

Medium Risk Triage assessment within 6 working days (excluding suicide patients)	Mental health problems present and/or has nonspecific ideas or plans regarding risk behaviours to self or others but not high. Has no plan or intent expressed Potentially vulnerable in certain circumstances	Should have specialist mental health assessment but no further action required if patient doesn't wish to engage. Should be advised to seek further help if necessary, e.g. from GP. Referrers or GP to be informed as well as mental health services if already known.	Medium risk referral 10. To be seen within 6 working days by triage service
	Serious mental health problems present, including possible psychotic features; And/or has clear ideas or plans regarding risk behaviours to self or others. May have already self-harmed. Mental state may deteriorate if left untreated and potentially vulnerable.	Urgent mental health assessment required and an action plan to be drawn up to address immediate and short-term risk factors. Key clinicians/others likely to be involved should be informed via a CRHT referral.	Urgent referral to CRHT service to be seen within 4 hours CRHT policy.