Police presence. I understand that he has an internal metal gate installed. Looks like we have a date for the

03/02/2016

at 10am

Thank you

Jackie

Jackie

Jackie Gubby Housing Manager

--

1

Debra had Come Back and started again

Since 00//002016!

2

Stain Came

Back!

3

Simon Cordell's MP3'S Indexed

Stage 1

Home MHA assessment Recording!

Page Number: Update Page Number 1,

A Home MHA assessment got completed and Simon got assessed as to be not detainable.

This is the wrong date in the report?

On the 02/02/2016 is when they used the section 135 warrant to come to my home with police. On this date I been at home and had no visit of the medical team, as for this was the date when the section 135 of the Mental Health Act

The Beeping sound starts of interview: --

"Muttering"

Simon: all of your people are not coming into my house.

"Muttering"

Mother: Three two doctors and one social worker.

"Muttering" "Continues."

Mother: How do I turn this television down?

Katie: I am not sure.

Mother: Simon it will not work out when you are talking outside.

Katie: Simon stops shouting.

Simon: I want to go through all the corruption.

Katie: Simon, Simon.

Katie: Mother! how do you shut the door.

Mother: Shut what door.

Katie: That door.

Mother: Oh, hold on, how do you turn this down I am turning it up.

Simon: How are you all doing welcome to my home, I am not too happy.

Sam: There is a few of us, I am afraid!

Simon: I understand.

Sam: Where is the best place for us all to sit?

Simon: Take a seat anywhere you are all welcome to sit anywhere there are seats available for everybody.

Sam: Then we will explain why we are here.

Simon: I am not impressed with your "referring to Elan" I see you and meet you before and I see what happened to you before.

Mother: How many people are coming in what's needed, to make this assessment.

Mother: The police said that they will wait outside.

Unheard voice:

Katie: No, he didn't.

Mother: No, he didn't he said that the police would wait outside.

Sam: OK.

Simon: I am not impressed with how use lot are using your Mental Health powers to obtain, a warrant to come into my house under false allegations, stating of facts that are not true to get it.

Simon: you may take a seat anywhere you are welcomed in now and like to take a seat.

Sam: OK.

Simon: You got welcomed in now like I would rather you lot take a sit rather than I take a sit.

Sam: OK.

Simon: Take a sit, sir please.

Mother: No Sam, can I talk to you for a moment you said the police was waiting outside.

Simon: The police are not coming into these premises, you're not coming in, and you can get out.

Sam: Simon.

Simon: It's a breach of conditions.

Simon: I am explaining to the police.

Katie: You will get nowhere.

Simon: Because right now I got conflicting cases going on with the police, and I do not want that having an effect on the ongoing because of this.

Mother: His got serious issues with police cases at the moment.

Sam: Could we leave the door ajar and have the police at the entrance, is that OK with the police officers.

Sam: Yes, just leave the door open with the police not coming in, OK.

Katie: His exaggerated because of the police.

Simon: That is correct in practice and that is how it should be, that is professional.

Sam: OK.

Sam: OK.

Sam: OK, sure.

Sam: So, Simon the reason that we're here today is that concerns have go raised.

"Noise in the background made."

Sam: Oh, what's that?

Katie: Oh, it's all right, it's part of the printer.

Sam: OK.

Sam: A bout your Mental Health and we have gotten asked to carry out something called a Mental Health Act assessment, so were her to decide whether or not you need to get detained.

Simon: Section 1 or 2 or 3 and maybe a 4 of the acts in an Emergency.

Sam: Err yes.

Simon: I understand your procedures.

Sam: In order for that to happen and we have decided nothing yet that is why we want to talk to you.

Simon: There is no way that you can decide without being able to make an assessment off the case.

Sam: Let's just explain the legal situation first thing you can do you hip hop or so myself.

Mother: Let him, just talk to Simon.

Sam: Two Doctors so there is: -

Doctor: Albazaz

Sam: and~

Doctor: Amin

Simon: How you both doing.

Sam: For in order for the section to go ahead, they would both need to make medical recommendations and I would need to agree.

Sam: Err but we really just want to find out about how your mental health is two days.

Mother: So, who are all the other people?

Sam: They are from.

Aman: I am from the Mental Health team.

Simon: So, I met you the other day, and I spoke to you on the phone and I got through, I got large concerns about yourself.

Alena: Yes OK.

Simon: Because this is how I will prove that you put wrong statements of facts in to get this yesterday I spoke to you and I spoke to you two days ago and did I not say to you and you said to me, at 14:22 I got you on the recording and I will play your voice to you in a second.

Mother: You do not need to.

Simon: And I would like you to honest did I not say to you that you got allowed access to my house whenever you would like on the phone last week and the week before.

Alena: Yep yes and that is in your notes.

Simon: So how has this court order got obtained under the grounds that I have not given you access, the form got filled in and when you fill that form in to get this court order it's supposed to get filled in their statement off facts of truth and that gets said under oath to a judge, someone has filled that incorrectly and you have just, absolutely, admitted that I have said that it's OK for you as I have given you permission to come into my house now.

Simon: So that court order is a breach of violations.

Sam: That is the other thing we got a warrant to come into the flat.

Simon: No, the warrant is self is valid by a judge, but the fulfilment of that warrant is incorrect.

Simon: Am I correct in practice, madam.

Alena: You have said that I can come to the house the issue is seeing the doctors.

Doctor Xxxx: We came last week, and you did not allow us in.

Mother: Hold on can I, say something.

Simon: May I say some think to you two days before that before you attended my premises for a month prior, I had a gentleman phoning me called Goodie, I was speaking to him and we were making good relations.

I liked this person attitude I liked how he was talking to me, and I thought maybe this person might help me prospect and go forward in my life, so we were building good relationships.

we arrange a meeting for him to come around to my address his says OK his coming round his going to bring a friend a colleague, I said that is perfect he said his bringing Sandra with him.

They both coming to this house and I invite them into my home.

It was tidy and it smelt clean they check the fridge and that then they took a sit down on the chair.

Sandra sits where your sitting today yes Allan two minutes later her phone rings she gets up and she walks into the hall way and then she is on the phone in the corridor yes, this door is slightly, left ajar and Goodie took a seat here.

I talk to Goodie and I showed him my business plan and I started to show him things that I am doing in my life and things like how I am going to help this community and I am going to be a good tenant and resident of the United Kingdom, he seemed happy and said that he was amazed, I am amazed Simon, to see the good things that you are doing and to see all the management systems and to see all the files that you have here.

Five minutes later the woman walks back in and she goes Goodie we got to leave, so she stops the interview that me and Goodie are having and they both leave the premises.

Two days later Goodie says to me, hold on before he left, I shook hands with Goodies and Goodie said: when I get back in four weeks, I am going to be your case handler Simon.

I am going on holiday and in four weeks, I am going to come back and I am going to visit you: in four weeks, I said Goodie that will be nice to see you again in for weeks, yes, OK.

Simon: Two days later you're self-Alan and another woman named Sandra turned back up to my front door unannounced, the woman who was so rude, when she come in and cut our interview.

Katie: No notification at all.

Simon: She writes no notes down, she took no information.

Katie: Why did you not contact him?

Simon: now can I speak to yourself and I explained to you lot at the door that I do not feel comfortable that you have turned up unannounced, I have got a visitor coming to my house and I do not want them to know my personal life, right now I am trying to make a good impression of myself to people and not show them that you are here, this could be a business prospect or a business chance I might have in the future, so you lot might tarnish that chance for me by being here, so please can you make your self-announced when you're turning up to my address, which is fair and you took offence and you threatened me I have you on camera as well because I explained to you that you was on it and I said to you, you said to me, that I will get an order and I will bring the police and come into your house I said you do not have the right to use your Mental Health powers like that.

Doctor XXXX: I think I explained to you that where not disputed to be the facts I told you if you not allow us access.

Mother: But he has allowed you access his allowed two sets of Doctors

Doctor XXXX: Not too me.

Mother: No but he allowed two doctors.

Simon: No let him speak, let him speak because I will listen to him no go on sir.

Simon: Sorry mother.

Katie: No stop.

Doctor XXXX: I told him that I am the independent psychiatrist, and we were there to carry out a Mental Health assessment and you insist that we only talk to you outside and you did not want us to come in so we told you.

Katie: So, should you not notify him beforehand.

Doctor XXXX: with the mental health assessment, we do not need, I do not have to.

Simon: They do not have to the amp do not have to do that because they're two separate bodies.

Sam: Si I think if you got complaints about what has happened up till now that is fine and you can make that.

Simon: Procedures.

Simon: No, it's not just complaints it's you are in my house right now under a statement that this woman has clearly, just said to you has gotten filled out wrongly, and being handed to a judge to breach my private and family life.

Sam: Well we have used the warrant to gain access today.

Simon: Yes, but she is admitting that that warrant has been full filled wrong.

Simon: She is admitting they filled it out wrong so to breach my Human Rights.

Sam: What I would like to focus on is your Mental Health at the moment and if you need any help with your Mental Health and what is going on with you, can we talk about that for now Simon?

Simon: Sir I am happy to talk with you, sir I am happy to talk with you, I am happy to talk to a degree with yourself and I am just going to go this with you.

Sam: Because how what is your own view about your Mental Health.

Simon: My own, Health, my Mental Health, I am of good Health right now I am of good mind, body and soul, right now if you would like to see the work that I am doing I will show you what I am committing myself to every single day I can show you what I do myself, I feel an offence with the way things have gone because I was building good relationships with Goodie there two separate departments and one does need to refer the other one to yourself to come into this house Sharon has not been.

Mother: Sharon,

Simon: Sharon.

Mother: No Sandra, sorry.

Simon: Has not had permission of the department of Simon Clark, whom is the manager and Debbie is the manager of the other one they did not have the correct protocols in place for Sandra to be able to go and get this court order, but even low I will continue with what you are saying let's just forget about that it's finished.

Sam: At the moment you are talking quiet, fast, I know there is a lot of strangers that have come into your home and it must be a difficult situation.

Simon: I will speak fast.

Sam: Is this how you.

Katie: He is frustrated.

Sam: But is that, is this the usual self?

Simon: This is how I will find myself and I will explain my self, if I find somebody who is of a higher profession and gets paid the living wage the same as you do when and got the education took to be able to look after myself or another member of the public I respect you the amount of time it would have taken you to do that and the hardship it would take for you to get that stage so I know that I am educating myself and that I am of a lower education to you so I believe that you should be able to understand and keep up the pace your time is valuable to yourself and valuable too me, so I want to use that to its most efficient as possible if you want me to slow down and speak to you slower.

Sam: If you could slow down because it would also show us that ability to be calm because that would make us be able to understand your mental Health at the moment.

Mother: Yes, but he speaks fast.

Sam: He always speaks very, so this is Simon's usually personality.

Mother: Yes, he speaks fast.

Simon: I might be a bit happier in general.

Sam: Yes, this is a difficult situation right now I appreciate that right now.

Simon: What is a difficult situation right now?

Sam: The Mental Health assessment.

Simon: The only difficult situation is the that this is being paired off on too me, in such a way, when I am sitting here right now every day working my hardest righting files to look after every other member of the public and I am being treated, differently, I am an equal to your self's and we are all equals.

Doctor: We can understand all that we can understand all of that, but there is concern raised about you that is why we are here, to assess the situation to see how and if you need any help or if we could offer any help, that is the reason too, why we are here.

Sam: How is your sleep at the moment?

Sam: Sorry to interrupt you Doctor.

Doctor Xxxx: So, it is because there is concern about you and that is why we are here.

Sam: How is your sleep at the moment?

Simon: But why are their concerns about me at the moment if I have not spoken to my doctor in years and use lot are the only people that seem to have that concern and that concern got based on this gentleman who has come to my door and I never gave him access.

Doctor Xxxx: No before that.

Simon: Before that, the only other concern was that you lot came here on the 8th December **2016** and there was no issue there I explained to your self's and everybody got comfortable and you all left me and if there was a concern, you would have raised that yourself s as professionals.

Doctor Xxxx: Tell us about your neighbours.

Simon: My neighbours I got a letter of every single one of my neighbours here right now I got a letter from my next doors I got a letter of them; I got a letter of every person here now saying that I have lived here for eleven years.

Doctor Xxxx: Please allow me to talk to please when we talk, listen to us and we will do the same to you.

Simon: Yes, for sure year for sure OK.

Doctor Xxxx: Yes please, yes so there is concern about you regarding the neighbours you feel that the neighbours are harassing you.

Simon: Who?

Mother: No that is totally, wrong.

Sam: I think it would be better if you let Simon talk.

Doctor: No let him sort this.

Simon: The only issue that I have had with my upstairs neighbour.

Doctor: No please let him talk.

Simon: The only issue that I have had with my upstairs neighbour is that she is under your team of assessments, she accepts money from you and she is supposed to have a network in place such as your self's, now I have been living in this house for eleven years she moved in here seven years ago, when she come here she was already an alcoholic the alcoholism takes perception takes over the perception off her Metal Heath she was paying for herself to be drunk, you lot have got duty of care of her, she would not get a liver transplant in them situations that is why she does not really get much help at the age she is of your self's I expect because there is other people who deserve the chance a lot more than what she does.

Sam: Have you had any difficulties with her.

Simon: Now what she does I have not had no conflicts with her.

Sam: OK.

Simon: But I have always helped her I pick her up and take her shopping when she would have her stuff coming in and I would lift her shopping upstairs, I would carry it up to her house I would see her and I would always be polite to her and say hello, blah, blah, blah I would lend her a £10.00 I would never let her In this house because I could feel something was wrong with her yet.

Katie: She used to knock and ask for money.

Simon: She used to knock on my door every day knocking, knocking, and knocking.

Simon: My last girlfriend used to be so paranoid for 13 years because of the amount she was knocking on my door and she is another female but I would never let this woman into my house I would keep her at arm's length I knew that she was an alcoholic so I would keep a few beers in my fridge for her I do not drink alcoholic myself I am t a total.

Doctor: Have you ever had any conflict with her have you ever threaten her.

Simon: Why would I threaten her I would never threaten another person.

Doctor XXX: Never.

Simon: I got a letter of her right here that I am the best neighbour in the world I will show you them.

Doctor XXX: Were.

Katie: She is causing problems.

Mother: He is having problems with her in the sense that.

Simon: She won't leave me alone.

Mother: basically, she won't leave him alone.

Simon: She keeps stalking me under the criminal justice act 1997.

Mother: She keeps putting the letters through his letter box.

Doctor: OK.

Mother: And basically, I have been trying to deal with the council with that and there is a year's worth of emails.

Simon: And she is always drunk.

Doctor: What is the content off the letters?

Simon: I have some here, right now loads of them.

Mother: she is sorry, she is sorry for her behaviour of keep on banning.

Simon: No, I am total I like to look after other people.

Doctor XXX: We understand that in the past we have had some anti depression with depression and you.

Simon: I do not think that there is a person in this room that has not felt depression once before in their life's them self's.

Sam: No, No that's right.

Doctor XXX: No, no talking about Mental Health issues, so you had depression.

Simon: When I was a kid, I hard upbringing in North London, Enfield but as you can see here right now, I have worked hard to keep myself up a float.

Doctor XXX: Yes, yes, that is good.

Simon: I keep myself clean I keep myself with everything I need.

Doctor XXX: Have you taken any medication?

Simon: I got no need to take any medication.

Doctor XXX: Not in the past Simon.

Simon: No, I have never taken medication.

Doctor: Have you ever taken any medication?

Doctor: How was your desperation cured?

Simon: How was my depression cured, I meet and let the beautiful people in my life and they have helped me along the road and every time somebody else might go somebody else new might come along and help me.

Doctor: And has recently, had you been feeling low in mood and depressed?

Simon: Recently, I wanted to get my civil liberties back because they have got tarnished by the police because a section 63 what to a degree what they done is set me up for being my friends to black boys funny and I then knew that I could have not committed the crimes that I am being accused me of and another police officer knows this and he is coming as a witness a superintendent is coming to talk.

"shh"

Doctor XXX: What crime are they.

Mother: We do not want the police to hear.

Simon: Listen there are serious issues there in a lot of trouble.

Sam: I mean we are not here to talk about all the criminal aspects, we are really concerned about are your mental.

Simon: I am Mental.

Sam: What I want to do.

Simon: I am defiantly, not mental.

Sam: Questions that we ask everybody to help us understand your mental Health at the moment do you, have you got any racing thoughts do you find your thoughts going very quick.

Simon: No all I do is working every day on my business plan if you want to see that I will show you.

Sam: that is fine and answer, their questions afterwards.

Sam: How is your sleep at the moment Simon?

Simon: I sleep perfectly, 8 hours a day some time nine hours a day and that is at the most and I stay up latter in the night, I work better on the computer at night times when It is quite and everybody is not making so much noise and there is not so much banging about because I am doing a lot of writing so I stay up late sometimes it can change I can stay up latter at nights but I then come back to the day time and make sure that I manage and everything my life so to make sure that all my paper work and ever think Is In correct order, like what I need to do, then I can go back to my place of work my place of comfort which is there sometimes?

Doctor: Are you eating?

Simon: yes, I am eating.

Sam: how is your appetite are you eating OK and any I know you said.

Simon: I am a size 36 jeans.

Sam: Are you feeling any low mood at all?

Simon: I want my civil liberties given back to me.

Mother: A bit stressed, but it's due to the court case.

Sam: OK.

Simon: A Section 63 should not be, I basically won my case in court and I won it in court and the judge knew I won it because the facts of the matter are a section 63 you must have trespass for it's a key element for that law to exist, I do not have trespass on my criminal record so I explained this to the judge so she said do you know what you are right, then what she done, was said: do you know what you are right then what she has done I got the transcripts what she done was breaching my human rights she told me that there is no difference between private air and public air.

Mother: No know what she actual turned around her exact words was that, basically, the applicant the case got based on illegality by the applicant.

Simon: They darkened my name in the newspaper.

Mother: Yes.

Sam: Yes.

Sam: I just popped out to the police officers to let them know everything is all right so the only other thing, sorry to interrupt that so the only other thing have you threatened any cops so I know you're stressed at the moment has it ever affected you to the point, where you have felt life is not worth living or other things.

Simon: No, I want to continue with all the things that I am writing, I when I show you what I am writing.

Sam: OK.

Simon: Wait a second, I got to wait for my computer to turn on.

Simon: Then you might be able to understand me.

Simon: This is all the things I have been doing in my life I have been building a festival I been building my constitution, learning everything that I need like getting all the systems that I need in place the health and safety files all of my food safety all the files I need to look after any other person all the support programs that are in the areas and stuff like that that can get done every think is all categorized then I got all like adult and youths files and all my continuance plan I got everything that I need I got all my disability rights and all the rest of it.

Doctor Xxx: Can you tell us exactly, what your work is all about.

Simon: I built a festival, and I built err a website and that website is going too; basically.

Simon: Built a company that I can manage that is a worth it and I will be able to.

Katie: Is an entertainment company.

Simon: Yes, it's an entertainment company.

Simon: But at the same time; I built a charity; basically, I got the business directory and what I have done is written a constitution I wrote the memorandum of articles and articles of association so what I can do is define different people in different areas so rather than just having a community hall where someone like a government would sponsor to the public or to somebody a team of people of beatifies, so I made my website so I can have six different beatifies "Directors" in different places across London.

Doctor: How long have you been building?

Simon: I have been building my company for about 10 years in total it takes time like the website.

Mother: Well his been building it.

Doctor: Hold on please.

Doctor Xxxx: How have you managed to get any jobs.

Simon: What do you mean within the website?

Doctor Xxxx: Anywhere.

Simon: Yes, I have had jobs, but it was in slow little pieces and I got shut down by the police as I explained, in the transcripts I got a judge saying to me, that I have to have permission to have private party's like in my house.

Katie: It's an addiction.

Mother: I am sorry does anyone want a cup of tea or something.

Sam: And team: No were fine thanks.

Doctor: What do you do with the big printers?

Simon: There for part of the company.

Simon: There for graphics.

Simon: I will show you now.

Katie: You know the sign writing that you `put on vans.

Sam: Oh yes, I know.

Sam: It for poster's and things.

Katie: yes.

Mother: Yes, posters and flyers and all that type of thing.

Sam: And like things for a festival.

Katie: Yes.

Mother: Yes.

Sam: OK.

Simon: No what It for is I got my catering trailer and so forth, which is going into my catalogue and is over there.

Sam: yes.

Simon: There are loads of sections and it is a bit hard to through with you.

Simon: You can have a look at it yourself; this is what I have been doing.

Sam: Hmm.

Simon: This is what I have been doing, this is the formation of the company which has to go to the commissioner and the director for CIC Company, now what this does is show how I am going to register the company and my interest in the company and how I would do it.

Simon: This is a description off company in which it intends to help.

Simon: Too Smooth's business directory it is a CIC Community Interest Company Association representing residents living in the whole of the United Kingdom and those who are signed as a member to its online functions, this got achieved by governing its members who will get signed into the use of the Too Smooth Business Directory and form. Too Smooth Business Directory gets hosted within the World Wide Web.

Simon: I will show you it I got a business directory, and I got my own LTD company section, what I will do is donate the business directory section to 6 directors.

Doctor XXXX: So, what your company can do is help people in the whole of the United Kingdom and those who are signed a member to it functions.

Simon: Yes, that is correct.

Doctor: So, who gave you the authority to do such a thing?

Simon: Who gave me the authority?

Simon: Who gave me the authority if I own my own building it's up to me, if I want to sponsor it, if I wanted to sponsor you some think I got the right to sponsor it if I own it is up to me.

Simon: I own my own website I built the code behind my own website.

Doctor XXXX: No sorry I am just asking you how you can delusion that you can represent the residents of the whole United Kingdom.

Simon: What it does what you can yes this is the form that you can have I will show you quickly, now yes what you have to do is have to fill out this form here, now what I am doing is letting six other people help manage my company.

Now normally, you would have them six people defined in one area which would be just this area but because I got the internet and I am governing the internet I can have six separate directors one for this borough one for this estate one up in south, then one there and that means that there all managers in different areas, so that makes it so that I have a constitution and defined what sections I want, because I am not governing just one building like the old community halls used to do I have done the whole of the United Kingdom.

Simon: So now I got six people that are all directors that will all have access to a section of my business directory now what they have is they have the power to give the rest of the residents on the estates a login now they can all long in and it has a face book link and the rest and they can click on that to the Donor cause to be a Donor to any cause selected so one person say there is 33 boroughs in the surrounding areas I would have 6 of the boroughs that are company directors yes so this will be one my mum would hopefully be one I would be one for these estates and there would be another one for another area and another one for another area and they will all have log-ins.

Sam: So, it is a way of expanding your business.

Simon: No, it's not a way of expanding my business what it does is expand a Business in the Community, not for myself. because what I do is give this to beneficial which is the commissioner of charity's for England and Wales, this is who I am writing this to now asking him or her and showing them this is my proposal to you this is what I built and this is how I want to help people and with this I will be one of the first people to govern the internet and I will sponsor my business directory to the people and that is how I move on.

Doctor: And then what is the benefit of this business of the people.

Simon: I will show you what they can do this is coming along and they can add a business card to a business card directory so that they can show other people their business new starting business and existing company profiles.

Mother: Here let me show you the website.

Simon: Why just let me just do what I am doing for a sec.

Mother: Then you can show them the business directory.

Simon: Look if you would like to take a read through it, but it is not something that will take five minutes, it has taken a lot of work and a lifetime of work at that, so to be able to build it for the people exactly, how I want it done.

I am rewriting Glastonbury and others management system' and this means I am looking at the big people behind me and how they archived what they wanted to achieve I am achieving exactly, the same goals, but I am just doing it today in today's modern world and that is it.

Sam: You mentioned before that before all of this happened that you were getting on well with Goodie is that some correct Simon, how would you be if you did not go the hospital today, would you get prepared to meet with Goodie again?

Simon: If I did not go to hospital.

Simon: Well year I would be happy to meet Goodie again but it depends under what grounds there is no reason for me to worry about meeting him over than the fact being that I am just a good person doing the correct things.

Katie: Is he not on leave at the moment.

Woman: In the background: Yes.

Sam: Yes, I understand Goodie is on leave at the moment.

Mother: He is on leave.

Mother: He has already agreed to meet Goodie again.

Sam: OK

Simon: "Referring to the doctor" If you would like to read a bit more sir, you just seem real interested and I love it when people are interested in my work yet.

Sam: I am just going outside to see how the police are.

Mother: If you show him the website.

Simon: He would, probably, understand a bit more.

Simon: Have you seen the website before?

Katie: No one would.

Simon: OK, I will show the website now.

Katie: Basically, you can hire out sound equipment.

Doctor: So why have the police stopped him.

Mother: and what he wants to do is community events, he has done a couple in **2013**, like he has done Ponders End festival with the council he done, Lock to Lock.

Simon: what I own at present is an LTD company which Is Too Smooth Ltd, which is my Hire of provisions company now what I want to do is keep Too Smooth Ltd as an umbrella company I want to be able to maintain my

limited foundation under that and manage a charity in co-Hurst it is for the community, what they can do is advertise in the business directory its like118 but It is a digital business directory.

Doctor: So, the charity is a business directory.

Simon: Yes, that is what it is.

Simon: And what they can do is you can come along and advertise your business, what you would do is set fee and that money will go to a chatty bar at the top and It goes to the local community.

Simon: This is another folder that I have built this is a charity that I have been building.

Simon: And this is also what I have been building for Bliss a sponsored walk that I have been building for a company called Dem's working alongside Bliss.

Simon: "Referring to another binder".

Sam: Simon I just wanted to ask you a few more and I know its 100 questions and you got all these strange people in your living room, but if I could ask you a few more questions, do you?
ever hear voices when no one is around.

Simon: No.

Sam: And the police I know you got these ongoing court cases and I do not want you to talk about the specifics of them, but do you think the police have a kind of conspiracy going or something going on with the police:

Simon: I will show you one or two things that are going on at the moment.

Simon: These are the letters going on with Debbie I will go through a couple off them with you so you can see a bit off everything that we have talked about.

Simon: Take a look at this "I show letters of Debbie."

Mother: Keep your voice down Simon.

Simon: The National call centre is a million-pound centre, yet and Met cc time stamps can't go backwards. For other start what colour am I, can every one answer me what colour am I mixed race would everyone agree that I am mixed race or light skin for a start year now I would like to show you one little snip lit, here this is a 999 call.

Mother: Sh.

Simon: This is a 999 call, and this is what I have got accused of, caller states on the day there were about 20 people pulling into this estate, I was in this house on this date yet I could never have done it, I could never have done it, I have not even done a house party for nothing for years, caller looks like they're planning to an illegal rave, caller states they have brought in alcohol and carrying decks, caller states they are carrying box's.

Katie: Who's that at the door?

Mother: I am just doing it because he is talking about the court case.

Katie: His not doing anything wrong.

Simon: Please stop for a Sec.

Simon: Caller states he can see them bring boxes into the building and states there defiantly all there.

Simon: Caller states they are all males and females and are all white people.

Katie: They're trying to listen to you outside.

Mother: They're coming in and they can hear him.

Simon: All white people.

Mother: You're trying to hear what he is saying and talking about his accepting a court case.

Doctor XXXX: Yes, that is bad.

Simon: So that is impossible for me to have done as I am mixed race.

Simon: So that is one bad quite think yes, but let me go to something else that is even worse that is a bigger problem yet.

Sam: I would Amal your part of the team could Goodie come.

Amal: It could be the way Goodie could come here or you could come to them.

Simon: Then what does this do this tarnishes my medical record, then when people what to see me looking after other people in life, it looks dead, Because right now I got the cleanest name in the world apart from the police darkening my name in on the website to which I have not because I have the transcripts I will prove that in a couple of weeks.

Sam: But Simon it won't all this is.

Simon: but I will have a clean name again, and I do not want my name on no mental health charts.

Sam: But.

Simon: It won't all this is.

Sam: There is a difference between people carrying out an assessment to see if they have a Mental Health problem.

Simon: Yes, but this is an assessment right now.

Sam: Yes, this is an assessment.

Simon: But what we are talking about is as if I have a problem and now you want me to go to meetings.

Sam: No but to have a proper understanding is whether or not, you got the illness.

I need to see you a few times and for you to see a doctor.

Simon: Do you understand what that would do to your career if someone were to do that to you right now saying that, would put you under if someone come along and done that to you and your living, right now her then that would tarnish the rest of your career

Sam: Unnecessary Simon because there is a difference between.

Simon: I am working hard.

Sam: I can see you have a really strong business face. What is there a difference between you being assessed and people cheeking that you are OK?

Simon: But it will not be the same as every time you have already done this. **Same:** No all I am saying is that is a few, perhaps have a meeting with one off the doctors in Goodies team.

Simon: Why would you want that from me?

Sam: Because doctors have a Pacific skill to do a proper further assessment.

Simon: Well I feel that is what you done today and you know that you are intelligent and you know that you will leave me.

Sam: Well but I think it.

Simon: And you will know that I am healthy as anything.

Sam: Well I just think that tit is just not in you want, it will be in a period of times over a period of time.

Simon: So, you say I need another assessment then another one in a few months, what you're telling me is that it will not tarnish the rest of my life.

Sam: No because it may not be.

Simon: So, I will not get my medical record and it going to say Simon should not look after 50 kids today because his slightly, mentally, ill.

Doctor: Simon.

Sam: Simon is not having a diagnosis which has some different thought no one was diagnosing you with any mental illness at this point there has been concerns raised so it is just a matter of people wanting to do a further assessment and this is part of it and what I think we would like to do after today is for you to see someone.

Simon: I will take your advice for a little while.

Simon: As long as you're not sectioning me and you are not a doctor.

Doctor: Simon, Simon because of all the things like this you could get shot up again "Muttering" from the services if the team follow you and see you for a couple I do not know for how long.

Sam: If you do not see people and they have just got these concerns the people will just worry about you.

Simon: But there is no reason to worry about me.

Sam: Well it is just because they haven't had the chance the opportunity to do a report and assessment.

Simon: I got my court case coming up soon and I cannot wait to prove my innocents and then finish the rest of what I am doing and put every one right once justice gets done, I will be happier more than I am.

Doctor: So, this is it you are most likely most likely most likely you will get discharged at the end of this if they cannot prove that you are mentally, ill.

Sam: Health services in the future, they can have a look and they will receive a copy of the assessment OK, what I need to do is just have a quick chat.

Katie: His had no problems in his life.

Simon: Yes, I have had no problems in my whole life and I am 35 years old.

Sam: That is fine.

Katie: It is just how everyone going about it if you go about it the wrong way you will get defensive and that has happened.

Sam: Yes, I can understand that people coming into your room with some really negative issues from mental Health services.

Katie: It is not just that.

Sam: OK.

Katie: It is not just that this guy has gone mad.

Katie: It was unnecessary to bring all the police today to be honest.

Sam: I know well, I walked into this situation for the first time today.

Katie: There dread, so you know no previous.

Sam: Previous.

Sam: What I would like to do is just have a quick word outside with the doctors just too quickly, decide what we want to do and come in and let you know which will take a couple of minutes

OK.

Sam: OK.

Sam: Simon we are just going to pop outside with the doctors for a couple of minutes and then we will come back and let you know the outcome of the Mental Health assessment OK.

Simon: You have left your bag here.

Sam: I am coming back in I am not leaving it, but you can hang on to it, I am sure it will stay safe here.

Doctor: Have you been out on your motorbike?

Simon: No not for a little while now.

Mother: No, he has not been using it.

Simon: I have just been staying indoors and relaxing for a little while, but I have kept it as an asset to be able to sell when I need to make some thinking constructive with it.

Marry: Simon my name is Mary I am one of the senior Parton's in the home treatment team.

Colin: I am Colin

Simon: How are you both?

Marry: Both of us work in the home treatment team.

Simon: It must be a hard team to work in some time.

Mother: Can I ask a quick question.

Marry: Yes.

Mother: Err due to the conditions that he got put under by the police he will not go out because he feels low the police are, constantly, on him and he's worried.

Katie: Is worried that he will get put into prison.

Mother: So, he will not go out until all of this appeal is over with and everything else and he gets his life back.

Simon: I have gotten set up, and I have done nothing wrong.

Katie: Simon, Simon, Simon.

Mother: His got an assessment tomorrow with ESA and his no going to go up there until it is there anything the mental health team can do.

Simon: Have you got the warrant.

Mother: Yes.

Mother: And can say can you write on that and give us a copy that It never got executed and that he allowed you entry.

Sam: I suppose the best thing to say, well it is up to you, you let us in so I can suppose we can say that and then send it back to the court.

Katie: Yes.

Mother: Yes, but can I keep a copy of it please.

Sam: Yes, will give you a copy.

Mother: Yes wonderful, thank you.

Simon: Would use lot like a drink.

Marry: No thanks.

Gentlemen's voice: In answer to your question and I do not have a clear answer "Muttering"

Mother: No, it is not basically, he is on six conditions at the present moment until this goes to the appeal.

Katie: It is not a curfew, but it is because he may not go to places.

Mother: Like to go out down the motorway after 10:00 pm his not allowed onto industrial estates and can't even stop at a petrol station`

Simon: I have been looking at her for over three years and I have not even got found guilty or arrested.

Mother: His got an appointment tomorrow I have contacted them and said that it will need to get rearranged and I told them that he was getting an assessment today.

Marry: Yes.

Mother: Hmm you suggested that I have contact with them.

Marry: Hmm, Hmm.

Mother: And basically, they asked me to update them today as too, what is going on err, they're open till 8:00 pm tonight.

Marry: Hmm.

Mother: High bury and Islington.

Katie: High bury.

Marry: Islington.

Simon: I am barred from the whole of the central London.

Mother: Err the building because it is classified.

Katie: His not allowed in any form of industrial estate like you know where. Salisbury is and toys r us Great Cambridge RD he can't go to the McDonald's after 10:00 pm or anything.

Simon: I cannot go MC Donald's or any think. "Muttering"

Simon: If I go into any night club I need permission any night club if I walk into a house party and you got more 20 people in your house I can go to prison the problem is normal you have got private air and public air I got freedom of speech in this house this is my private air and that Is what I believe this is our human right and what crated our statues of liberty's as human beings, now what they have done because the buildings are in side there treated as people private homes and that Is their way of living so now what they have done is breach all my human rights and all the rules and regulations and say that private air and public air are the same and that is what they have do to give me this application.

Simon: Now what the judge has written is she has written I may not have no private birthday parties in this house today if I give you an amp and you take an amp to your house if you have 20 people listening to music on that amp in your house then I can go to prison I full fit for your actions

Carl: Does it say 20?

Simon: Yes.

Katie: Yes.

Mother: Yes, but that is written in the section 63.

Simon: But they're not allowed to do that in a house in a house I allow as many people as I want like normally, you can have as many people as you want in here.

Simon: Section 63 is for outdoors unless trespass has taken place, but they want to use it in to do me I am standing up for everybody.

Mother: It's absolutely, wrong and there is an appeal, but the appeal taking

Marry: If it is your own place you can do what you want.

Katie: No, his not allowed, under the.

Marry: What is that a section 63.

Katie: I do not know the sections I know what the Asbo restrictions cover.

Sam: Hmm Simon I will shore that you are pleased to hear, that you are not going to get put under a section of the mental health Act today.

Cheers in the room: -

Sam: You are not going to the hospital what would in courage you to do is to meet up with goodies and see the doctor in the Goodies team because what I think is If we got some thinking on file to say that there has been an assessment no Mental Health illness got found, so next time someone phones up we got that on our record because if you get some contact to say that there is concern about Metal Health we have a duty of care to check what is happening.

Simon: A duty of care.

Sam: So, have the assessment getting out of the way.

Simon: So now that you have said that this is exactly, the point that I wanted to raise her upstairs your team has a duty of care of her, now these letters are the letters that she has been writing me, I was in a 13 year relationship and she was stalking me, following me around but I never paid her too much bother to me, because I did not have all the court dates and orders on me so I was not in my house all the time.

Simon: Eventually, anyway I broke up with my partner and this woman wrote me letters suddenly, this shows how drunk she was and her mental state of mind in the letters.

Simon: She is like dear Simon I thank you for your support through alcoholism.

Simon: So, she is admitting that she is always drunk.

Simon: I was a where that I knocked on your door and borrowed money approximate £7 around 8 times.

Simon: So, you can see that I am always giving her money.

Simon: I am always giving her money.

Katie: That is because she is asking for it.

Simon: Yes, she is knocking on the door.

Simon: And then she is like I do not have the way or the means of stalking you.

Simon: So, she clearly, understands that she is stalking me and I am saying to her please can you stop what you are doing to me, she keeps writing it when she is drunk, it is my life.

Simon: Now because of the case I am spending 24 hours a day in my home, do you know what she does, sir she comes here and she gets the tap in her flat that the manufacture intended it to get built for a purpose and that is not in the way she uses it, what she is doing is sitting there at the tap and I mean she sleeps at the tap " Description of her using the tap" going bang, bang, bang what it was like is someone, had turned the pressure up by the stop cock.

Doctor: Can I stop you there please.

Simon: What it is I cannot even take my clothes off in my own home as she will stamp and follow me bang, bang, bang, bang on the floor all the way into the bathroom.

Mother: He has so many witnesses I been trying to get the council to help with no luck.

Sam: Have you raped I mean, surely, the housing officers know that the.

Mother: I have been I have been.

Simon: the police will do nothing.

Mother: I have been trying to deal with it, I have gotten emails upon emails upon emails that I have sent begging the council to deal with lady upstairs.

Mother: Even when I am here, she follows me into the bathroom.

Simon: There are loads of them here she writes me so many letters so many letters.

Simon: Yes, and none of my friends can take their clothes off in this house or nothing `because of what she has been doing.

Mother: It feels like she is continuing on top of your banging.

Simon: What she does every time she hears a computer keyboard; what she does is she will stand there and she will; (Mr Simon Cordell makes a loud banging sound.)

Sam: And it sounds like there is no sound proofing here at all low.

Mother: No there is not.

Simon: I cannot even work in this house because of her I mean I have been sitting down in this house for the last year still just waiting for her to stop banging and this can cause my sleep pattern to mess up a bit from time to time still.

Sam: No, I am fine, I am fine.

Mother: And I got emails upon emails asking the council to address it because it is not fair on him, he feels as if he has no privacy in `his own home.

Simon: Look Simon, thank you I think I have sorted it and I believe you and would bend over not to make an emissary of your life sorry I cannot see leaving just the wedged head board.

Katie: There are plenty of people who have been here she has done it too me.

Simon: This is how drunk she is when she wrote this.

Katie: You can hear her.

Louise Brown: Do you live in this block too?

Katie: No but I am always here I am, here a lot and I am also here a lot when mum is not here, I mean a lot of things have happened.

Louise Brown: yes.

Katie: So, it is not like he is making things up as it has gotten seen by a lot of other people and no one does anything as it is a council place for him.

Katie: I even told him that he should move away from here.

Louise Brown: Hmm.

Simon: But do you know what she means by the wedged head board yes like I said a Christmas last Christmas I brought her a box of chocolates yes and I gave everyone in the block a present yes times where hard for me as this time because I had not been up too much because I had been on curfew for two years all ready at that stage yes in this house Simon so I brought t them their boxes of chocolates then In a couple of months later in February she did all this banging on the tap on purpose and stamping bang, bang, banging but just before that she knocked on my door one day and asked me to go upstairs into her flat and help move her bed out this was the first time I had been into her flat I have not been in that flat for years since she has lived there but I still went up there as a gentleman I went up there and I went in to her house and the house smelled right it was clean but it did not just smell clean so I felt funny as I am one of them people that as if "She is lazy why is her house not clean" how could she invite me In to her house like that so I quickly moved the bed fast and UN-done it and got it out of the house and got out and got straight back to my own house yes and that is why she wrote that funny bit about the head board .

Simon: You are being the best neighbour in the world Debbie and this is the sort off letters she keeps putting into my front door.

Mother: Even the council `has turned around and said that she has a fashion-nation with my son, but they're not doing nothing and it's driving him, he cannot even go into the toilet and have a bath as she is on top of him banging continued.

Louise Brown: Hmm OK.

Mother: Even when I am sitting here and I go to the toilet and she does not even know that it is me and she does the same too me, and It makes you feel and the council are really not doing nothing about it what so ever.

Louise Brown: Hmm.

Mother: He knows that she has got problems.

Louise Brown: And this has been going on for how long a long time.

Mother: A year.

Louise Brown: Oh right.

Mother: And I put a complaint in because Dawn Alena is his council officer.

Louise Brown: Yes.

Mother: I was making phone calls and saying to Dawn Alena, please try to address this you know please it's going to far now.

Louise Brown: Yes.

Mother: And she wouldn't come out she wouldn't deal with it and wanted Simon to come up and visit her and basically, I put a complaint in and the they said that they're going to put it over to the anti-social team and they wouldn't do anything then a Louise brown took up the case after months of not doing any think and I am writing emails upon emails and then they come out she did not take one note and he has video tapes recordings and every think and you can hear it and you can hear the taps were she was using the taps and they had the pressure up so high the noise that come into his flat was terrible the noise she was just turning it on and off on and off on and off.

Mother: He could not even sleep propel.

Louise Brown: How old is she Simon?

Simon: She is four years old now.

Mother: How old is Debbie.

Simon: Oh, she is about 12 years older than me I would say.

Louise Brown: 12.

Katie: Oh, what the dog.

Simon: Oh no the dog is four, four years of age.

Louise Brown: Arr.

"Muttering" 45:14 till 45:34

Katie: She might be older than that.

Mother: And like I put a complaint in because the Anti-Social Behaviour team was not dealing with it and they was not taking the issue seriously, and that got put in October of last year and we have not heard a thing, so I keep asking them when are we going to get a response from the formal complaint that got put in because you are not addressing thing correctly.

Louise Brown: And nothing.

Mother: nothing she phoned because I think she made a mistake, because he phoned Louise, and it now I mean Debbie was going off constant banging and he could not work or any think and it is annoying to him so he phoned Louise up and he always gives out my number so she phoned me by mistake and I turned round and said to Louis I said I said She said is Simon Cordell there I said no who is it she said it Louise Brown.

Louise Brown: I am Louise brown.

Mother: Oh, so you are Louise brown can you tell me why you have not responded to my formal complaint I sure you have and I know.

"Muttering" and I have not deleted them err, yet in another email you will have a response fast and directly, but it is still going on now and it is now February and sill nothing.

Marry: No response.

Louise Brown: It can take up to four months later.

Mother: Yes, I Know.

Louise Brown: Any way.

Mother: And I have even been up because he has knocked on her door a few times when she was bad and really banging the council has "**Muttering**" So that you do not hear it so badly, so bad when she is constantly, banging.

Mother: I mean, even the other day he had his entire bathroom ceiling flooded, and it knocked his entire electric out and he had to call the Emergency.

Louise Brown: Yes, the Emergency.

Mother: And he went upstairs to say to her you have got a leak, and it is all Flooding through my bathroom then and then the council come out and then she well it seems she has cleaned the mess up.

Louise Brown: Hmm.

Mother: And they have re-laid the whole of her pipes like they have re-laid his heating because they were having issues with the heating systems so they re-laid the pipes over the wall.

Katie: You can see them on the walls over there.

Louise Brown: Yes.

Mother: And he turns around, and they turned around, then they phoned me and they said has the ceiling dried out yet as they had to disconnect the whole light.

Simon: My bathroom light is disconnected right now.

Mother: And.

Louise Brown: Yes.

Mother: And then I contacted them back the next day, and I said to them the ceiling is still too wet to re connect that back up it would be dangerous.

Katie: So is there still no electric in the bathroom.

Mother: And I said you will need to leave to your going to need to let it dry out before you come and reconnect it back up, then I got a phone call from them say now they believe the leak is coming from 117 that is the third floor up.

Mother: Because it is privately, leased, and their going to come down and speak to Simon today, so I said OK, no problem because they have then got to pay for the damage that got then done.

Louise Brown:

Mother: Err so the people from 117 come down and they said we have got no leak we have had someone come in and check and there is no leak.

Katie: Simon.

Doctor: See you

END of Conversion of Audio Transcripts:

A copy of the footage is available at request.

The Doctor's Folder / pub Book Issue: 1!

Notes From the: 09/02.2016

Date of initial referral: 21/01.2016

Date of assessment: 03/02.2016

Place of assessment: Patient's Home

London Borough of Enfield

Approved Mental Health Professional Assessment Form. -For use when compulsory powers are being considered

Assessing AMHP Sam Curtis. Hospital Not applicable Dr Kripalani, Consultant Psychiatrist,

Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100

GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ Tel 020 88059997

/cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse,

Lucas House, cmht 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100

Page Numbers: 32,33,34,35,36,37

"Not Relevant to Day!"

33,

"Not Relevant to Day!"

34,

On **02.02.16** Mr. Cordell phoned Amal Pomphrey and advised that he had been told that a warrant had been granted. He was clearly aware of the planned Mental Health Act assessment.

35,

"Not Relevant to Day!"

36,

"Not Relevant to Day!"

37

"Not Relevant to Day!"

5

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 02 Feb **2016**

Last Amended by Details: 03 Feb **2016**

Annette Tumalu Nursing

Page Numbers:75

Originator Details: 02 Feb **2016** 21:08

Annette Tumalu Nursing

Originally Entered by Details: 02 Feb **2016** 21:10

Annette Tumalu Last Amended by Details: 03 Feb **2016** 22:12

Annette Tumalu Validated by Details: 03 Feb **2016** 22:12

Annette Tumalu Significant: No Added to Risk History: No

Contains Third Party Info: No Conceal
From Client: Not Concealed ECRHTT
Assessment with Beatrice:
T/C from Margaret AMPH, MHAA at 10:00AM, HTT staff to attend; Please call AMPH in the morning to confirm the meeting address below.
Rendezvous point: ***** Shaftesbury Avenue and Green Street***

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The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 02 Feb **2016**

Eatally Last Amended by Details: 02 Feb **2016**

Mrs. Bibi Eatally Nursing

Page Numbers:75

Originator Details: 02 Feb **2016** 18:19

Mrs Bibi Eatally Nursing

Originally Entered by Details: 02 Feb **2016** 18:21

Mrs Bibi Eatally Last Amended by Details: 02 Feb **2016** 18:21

Mrs Bibi Eatally Validated by Details: 02 Feb **2016** 18:21

Mrs Bibi Eatally Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed Bed Management

Phone call received from Enfield **Duty AMHP Maggie** requesting for bed.
Warrant Sec135(1) to be executed tomorrow morning @ 10.00am. His name is on the bed Management board

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The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 02 Feb **2016**

Last Amended by Details: 02 Feb **2016**

Margaret Garrod Social Worker

Page Numbers: 76

Originator Details: 02 Feb **2016** 17:51

Margaret Garrod Social Worker

Originally Entered by Details: 02 Feb **2016** 17:57

Margaret Garrod Last Amended by Details: 02 Feb **2016** 17:57

Margaret Garrod Validated by Details: 02 Feb **2016** 17:57

Margaret Garrod Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

Simon rang the AMHP office and it seems following a discussion and he needs confirmation of the evidence that he is less well as this was not his impression from is care co-ordinator. He may agree to allow access.

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The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 02 Feb 2016

Margaret Garrod Social Worker

Page Numbers: 76

Originator Details: 02 Feb 2016 17:23

Margaret Garrod Social Worker

Originally Entered by Details: 02 Feb 2016 17:25

Margaret Garrod Last Amended by Details: 02 Feb 2016 17:45

Margaret Garrod Validated by Details: 02 Feb 2016 17:36

Margaret Garrod Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed Enfield AMHP Service - Mental Health Act assessment details:

Date: 3rd Feb 2016

Time: 10.00

Rendezvous point: *** Shaftesbury Avenue and Green Street*****

AMHP: Sam Curtis

Mob: 0208 702 6108

1st Doctor: Dr Al_Allaq

Mob: 07950 558455

2nd Doctor: Dr Albazaz

Mob: 07726 334034

Second/co-Worker: Amal Pomphrey

Mob: 0208 702 3134

Estate officer: Dawn Allen

Mob: 07506 287 139

Locksmith: With Dawn Allen HTT: Yes, aware of RV-Point

NR: Parents

Tel/mob: Father Ben 07415 388 734

Mother Lorraine 0208 245 7454

Bed Manager aware? 0208 702 5550: Yes Aware

*Ambulance: PSS Ref: Not yet booked

S135 Warrant +

Police Safer Neighbourhood team SGT Mark Auldwinkle 0208 345 1124

Please tell them of Rendezvous Point and request they bring

Bite Back Spray for the dog

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The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 02 Feb 2016

Last Amended by Details: 02 Feb 2016

Amal Pomphrey Nursing

Page Numbers: 76 + 77

Originator Details: 02 Feb 2016 15:07

Amal Pomphrey Nursing

Originally Entered by Details: 02 Feb 2016 15:07

Amal Pomphrey Last Amended by Details: 02 Feb 2016 15:07

Amal Pomphrey Validated by Details: 02 Feb 2016 15:07

Amal Pomphrey Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

77

From: Pomphrey Amal

Sent: 02 February 2016 15:07

To: Muschett Sandra; Antao Marie

Cc; Clark Simon

Kripalani Mukesh

Morgan Debbie

Curtis Sam

Subject: RE: Telephone Message Importance: High

Dear all,

He told me to take notes, told me to take down the time and date of our call.

I have had a very irate call from Simon Cordell. He says that he has been informed by his mother that a warrant has been granted to access his flat. He says the mother received a call from someone earlier today to inform her and she has told Simon.

Extremely unhappy, says he is going to come here with his solicitor - took down our address. Says he has always said he would see me (this is true). Although refused me, the doc and AMHP access the other week.

Demanding I find out the nature of the warrant and what do I know about it. Asking to see me this afternoon. He wants a call back in half an hour.

He is due for a MHA assessment tomorrow at 10am. Police are coming.

The mother has clearly disclosed details of the assessment tomorrow to Simon. We are going to walk into a very hostile situation.

I believe he may have CCTV cameras outside his flat facing the street as he mentioned to me previously that he saw someone sitting in their car (although this could be part of his paranoia).

He does have CCTV in the entrance hallway.

Could the police/assessing team please be warned. Maybe we need to meet around the corner rather than park outside his flat.

Thanks,

Amal Pomphrey

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The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 02 Feb **2016**

Last Amended by Details: 02 Feb **2016**

Sandra Muschett Social Worker

Page Numbers:77 + 78

Originator Details: 02 Feb **2016** 09:49

Sandra Muschett Social Worker

Originally Entered by Details: 02 Feb **2016** 09:50

Sandra Muschett Last Amended by Details: 02 Feb **2016** 09:50

Sandra Muschett Validated by Details: 02 Feb **2016** 09:50

Sandra Muschett Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

78

Email sent,

Dear Jackie,

Thanks for your email regarding the above mental health act assessment which is scheduled to take place on 03/02/**2016** at 10.00am.

Could you confirm that a locksmith will be present to secure the property?

The Approved Mental Health Act Professional (AMHP) will be Sam Curtis and his mobile number is 0208 702 6108 and this is an NHS Trust mobile number.

If you have any concerns please do not hesitate to contact me.

Regards

Sandra Muschett

Email received from Jackie Gubby - housing

Hi Louise

Simon Cordell Burncroft Ave

Have you been liaising with Anthony Manning on this one, can you advise on the force entry with Police presence?

I understand that he has an internal metal gate installed. Looks like we have a date for the 03/02/**2016** at 10am

Thank you

Jackie

Jackie

Jackie Gubby Housing Manager

The banging Started!

Debbie Andrews (responsible)

Stain Curtis (responsible)

Mathiyalagan (Responsible)

	<p>Time: All-Day and All-Night whenever they knew that I was indoors! There is not the right amount of justice in this country, if I keep getting disbelieved when I am saying the truth! The Enfield Homes and the Enfield Council staff aloud the tenants of 117 and 113 and 111 Continued to victimizing me by Victimizing me by Banging above the Barth to which I get into, once they understand that I have ceased running the dihydrogen monoxide for my bath to be yare, this is after they wait for any other tail, tail signs that I have gotten divested and marinated within the dihydrogen monoxide, engendering a brutal attack against my person in their wrongful self-gains! Loud and truculent banging in the bathroom got worse and this got achieved by slamming objects on to the floor with evil intent of malefactor actions! Then victimizing me with intent of using the same repeated items of the building fixtures to have tortures effects on me within my rented home is unfair living circumstances! Jumping up and down on the floor above where ever they can tell that I am present below! 117 Slamming the main, communal ingress door closed! 117 and 113 Slamming their own living room, door closed! 117 and 113 Slamming their own bedroom, door closed! Banging with objects onto the internal main buildings walls and floors, so to intimidate surely me and maybe others living close by whom may be present to an extent only worthwhile for the perpetrators selfless glory, In them perpetrators knowing that their behaviour would only leave all those getting victimized towards getting left by their wrongful actions as to being put into a state of a mental health patient and not rightfully with this occurring within mine and their rented or paid for homes!</p>
03/02/2016	<p><u>1</u></p> <ul style="list-style-type: none"> • <u>Debra Moved for Ever I never knew!</u> <p><u>2</u></p> <ul style="list-style-type: none"> • <u>Stain had the keys</u> I think to 113 after! <p><u>3</u></p> <ul style="list-style-type: none"> • <u>The Doctor's Folder / pub Book Issue: 1!</u> Notes From the: 09/02.2016. Date of initial referral: 21/01.2016. Date of assessment: 03/02.2016. Place of assessment: Patient's Home London Borough of Enfield Approved Mental Health Professional Assessment Form. -For use when compulsory powers are being considered Assessing AMHP Sam Curtis. <u>Hospital Not applicable</u> Dr Kripalani, Consultant Psychiatrist, Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020

8702 3100 GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ
Tel 020 88059997 /cmhn / Goodie Adama, Care Coordinator and
Community Mental Health Nurse, Lucas House, cmht 305 - 309 Fore
Street, Edmonton, London, N9 OPD Tel 020 8702 3100

Page Numbers: 32,33,34,35,36,37

On

03/02.2016

Dr Al-Allaq (independents 12 Doctor),

Dr Albazaz (independent s12 Doctor),

CJ and

Nellie (Home Treatment Team workers),

Amal Pomphrey (Community Mental Health Nurse based at Enfield
Early Intervention Team) all attended. A s135(1) warrant was obtained
but not executed as Mr Cordell gave access. A lock smith was present
but their services were not required as Mr Cordell opened the door.

The police were present but remained outside the property. Mr
Cordell's home was somewhat cluttered with a large printer by the
door. However, it was clean and organised. He had food in the kitchen.
His mother and a female friend were present. Mr Cordell was
expecting the assessment to take place. He was appropriately
groomed and dressed. He had put his dog in the garden. Mr Cordell
expressed his unhappiness about the warrant being obtained. He said
that if he had been sent an appointment letter, he would give
professionals access. He mentioned on going issues with the police and
that he had a court case in February. His speech was somewhat rapid
at the start of the interview but this appeared to be due to anxiety
rather than thought disorder. His speech slowed as the interview went
on. Mr Cordell did change topic of conversation a number of times as
there was particular information that he wanted to share with the
team. He spoke a project to start a community internet site and
showed those present a business plan that was on his computer. He
showed us documents which he said were related to his court case. He
pointed out a line in the document that said that all the suspects were
white and said that this was part of his legal challenge to his Anti-Social
Behaviour Order. He denied any symptoms of mental illness when
asked about a variety of psychotic symptoms. He denied suicidal
ideation. He spoke about difficulties he had with his upstairs neighbour
relating to noise disturbance. He showed us some letters which said
that his neighbour had written to him. He said that his neighbour has
an alcohol problem and a learning disability. There was no evidence of
distraction, confusion or that he was responding to internal stimuli.

36

It is my view that Mr Cordell's detention was not in the interests of his
health as I did not identify evidence of mental disorder during the visit.
I did not believe that Mr Cordell's detention was necessary for his
safety, Mr Cordell denied experiencing any suicidal ideation and could I
not identify other risks to safety apart from possible substance misuse

which could not be used as the basis of detention without clear evidence of a mental disorder associated with the substance misuse issues. I also did not think that the threshold for detention on the basis of safety was met, he was having conflict with neighbour this conflict did not appear to be driven by any mental disorder.

5. Consultation with Nearest Relative and process of identifying the Nearest Relative

I identified Mr Cordell's Nearest Relative as his mother Lorraine Cordell. Mr Cordell lives alone and is single. As far as I could ascertain he did not have any children and was not in relationship. His father was the older of his parents but when I phoned his mother on

03.02.16

she informed me that he was in regular contact with Mr Cordell and did his shopping for him. I therefore formed the view that she provided care and was the Nearest Relative.

I phoned Lorraine at around 09:30hrs on

09.02.16

and she advised that in her view use of a warrant and the Mental Health Act assessment were unnecessary as he would give professionals access if he had received an appointment letter. She said that he had a court case in February but would not elaborate on this. Lorraine said that she thought that the involvement of mental health services was unnecessary as Mr Cordell was not in her view experiencing any mental health difficulties and had not experienced any mental health difficulties for a number of months. I was surprised that Lorraine stated that she did not think that Mr Cordell as the recent referral to mental health services had been triggered by a referral that she had made.

6. Consultation with Assessing Doctors Both assessing Doctors declined to make medical recommendations and were in agreement that there was no clear evidence of any mental disorder during the assessing.

7. Views of others consulted

Prior to the assessment the police present advised me that were aware of conflict between Mr Cordell and his neighbour. They advised that the soundproofing between the two properties was poor. The police officers advised me that they were aware that on one occasion Mr Cordell had threatened to strangle his neighbour.

8. Mental Capacity Act 2005

No Capacity Act issues identified during the assessment.

9. Reason for decision to make the application (including choice of Section)

Given that Mr Cordell's diagnosis and treatment plan were not clear at the time of the assessment the assessment was for possible detention on section 2. It was my view that Mr Cordell did not meet the statutory criteria for detention. It was not clear that he was suffering from a mental disorder of a nature because at the time of the assessment it

was unclear if whether or not he had a mental disorder. He did not meet the criteria for degree as there was no clear evidence that he was experiencing symptoms of mental disorder.

10. If not admitted to hospital, outline immediate plans for alternative to admission and how those plans will be co-ordinated.

4

• **The Doctor's Folder / pub Book Issue: 1!**

REFERRAL FORM - Enfield Crisis Resolution & Home Treatment Team

Page Numbers: 39

Reason for Referral; mhaa @10:00Am

5

• **The Doctor's Folder / pub Book Issue: 5!**

Stage 5

Folder 5

Originator Details: 03 Feb 2016

Last Amended by Details: 09 Feb 2016

Samuel Curtis Social Worker

Page Numbers: 74 + 75

7

Notes

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Retrospective Entry

Entry Sam Curtis, Forensic Social Worker

Outline report. Initial entry on

03/02/2016

Updated on

09/02/2016

I carried out a Mental Health Act for Simon at around 10:40hrs on

03/02/2016

Dr Al-Allaq (independent s 12 Doctor),

Dr Albazaz (independent s12 Doctor)

CJ and Nellie (HTT workers),

Amal (Community Mental Health Nurse

based at Enfield Early Intervention Team) all attended. A s135(1)

warrant

--

1

Debra Moved for Ever I never knew!

2

Stain had the keys

I think to 113 after!

3

The Doctor's Folder / pub Book Issue: 1!

Notes From the: 09/02.2016.

Date of initial referral: 21/01.2016.

Date of assessment: 03/02/2016: --

Place of assessment: Patient's Home

**London Borough of Enfield
Approved Mental Health Professional Assessment Form.
-For use when compulsory powers are being considered
Assessing AMHP: Sam Curtis.**

Hospital Not applicable

Dr Kripalani, Consultant Psychiatrist, Lucas House, 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100
GP Nightingale House Surgery, 1 Nightingale Road, N9 8AJ Tel 020 88059997 /cmhn / Goodie Adama, Care Coordinator and Community Mental Health Nurse, Lucas House, cmht 305 - 309 Fore Street, Edmonton, London, N9 OPD Tel 020 8702 3100

Page Numbers: 32,33,34,35,36,37

London Borough of Enfield

Approved Mental Health Professional Assessment Form

For use when compulsory powers are being considered Barnet, Enfield and SSM1 Haringey.

RIO Number: 11214451

Copy for: Service user file Social Services records

GP

Please note this form can be completed electronically or in hardcopy. To complete this form electronically, please use the mouse pointer or the tab key on the keyboard to go to the next form field.

Patient's details: --

Name: Simon Cordell

Address: 109 Burncroft Avenue, Enfield, Middlesex

Post Code: EN3 7JQ

Phone no: 07961833021

Male: Yes

Female:

Age/Dob: ***

Ethnic origin: (Do coding)

Religion

Preferred language: English

Interpreter needed? No

Assessing AMHP

26 Jan 1981 (35 years old)

Dual heritage, white & black Caribbean

Not discussed during assessment

English: Yes

Sam Curtis

Services involved ease stats name, address.

Not applicable

Dr Kripalani. Consultant Psychiatrist,

Lucas House,

305 - 309 Fore Street.

Edmonton, London,

N9 OPD.

Tel: 020 8702 3100

Nightingale House Surgery,

1 Nightingale Road,

N9 8AJ

Tel: 020 88059997

Hospital Consultant GP

/CMHN / CMHT

Social worker/responsible local authority (Section 117)

Nearest relative

Goodie Adama, Care Coordinator and Community Mental

Health Nurse,

Lucas House,

305 – 309

Fore Street,

Edmonton,

London, N9

OPD

Tel: 020 8702 3100

None

Name: Lorraine Cordell

Address: 23 Bryon Terrace, Edmonton Postcode N9 7DG

Age/Dob: Over 18

Mother

Informed? **Yes:**

Consulted? “Blank”

Objected? “Blank”

Reason not informed/consulted: N/a

Nearest relative notified of admission? No

Letter sent? No

Reason why not notified: “Blank”

Nearest relative informed of their legal rights? Yes

Names and contact information for significant others:

“Blank”

Relationship to patient: Mother

Patient's rights:

Was the patient made aware of his/her legal status and rights under the 1983 Mental Health Act at time of interview? if No', please state date when he/she was made aware of above: Yes

ENFIELD Council

Barnet, Enfield and Haringey

Health Authority NHS

33.

Assessment details

Date of initial referral: 21/01/2016

Date of assessment: 03/02/2016

Place of assessment: Patient's Home

Medical recommendations from:

No recommendations

Date completed:

Date:

Please select If Sec.12 doctor or GP: "Blank"

Legal status at time of assessment

Any delays in admission process?

Time assessment:

Started: 10:40hrs Completed 14:00hrs

Outcome details: Not admitted; **N/A**

Time of admission: N/a

Inf: No

Sec. 135: "Blank"

Sec 2: "Blank"

Sec. 136: "Blank"

Sec.3: "Blank"

Detained by Police, not under Sec. 136: "Blank"

Sec.4: "Blank"

Sec. 5(2): "Blank"

CTO: "Blank"

Sec.7: "Blank"

Other: "Blank"

Legal status at end of assessment

No admission: "Ticked"

Informal admission: "Blank"

Remains informal inpatient G Detained under Sec.2:

"Blank"

Detained under Sec.3: "Blank"

Detained under Sec.4: "Blank"

Placed under Sec.7: "Blank"

G CTO: Yes No Renewal Revoke

Other:

Admitted/detained at: Not Applicable

Hospital/Unit: Not applicable

Ward: Not applicable

1 Summary of assessment

Patient's name Simon Cordell

Date of assessment:

03.02.2016

1. Referral details and any other predicating factors .

On **27.11.15** Mr Cordell's mother contacted the Enfield HUB, mental health referral centre. She reported that Mr Cordell was not eating, not sleeping and that he was experiencing persecutory ideas, thinking that people are laughing at him and

talking about him. His mother said that Mr Cordell believed that the government were advertising information about him and that the television was talking about him or to him. She stated that Mr Cordell was smoking significant amounts of cannabis and he was not taking the anti-depressant medication that as prescribed in

March 2014.

On 01.12.15 Mr Cordell's mother again contacted the Enfield assessment mental health team and reported that Mr Cordell had locked himself in his room and believed that his television was talking to him. She reported that Mr Cordell was eating but not as regularly as previously. She said that Mr Cordell sometimes believes that his mother's body language is sending him messages. She reported that he had not had any recent contact with his friends but does go out on a scramble bike and had injured his hands.

On 01.12.15 a worker from the Enfield assessment team phoned Dawn Allan, estate officer, who reported that he had threatened to strangle his neighbour who had been moved as a result. Mr Cordell had accused his neighbour of deliberately causing noise disturbance.

On 01.12.15 an assessment team worker phoned Mr Cordell and reported that she had received text messages from Mr Cordell saying that he will commit suicide once a court case is finished.

Mr Cordell was assessed by Dr Cushion, psychiatrist based at the Home Treatment Team,

on 08.12.15. There were no concerns identified concerning his personal care. He said that he hasn't gone out for months and his mother does all the shopping. He spoke about a conspiracy to destroy his good name and send subliminal messages to him via the television.

Mr Cordell said that the woman in the flat upstairs had been "stalking him" he elaborated and said that she stamps on the floor when she hears him moving around his flat or taking off his clothes. He spoke about his plans to start a global business for children. He said that he had about having thoughts of killing himself when he eventually clears his name. He did not accept that he had a mental disorder during the assessment.

On 10.12.15 Mr Cordell was contacted by Goodie Adama, early intervention team worker. He said that he was not interested in meeting with mental health services. He spoke about being victimised by the police. On

02nd October 2009

34,

and there was no evidence thought disorder or psychotic symptoms on the telephone. He said that he didn't feel safe leaving the flat which appeared to be due concerns about police harassment. He said that complaint that he had made about a police officer had led to that police officer being arrested.

On 08.01.16 Goodie received a telephone call from Mr Cordell's mother. She said that she was concerned about Mr Cordell and said that she had been concerned about him for over a year but would not specify what her concerns were. Goodie phoned Mr Cordell the same day he spoke about conspiracies involving the police and appeared thought disordered and thought about conspiracies.

On 13.01.16 Goodie spoke to Mr Cordell to see if he would agree to a home visit that day but said that it was not a convenient time but he was prepared to have a visit at another time.

On 15.01.16 he agreed to have home visit during a further telephone conversation with Goodie.

On 19.01.16 he was visited at home by Goodie and Sandra Muschett, senior practitioner. He was noted to be paranoid, grandiose and not eating well. He denied any suicidal thoughts.

On 21.01.16 Sandra Muschet had a telephone conversation with Mr Cordell's mother. She said that Mr Cordell had been harassed by the police for a number of years and that his preoccupation with the police was based on reality. She reported that Mr Cordell is not eating, not going out and has poor self-care.

On 22.01.16 an attempt was made to assess Mr Cordell under the Mental Health Act. Mr Cordell was angry that he had an unannounced assessment. He spoke about feeling targeted by the police. He spoke about being arrested numerous times and had a curfew from the police. He refused to give the assessing team access. He initially spoke rapidly but more slowly as the meeting went on.

On 22.01.16 Mr Cordell phoned Amal Pomphrey, early intervention worker covering for Goodie, and said that he had felt threatened by the Mental Health Act assessment that had taken place. He spoke about being arrested over a thousand times by the police and being subject to a curfew.

On 26.01.16 Mr Cordell phoned Amal Pomphrey, early intervention worker. He said that he had been contacted by a housing officer who had "threatened to get the mental health team out to see him".

On 02.02.16 Mr Cordell phoned Amal Pomphrey and advised that he had been told that a warrant had been granted. He was clear-ly aware of the planned Mental Health Act assessment.

Relevant social and medical history.

Information obtained from reports from Mr Cordell and his family to mental health services. Not independently verified. Social: Mr Cordell was the victim of abuse by a paedophile ring and this led to him having contact with CAMHS Safe project for a number of years, he has not spoken about the abuse for many years. Mr Cordell's father was violent towards him. He was placed in care as a teenager. He separated from his girlfriend in **2014**.

Mr Cordell mother has regular contact with and helps with shopping. Mr Cordell's grandmother was diagnosed with bipolar affective disorder and schizophrenia, she was treated with Schizophrenia. She died from cancer in **August 2014**.

In **2014** he was bailed for burglary.

In **2015** he was made subject to a 5-year Anti-Social Behaviour Order for organising illegal raves. He not allowed to enter industrial or disused premises between 10pm and 7 am. He has reported that he has a long history police contact since he was juvenile. His contact with the police mostly related to theft and driving offences.

He lives in a one-bedroom council flat and is in receipt of Employment Support.

Psychiatric History: Mr Cordell tried to hang himself at the age of 16 when in a young offender's institution and needed to be resuscitated. He was moved to a secure hospital and kept in seclusion on a number of occasions. He has reported that he was regularly by a psychiatrist called Dr Caplin from CAMHS "the safe project". Mr Cordell reports there was a second occasion where he tried to hang himself when in a cell after he was sentenced. He attended the Accident and Emergency Department at the North Middlesex Hospital after drinking liquid nitrous oxide with an intent to die.

03 October 2009

35.

hallucinating after taking LSD. He was not followed up by mental health services.

He was assessed by Dr Jarvis from the Enfield triage team

on **11.03.14** due concerns about suicidal thoughts and anxiety. He was prescribed Sertraline anti-depressant. He was stressed about a pending court case as he was accused of burglary. He described experiencing poor sleep and weight loss.

On **19.11.14** Mr Cordell's mother phoned the hub (triage team) and reported that he was paranoid towards her and towards the police. In response the home treatment visited **the same day**. When home treatment workers arrived the same day, the police were present and reported that Mr Cordell had been screaming in distress. The police said that they had found Mr Cordell using a gas canister and thought that he was using nitrous oxide. He was referred for a Mental Health Act assessment.

On **21.11.14** the duty AMHP made contact with Mr Cordell's mother and father. The duty AMHP was told that Mr Cordell was subject to an anti-social behaviour order and that he is on the police at risk register for suicide. The duty AMHP advised that he broke up with his girlfriend and grandmother died. He

had stopped taking his medication for chromes disease four weeks and had been admitted to the North Middlesex Hospital.

Mr Cordell was assessed under the MHA act on **24.11.15** but he was not detained.

3. Record of interview with patient (Include where it was conducted who was present and use of police if required during process)

Mr Cordell was assessed under the Mental Health Act at around 10:40hrs

on **03.02.16.**

Dr Al-Allaq (independents 12 Doctor),

Dr Albazaz (independent s12 Doctor),

CJ and Nellie (Home Treatment Team workers),

Amal Pomphrey (Community Mental Health Nurse based at Enfield Early Intervention Team)

All attended. A s135(1) warrant was obtained but not executed as Mr Cordell gave access. A lock smith was present but their services were not required as Mr Cordell opened the door. The police were present but remained outside the property.

Mr Cordell's home was somewhat cluttered with a large printer by the door. However, it was clean and organised. He had food in the kitchen.

His mother and a female friend were present. Mr Cordell was expecting the assessment to take place. He was appropriately groomed and dressed. He had put his dog in the garden. Mr Cordell expressed his unhappiness about the warrant being obtained. He said that if he had been sent an appointment letter, he would give professionals access.

He mentioned on going issues with the police and that he had a court case in February. His speech was somewhat rapid at the start of the interview but this appeared to be due to anxiety rather than thought disorder. His speech slowed as the interview went on. Mr Cordell did change topic of conversation a number of times as there was particular information that he wanted to share with the team. He spoke a project to start a community internet site and showed those present a business plan that was on his computer. He showed us documents which he said were related to his court case. He pointed out a line in the document that said that all the suspects were white and said that this was part of his legal challenge to his Anti-Social Behaviour Order.

He denied any symptoms of mental illness when asked about a variety of psychotic symptoms. He denied suicidal ideation. He spoke about difficulties he had with his upstairs neighbour relating to noise disturbance. He showed us some letters which

said that his neighbour had written to him. He said that his neighbour has an alcohol problem and a learning disability. There was no evidence of distraction, confusion or that he was responding to internal stimuli.

04 October 2009

36.

Date of assessment: 03.02.16

5. Consultation with Nearest Relative and process of identifying the Nearest Relative

I identified Mr Cordell's Nearest Relative as his mother Lorraine Cordell. Mr Cordell lives alone and is single. As far as I could ascertain he did not have any children and was not in relationship. His father was the older of his parents but when I phoned his mother on 03.02.16 she informed me that he was in regular contact with Mr Cordell and did his shopping for him. I therefore formed the view that she provided care and was the Nearest Relative.

I phoned Lorraine at around 09:30hrs on 09.02.16 and she advised that in her view use of a warrant and the Mental Health Act assessment were unnecessary as he would give professionals access if he had received an appointment letter. She said that he had a court case in February but would not elaborate on this. Lorraine said that she thought that the involvement of mental health services was unnecessary as Mr Cordell was not in her view experiencing any mental health difficulties and had not experienced any mental health difficulties for a number of months.

I was surprised that Lorraine stated that she did not think that Mr Cordell as the recent referral to mental health services had been triggered by a referral that she had made.

6. Consultation with Assessing Doctors

Both assessing Doctors declined to make medical recommendations and were in agreement that there was no clear evidence of any mental disorder during the assessing.

7 Views of others consulted

Prior to the assessment the police present advised me that were aware of conflict between Mr Cordell and his neighbour. They advised that the soundproofing between the two properties was poor. The police officers advised me that they were aware that on one occasion Mr Cordell had threatened to strangle his neighbour.

8. Mental Capacity Act 2005

No Capacity Act issues identified during the assessment.

Reason for decision to make the application (including choice of Section)

9. Given that Mr Cordell's diagnosis and treatment plan were not clear at the time of the assessment the assessment was for possible detention on section 2. It was my view that Mr Cordell did not meet the statutory criteria for detention. It was not clear

that he was suffering from a mental disorder of a nature because at the time of the assessment it was unclear if whether or not he had a mental disorder. He did not meet the criteria for degree as there was no clear evidence that he was experiencing symptoms of mental disorder.

Patient's name

Simon Cordell

Date of assessment: 03.02.16

10. If not admitted to hospital, outline immediate plans for alternative to admission and how those plans will be co-ordinated

Early Intervention Team to offer Mr Cordell an appointment with a psychiatrist in their team for a psychiatric assessment.

05 October 2009

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11. If admitted arrangements for:

a) Dependants (including children)

None

b) Securing property

Not applicable.

c) Pets

Mr Cordell has a dog but no arrangements needed to be made as for looking after the dog as Mr Cordell was not detained.

12. Any other practical matter (including informal ion/advice about children visiting the ward)

None

13. Comment on any avoidable delays in the assessment and admission process

None.

AMHP Signature: Yes

Print details: Sam Curtis

Contact details: North London Forensic Service,

Camlet 1,

Chase Farm Hospital,

The Ridgeway,

London

EN2 8JL

Date: 09.02.2016

Tel: 0208 7026108

06th October 2009

4

The Doctor's Folder / pub Book Issue: 1!

REFERRAL FORM - Enfield Crisis Resolution & Home Treatment Team

Page Numbers: 39

Referral taken by:

**REFERRAL FORM - Enfield Crisis Resolution 5 Home
Treatment Team**

GP A+E Self Police Hub D LAS Social Services
 Psych Ward Other (please specify)

Date: & Time referred:

Time arrived:

Time seen:

Referral from:

Rio Number:

Tel:

Service User Details:

Title:

Date of Birth:

First Name: Simon

Address: 109 Burncroft Ave

Surname: Cordell

Post Code: En3 7JQ

Telephone Number (s):

Mobile No:

Ethnicity:

Interpreter needed: Y / N

Language spoken:

GP Surgery & Contact Telephone number

Main Carer/N.O. K

Community Team

Accommodation:

Owner Y/N

Rented Y/N No

fixed Abode Y/N

Other (specify)

Living alone? Y / N

Reason for Referral: MHAA

Current Diagnosis: @ 10:00Am 03/02/2016

PLEASE COMPLETE BEFORE FOLLOWING UP: -

Care Plan: "Blank"

Risk Assessment: "Blank"

Crisis Plan: "Blank"

Core Assessment: "Blank"

GP Letter: "Blank"

NOT For HTT

Patient seen at: Home a A+E o

Referral on RiO:	<input type="checkbox"/> Appointment in Diary: <input type="checkbox"/> Other
Date and length of assessment	
Time:	
Outcome:	Taken by CRHTT q Transfer to HCRHTT <input type="checkbox"/> Transfer to BCR HTT <input type="checkbox"/>
<u>Enfield Triage</u>	
Hospital Admission:	
Discharged to:	GP
Form completed by (Print Name)	
Hospital Admission:	
Approved by:	Manager
All areas of this form are to be completed and forward to AOMIN for uploading and Statistical Information	

5

The Doctor's Folder / pub Book Issue: 5!

Stage 5

Folder 5

Originator Details: 03 Feb **2016**

Last Amended by Details: 09 Feb **2016**

Samuel Curtis Social Worker

Page Numbers:74 + 75

Originator Details: 03 Feb **2016** 10:40

Samuel Curtis Social Worker

Originally Entered by Details: 04 Feb **2016** 09:41

Samuel Curtis Last Amended by Details: 09 Feb **2016** 14:18

Samuel Curtis Validated by Details: 09 Feb **2016** 14:18

Samuel Curtis Significant: No Added to Risk

History: No

Contains Third Party Info: No Conceal

From Client: Not Concealed

75

Retrospective Entry

Entry Sam Curtis, Forensic Social Worker

Outline report. Initial entry on 03.02.16. Updated on 09.02.16.

I carried out a Mental Health Act for Simon at around 10:40hrs on 03.02.16. Dr

Al-Allaq (independent s12 Doctor),

Dr Albazaz (independent s12 Doctor)

CJ and Nellie (HTT workers)

Amal (Community Mental Health Nurse based at Enfield Early Intervention Team)

all attended. A s135(1) warrant was obtained but not executed as Simon gave

	<p>access. A lock smith was present but their services were not required as Simon opened the door. The police were present but remained outside the property. Mr Cordella's home was somewhat cluttered with a large printer by the door. However, it was clean and organised. He had food in the kitchen.</p> <p>His mother and a female friend were present. Simon was expecting the assessment. He was appropriately groomed and dressed. He had put his dog in the garden. Simon expressed his unhappiness about the warrant being obtained. He said that if he had been sent an appointment letter, he would give professionals access.</p> <p>He mentioned on going issues with the police and that he had a court case in February. His speech was somewhat rapid at the start of the interview but this appeared to be due to anxiety rather than thought disorder. His speech slowed as the interview went on. Simon did change the topic of conversation a number of times as there was particular information that he wanted to share with the team. He spoke a project to start a community internet site and showed those present a business plan that was on his computer. He showed us documents which he said were related to his court case. He pointed out a line in the document that said that all the suspects were white and said that this was part of his legal challenge to his Asbo.</p> <p>He denied any symptoms of mental illness when asked about a variety of psychotic symptoms. He denied suicidal ideation. He spoke about difficulties he had with his upstairs neighbour relating to noise disturbance. He showed us some letters which said that his neighbour had written to him. He said that his neighbour has an alcohol problem and a learning disability.</p> <p>There was no evidence of distraction, confusion or that he was responding to internal stimuli.</p> <p>I did not feel that there was sufficient evidence of mental illness on the day of the assessment to detain Simon under the Mental Health Act. Neither Doctor made medical recommendations. Simon agreed to attend an outpatient appointment with the Early Intervention Team psychiatrist.</p> <p>SSM1 report to follow.</p>
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