

CREATED IN THE
YEARS OF

2012

2013

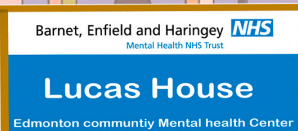
2014

2015

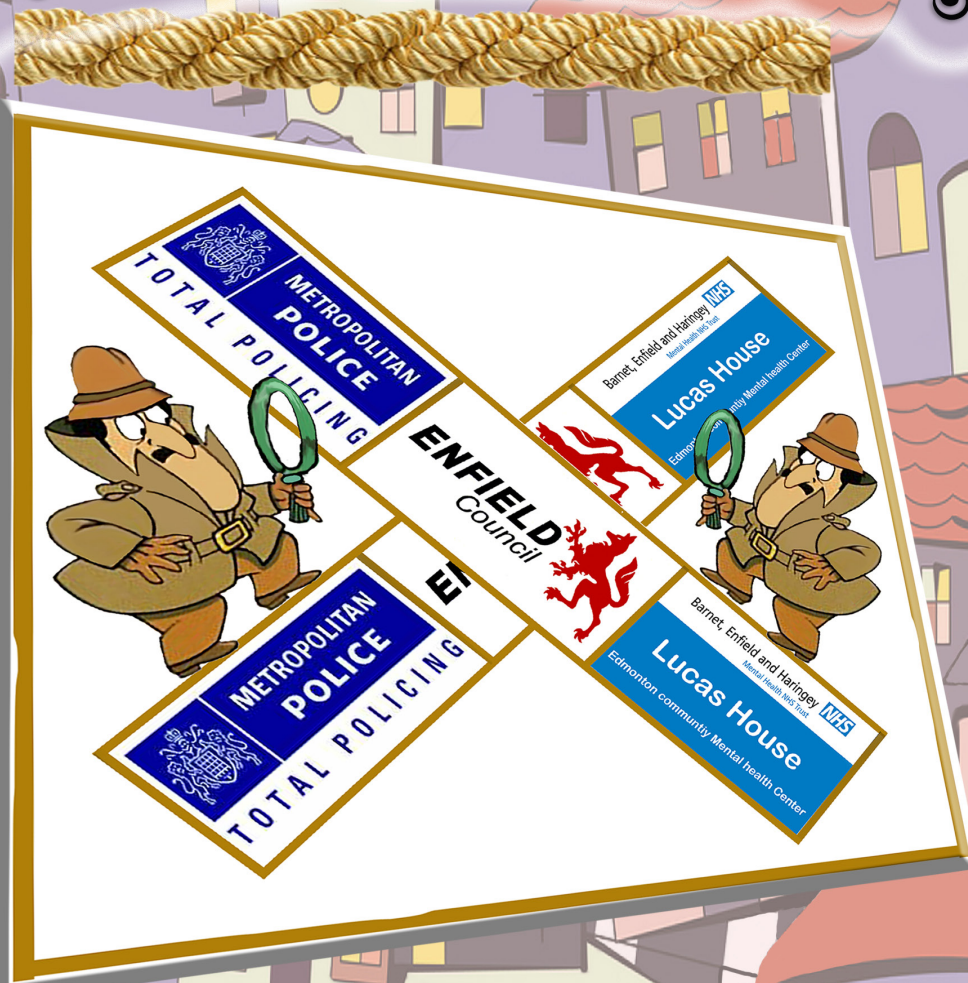
2016

2017

2018



Emails / Evidence & More Emails = ?



Created & Authored
by:
Too Many!

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Regards

Miss Lorraine Cordell

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From: Abigail.T.Akano@met.pnn.police.uk on behalf of DPAMailbox-.SAR@met.pnn.police.uk
Sent: 28 February 2017 11:36
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request

Attachments: Speculative search letters.doc
Dear Miss Cordell

Please find the attached letters with regards to my phone call and your email below. This is not a refusal, as explained, Subject Access Request have to be specific request.

The system does not just work by searching on names as you have expressed. I await each redefined requests. The application has been stopped until I receive your redefined requests.

Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy & Governance| METHQ | Metropolitan Police Service

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 February 2017 18:44
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>
Subject: RE: Subject Access Request

To Whom It May Concern:

I got a phone call today from someone dealing with the 4 subject access requests that were submitted for

Mr. Simon Cordell: (submitted on the 07/02/2017)
Mr. Tyrone Benjamin: (submitted on the 08/02/2017)
Miss Deon Benjamin: (submitted on the 08/02/2017)
Miss Lorraine Cordell: (submitted on the 08/02/2017)

I was told that a letter was going to be sent out stating that the way in which I have filed the subject access request is not by dates and that dates would be needed to complete the requests.
I said to the lady how can we give you dates there is to many of them, far to many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.

This is when the lady said that she will send me a letter stating I had to update my request.

Could the lady please be asked who called me today if this letter can be sent via my email.

I have spoken to the ICO explained what has been said and even the lady can not believe I am being asked to

supply 23 years of dates, and can it also be confirmed if this is a refusal of the 4 subject access request that have been submitted.

We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.

Regards

Miss Lorraine Cordell

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From: Tara Stewart-Milne [tara.stewart-milne@ipcc.gsi.gov.uk]

Sent: 06 March 2017 11:17

To: 'lorraine32@blueyonder.co.uk'

Subject: IPCC Inv Appeal- Your ref: 2015/049718

Dear Ms Cordell,

You have requested an update by email once the above appeal has been allocated to a casework manager. I can confirm I have been allocated the appeal.

I note you contacted the IPCC on 22 February 2017 advising you wished to provide further information, however, it does not appear we have received this. Please can you confirm whether you still intend to provide this additional information?

Kind Regards,

Tara

Tara Stewart-Milne
Casework Manager

Independent Police Complaints Commission
PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

www.ipcc.gov.uk
[IPCC Statutory Guidance on the handling of police complaints](#)

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From: Tara Stewart-Milne [tara.stewart-milne@ipcc.gsi.gov.uk]
Sent: 07 March 2017 08:13
To: 'Lorraine Cordell'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718
Good Morning Ms Cordell,

I just wanted to confirm I have received your three emails with attachments.

I am sorry to hear you are experiencing difficulties accessing information held about you and your family by the MPS. The IPCC have no power to compel police forces to share information under the Data Protection Act. If MPS have not responded to your subject access request appropriately and/or on time, please contact the Information Commissioner's Officer (ICO). They can be contacted by phone on 0303 123 1113 or by email at casework@ico.org.uk.

Kind Regards,

Tara

Tara Stewart-Milne
Casework Manager

Independent Police Complaints Commission
PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 06 March 2017 17:57
To: Tara Stewart-Milne <tara.stewart-milne@ipcc.gsi.gov.uk>
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne,

3 of 3 emails

I would also like to say there is a subject access request that have been put in one for each of my family due to what the police have done, the police are trying to refuse giving it to us.

The report that DPS sent to us re this complaint did in fact bring up many more issues and i would like to see the documents they are not willing to give us. I feel that these documents could in fact bring up more issues and complaints. within this complaint and i feel we should have a right to see them.

If you need to speak to me my number is 07807 333545 or you can contact me via this email address.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 March 2017 17:49
To: 'Tara Stewart-Milne'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne,

2 of 3 emails.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 March 2017 17:47
To: 'Tara Stewart-Milne'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne,

Thank you for the update email.

I was waiting till I got this so I could send the information over. This are the sent emails to Chris Rixon from myself.

I will need to do this in 3 lots of emails as I think the size may well go over.

If there is anything else you need please let me know,

Regards

Lorraine Cordell

From: Tara Stewart-Milne [<mailto:tara.stewart-milne@ipcc.gsi.gov.uk>]
Sent: 06 March 2017 11:17
To: 'lorraine32@blueyonder.co.uk'
Subject: IPCC Inv Appeal- Your ref: 2015/049718

Dear Ms Cordell,

You have requested an update by email once the above appeal has been allocated to a casework manager. I can confirm I have been allocated the appeal.

I note you contacted the IPCC on 22 February 2017 advising you wished to provide further information, however, it does not appear we have received this. Please can you confirm whether you still intend to provide this additional information?

Kind Regards,

Tara

Tara Stewart-Milne
Casework Manager

Independent Police Complaints Commission
PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

www.ipcc.gov.uk

[IPCC Statutory Guidance on the handling of police complaints](#)

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From: Tara Stewart-Milne [tara.stewart-milne@ipcc.gsi.gov.uk]
Sent: 07 March 2017 09:45
To: 'Lorraine Cordell'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Attachments: Accessing information about yourself.pdf
Dear Ms Cordell,

I have not yet reviewed all of the case information and so I would not like to comment at this time on why certain information has not been shared with you. Please be assured I will consider this as part of the appeal.

In relation to providing you with copies of the information we hold on file, you would need to submit a subject access request to our FOI/DPA team. I have attached some information explaining how you can request this information from us.

Kind Regards,

Tara

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 07 March 2017 09:27
To: Tara Stewart-Milne <tara.stewart-milne@ipcc.gsi.gov.uk>
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne

Thank you for the reply, I do know the IPCC has no power to compel police to hand over the information regarding my the subject access requests that have been submitted to them and I will take this up with the ICO if they don't, I also may take this up with the courts, our family has had enough over the last 23 years with what the police are doing to us, its gone way past the point, that the police can say they are just doing there job.

But the DPS has put in there report for this complaint they are using other information, why cant we see that information? why does the police feel the need to hide information regarding a complaint? I feel we have the right to see the information, as it all runs within this complaint, and hiding it from us only shows to me they are covering up what the police done, like they have done for years.

I am not sure if you can forward us the information that the DPS and police have used, but I feel we should be able to see it, as I feel that without us being able to see it, we can not fully deal with this complaint, as we should be able to do, as i feel it will only highlight more information that the police done wrong.

Regards

Lorraine Cordell

From: Tara Stewart-Milne [<mailto:tara.stewart-milne@ipcc.gsi.gov.uk>]
Sent: 07 March 2017 08:13
To: 'Lorraine Cordell'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Good Morning Ms Cordell,

I just wanted to confirm I have received your three emails with attachments.

I am sorry to hear you are experiencing difficulties accessing information held about you and your family by the MPS. The IPCC have no power to compel police forces to share information under the Data Protection Act. If MPS have not responded to your subject access request appropriately and/or on time, please contact the Information Commissioner's Officer (ICO). They can be contacted by phone on 0303 123 1113 or by email at

casework@ico.org.uk.

Kind Regards,

Tara

Tara Stewart-Milne
Casework Manager

Independent Police Complaints Commission
PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

www.ipcc.gov.uk
[IPCC Statutory Guidance on the handling of police complaints](#)

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 March 2017 17:57
To: Tara Stewart-Milne <tara.stewart-milne@ipcc.gsi.gov.uk>
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne,

3 of 3 emails

I would also like to say there is a subject access request that have been put in one for each of my family due to what the police have done, the police are trying to refuse giving it to us.

The report that DPS sent to us re this complaint did in fact bring up many more issues and i would like to see the documents they are not willing to give us. I feel that these documents could in fact bring up more issues and complaints. within this complaint and i feel we should have a right to see them.

If you need to speak to me my number is 07807 333545 or you can contact me via this email address.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 March 2017 17:49
To: 'Tara Stewart-Milne'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne,

2 of 3 emails.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 March 2017 17:47
To: 'Tara Stewart-Milne'
Subject: RE: IPCC Inv Appeal- Your ref: 2015/049718

Dear Tara Stewart-Milne,

Thank you for the update email.

I was waiting till I got this so I could send the information over. This are the sent emails to Chris Rixon from myself.

I will need to do this in 3 lots of emails as I think the size may well go over.

If there is anything else you need please let me know,

Regards

Lorraine Cordell

From: Tara Stewart-Milne [<mailto:tara.stewart-milne@ipcc.gsi.gov.uk>]
Sent: 06 March 2017 11:17
To: 'lorraine32@blueyonder.co.uk'
Subject: IPCC Inv Appeal- Your ref: 2015/049718

Dear Ms Cordell,

You have requested an update by email once the above appeal has been allocated to a casework manager. I can confirm I have been allocated the appeal.

I note you contacted the IPCC on 22 February 2017 advising you wished to provide further information, however, it does not appear we have received this. Please can you confirm whether you still intend to provide this additional information?

Kind Regards,

Tara

Tara Stewart-Milne
Casework Manager

Independent Police Complaints Commission
PO Box 473, Sale, M33 0BW

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8/1/2017

Print

Subject: RE: getcanvas

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 8 March 2017, 20:03

This is it I believe

<http://www.getcanvas.co.uk/>

Subject: FW: [ORDERS #49122]: RE: Student Discount Shiraz Focus

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 8 March 2017, 19:40

[Here is the information for download and activate](#)

From: Shiraz Software [mailto:orders@shiraz-software.com]
Sent: 08 March 2017 11:43
To: lorraine32@blueyonder.co.uk
Subject: [ORDERS #49122]: RE: Student Discount Shiraz Focus

Thank you for your recent order.

You can download the required software from the links below:

Win:

<http://storage.shiraz-software.com/Focus/Focus-V4.1.17010-windows-installer.zip>

Mac:

<http://storage.shiraz-software.com/Focus/Focus-V4.1.17010-osx-installer.zip>

To activate the new software please use the following License ID code:

> 343600015914496714

Should you have any questions or concerns please do not hesitate to contact us.

Kind Regards

Shiraz Software
info@shiraz-software.com
www.shiraz-software.com

Ticket Details

Ticket ID: 49122
Department: Orders
Type: Task
Status: Open
Priority: High

Helpdesk: <http://shiraz.helpserve.com/Default>

Subject: complaint

From: Paige Christie (paige.christie@voiceability.org)

To: re_wired@ymail.com;

Date: Wednesday, 15 March 2017, 15:38

Simon,

I have not heard from you in some time and therefore wondered if you still wish to make a complaint. If you are taking time to think, I can simply close this complaint and then in a few months if you decide you do wish to continue, you can reopen your complaint. Not a problem at all. Let me know how you wish to proceed.

Kind regards,

Paige Christie

NHS Complaints Advocate, East London

My working hours are Monday–Friday, 9am–5pm

a: United House, 39-41 North Road, London N7 9DP

t: 0300 330 5454 **m:** 07918 561 868

e: paige.christie@voiceability.org **w:** www.voiceability.org



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Registered Address: Mount Pleasant House, Huntingdon Road, Cambridge, CB3 0RN

Disclaimer: www.voiceability.org/contact_us/#Email

Attachments

- image001.png (5.88 KB)
- image002.png (12.81 KB)
- image003.png (3.86 KB)
- image004.png (1.53 KB)
- image005.png (1.60 KB)
- image006.png (1.63 KB)

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]

Sent: 16 March 2017 14:12

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Attachments: 4th Letter to Mr Cordell, 16.3.17.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 February 2017 11:51

To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 16 February 2017 14:13
To: Lorraine Cordell
Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi

Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.

4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his

neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIZI@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL

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in accordance with relevant legislation.

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Mr Simon Cordell
109 Burncroft Avenue
Enfield
EN3 7JQ

Please reply to: Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
B Block North
Civic Centre
Enfield
EN1 3XA
E-mail: lemmy.nwabuisi@enfield.gov.uk
My Ref:
Your Ref:
Date: 16 March 2017

Dear Mr Cordell,

Re: Allegations of Anti-Social Behaviour, Harassment, Intimidation and Threatening Behaviour

I write with regards to reports of anti-social behaviour, intimidation, harassment and threatening behaviour made against you by your neighbours.

I wrote to you on 29th December 2016 to arrange to meet with you on 6th December 2016 to discuss these reports but you cancelled the meeting. I wrote to you again on 31st January 2017 to arrange to meet with you on 9th February 2017, you also cancelled the meeting. I then wrote to you again on 16th February 2017 to arrange to meet with you on 22nd February 2017 and again you cancelled the meeting. I have enclosed all three letters for your information.

It is unfortunate that you have repeatedly refused to meet with us to discuss this matter and look at ways to resolve the problems between you and your neighbours. The allegations made against you by your neighbours, if true, are very serious breaches of your tenancy conditions. It is important that we meet with you to discuss these allegations and give you the opportunity to respond to them.

I have therefore arranged for you to meet with me at the Civic Centre, Silver Street, Enfield, EN1 3XY at 3pm on Wednesday, 22nd March 2017 to discuss this matter. You should contact me on 02083795354 to rearrange the meeting if this date is not convenient for you.

Ian Davis
Director – Regeneration &
Environment
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY



Website: www.enfield.gov.uk

Please note that if you fail to attend or call to rearrange this meeting, then we will have no option but to serve a notice of seeking possession against your tenancy without further warning. The council may also take further tenancy enforcement and/or legal action against you if further substantiated allegations are made against you.

Kind Regards

Yours Sincerely



Lemmy Nwabuisi
ASB Team

IMPORTANT – Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time – to set up your account today go to www.enfield.gov.uk/connected

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]

Sent: 16 March 2017 14:11

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Attachments: 4th Letter to Mr Cordell, 16.3.17.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 February 2017 11:51

To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIZI@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUIZI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIZI@enfield.gov.uk>]
Sent: 16 February 2017 14:13
To: Lorraine Cordell
Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi

Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.

4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.
Complaint from B on date and Time: Body of complaint from B.
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his

neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL

IMPORTANT

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Classification: OFFICIAL

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 20 March 2017 14:08

To: 'Lemmy Nwabuisi'

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]
18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be replied to, there was also a subject access request that was put in to Enfield Council that we was waiting to be addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a new date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]

Sent: 16 March 2017 14:12

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

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I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 February 2017 10:06

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

Sent: 16 February 2017 14:13

To: Lorraine Cordell

Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi

Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
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3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of

them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.

5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team

Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 06 February 2017 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.
Complaint from B on date and Time: Body of complaint from B.
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL



IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. Click here to get connected.



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Enfield Council is committed to serving the whole borough fairly, delivering excellent services and

building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

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Classification: OFFICIAL

Classification: OFFICIAL



IMPORTANT

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Classification: OFFICIAL

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Connected



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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 21 March 2017 16:26
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

I sorry to hear learn that you have been unwell, I wish you speedy recovery.

The first letter I wrote to Mr Cordell was dated 29 November 2016 and not 29 December so apologies for the mistake and the first meeting was 6 December 2016 and not 6 January 2017 as you stated in your email below.

I am not aware that Mr Cordell is unable to leave his flat due to health reasons as he has not provided us with a letter from his Doctor to support this claim. Also when Mr Cordell telephoned me on 17 February 2017 following my letter to him dated 16 February 2017, he informed me that he will not come to the Civic Centre or the council offices in Edmonton Green because there are gang members looking for him in these areas. I cannot recall him saying anything about him not being able to leave his flat due to health reasons. Also Mr Cordell chased my car down the road when I went to deliver my last letter to his flat on 17 March 2017, this is not the attitude of someone who cannot leave his flat for health reasons.

I am inviting Mr Cordell to a formal meeting to discuss the allegations made against him and due to the serious nature of the allegations, the meeting will have be held in the council offices with a minute taker present. However if Mr Cordell presents a letter from his doctor stating that he is unable to leave his flat for health reason, then we can discuss an alternative venue. I am happy for Mr Cordell to bring someone with him to the meeting.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 March 2017 14:08
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations

and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be reply to, there was also a subject access request that was put in to Enfield Council that we was waiting to be addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a new date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

Sent: 16 March 2017 14:12

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 February 2017 10:06

To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]

Sent: 16 February 2017 14:13

To: Lorraine Cordell

Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North

Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi
Sent: 10 February 2017 16:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16

at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.

6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
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10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
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I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 21 March 2017 18:56

To: 'Lemmy Nwabuisi'

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Attachments: Doctors-Letter-25-02-2016.pdf; Doctors-Letter-For-DWP-26-02-2016.doc.pdf

Dear Lemmy Nwabuisi

I have enclosed 2 letters that could help to show my son wont leave his flat he had a DWP assessment and a letter had to be written to his GP to ask if the GP could write a letter to get a home assessment please see both letters.

It will also be noted on his file under the mental heath team he won't leave his flat.

And I can not understand how you said on the phone today that you knew nothing on my son's health, as clearly it is in the limited subject access request I got from Enfield Council under the ASB teams information as you requested if he was known to the mental health team.

Information you have asked for please see below:

Barnet, Enfield and Haringey Mental Health NHS Trust

The doctors name he was under when he was sectioned in August 2016, Dr Julia Cranitch, Haringey Assessment Ward, St Ann's Hospital.

When he left hospital he was under the Home treatment team support and referral to community team.

Early Intervention:

Goodie Adama: Locum CMHN

Locum Community Mental Health Nurse

Early Intervention for Psychosis

Lucas House 305-309 Fore Street London. N9

As stated on the phone I have many emails to backup that complaints was put in on behalf of my son regarding what the neighbours was doing, well before any complaints was put in by the neighbours, yet nothing was done by Enfield Council, each email even states the neighbours was not letting him sleep and this was having a large impact on his health, this is what has upset me so much, as phone calls was being made emails sent, even my son was making calls, but you seem to have nothing of anything that was submitted so where has it all gone, please can you look into this and get back to me as I really do not understand how so much can be missing from Enfield Councils systems?

I am grateful that you called me back today and we were able to speak, sorry if I sounded loader on the phone but since the operation as I said my voice and throat are very sore, I believe due to the tube they put down their when they were doing the 2nd operation.

I am grateful that you will deal with this and you cancelled tomorrows meeting when we spoke, and you seemed to have some idea of what was going on which you seem to have not known before, I will await a reply from you as to how we can deal with this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]

Sent: 21 March 2017 16:26

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

I sorry to hear learn that you have been unwell, I wish you speedy recovery.

The first letter I wrote to Mr Cordell was dated 29 November 2016 and not 29 December so apologies for the mistake and the first meeting was 6 December 2016 and not 6 January 2017 as you stated in your email below.

I am not aware that Mr Cordell is unable to leave his flat due to health reasons as he has not provided us with a letter from his Doctor to support this claim. Also when Mr Cordell telephoned me on 17 February 2017 following my letter to him dated 16 February 2017, he informed me that he will not come to the Civic Centre or the council offices in Edmonton Green because there are gang members looking for him in these areas. I cannot recall him saying anything about him not being able to leave his flat due to health reasons. Also Mr Cordell chased my car down the road when I went to deliver my last letter to his flat on 17 March 2017, this is not the attitude of someone who cannot leave his flat for health reasons.

I am inviting Mr Cordell to a formal meeting to discuss the allegations made against him and due to the serious nature of the allegations, the meeting will have be held in the council offices with a minute taker present. However if Mr Cordell presents a letter from his doctor stating that he is unable to leave his flat for health reason, then we can discuss an alternative venue. I am happy for Mr Cordell to bring someone with him to the meeting.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 20 March 2017 14:08

To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be reply to, there was also a subject access request that was put in to Enfield Council that we was waiting to be

addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a new date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIZI@enfield.gov.uk>]

Sent: 16 March 2017 14:12

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre

Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIISI@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 16 February 2017 14:13
To: Lorraine Cordell
Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi
Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.

6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor broads needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

Sent: 02 February 2017 10:45

To: lorraine32@blueyonder.co.uk

Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 March 2017 10:57
To: 'Lorraine Cordell'
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]
Dear Lemmy Nwabuisi

can you let me know about the below email and how it can be dealt with please.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 March 2017 14:08
To: 'Lemmy Nwabuisi'
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be reply to, there was also a subject access request that was put in to Enfield Council that we was waiting to be addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a knew date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]
Sent: 16 March 2017 14:12
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were

taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 16 February 2017 14:13

To: Lorraine Cordell

Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi

Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.

3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.
6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door,

shouted abuse and threats and accused them of making noise.

12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.
Complaint from B on date and Time: Body of complaint from B.
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get

worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIZI@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL

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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]

Sent: 21 March 2017 16:26

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

I sorry to hear learn that you have been unwell, I wish you speedy recovery.

The first letter I wrote to Mr Cordell was dated 29 November 2016 and not 29 December so apologies for the mistake and the first meeting was 6 December 2016 and not 6 January 2017 as you stated in your email below.

I am not aware that Mr Cordell is unable to leave his flat due to health reasons as he has not provided us with a letter from his Doctor to support this claim. Also when Mr Cordell telephoned me on 17 February 2017 following my letter to him dated 16 February 2017, he informed me that he will not come to the Civic Centre or the council offices in Edmonton Green because there are gang members looking for him in these areas. I cannot recall him saying anything about him not being able to leave his flat due to health reasons. Also Mr Cordell chased my car down the road when I went to deliver my last letter to his flat on 17 March 2017, this is not the attitude of someone who cannot leave his flat for health reasons.

I am inviting Mr Cordell to a formal meeting to discuss the allegations made against him and due to the serious nature of the allegations, the meeting will have be held in the council offices with a minute taker present. However if Mr Cordell presents a letter from his doctor stating that he is unable to leave his flat for health reason, then we can discuss an alternative venue. I am happy for Mr Cordell to bring someone with him to the meeting.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 20 March 2017 14:08

To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations

and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be reply to, there was also a subject access request that was put in to Enfield Council that we was waiting to be addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a new date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

Sent: 16 March 2017 14:12

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISE@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 16 February 2017 14:13
To: Lorraine Cordell
Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

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Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North

Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi
Sent: 10 February 2017 16:01
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16

at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.

6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
9. On 23/12/16 Complainant A reported that his wife was at home alone with their child between 3.45pm when Mr Cordell came and knocked on his front door, started to shout abuse and asked his wife to go in the bathroom and turn off the tap. He also alleged that Mr Cordell later removed his electricity fuse thereby cutting their power supply.
10. On 10/1/17 Complainant A telephoned to report that on 26/12/16 at about 12 to 1pm he was going out with his family when Mr Cordell ran up the stairs with a towel round his waist and started shouting abuse and threats at him and his wife. He alleged that Mr Cordell accused him of tampering with his water supply and tried to stop them from leaving the block. He also stated that on 3/1/17 at 10.47pm, he was coming back from a family outing and as soon as they entered the block, Mr Cordell came out of his flat and started shouting abuse and threats at him.
11. On 23/1/17 Complainant A reported an incident that occurred at 6.24pm on 21/1/17. He alleged that his wife was at home with their child when Mr Cordell come and started banging on his front door, shouted abuse and threats and accused them of making noise.
12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.

Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 21 March 2017 18:56

To: 'Lemmy Nwabuisi'

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Attachments: Doctors-Letter-25-02-2016.pdf; Doctors-Letter-For-DWP-26-02-2016.doc.pdf

Dear Lemmy Nwabuisi

I have enclosed 2 letters that could help to show my son wont leave his flat he had a DWP assessment and a letter had to be written to his GP to ask if the GP could write a letter to get a home assessment please see both letters.

It will also be noted on his file under the mental heath team he won't leave his flat.

And I can not understand how you said on the phone today that you knew nothing on my son's health, as clearly it is in the limited subject access request I got from Enfield Council under the ASB teams information as you requested if he was known to the mental health team.

Information you have asked for please see below:

Barnet, Enfield and Haringey Mental Health NHS Trust

The doctors name he was under when he was sectioned in August 2016, Dr Julia Cranitch, Haringey Assessment Ward, St Ann's Hospital.

When he left hospital he was under the Home treatment team support and referral to community team.

Early Intervention:

Goodie Adama: Locum CMHN

Locum Community Mental Health Nurse

Early Intervention for Psychosis

Lucas House 305-309 Fore Street London. N9

As stated on the phone I have many emails to backup that complaints was put in on behalf of my son regarding what the neighbours was doing, well before any complaints was put in by the neighbours, yet nothing was done by Enfield Council, each email even states the neighbours was not letting him sleep and this was having a large impact on his health, this is what has upset me so much, as phone calls was being made emails sent, even my son was making calls, but you seem to have nothing of anything that was submitted so where has it all gone, please can you look into this and get back to me as I really do not understand how so much can be missing from Enfield Councils systems?

I am grateful that you called me back today and we were able to speak, sorry if I sounded loader on the phone but since the operation as I said my voice and throat are very sore, I believe due to the tube they put down their when they were doing the 2nd operation.

I am grateful that you will deal with this and you cancelled tomorrows meeting when we spoke, and you seemed to have some idea of what was going on which you seemed to have not known before, I will await a reply from you as to how we can deal with this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]

Sent: 21 March 2017 16:26

To: Lorraine Cordell

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

I sorry to hear learn that you have been unwell, I wish you speedy recovery.

The first letter I wrote to Mr Cordell was dated 29 November 2016 and not 29 December so apologies for the mistake and the first meeting was 6 December 2016 and not 6 January 2017 as you stated in your email below.

I am not aware that Mr Cordell is unable to leave his flat due to health reasons as he has not provided us with a letter from his Doctor to support this claim. Also when Mr Cordell telephoned me on 17 February 2017 following my letter to him dated 16 February 2017, he informed me that he will not come to the Civic Centre or the council offices in Edmonton Green because there are gang members looking for him in these areas. I cannot recall him saying anything about him not being able to leave his flat due to health reasons. Also Mr Cordell chased my car down the road when I went to deliver my last letter to his flat on 17 March 2017, this is not the attitude of someone who cannot leave his flat for health reasons.

I am inviting Mr Cordell to a formal meeting to discuss the allegations made against him and due to the serious nature of the allegations, the meeting will have be held in the council offices with a minute taker present. However if Mr Cordell presents a letter from his doctor stating that he is unable to leave his flat for health reason, then we can discuss an alternative venue. I am happy for Mr Cordell to bring someone with him to the meeting.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 20 March 2017 14:08

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

18/03/2017

Dear Lemmy Nwabuisi

I'd like to apologise for the late reply to this email, I've just come out of hospital after undergoing two operations and only got released from hospital late on the 17 March 2017.

You stated in your letter to Mr Cordell, that the first letter you wrote was dated 29 December 2016, and that you set a meeting for 6 December 2016 this is incorrect, as the date for the meeting was set for 6 January 2017, yes this meeting was cancelled, you've then stated you wrote a letter on 31 January 2017 to arrange a meeting for 9 February 2017, this meeting was also cancelled, the reason these two meetings were cancelled was due to the ongoing complaint that was being addressed by Enfield council that still needs addressing but due to the data that came back from the subject access request and it not being completed properly this letter still needs to be reply to, there was also a subject access request that was put in to Enfield Council that we was waiting to be

addressed and to receive the data back which as you are aware did take a considerable amount of time, and also the complaint also was delayed in a reply. As stated to you via email we felt it was unjustified to hold a meeting when there was an ongoing complaint, and a subject access request that we was waiting for, as you are aware there are still issues regarding the subject access request, which does need to be addressed.

You then stated that she wrote again on 16 February 2017 and arranged a meeting for 22 February 2017 which was also cancelled, but you was also notified there was still issues with the subject access request, and that I had a meeting regarding the issues which was set for the 9 March 2017, I stated to you that I would get back to you with a convenient date for the meeting to take place, but due to illness things have got delayed.

You have also stated that it is very unfortunate that there have been repeated refusals to meet in regards to the issues with the neighbours, I feel that this is very misleading we have not refused once to have a meeting with you, but due to ongoing issues meetings have had to be cancelled with a justified reason, so how you can take this as a refusal is beyond me, we have kept you informed at every stage of every letter that you send out giving you reasons as to why the meetings could not take place. Therefore I do not understand how you can interpret this as a refusal.

You will also be aware that my son does have health problems and that he does not leave his flat, not once have you thought in all the letters that you sent out how someone that does not leave his flat is going to be able to attend a meeting at the Civic Centre, therefore I am asking for the meeting to take place at Mr Cordell's home address, due to Mr Cordell's health, arrangements will need to be made that someone is at the meeting with Mr Cordell, and under no circumstances will Mr Cordell be addressing the issues while he is on his own.

You have also stated that if Mr Cordell does not attend or set a new date that you will be putting an application seeking possession of his home, it seems that Enfield Council have already made their mind up that Mr Cordell is guilty of what has been alleged in the complaints, you also state that if any further allegations are made against Mr Cordell that you can take legal action, since your last update with the dates has there been any more allegations against Mr Cordell?

Next week I have a number of hospital appointments so it will really be hard to do the 22 March 2017, if you could get back to me with some dates that the meeting can take place at Mr Cordell's home address I would be most grateful. or if there is any problem with this please let me know.

Regards

Miss L Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 16 March 2017 14:12
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached letter to Mr Simon Cordell inviting him to a meeting with me and my line manager to discuss the allegations made against him by his neighbours. The original copy will be sent to Mr Cordell.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre

Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 11:51
To: Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I will get back to you with a date.

But I am very upset at what is on file within the subject access request it seems as if you put everything onto Mr Cordell and large amounts of data is missing.

Like the information about Deborah Andrews this is incorrect, and the only reason we have found out about this is due to the subject access request.

But there are lots of emails that are missing that I sent about Deborah Andrews and what the neighbours were doing, that are dated before any complaints went in from Deborah Andrews and the neighbours. yet nothing was done for Mr Cordell about this.

Also there is missing dates and times of complaints, as to when things was meant to have happened and what time they were meant to have happened why?

I do have many issues, with the report and why no emails are in the subject access request that was put in by me that are dated well before the neighbours put complaints in yet Enfield Council done nothing about this, There is also no phone calls I made or my son made, but as soon as the neighbours put complaints in these were taken up right away by Enfield Council.

I will get back to you with a date I am due to see someone on the 09/03/2017 when I will be showing them all the information. So it will need to be after this date. Dionne Grant has also got until the 02/03/2017 to deal with the subject access request and if i have not heard anything by this date i will pass this on to the ICO.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIISI@enfield.gov.uk>]
Sent: 22 February 2017 11:18
To: Lorraine Cordell
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thanks for your email.

Could you please confirm when you and Mr Cordell are able to meet with me within the next 14 days. As stated in my previous letters, the allegations are serious breach of tenancy conditions and we need to give Mr Cordell the opportunity to respond to them before a decision is made on how to proceed.

Kind Regards

Lemmy Nwabuisi

Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 22 February 2017 10:06
To: Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am sorry for the late information but we will not be able to attend today at 2.30pm on Wednesday 22nd February 2017 due to private family reasons.

I am also very upset to see how the subject access request has been handled, as I said to you last week I have not had use of my main computer due to work being carried out on my home. I have sent Dionne Grant giving 14 days or I will take it to the ICO and have not had a reply yet to the email I sent.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIISI@enfield.gov.uk>]
Sent: 16 February 2017 14:13
To: Lorraine Cordell
Subject: FW: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of a letter inviting Mr Simon Cordell to meet with me at 2.30pm on Wednesday 22nd February 2017 to discuss the allegations made against him by some of his neighbours.

The original copy of the letter will be hand delivered to his home address today.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lemmy Nwabuisi
Sent: 10 February 2017 16:01

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please see below as requested the details of recent allegations made against Mr Simon Cordell. I have listed the complainants as Complainant A, B and C.

1. On 6th August 2016 Complainant A reported that Simon Cordell, his neighbour at flat 109 is threatening him and his wife and aggressively demanding money from him. He alleged that Mr Cordell called his wife 'a bitch' and tried to stop him from going up the stairs to his flat. He also alleged that in July 2016, someone used a knife to puncture his tyres, all 4 of them, that he believes that the tyres were slashed by Simon, that although he did not see Simon do it but he was quite certain that it was him. He also alleged that Mr Cordell damaged the lock to his electric cupboard and removed his fuse box resulting in no electricity.
2. On 5th October 2016 Complainant B reported that Mr Cordell has been harassing him for a while in relation to alleged noise disturbances from his flat. He alleged that the previous day on 4/10/16, Simon was banging on his ceiling and later came upstairs and started kicking his door and shouting aggressively. He alleged that Simon then went downstairs dragged his motorbike from where he parked it and started smashing it up. He then called the police. He also stated that Mr Cordell had previously slashed his motorbike tyres with a knife, that he did not report it as he did not see him do it.
3. On 31st October 2016 telephone call received from another resident on behalf of Complainant C. He alleged that Complainant C's neighbour, Simon was using threatening, abusive and insulting words towards Complainant C. He stated that he witnessed an incident that happened in September 2016 outside the block when Simon shouted abuse at Complainant C and made threats towards him.
4. On 4th November 2016 met with Complainant C to discuss his concerns following the report from another resident. He stated the first incident happened sometime in July 2016, that he cannot remember the exact date. He alleged that he was approached by Mr Cordell as he came out of his front door and he started shouting abuse at him and threatened to burn down his flat. He alleged that the second incident happened in September 2016. He stated that he was on his way to meet a friend when Mr Cordell came at him 'ranting and raving' and said to him 'I can get you over at the park, I know you go for a walk'. He stated that two other neighbours witnessed the incident and that one of them told Mr Cordell to leave him alone. Complainant C also complained that Mr Cordell have installed a CCTV on the internal communal door and that he believes that he is monitoring his every move. He asked that the camera be removed as it is making him to feel very nervous, vulnerable and uncomfortable and is an invasion of his privacy.
5. On 11th November 2016 the Neighbourhood Officer met with Complainant A to discuss his allegations against Mr Cordell. He stated that some of the recent incidents happened on 6/8/16 at 6pm, 27/9/16 at 11.45pm and 28/9/16 at 5.30pm. He stated that the incidents include, threatening behaviour, intimidation and aggressively demanding money. He alleged that Mr Cordell has physically threatened him in the past with a piece of wood. He also alleged that Mr Cordell has a big dog that always barks when someone comes into the block. He complained that Mr Cordell has a camera in the internal communal door facing the main entrance door to the block. He stated that he believes that Mr Cordell is using the camera to monitor when people come in or out of the block and that it makes him very uncomfortable and requested for the camera to be removed.

6. On 8/12/16 Complainant A reported that Mr Cordell came and banged on his front door, shouted abuse and threats at him and accused him of making noise.
7. On 12/1/16 Complainant B reported that on 11/12/16, Mr Cordell came and banged on his front door on three different occasions and accused him of banging on the pipes. He alleged that he also shouted abuse and threats at him.
8. On 14/12/16 Complainant C reported that one of his neighbours visited him and as she rang his door bell Mr Cordell came out of his flat and started shouting abuse at her. He also alleged that Mr Cordell shouted that he will take some action when his ASBO expires.
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12. On 1st February 2017 Complainant A reported an incident that occurred at 5.10pm on 31/1/17. He alleged that his wife was alone with his child at home when Mr Cordell came and banged on his door and started shouting abuse and threats and accused them of banging on the floor.

I will write to Mr Cordell next week to arrange for him to meet with me and another colleague at the Civic Centre to discuss the allegations made against him.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally McTernan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

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Complaint from B on date and Time: Body of complaint from B.

Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

Sent: 02 February 2017 10:45

To: lorraine32@blueyonder.co.uk

Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL



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Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 21 March 2017 19:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 January 2017 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January

though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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From: ACRO.Subject.Access@csmailsvr.hantspol.gov.uk on behalf of
subjectaccess@acro.pnn.police.uk
Sent: 22 March 2017 10:44
To: lorraine32@blueyonder.co.uk
Subject: CORDELL Ref: [SA/17/6112] Subject Access Application

Attachments: APPLIC_SAR1.pdf
Dear Mr CORDELL,

Thank you for making an application for Subject Access.

Your application will be processed within the next 40 days provided you have submitted all the information we need and there are no issues with your application.

We will contact you using the contact details you have provided if we need any further information or if there is an issue with your application. Please note that this could delay our final response to you. We will contact you via email in the first instance, so please be sure to monitor your inbox regularly.

Please find a copy of your application attached below.

Your unique reference number is:SA/17/6112

Please quote this reference number in any correspondence.

Yours sincerely,

ACRO Customer Services

If you have any queries regarding your application please contact ACRO Customer Services:

T: 02380 479 920

International: +44 (0)2380 479920

E: customer.services@acro.pnn.police.uk

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From: Abigail.T.Akano@met.pnn.police.uk

Sent: 22 March 2017 11:25

To: lorraine32@blueyonder.co.uk; DPAMailbox-.SAR@met.pnn.police.uk

Subject: RE: Subject Access Request

Dear Ms Cordell

Your application and that of Deon is being processed. Once the reports have been reviewed and permission to release granted, the disclosures will be sent to you. I apologise for not informing you that these two are now been processed. They have both been delayed due to the initial speculative nature as well as waiting for response. They are now being processed and will be sent out in due course.

Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy & Governance| METHQ | Metropolitan Police Service

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Not / Suitable for Publication: N**

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 March 2017 11:11

To: DPA Mailbox - SAR <DPAMailbox-.SAR@met.pnn.police.uk>; Akano Abigail T - SO15

<Abigail.T.Akano@met.pnn.police.uk>

Subject: RE: Subject Access Request

Dear Abigail Akano

I am writing this email to see if i can get an update, I have received two letters of refusal for Mr Simon Cordell and Mr Tyrone Benjamin which have now been sent over to the ICO to address.

Am I tried to call today to get some information in regards to my own application and my daughters Deon Benjamin and was told to write this email.

Could you please be possible to get an update if reference number 2017020000326 Miss Lorraine Cordell is a refusal as I have had no letters yet to confirm this?

Could you also please confirm an update me in regards to reference number 2017020000328 Miss Deon Benjamin and also confirm if this is also a refusal as I have had no letter in regards to this?

I'm unsure if my own subject access request is still being dealt with all my daughters Deon Benjamin, I'd be most grateful for an update as if letters have been sent and in regards to refusals to these two subject access requests then I have not received them.

Regards

Lorraine Cordell

From: Abigail.T.Akano@met.pnn.police.uk [mailto:Abigail.T.Akano@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk

Sent: 28 February 2017 11:36

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Dear Miss Cordell

Please find the attached letters with regards to my phone call and your email below. This is not a refusal, as explained, Subject Access Request have to be specific request.

The system does not just work by searching on names as you have expressed. I await each redefined requests. The application has been stopped until I receive your redefined requests.

Yours sincerely

Abigail Akano | Privacy Assistant |Strategy & Insight |Strategy & Governance| METHQ | Metropolitan Police Service

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Not Suitable for Publication:**

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 27 February 2017 18:44

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

I got a phone call today from someone dealing with the 4 subject access requests that were submitted for

Mr. Simon Cordell: (submitted on the 07/02/2017)
Mr. Tyrone Benjamin: (submitted on the 08/02/2017)
Miss Deon Benjamin: (submitted on the 08/02/2017)
Miss Lorraine Cordell: (submitted on the 08/02/2017)

I was told that a letter was going to be sent out stating that the way in which I have filed the subject access request is not by dates and that dates would be needed to complete the requests.

I said to the lady how can we give you dates there is too many of them, far too many for us to remember as this is going back over 23 years of data we have requested, as we want all data that is held about us by police.

This is when the lady said that she will send me a letter stating I had to update my request.

Could the lady please be asked who called me today if this letter can be sent via my email.

I have spoken to the ICO explained what has been said and even the lady can not believe I am being asked to supply 23 years of dates, and can it also be confirmed if this is a refusal of the 4 subject access request that have been submitted.

We want to move this forward, and we have the right to the information that is being held on us, all of it, dates should not be needed as we would like all information.

Regards

Miss Lorraine Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 March 2017 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so?

I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 January 2017 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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Find us at:

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Subject: Re: Website

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Saturday, 25 March 2017, 16:09

<http://www.getcanvasplus.co.uk/>

Here this is 100% the one

8/1/2017

Print

Subject: [No Subject]

From: Tyrone Benjamin (tyrone1100@icloud.com)

To: re_wired@ymail.com;

Date: Saturday, 25 March 2017, 20:26

Sent from my iPhone

Attachments

- IMG_0204.JPG (30.28 KB)
- IMG_0203.JPG (26.77 KB)
- IMG_0202.JPG (28.40 KB)

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 March 2017 12:15
To: 'customer.resolutions@acro.pnn.police.uk'
Subject: RE: CORDELL - ACRO - SA/17/006112

Attachments: Simon-Proof-Address.pdf
[To Whom It May Concern:](#)

I am very sorry I was thinking i had included it. please see attached documents you need.

Regards

S Cordell

From: customer.resolutions@acro.pnn.police.uk [mailto:customer.resolutions@acro.pnn.police.uk]
Sent: 28 March 2017 12:04
To: lorraine32@blueyonder.co.uk
Subject: CORDELL - ACRO - SA/17/006112

Dear Mr Cordell

Thank you for your recent application for a Subject Access Disclosure.

We are unable to process your application as we require one proof of your current address of :

109 Burncroft Ave

The following are examples of the type of proof which we can accept:

- Bank Statement
- Utility Bill - gas, water, electricity, telephone
- Mobile phone bill
- Letter from doctor/hospital/dentist/vet etc
- Letter from college/school
- Driving Licence
- Letter from Solicitor
- Letter from Estate Agent
- Polling card
- Correspondence from Insurance companies
- Credit/store card Bill
- Correspondence from Embassies
- Council Tax Bill
- Tenancy Agreement
- Benefits letter
- Payslip
- P45/P60
- TV Licence
- Mortgage letter
- Supermarket loyalty card correspondence

It will quicken the process if you scan and email it to us. If posting, please send it to

FAO Customer Services
ACRO

PO Box 481
Fareham
PO14 9FS

This proof does not have to be a utility bill or bank statement; it can be any formal correspondence as long as it shows your printed name and address, is not handwritten and is dated within the last six (6) months.

On receipt of your documentation, we will process your application.

Please quote this reference number in any correspondence: **SA/17/ 006112**

If you have any other queries please do not hesitate to contact us or alternatively visit the FAQ page on our website. Our telephone lines are open 07:30-19:30 Monday to Friday.

Yours sincerely

Carly

Customer Services

+44 (0)2380 479 920

customer.services@acro.pnn.police.uk

ACRO Criminal Records Office

PO BOX 481, Fareham, PO14 9FS | acro.police.uk | Twitter @ACRO_Police_CST

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Subject: RE: Transfer

From: Paige Christie (paige.christie@voiceability.org)

To: re_wired@ymail.com;

Date: Wednesday, 29 March 2017, 11:27

If you have not yet responded to my previous email, the deadline for transfer is today. You can respond to this email with the following sentence:

'I (YOUR NAME), consent to information regarding my referral and data held by VoiceAbility being transferred to POhWER by the 1st of April 2017'.

Paige Christie

NHS Complaints Advocate, East London

My working hours are Monday–Friday, 9am–5pm

a: United House, 39-41 North Road, London N7 9DP

t: 0300 330 5454 **m:** 07918 561 868

e: paige.christie@voiceability.org **w:** www.voiceability.org



VoiceAbility Advocacy | Charity No. 1076630 | Company No. 3798884 (England and Wales)

Registered Address: Mount Pleasant House, Huntingdon Road, Cambridge, CB3 0RN

Disclaimer: www.voiceability.org/contact_us/#Email

From: Paige Christie
Sent: 23 March 2017 15:01
To: 're_wired@ymail.com' <re_wired@ymail.com>
Subject: Transfer

Mr Cordell,

We are writing to let you know that, from 1st April 2017 we will no longer be providing the NHS Complaints Advocacy Service in your borough.

From 1 April 2017, the NHS Complaints Advocacy Service will be provided by POhWER. We have included some contact details for POhWER below but would request that you do not contact them regarding your complaint until after the start of the new contract on 1 April 2017.

POhWER:-

Telephone: 0300 456 2370

Minicom: 0300 456 2364

Email: pohwer@pohwer.net

Skype: pohwer.advocacy

Fax: 0300 456 2365

Post: PO Box 14043, Birmingham, B6 9BL

If you wish for information regarding your referral to be transferred to POhWER, in order for them to support you with it, we would ask that you complete the attached consent form and send it back to us in the prepaid envelope by 29 March 2017.

Should you not wish to consent to the transfer of your information, your referral will be closed with VoiceAbility on 31 March 2017.

Please do not hesitate to contact us if you have any queries.

Yours sincerely,

Paige Christie

NHS Complaints Advocate, East London

My working hours are Monday–Friday, 9am–5pm

a: United House, 39-41 North Road, London N7 9DP

t: 0300 330 5454 **m:** 07918 561 868

e: paige.christie@voiceability.org **w:** www.voiceability.org



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Attachments

- image007.png (5.88 KB)
- image008.png (12.81 KB)
- image010.png (1.53 KB)
- image011.png (1.60 KB)
- image012.png (1.63 KB)
- image001.png (3.87 KB)
- image002.png (3.88 KB)

Subject: transfer

From: Paige Christie (paige.christie@voiceability.org)

To: re_wired@ymail.com;

Date: Thursday, 30 March 2017, 12:15

I have made several attempts to call you but have not been successful. If you do wish to continue with your complaint, and therefore wish for your data to be transferred please respond to this email by copy and pasting the following sentence and inserting your name in the space:

“I (YOUR NAME) consent to information regarding referral and data held by VoiceAbility being transferred to POhWER by the 1st April 2017”

Kind regards,

Paige Christie

NHS Complaints Advocate, East London

My working hours are Monday–Friday, 9am–5pm

a: United House, 39-41 North Road, London N7 9DP

t: 0300 330 5454 **m:** 07918 561 868

e: paige.christie@voiceability.org **w:** www.voiceability.org



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Disclaimer: www.voiceability.org/contact_us/#Email

Attachments

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- image003.png (3.86 KB)
- image004.png (1.53 KB)
- image005.png (1.60 KB)
- image006.png (1.63 KB)

From: customer.resolutions@acro.pnn.police.uk
Sent: 30 March 2017 09:09
To: lorraine32@blueyonder.co.uk
Subject: RE: CORDELL - ACRO - SA/17/006112
Dear Mr Cordell

Thank you for your email.

I can confirm that we can now proceed with your application for a Subject Access Request.

If you have any other queries please do not hesitate to contact us or please visit the FAQ page on our website. Our office opening hours are 07:30 - 19:30 Monday to Friday.

Yours sincerely,

Chloë

Customer Services

+44 (0)2380 479 920

customer.services@acro.pnn.police.uk

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 28 March 2017 12:15
To: ACRO CUSTOMER RESOLUTIONS TEAM Mailbox <customer.resolutions@acro.pnn.police.uk>
Subject: RE: CORDELL - ACRO - SA/17/006112

To Whom It May Concern:

I am very sorry I was thinking i had included it. please see attached documents you need.

Regards

S Cordell

From: customer.resolutions@acro.pnn.police.uk [<mailto:customer.resolutions@acro.pnn.police.uk>]
Sent: 28 March 2017 12:04
To: lorraine32@blueyonder.co.uk
Subject: CORDELL - ACRO - SA/17/006112

Dear Mr Cordell

Thank you for your recent application for a Subject Access Disclosure.

We are unable to process your application as we require one proof of your current address of :

109 Burncroft Ave

The following are examples of the type of proof which we can accept:

- Bank Statement
- Utility Bill - gas, water, electricity, telephone

- Mobile phone bill
- Letter from doctor/hospital/dentist/vet etc
- Letter from college/school
- Driving Licence
- Letter from Solicitor
- Letter from Estate Agent
- Polling card
- Correspondence from Insurance companies
- Credit/store card Bill
- Correspondence from Embassies
- Council Tax Bill
- Tenancy Agreement
- Benefits letter
- Payslip
- P45/P60
- TV Licence
- Mortgage letter
- Supermarket loyalty card correspondence

It will quicken the process if you scan and email it to us. If posting, please send it to

FAO Customer Services
ACRO
PO Box 481
Fareham
PO14 9FS

This proof does not have to be a utility bill or bank statement; it can be any formal correspondence as long as it shows your printed name and address, is not handwritten and is dated within the last six (6) months.

On receipt of your documentation, we will process your application.

Please quote this reference number in any correspondence: **SA/17/ 006112**

If you have any other queries please do not hesitate to contact us or alternatively visit the FAQ page on our website. Our telephone lines are open 07:30-19:30 Monday to Friday.
Yours sincerely

Carly

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customer.services@acro.pnn.police.uk

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 March 2017 12:35
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: PC/6804/13

Attachments: KGM-01.pdf
Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 March 2017 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so?
I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 03 February 2017 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection

the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

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I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 January 2017 13:58

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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8/1/2017

Print

Subject: picture for mum

From: katie tinge (katietinge@yahoo.co.uk)

To: re_wired@ymail.com;

Date: Sunday, 2 April 2017, 12:26

mums birthdays tomorrow not Tuesday I'm screwed if I cant sort a gift can you print this pic off please xxxx

Attachments

- Screenshot_2014-06-02-23-50-02.png (2.25 MB)

Subject: pic

From: katie tingey (katietingey@yahoo.co.uk)

To: re_wired@ymail.com;

Date: Sunday, 2 April 2017, 17:56

try this but if you zoom in its blurry

Attachments

- 20140602_150622.jpg (3.62 MB)

8/1/2017

Print

Subject: Hayley and Stuart xx

From: stuartmanuellia (stuartmanuellia@gmail.com)

To: re_wired@ymail.com;

Date: Monday, 3 April 2017, 21:55

Sent from my Samsung Galaxy smartphone.

Attachments

- received_371484733223915.jpeg (89.63 KB)

Subject: GetCanvasPlus - Order 5323

From: GetCanvasPlus (info@getcanvasplus.co.uk)

To: re_wired@ymail.com;

Date: Tuesday, 4 April 2017, 13:51

GetCanvasPlus

Thank you for your interest in GetCanvasPlus products. Your order has been received and will be processed once payment has been confirmed.

Order Details

Order ID: 5323
Date Added: 04/04/2017
Order Status: Complete

E-mail: re_wired@ymail.com
Telephone: 02082457454

Payment Address

Simon Cordell
1981
109 burncroft avenue
london en37jq
Greater London
United Kingdom

Payment Method: Credit Card / Debit Card (SagePay)

Shipping Address

Simon Cordell
1981
109 burncroft avenue
london en37jq
Greater London
United Kingdom

Shipping Method: UK mainland

Product	Price	Total
24" Inkjet Polyester Canvas 280gms - Matte 18m Roll Model: 191	£24.10	£24.10
24" Inkjet Matte Polyester Canvas 280gms - Extra long 30m Roll Model: 302	2 x £40.10	£80.20
Sub-Total		£104.30
UK mainland		£8.00
VAT (20%)		£22.46

8/1/2017

Print

Product	Price	Total
	Total	£134.76

The comments for your order are:

Hello i have an entry code to my front door what is c1230 thanks Simon

Please reply to this e-mail if you have any questions.

Your VAT invoice will be emailed within 2-3 working days from the order date

Subject: Your Get Canvas order is due for delivery on Wednesday 5th April

From: Get Canvas (yourorder@dpdlocal.co.uk)

To: RE_WIRED@YMAIL.COM;

Date: Tuesday, 4 April 2017, 15:03

Download our app

Never miss a parcel delivery from your favourite **DPDgroup** companies, **DPD Local** and **DPD**.

[Find out more](#)



Your Get Canvas order is due for delivery on Wednesday 5th April

On the morning of Wednesday 5th April you'll receive a **1 hour delivery time slot** and you'll be able to live track your order on its way to you. Please ensure that someone is available to **sign for your delivery** at:

1981
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

If you'll be out, it's not a problem: you have a range of 'in-flight' options such as **changing your delivery date**, **collecting from your nearest DPD Pickup Shop**, asking us to **deliver to your preferred neighbour** or arranging to have your order **delivered to a safe place** at your address. Just click below to choose:

[Change my delivery now](#)

Thank you for your order.

Get Canvas



Subject: Your Get Canvas order will be delivered today between 14:10-15:10

From: Get Canvas (yourdelivery@dpdlocal.co.uk)

To: RE_WIRED@YMAIL.COM;

Date: Wednesday, 5 April 2017, 10:18

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[Find out more](#)



Your Get Canvas order will be delivered today between 14:10-15:10

Your **Get Canvas** order will be delivered today by Sukra, your DPD Local driver. Please ensure that someone is available to sign for your delivery at:

1981
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

If you'll be out, it's not a problem: you have a range of 'in-flight' options such as **changing your delivery date**, **collecting from your nearest DPD Pickup Shop**, asking us to **deliver to your preferred neighbour** or arranging to have your order **delivered to a safe place** at your address. Just click below to choose:

[Change my delivery now](#)

Why not click below to see exactly where Sukra is with your order and we'll regularly update the page so you can see your final 15 minute delivery time slot.

Follow my parcel now

Thank you for your order.

Get Canvas



Subject: Your Get Canvas order will be delivered today between 15:02-16:02

From: Get Canvas (yourdelivery@dpdlocal.co.uk)

To: RE_WIRED@YMAIL.COM;

Date: Wednesday, 5 April 2017, 10:25

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Never miss a parcel delivery from your favourite **DPDgroup** companies, **DPD Local** and **DPD**.

[Find out more](#)



Your Get Canvas order will be delivered today between 15:02-16:02

Your **Get Canvas** order will be delivered today by Vince, your DPD Local driver. Please ensure that someone is available to sign for your delivery at:

1981
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

If you'll be out, it's not a problem: you have a range of 'in-flight' options such as **changing your delivery date**, **collecting from your nearest DPD Pickup Shop**, asking us to **deliver to your preferred neighbour** or arranging to have your order **delivered to a safe place** at your address. Just click below to choose:

[Change my delivery now](#)

Why not click below to see exactly where Vince is with your order and we'll regularly update the page so you can see your final 15 minute delivery time slot.

Follow my parcel now

Thank you for your order.

Get Canvas



From: Jamie.Newman@met.pnn.police.uk
Sent: 07 April 2017 09:47
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 March 2017 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a

name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

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MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

8/1/2017

Print

Subject: Pics

From: Tyrone Benjamin (tyrone1100@icloud.com)

To: re_wired@ymail.com;

Date: Saturday, 8 April 2017, 19:06

Sent from my iPhone

Attachments

- IMG_0316.JPG (136.85 KB)
- IMG_0213.JPG (609.36 KB)
- IMG_0214.JPG (546.72 KB)

8/1/2017

Print

Subject: here

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Monday, 17 April 2017, 18:11

read it

Attachments

- HIGH-COURT-OF-JUSTICE-SKELETON ARGUMENT-simon-015.doc (212.50 KB)

Subject: re: form please read

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Tuesday, 18 April 2017, 11:09

please see attached.

Attachments

- n461-eng-started-003.pdf (733.16 KB)

Subject: [toosmooth.co.uk] The account "toosmooth" with primary domain "toosmooth.co.uk" is about to exceed its bandwidth limit (6.16 GB/6.84 GB)

From: cPanel for toosmooth on toosmooth. co. uk (cpanel@toosmooth.co.uk)

To: lorraine32@blueyonder.co.uk; re_wired@ymail.com;

Date: Tuesday, 25 April 2017, 10:02

The account "toosmooth" with primary domain "toosmooth.co.uk" has reached 90% of its bandwidth limit (6.16 GB/6.84 GB).

Average bandwidth used per day: 252.23 MB
Projected monthly bandwidth usage: 7.39 GB

At the current rate of usage:

- The account "toosmooth" with primary domain "toosmooth.co.uk" is expected to reach its bandwidth limit on 4/27/17.
- The account "toosmooth" with primary domain "toosmooth.co.uk" is expected to exceed its bandwidth limit by 566.89 MB.

The system generated this notice on Tuesday, April 25, 2017 at 9:02:36 AM UTC.

You can disable the "Bandwidth Limits" type of notification through the cPanel interface:
<https://fiorano.websitewelcome.com:2083/frontend/x3/contact/index.html>

Do not reply to this automated message.



Copyright© 2017 cPanel, Inc.

Attachments

- cpanel-logo-tiny.png (17.91 KB)

Subject: Undeliverable: In regards to a pur 150

From: postmaster@plockmatic.se (postmaster@plockmatic.se)

To: re_wired@ymail.com;

Date: Wednesday, 26 April 2017, 9:46

Delivery has failed to these recipients or groups:

spairs@morgana.co.uk (spairs@morgana.co.uk)

The e-mail address you entered couldn't be found. Please check the recipient's e-mail address and try to resend the message. If the problem continues, please contact your helpdesk.

Diagnostic information for administrators:

Generating server: plockmatic.se

spairs@morgana.co.uk
#550 5.1.1 RESOLVER.ADR.RecipNotFound; not found ##rfc822;spairs@morgana.co.uk

Original message headers:

Received: from se-in4.mx-wecloud.net (89.221.255.176) by
email.plockmatic.local (172.16.16.16) with Microsoft SMTP Server id
14.3.352.0; Wed, 26 Apr 2017 10:45:56 +0200
Received: from nm5-vm1.bullet.mail.ir2.yahoo.com
(nm5-vm1.bullet.mail.ir2.yahoo.com [212.82.96.108]) (using TLSv1.2 with
cipher ECDHE-RSA-AES128-GCM-SHA256 (128/128 bits)) (No client certificate
requested) by se-in4.mx-wecloud.net (Postfix) with ESMTPS id F2701441B92 for
<spairs@morgana.co.uk>; Wed, 26 Apr 2017 08:45:52 +0000 (UTC)
DKIM-Signature: v=1; a=rsa-sha256; c=relaxed/relaxed; d=ymail.com; s=s2048; t=1493196348; bh=/CJswY1LchAmI7jTZhe4H/ToKhZVbuBCZEd0vEYSShQ=; h=Date:From:Rep
Received: from [212.82.98.55] by nm5.bullet.mail.ir2.yahoo.com with NNFP; 26
Apr 2017 08:45:48 -0000
Received: from [212.82.98.72] by tm8.bullet.mail.ir2.yahoo.com with NNFP; 26
Apr 2017 08:45:48 -0000
Received: from [127.0.0.1] by omp1009.mail.ir2.yahoo.com with NNFP; 26 Apr
2017 08:45:48 -0000
X-Yahoo-Newman-Property: ymail-3
X-Yahoo-Newman-Id: 519337.87718.bm@omp1009.mail.ir2.yahoo.com
X-YMail-OSG: gXm3rZ4VM1nFwPxn4U4TPXvkd2gJ5HBSzHlzKF30gy4fLCFQpPng6qWVZNHwdx
UjxAna_tqvOdC2t1FPdQd4753TCPxqS06WsYi6hrcFRisCvFa75WTPRi7XzbavznDff4ETFvVjK0
UUVjsJAnPACf93.iAPFY4rzp58BpcIWWDTf0o0T1iG.YPSRuoHuFmB899GeUKq4Rg8CuusU6cLZi1
LBhmQe3ioLTiX8QDM94VPg3WdEWRVZFRx_dvHhupXQ2wKYD1eqsukDj9w3H45fkfjUK1MGU.GN
gNiARiYheFjyu7eXZoIxLiIq.pOn_PewD1ZvpNdrsr_2.vsd.Fq0aCJkomqYvvGf1.4MiQjZEeK0k
qts5mSvIIDwlyu8yVYvW3wABkIdmf1YbWd8JkXhrpsUV3rpFujDg6TFeK86pf4GdsTi.gTYLiIGwL
MUTLmL66amvbouPjpy4od2BYdYhQOpegAlKi1D1HQe5JqJpeD2eM1M8Nfi9wcGyBTsKvGi_g7FJqi
Hztuv9948uCi000pH3y5s3PHczvRKsMrZvx51.yp3VcWnnB4-
Received: from jws700081.mail.ir2.yahoo.com by
sendmailws103.mail.ir2.yahoo.com; Wed, 26 Apr 2017 08:45:48 +0000;
1493196348.043
Date: Wed, 26 Apr 2017 08:45:47 +0000
From: Rewired Rewired <re_wired@ymail.com>
Reply-To: Rewired Rewired <re_wired@ymail.com>
To: "spairs@morgana.co.uk" <spairs@morgana.co.uk>
Message-ID: <406408474.12117072.1493196347533@mail.yahoo.com>
Subject: In regards to a pur 150
MIME-Version: 1.0
Content-Type: multipart/alternative;
boundary="----- Part_12117071_1149957888.1493196347524"
References: <406408474.12117072.1493196347533.ref@mail.yahoo.com>
X-Mailer: WebService/1.1.9408 YahooMailNeo Mozilla/5.0 (Windows NT 6.1; Win64; x64) AppleWebKit/537.36 (KHTML, like Gecko) Chrome/57.0.2987.133 Safari/537
X-CMAE-Score: 0
X-CMAE-Analysis: v=2.2 cv=La5M0nXi c=1 sm=1 tr=0
a=PeknApr+A89TpnPZqYR9Uw==:117 a=w8phKem2TDwA:10 a=h7kGXczwmcMA:10
a=AzvcPwV-tVgA:10 a=Qpq6FsqrK2WmjdykOnUA:9 a=gJmCU5SMJpXlbOm4:21
a=CjScKPNx4dJn2L6:21 a=QEXdD02ut3YA:10 a=YBfTMqZ8o4MFRDSVD10A:9
a=fqZiIEy5SvKx289f:21 a=PxODs535UAcMJbRm:21 a=n1P7un88yXDH53Fh:21
a=W_S_7VecoQA:10
X-MessageSniffer-RulebaseUTC: 20170426081623
X-GBUdb-Analysis: 0, 212.82.96.108, Ugly c=0 p=0 Source New
X-MessageSniffer-Scan-Result: 0
X-MessageSniffer-Rules: 0-0-0-32767-c
X-Virus-Scanned: clamav-milter 0.99.2 at MailSecurity
X-Virus-Status: Clean
X-MailSecurity-Status: clean
X-Scanned-By: WeCloud MailSecurity
X-MailSecurity-Score: 0
Return-Path: re_wired@ymail.com

Dear Mike and Mat

8/1/2017

Print

Hello how are you doing, I hope all is well I spoke to a gentleman on the 24/04/2017 on the phone called mike in regards to a Morgana pur 150 that I am interested in purchasing from another person, mike then passed the phone to a man called Mat, who then asked me to send this reply. The machine I am able to buy seems to come with its own problems and I request your help in solving the issues.

Diagnostic; when the machine is first turned on it allows any user to go to the first stage which is; "Are you trained to operate this machine" once ticked in agreement the power to the machine will flip the main distribution power supply but does not blow the machines internal fuses.

On a diagnostics of the problem, you have to take the two covers of the back of the machine and bypass the safety mechanism for the hatch door being closed.

Connected to the bottom of the glue station, to which you put the glue into is a thermostat, this thermostat has two additional wires connected to it.

The marks on the thermostat state's that it is a; Mfr. Part No.2455RC Thermostat, Solder Tag Termination, 0°C +260°C

When disconnected and the machine is rebooted with power it will bypass to the second stage; "Main menu"
Once into the main menu, the machine goes into alarm mode, in turn, disabling its features.

The features that seem to be disabled are the following:

- milling station: -
- Press carriage;

On a further inspection towards the resolution of the error codes; they are labelled as follows:

- 007 Error movement of press:-
- 009 Cleaner not present:-
- 010 Temperature not ok:-
- 011 Execute present:-
- 019 Critical Temperature;

My main concern at present other than getting the machine to work:] is the error showing 007 error movement of press, as I hope that changing the thermostat will clear error 010, 019 and then once 009 has been addressed then 011 will no longer exist as a problem if 007 is fixed, thus repairing the machine.

After speaking to another gentleman a Morgana it was explained to me that I can attach an external power supply to the mill and after to the carriage to check the motors to them mechanism are functioning correctly, on an attempt to do this the mill motor had no issue of concern and is a straight forward motor to supply the power to, the mill has neutral and live inclusive of ground. When rerouting the mill I disconnected N1- L1 from Km21.01 within the fuse board to add the external power supply, with the mill motor activating.

I then attempted to make the press carriage active and took the chain of the motor so the spindle can move freely, on revealing the wires behind the power plate cover to the motor, for the power cables to be connected I noticed four wires;

1. One grey in colour:-
 2. One brown in colour:-
 3. One black in colour:-
- And:-
4. A green ground wire.

I understood the brown cable to be L1 live and grey to be forward while black would be reverse to the motor, so I connected the external power supply with the ground connected, then:-

1. I connected L1 also from an external power supply to L1 in the motor and the
2. N1 to the grey cable and after to the black cable, when this was achieved you could hear the carriage motor slightly hum with power but no movement of the motors Spindale.

When the machine is as standard as at present, if any user is to go through stage one and "Tick yes you are trained to use this machine," once at stage two if u press the two green buttons at the front of the machine simultaneously, that person will here a breaker click in the back of the machines fuse box, this shows code: E21.01 and has three lights, the top light is always active named supply and in consequence to the two green buttons being push together R2 will become active, with no response from the press carriage motor.

My questions are:

1. Does Morgana sell used parts at a discount from newly priced parts?
2. How much would a press carriage motor cost in any of them instances?
3. If I continue to do a further diagnostics of the press carriage motor I will split the differential gearing from the motor and attempt to run the motor from an external power supply, once again in the hope of keeping cost down in aiding to fix the machine.
4. How much will Morgana supply the required thermostat for after vat?
5. How much will Morgana supply a press carriage motor without gearing attached?
6. How much will Morgana supply gearing for the press motor without the motor attached?
7. How much will Morgana sell the carriage motor and gearing together for?

While I was in the fuse box at the back of the machine I notice two more fuse controllers that are not active with present Semiconductor High Voltage Glass Passivated Junction Rectifiers the fuse board numbers are as follows; Km20.01 Km23.01 on further research of them empty fuse slots, after reading the wiring schematics it states that the usage for them slots are as follows:

- KM20.01 = Main Enabling
- 2Km23.01 = Heating Enable

Another question I have to ask for your response in is; should those two slots be without fuses as they are at present?

about:blank

2/3

8/1/2017

Print

I also would like to question whether u supply the glue and blue beans needed to operate the machine and pricing if so, if not please can you help provide a supplier for such products?

If I resolve the issues the machine is faced with at present I would like to order the flat end screws needed to service the glue station so for the glue to get extruded through it correct path at its optimal performance and therefore request the following price of them parts of your self's.

I would appreciate any help or advice that you or your team members may have in helping to get the Morgana pur 150 re-commissioned.

Many thanks and kind regards
Mr S. Cordell

From: ACRO.Subject.Access@csmailsvr.hantspol.gov.uk on behalf of
subjectaccess@acro.pnn.police.uk
Sent: 28 April 2017 09:15
To: lorraine32@blueyonder.co.uk; subjectaccess@acro.pnn.police.uk
Subject: CORDELL Ref: [SA/17/6112] Subject Access Disclosure Documents

Attachments: PNC_9799378V CORDELL SIMON PAUL.pdf; TRACE_TRACE LETTER.pdf

Dear Mr CORDELL,

I refer to your recent Subject Access application for disclosure of any data held in your name on the Police National Computer (PNC).

As requested, your disclosure document is being sent to you by email using the email address stated on your application form.

Please note that you will not receive a postal copy of this document.

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Yours sincerely

ACRO Criminal Records Office (ACRO)

☎: Tel: +44 (0) 845 60 13 999

Tel: +44 (0) 2380 479920

✉ : subjectaccess@acro.pnn.police.uk

ACRO, PO BOX 481, Fareham, PO14 9FS

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From: customer.resolutions@acro.pnn.police.uk
Sent: 28 March 2017 12:04
To: lorraine32@blueyonder.co.uk
Subject: CORDELL - ACRO - SA/17/006112
Dear Mr Cordell

Thank you for your recent application for a Subject Access Disclosure.

We are unable to process your application as we require one proof of your current address of :

109 Burncroft Ave

The following are examples of the type of proof which we can accept:

- Bank Statement
- Utility Bill - gas, water, electricity, telephone
- Mobile phone bill
- Letter from doctor/hospital/dentist/vet etc
- Letter from college/school
- Driving Licence
- Letter from Solicitor
- Letter from Estate Agent
- Polling card
- Correspondence from Insurance companies
- Credit/store card Bill
- Correspondence from Embassies
- Council Tax Bill
- Tenancy Agreement
- Benefits letter
- Payslip
- P45/P60
- TV Licence
- Mortgage letter
- Supermarket loyalty card correspondence

It will quicken the process if you scan and email it to us. If posting, please send it to

FAO Customer Services
ACRO
PO Box 481
Fareham
PO14 9FS

This proof does not have to be a utility bill or bank statement; it can be any formal correspondence as long as it shows your printed name and address, is not handwritten and is dated within the last six (6) months.

On receipt of your documentation, we will process your application.

Please quote this reference number in any correspondence: **SA/17/006112**

If you have any other queries please do not hesitate to contact us or alternatively visit the FAQ page on our website. Our telephone lines are open 07:30-19:30 Monday to Friday.

Yours sincerely

Carly

Customer Services

+44 (0)2380 479 920

customer.services@acro.pnn.police.uk)

ACRO Criminal Records Office

PO BOX 481, Fareham, PO14 9FS | acro.police.uk | Twitter @ACRO_Police_CST

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Subject: update

From: Paige Christie (P.Christie@pohwer.net)

To: re_wired@ymail.com;

Date: Wednesday, 3 May 2017, 15:00

Simon,

I hope you're well. I wanted to write to you in order to reassure you that I am still handling your complaint. As it has been some time since we last spoke I would appreciate you updating me on your complaint, and sending me over any documents you have regarding it in order to ensure I have all the information.

If there is anything you need please just write to me or contact the helpline on 0300 456 2370.

Kind regards,

Paige Christie

From: Tara Stewart-Milne [tara.stewart-milne@ipcc.gsi.gov.uk]
Sent: 03 May 2017 15:02
To: 'Lorraine Cordell'
Subject: RE: IPCC Inv Appeal - Your ref: 2015/049718- Update
Dear Ms Cordell,

I am sorry to hear you have not had any further contact since my previous email. I have forwarded your email to the Senior Casework Manager responsible for allocating cases in High Holborn with a request that you are updated in relation to your case. I have also escalated this to my own line manager so she is aware.

Kind Regards,

Tara

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 03 May 2017 14:55
To: Tara Stewart-Milne <tara.stewart-milne@ipcc.gsi.gov.uk>
Subject: RE: IPCC Inv Appeal - Your ref: 2015/049718- Update

Dear Tara

I was wondering if there was any update as i have not heard anything since your last email to me, if you could let me know i would be grateful

Regards

Lorraine

From: Tara Stewart-Milne [mailto:tara.stewart-milne@ipcc.gsi.gov.uk]
Sent: 10 March 2017 13:20
To: 'lorraine32@blueyonder.co.uk'
Subject: IPCC Inv Appeal - Your ref: 2015/049718- Update

Dear Ms Cordell,

As part of the background evidence for your appeal, the MPS have provided us with CCTV footage from the custody suite. I attempted to view this footage earlier this week, however, on doing so I identified the footage is in a Multiplex format. Multiplex allows a number of video signals to be viewed on one screen and requires a specialist player to review it.

We do not have the facility to view Mutlplex footage in the office I am based in. As a result your appeal has been transferred to the IPCC's High Holborn office as they do have this facility. Your appeal has been marked as urgent and will be the next appeal to be allocated to a casework manager. Your new casework manager will contact you to confirm the allocation.

I apologise that we have had to reallocate your case and the short delay this may result in. I can assure you I have attached our correspondence and the documents you have sent me to the case file for review by the new casework manager.

If you have any further questions in relation to this, please do not hesitate to contact me.

Yours Sincerely,

Tara

Tara Stewart-Milne

Casework Manager

Independent Police Complaints Commission

PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

www.ipcc.gov.uk

[IPCC Statutory Guidance on the handling of police complaints](#)

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For more information please visit <http://www.symanteccloud.com>

From: Jamie.Newman@met.pnn.police.uk
Sent: 08 May 2017 15:23
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April 2017 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 March 2017 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 March 2017 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so?
I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 January 2017 13:58

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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Department
for Work &
Pensions

Sheffield DRT
Mail Handling Site A
Wolverhampton
WV98 1FZ

www.gov.uk

Mr Simon Cordell
109 Burncroft Avenue
Enfield
Middlesex
EN3 7JQ

Telephone: 0345 608 8545
If you contact us, use this
reference: JH653811D

Date 12-May-2017

Dear Mr Cordell

Your Mandatory Reconsideration Notice

You or someone who has the authority to act for you, asked us to look again at the decision we sent on 19-Apr-2017.

We have taken into account all the information available.

We have changed our decision and you will be sent a separate letter with details of your revised award.

An explanation of our Mandatory Reconsideration decision is set out below.

The reasons for this decision

Mandatory Reconsideration – Incapacity Benefit (Credits) / Income Support Reassessment.

I have looked at all of the available evidence and I have been able to revise the original decision dated 19-Apr-2017 and therefore; you have shown good cause for failing to attend a Work Capability Assessment on 06-Mar-2017.

You did not attend a Work Capability Assessment on 06-Mar-2017. On 19-Apr-2017, the original Decision Maker considered all of the available evidence but decided that you had not shown good cause for failing to attend the assessment.

As a consequence, your award of Incapacity Benefit/National Insurance (Incapacity) Credits and Income Support did not qualify for conversion to Employment and Support Allowance under Regulation 23(2) of the Employment and Support Allowance Regulations 2008 and was terminated from and including 16-May-2017.

We received a request from you asking for a Mandatory Reconsideration on 26-Apr-2017.

Your request stated that you are unable to leave the house to attend an assessment due to your mental health condition.

You have submitted a letter from your GP dated 26-Apr-2017 requesting a home assessment.

I have examined all the evidence in support of the Mandatory Reconsideration request.

You will now be given another opportunity to participate in a Work Capability Assessment.

My decision is that you have shown good cause for failing to attend a Work Capability Assessment on 06-Mar-2017.

Your award of Incapacity Benefit/National Insurance (Incapacity) Credits and Income Support are reinstated from and including 16-May-2017.

Arrears of any benefit due to you as a result of this decision may be adjusted by the amount of any other benefit paid to you for the same period.

The Law Social Security and Child Support (Decisions and & Appeals) Regulations 1999 reg 3

Social Security Act 1998 section 9 Social Security (Employment & Support Allowance) Regulations 2008, reg 23, 24 & 30

Social Security (Credits) Regulation 1975, reg 8b

Welfare Reform Act 2007, sections 1,2, Part 1 Schedule 1 (ESA C)

Welfare Reform Act 2007, sections 1,2, Part 2 Schedule 1 (ESA IR)

If you want to know more information about this decision, please contact us on the phone number or address at the top of this letter.

Yours sincerely

DRT Sheffield.

What to do if you think this decision is wrong

If you still think this decision is wrong, you or someone who has the authority to act for you, can appeal to an independent tribunal. If you want to appeal, you must do so within one month of the date of this letter. Your appeal must be in writing and sent to Her Majesty's Courts and Tribunals Service (HMCTS).

We have sent you two copies of this Mandatory Reconsideration Notice," one to be sent with your appeal and one for you to keep. Your appeal will not go ahead unless you include a copy of this notification with your appeal.

How to get an appeal form

You can use the Tribunal's Notice of Appeal form to make your appeal. Using this form will help you to make sure that all the information the tribunal needs is included.

To download a copy of an appeal pack, which includes a Notice of Appeal form, go to:

HMCTS website www.justice.gov.uk/tribunals, or

www.gov.uk

The Appeal pack is also available from:

Local Advisory services such as the Citizens Advice Bureau

You can also appeal by letter giving all the reasons for your appeal. But if any information is missing it may take longer to register your appeal and the Tribunal may have to contact you for further information.

Where to send your appeal

If you live in England or Wales, send your appeal to HMCTS, SSCS Appeals Centre, PO Box - 1203, Bradford BD1 9WP

If you live in Scotland send your appeal to HMCTS SSCS Appeals Centre, PO Box 27080, Glasgow G2 9HQ.

If you are currently living overseas, you should send your appeal to the HMCTS office which would normally handle your appeal based on:

Your point of entry into Great Britain if you have opted for an oral hearing; or

The place where you were previously resident in Great Britain if you do not intend to attend a Hearing.

Where to get more information

You can get more information and advice on how to appeal from:

HMCTS website www.justice.gov.uk/tribunals, or www.gov.uk, or ask a local advisory service such as the Citizens Advice Bureau for independent support.

8/1/2017

Print

Subject: The dpi might be low as well

From: JOEL TIBS (change2008@live.co.uk)

To: Re_wired@ymail.com;

Date: Saturday, 13 May 2017, 22:38

Attachments

- Copy of kids day3.jpg (584.63 KB)

Subject: Reset Password Instructions

From: Transcribe (contact@transcribe.wreally.com)

To: re_wired@ymail.com;

Date: Friday, 17 March 2017, 15:18

Hello,

Someone has requested a link to change your password. You can do this through the link below:

[Change my password](#)

If you didn't request this, please ignore this email.

Your password won't change until you access the link above and create a new one.

Cheers,
Team Wreally.

Subject: re: software

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Thursday, 18 May 2017, 15:28

<http://www.nch.com.au/switch/kb/1244.html> this is the older version of sony media player plugin.

https://esupport.sony.com/US/perl/swu-download.pl?upd_id=5501 newer version of sony media player plugin

<http://www.ecouponcode.org/how-to/msv-to-mp3-converter.html> software to convert the files. its called switch sound file converter plus (just click on the box free download).

Subject: re: information Council

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Monday, 20 March 2017, 14:09

here see attached you need to look at complaints-list-001 file and Attachment 5_105. mostly.

Attachments

- Attachment 5_105..pdf (2.45 MB)
- Attachment 1.pdf (4.48 MB)
- Attachment 2_102..pdf (3.84 MB)
- Attachment 3_103..pdf (2.05 MB)
- Attachment 4_104..pdf (2.03 MB)
- complaints-list-001.pdf (95.56 KB)

Subject: FW: Mr Simon Paul Cordell -v- The Commissssioner of Police of the Metropolis

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 24 May 2017, 10:49

simon please see attached

-----Original Message-----

From: Sally.Gilchrist@met.pnn.police.uk

[mailto:Sally.Gilchrist@met.pnn.police.uk]

Sent: 24 May 2017 10:26

To: lorraine32@blueyonder.co.uk

Subject: Mr Simon Paul Cordell -v- The Commissssioner of Police of the Metropolis

Dear Ms Cordell,

I attach my client's acknowledgement of service, together with summary grounds.

I confirm a hard copy has been sent to you in the post.

Yours sincerely

Sally Gilchrist

Chartered Legal Executive

Directorate of Legal Services

Metropolitan Police Service

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Attachments

- [c100781_240520171324_001.pdf.pdf](#) (917.21 KB)

Subject: please see attached

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 24 May 2017, 10:57

please see attached

also they have removed so much out of your record they are hiding it so we will find it hard to show police harassment. but look at the ELLESMERE STREET one. thats in the ASBO i pulled it out of the file.

so by using it in the asbo like that have is illegal as the police have the option to prove the case when they took you to court.

Attachments

- PNC_9799378V CORDELL SIMON PAUL.pdf (384.10 KB)
- ELLESMERE STREET.txt (1.68 KB)

Subject: pls read

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 24 May 2017, 13:54

Simon

Look I am trying to address this but you wont here what I am saying.

From the start of this case Josie dealt with it totally wrong I think you and I agree on that.

But what has never been addressed in this whole case is all the police's statements they are what is hurting you we have addressed the cads but we have allowed the police to get away with what they've put in each of their statements this needs to be addressed we need to point and the lies within them as there has never been done well not in black-and-white each statement needs to be ripped apart.

You seem to think is only about the lies in the cads but when the police offices standing up with the statement he's written how can you question that if it's not in black-and-white in your file.

There is multiple points that needs to be addressed, in a judicial review it's not a new trial it's where they have breached the law

you are trying to admit things that is evidenced to the case when what you should be looking at is the law that has been breached.

Subject: [No Subject]

From: JOEL TIBS (change2008@live.co.uk)

To: Re_wired@ymail.com;

Date: Tuesday, 30 May 2017, 18:33

Attachments

- received_10211488379478642.jpeg (106.41 KB)

Subject: order

From: Mick Justice (Mick.Justice@morgana.co.uk)

To: re_wired@ymail.com;

Date: Thursday, 1 June 2017, 12:58

Hi Simon

Please see the attached order for spare parts you requested

Payment would be due before despatch by credit card or bank transfer.

Note

Please quote the morgana order number when making any payment against this order.

Best regards,

Mick Justice



Morgana Systems Ltd

Direct +44 (0)1908 444076
Main +44 (0)1908 608888
Fax +44 (0)1908 325006
spares@morgana.co.uk

8/1/2017

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Attachments

- Order no 1435021817 Morgana.pdf (77.05 KB)
- image001.jpg (3.11 KB)

From: Jamie.Newman@met.pnn.police.uk
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 09 June 2017 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 08 May 2017 15:23
To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>
Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April 2017 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 March 2017 12:35

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 January 2017 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had

lied to his insurance company about tools being in the van, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a

satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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Subject: RE: here you go

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Sunday, 11 June 2017, 11:31

here had to rar it

Attachments

- Si-Emails.rar (2.42 MB)

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 11 June 2017 11:25

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 09 June 2017 17:26

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 08 May 2017 15:23

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

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Kind regards

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Dear Jamie Newman

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Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

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Sent: 28 February 2017 08:01

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Kind regards

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

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I will get this over to you as soon as I can.

Regards

Lorraine

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Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

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Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Sent: 22 January 2017 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 12 June 2017 15:58
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 11 June 2017 11:25
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 09 June 2017 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 08 May 2017 15:23
To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>
Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April 2017 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 March 2017 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 March 2017 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01
To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

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MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Sent: 22 January 2017 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 12 June 2017 16:05

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: PC/6804/13

Dear Jamie

I can not do the 14/06/2017 as I am at the hospital. And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks but I am waiting for a call from hospital with date. And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this. If you can put some dates together I sure we can work something out.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 12 June 2017 15:58

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 11 June 2017 11:25

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 09 June 2017 17:26

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 08 May 2017 15:23

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 07 April 2017 09:47

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 March 2017 12:35

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my

front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 03 February 2017 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 14 June 2017 15:23
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

I apologise for my delayed reply.

My proposed dates are below, please do take your pick.

Monday 26th June 2017
Tuesday 27th June 2017
Wednesday 28th June 2017
Friday 30th June 2017

All at 12pm, or a later time that suits you.

Where would you like to meet? I could attend your home address or local police station.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 12 June 2017 16:05
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie

I can not do the 14/06/2017 as I am at the hospital. And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks but I am waiting for a call from hospital with date. And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this. If you can put some dates together I sure we can work something out.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 12 June 2017 15:58
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 11 June 2017 11:25

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 09 June 2017 17:26

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 08 May 2017 15:23

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 07 April 2017 09:47

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 March 2017 12:35

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 23 January 2017 13:58

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 22 January 2017 12:56
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 14 June 2017 15:39
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13
Hello Lorraine,

Sorry to email you again.

Something has just come up on the 27th June, other dates still good though.

Speak soon.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 14 June 2017 15:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

My proposed dates are below, please do take your pick.

Monday 26th June 2017
Tuesday 27th June 2017
Wednesday 28th June 2017
Friday 30th June 2017

All at 12pm, or a later time that suits you.

Where would you like to meet? I could attend your home address or local police station.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 June 2017 16:05
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie

I can not do the 14/06/2017 as I am at the hospital. And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks but I am waiting for a call from hospital with date. And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this. If you can put some dates together I sure we can work something out.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 12 June 2017 15:58
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 June 2017 11:25
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 09 June 2017 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 08 May 2017 15:23

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 07 April 2017 09:47

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 March 2017 12:35

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on

17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 03 February 2017 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 January 2017 13:58

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 16 June 2017 15:46
To: 'Revenues And Benefits'
Subject: RE: S Cordell Benefit Claim - 497630 - 55508596

Attachments: DWP-Letter-Mandatory-dated-12-05-2017.pdf; Simon_Cordell_authority_Letter-16-06-2017.pdf

- Dated: 16/06/2017

To Whom It May Concern:

I am writing this email in regards to the letter dated 18/05/2017 with notification of suspension of my benefit.

I am writing this email on behalf of my son Mr Simon Cordell due to his mental health issues.

I believe from reading the letter that you have made the suspension of my benefit due to Mr Cordell's DWP benefits stopping.

The DWP did stop his benefits due to an error, but they have been reinstated without a break, please see the attached letter from the DWP.

I have also attached a letter confirming I Miss L Cordell is allowed to deal with any issues for my son Mr S Cordell, which should already be on Enfield Councils systems.

Could you please get back to me as soon as possible with regard to this issue.

Regards

Miss Cordell

Subject: PosterJet 8 Testversion (America,Canon)
From: noreply@posterjet.com (noreply@posterjet.com)
To: RE_WIRED@YMAIL.COM;
Date: Friday, 16 June 2017, 23:17

Dear Mr. / Mrs. JAMESD,

Thank you for your interest in PosterJet.

You can now download PosterJet 8.7 PRO - depending on the operating system being used - from one of the following links:

PosterJet 8.7 PRO

Download for 32Bit Windows operating systems

PosterJet 8.7 PRO including plug-ins for ALL supported printers (file size approx. 3.6GB).

<http://www.posterjet.de/_downloads/_temp/01PosterJet87PRO_SPRING_32Bit.rar >

PosterJet 8.7 PRO including plug-ins for a SELECTED number of supported printers (file size approx. 1.4GB). After the installation you may need to download the plug-in for your printer, should your printer not appear in the printer list.

<http://www.posterjet.de/_downloads/_temp/02PosterJet87PRO_SPRING_32BitSP.zip >

Download for 64Bit Windows operating systems

PosterJet 8.7 PRO including plug-ins for ALL supported printers (file size approx. 3.6GB).

<http://www.posterjet.de/_downloads/_temp/03PosterJet87PRO_SPRING_64Bit.rar >

PosterJet 8.7 PRO including plug-ins for a SELECTED number of supported printers (file size approx. 1.4GB). After the installation you may need to download the plug-in for your printer, should your printer not appear in the printer list.

http://www.posterjet.de/_downloads/_temp/04PosterJet87PRO_SPRING_64BitSP.zip

PosterJet DVD

ISO-file of the PosterJet 8.7 PRO DVD for all Windows 32Bit and 64Bit operating systems.

<http://www.posterjet.de/_downloads/PJ/PosterJet87PRO.iso >

Once installed, additional media profiles can be added at any time and for any of your printers through the integrated Media Update feature in the PosterJet Client. This service is free of charge.

Note:

Please do not hesitate to contact us, should you need help or support any time during or after the installation. We are happy to support you.

Provided contact details:

JAMESD
RE_WIRED@YMAIL.COM
TS.LT
4 CROMPTON PLACE

Phone number: Your Phone number

Dongle-Number: Your dongle number

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 16 June 2017 12:21

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: PC/6804/13

Dear Jamie

Sorry for the late reply could we do the Friday 30th June 2017 at 12:00 if that is possible this can be done at Edmonton police station. If you can let me know if this is ok for you I would be most grateful.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 14 June 2017 15:39

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Hello Lorraine,

Sorry to email you again.

Something has just come up on the 27th June, other dates still good though.

Speak soon.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 14 June 2017 15:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

My proposed dates are below, please do take your pick.

Monday 26th June 2017

Tuesday 27th June 2017

Wednesday 28th June 2017

Friday 30th June 2017

All at 12pm, or a later time that suits you.

Where would you like to meet? I could attend your home address or local police station.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 June 2017 16:05

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie

I can not do the 14/06/2017 as I am at the hospital. And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks but I am waiting for a call from hospital with date. And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this. If you can put some dates together I sure we can work something out.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 12 June 2017 15:58

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 11 June 2017 11:25

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 09 June 2017 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 08 May 2017 15:23
To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>
Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April 2017 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 March 2017 12:35

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 January 2017 10:37
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had

lied to his insurance company about tools being in the van, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a

satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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Mr Simon Cordell
109 Burncroft Avenue
Enfield
EN3 7Jq

Please reply to: Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
B Block North
Civic centre
Enfield EN1 3XA
E-mail: lemmy.nwabuisi@enfield.gov.uk
My Ref:
Your Ref:
Date: 19th July 2017

Dear Mr Cordell,

Notice of Seeking Possession - without prejudice

It has come to our attention that you have breached several terms and conditions of your tenancy by causing nuisance, harassment and anti-social behaviour to your neighbours and Enfield Council employees.

Enfield Council takes all acts of anti-social behaviour very seriously. Consequently, we have no alternative but to serve you with the enclosed Notice of Seeking Possession.

You have breached your tenancy agreement by committing an act of anti-social behaviour.

The Notice is the first step towards repossession of your home. It is valid for twelve months and Enfield Council will commence legal action to repossess your home any time within this period if further substantiated allegation of breach of your tenancy conditions is made against you.

You may wish to seek legal advice from a solicitor or your local Citizens Advice Bureau for free and confidential advice from an organisation that is completely independent from Enfield Council.

Ian Davis
Chief Executive
Enfield Council
Civic Centre, Silver Street
Enfield EN13XY



Website: www.enfield.gov.uk

^ If you need this document in another language or format contact the service using the details above.

Please contact me on that above telephone number if you wish to discuss this further.

Yours Sincerely

Lemmy Nwabuisi ASB Team

IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time - to set up your account today go to www.enfield.gov.uk/connected

LONDON BOROUGH OF ENFIELD

Housing Department F O. Box No. 60, Civic Centre, Enfield

NOTICE OF SEEKING POSSESSION

HOUSING ACT 1985 - SECTION 83

THIS NOTICE IS THE FIRST STEP TOWARDS REQUIRING YOU TO GIVE UP POSSESSION OF YOUR DWELLING. YOU SHOULD READ IT AND ALL THE NOTES VERY CAREFULLY.

1. To: **Mr Simon Cordell**

NOTES TO PARAGRAPH 1

If you need advice about this Notice, and what you should do about it, take it as quickly as possible to a Citizens' Advice Bureau, a Housing Aid Centre, or a Law Centre, or to a Solicitor. You may be able to receive Legal Aid but this will depend on your personal circumstances.

The Landlord, the Mayor and Burgesses of the London Borough of Enfield intends to apply to the Court for an order requiring you to give up possession of:

109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ

NOTES TO PARAGRAPH 2

If you are a secure tenant under the Housing Act 1985, you can only be required to leave your dwelling if your landlord obtains an order for possession from the Court. The order must be based on one of the Grounds, which are set out in the 1985 Act (see paragraphs 3 and 4 below).

1

If you are willing to give up possession without a Court order, you should notify the person who signed this Notice as soon as possible and say when you would leave.

Possession will be sought on Grounds 1 & 2 of Schedule 2 to the Housing Act 1985, which read:

Ground 1

Rent lawfully due from the tenant has not been paid or an obligation of the tenancy has been broken or not performed.

Ground 2

The tenant or a person residing in or visiting the dwelling-house has been guilty of conduct causing or likely to cause harassment, alarm or distress to a person residing, visiting or otherwise engaging in unlawful activity in the locality, or

(aa) has been guilty of conduct causing or likely to cause a nuisance or annoyance to the landlord of the dwelling-house, or a person employed (whether or not by the landlord) in connection with the landlord's housing management functions, and that is directly or indirectly related to or affects those functions, or
has been convicted of—

using the dwelling-house or allowing it to be used for immoral or illegal purposes, or
an indictable offence committed in, or in the locality of, the dwelling-house.

NOTES TO PARAGRAPH 3

Whatever Grounds for possession are set out in paragraph 3 of this Notice, the Court may allow any of the other Grounds to be added at a later stage. If this is done, you will be told about it so you can argue at the hearing in Court about the new Ground, as well as the Grounds set out in paragraph 3, if you want to.

4. The reasons for taking this action are: -

You have failed to comply with the following obligations of your tenancy agreement which commenced on 14th August 2006.

The relevant conditions of the tenancy agreement are as follows:

As to Ground 2 Condition 9

You, the tenant, are responsible for the behaviour of anyone, including your children, living in or visiting your home. This means That you must ensure that they must not act in breach of any of these conditions Also, you must not encourage them to act in such a way. This applies in the property, in communal and surrounding areas, any property belonging to the council and or/ anywhere within Enfield borough.”

Condition 10

“You must not act in any way which causes, or is likely k) cause, a nuisance or annoyance or is anti-social.”

Condition 21

“You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the Police.”

As to Ground 1

Condition 31

“You must take care not to cause damage to your property or the property of your neighbours.”

Condition 33

“You must keep the inside of your property clean and in reasonable decorative order.”

Condition 34

“You must not use the property in any way that may cause a health or safety hazard or encourage vermin and/or pests (for example, by hoarding items . inappropriately).”

Condition 44

“You must obtain our prior written permission before carrying out any alterations, Improvements or structural work to the property. You may need to obtain other permissions such as planning permission or building regulations approval.”

Condition 53

“You must keep the inside of the property, the fixtures and fittings and all glass in the property in good

Condition 57

You must allow our employees, representatives and contractors to come into your property to service any electrical and gas supplies and appliance, that we are responsible for maintaining.”

Condition 69

You must not interfere with the electric or gas supply.”

Condition 76

You have the right to keep one pet, or animal such as a cat, a dog, small bird, fish, non-poisonous insect, spider, small snake or lizard, rabbit hamster, guinea pig, mouse, gerbil or domestic rat as long as they do not cause damage to the property, or nuisance or annoyance to anyone in your locality.”

Condition 79

You must always keep your dog{s) on a lead in communal areas and on our land.”

Particulars of Breaches

We received a report that on 6th July 2016 you approached an elderly neighbour as he came out of his flat and started to shout abuse and swear at him and threatened to burn down his flat.

We received a report that sometime in July 2016 you damaged the lock of a neighbour’s electric cupboard and removed his fuse box resulting in no electricity to his flat.

We received a report that on 6th August 2016 you threatened one of your neighbours and his wife and aggressively demanded money from him. It is also alleged that you repeatedly swore and shouted abuse at him and his wife and called his wife a ‘bitch’ and tried to stop him from going up the stairs to his flat by standing in front of him.

Sometime in September 2016 it is alleged that you confronted an elderly neighbour outside your block of flats, 109-119 Burncroft Avenue as he was going to the local park with another resident and started to shout abuse and threats at him and said to him ‘I can get you over at the park, I know you go for a walk’.

We received a report that on 27th September 2016 you confronted one your neighbours as I was returned to his flat with his family and threatened and swore at him and demanded money from him. It is also alleged that you later banged on his door, shouted further abuse and - swear words at him and accused him of making noise inside his flat. –

We received a report that on 28th September 2016 you aggressively-banged on a neighbour's door and threatened and shouted verbal abuse and swear words at L.d.m. It is also alleged that you aggressively demanded money from him.

We received a report that on 4th October 2016 you aggressively banged on your ceiling and accused one of your neighbours of making noise, it is - alleged that you then went to your neighbour's flat and started kicking and 'banging on his front door aggressively, accused him of banging on the floor and was swearing and shouting abuse at him. It is also alleged that you later went downstairs, dragged your neighbour's motorbike from where it was parked and started to hit it with a piece of wood thereby causing some damage to the motorbike.

On 22nd November 2016 during a telephone conversation between you, Mrs Cordell your mother and Ms Sarah Fletcher, neighbourhood officer, Ms Fletcher reported that she overheard you threaten her by saying 'I'm gonna do her over' and then 'I'm gonna take her job just for fun'.

We received a report that on 8th December 2016 you aggressively banged on one of your neighbour's front door, shouted abuse and threats and accused him of making noise.

We received a report that on 11th December 2016 you aggressively banged on your neighbour's door several times and accused them of banging on pipes. It is also alleged that you shouted abuse and threats at them.

We received a report that on 14th December 2016 you were verbally abusive towards a woman who was visiting one of your neighbours as she knocked on your neighbour's door.

We received a report that on 23rd December 201 you banged on a neighbour's front door, shouted abuse at them and asked them to turn

their tap off. It is also alleged that you then removed their electricity fuse thereby cutting off their power supply

We received a report that on 26th December 2016 you ran up the communal stairs to the first floor and confronted one of your neighbours as he was going out with his family and started to shout abuse and threats at him and his wife and accused him of tampering with your water supply, you also attempted to stop him from leaving the block.

We received a report that on 3rd January 2017 you confronted one of your neighbours as he returned to the block with his wife and two-year-old daughter and started shouting abuse and threats at them.

We received a report that on 21st January 2017 you aggressively banged on your neighbour's door, swore and shouted abuse and threats at them and accused them of making noise.

We received a report that on 31st January 2017 you aggressively banged on one of your neighbour's door, shouted abuse and threats at them and accused them of banging on the floor.

We received a report that on 7th February 2017 you approached the leaseholder of 117 Burncroft Avenue and his plumber outside the block as they were attempting to resolve the problem causing low water pressure in the flat. You said to the leaseholder that there were problems between you and his tenants but did not give any specific details. The leaseholder explained to you that his tenants were experiencing low water pressure in the flat and you said to him 'you will not solve the problem as I am restricting their water supply'. The leaseholder later knocked on your door and asked whether you would increase the water pressure and you stated 'I cannot do anything at the moment, I will sort it out later'.

On 24th February 2017 Sarah Fletcher (Neighbourhood Officer) and Steve, Stirk (Maintenance Surveyor) attended your property at flat 109 Burncroft Avenue to inspect the property following reports of low water pressure from flats 113 and 117 Burncroft Avenue. While inside your flat, they observed that you have installed an iron security gate inside your front door. It also appeared to them that the wall between your kitchen and living room seemed to have been removed thereby creating an open plan effect. Much of the property was taken up with industrial type printers, boxes and folders and there were dog faeces in your back garden.

You, the tenant, are responsible for the behaviour of anyone, including your children, living in or visiting your home. This means That you must ensure that they must not act in breach of any of these conditions Also, you must not encourage them to act in such a way. This applies in the property, in communal and surrounding areas, any property belonging to the council and or/ anywhere within Enfield borough.”

Condition 10

“You must not act in any way which causes, or is likely k) cause, a nuisance or annoyance or is anti-social.”

Condition 21

“You must not abuse, harass, make offensive comments and/or malicious allegations, use or threaten to use violence against any of our officers or agents, or against a councillor. This applies at any time and in any place. We may report the matter to the Police.”

As to Ground 1

Condition 31

“You must take care not to cause damage to your property or the property of your neighbours.”

Condition 33

“You must keep the inside of your property clean and in reasonable decorative order.”

Condition 34

“You must not use the property in any way that may cause a health or safety hazard or encourage vermin and/or pests (for example, by hoarding items . inappropriately).”

Condition 44

“You must obtain our prior written permission before carrying out any alterations, Improvements or structural work to the property. You may need to obtain other permissions such as planning permission or building regulations approval.”

Condition 53

“You must keep the inside of the property, the fixtures and fittings and all glass in the property in good repair during the tenancy.”

On 16th June 2017 at 11:55hrs it is reported that you confronted one of your neighbours as she was exiting the main entrance to our building and said to her that you had her bank details and personal details such as date of birth and said to her that you wanted her and her husband to pay you some money.

On 18th June 2017 at 11:55hrs it is reported that you confronted one of your neighbours as she was exiting the main entrance to your building and said to her that you knew what time she went out and what time she returned and to tell her husband that you would like to speak to him.

On 23rd June 2017 at 23:35hrs it is reported that you came out of your flat with your dog without a lead and attacked one of your neighbours as he returned from work by punching him twice on the chest. You tried to push him out of the block and snatched his phone as he brought took it out of his pocket to record the incident.

28. On 28th June 2017 at 11:45hrs it is reported that you confronted your neighbour as she was leaving the block. You swore and shouted abuse at her and accused her of making noise inside her flat. You told her that you know all her personal details and that of her husband including their full names, phone numbers, date of birth and banking details. You demanded that they pay you some money and asked her to tell her husband to come and see you.

On 30th June 2017 at 11:45hrs it is reported that you confronted your neighbour as she was leaving the block and accused her of slamming the door. She denied slamming the door and called her a liar and proceeded to swear and shout abuse at her.

On 2nd July 2017 at 17:18hrs it is reported that you confronted your neighbour as he was going out with his family with your dog barking and without a lead and asked him when he was going to hand over the money. It is also alleged that as they left the block, you ran after them swearing and shouting abuse at your neighbour and demanding that he must pay you some money if he wants you to leave him alone. You also said to him that you have all their personal details including their dates of birth and bank details.

On 12th July 2017 an Enfield Council Surveyor attended your flat to investigate reports of low water pressure to flats above yours but you

refused him access the Surveyor attended your flat again in the evening of the same day following further reports that the water supply to the affected flats had completely ceased and you refused him access. You then followed him to his car swearing and shouting abuse at him and prevented him from driving his car. He then called the police.

NOTES TO PARAGRAPH 4.

Before the Court will grant an order on any of the Grounds 1 to 8 or 12 to 16, it must be satisfied that it is reasonable to require you to leave. This means that, if one of these Grounds is set out in paragraph 3 of this Notice, you will be able to argue at the hearing in Court that it is not reasonable that you should have to leave, even if you accept that the Ground applies.

Before the court grants an order on any of the Grounds 9 to 16, it must be satisfied that there will be suitable alternative accommodation for you when you have to leave. This means that the Court will have to decide that, in its opinion, there will be other accommodation which is reasonably suitable for the needs of you and your family, taking into particular account various factors such as the nearness of your place of work, and the sort of housing that other people with similar needs are offered. Your new home will have to be let to you on another secure tenancy or a private tenancy under the Rent Act of a kind that will give you similar security.

There is no requirement for suitable alternative accommodation where Grounds 1 to 8 apply.

If your landlord is not a local authority, and the local authority gives a certificate that it will provide you with suitable accommodation, the Court has to accept the certificate.

One of the requirements of Ground 10A is that the landlord must have approval for the redevelopment scheme from the Secretary of State (or, in the case of a housing association landlord, the Housing Corporation). The landlord must have consulted all secure tenants affected by the proposed redevelopment scheme.

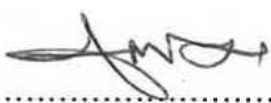
. Court proceedings for possession of the dwelling-house can be begun immediately. The date by which the tenant is to give up possession of the dwelling-house is Monday the 24th of August 2017.

NOTES TO PARAGRAPHS

Court proceedings cannot be begun until after this date, which cannot be earlier than the date when your tenancy or license could have been brought to an end.

This means that if you have a weekly or Fortnightly tenancy, there should be at least 4 weeks between the date this Notice is given and the date in this paragraph.

After this date, court proceedings may be begun at once or at any time during the following twelve months. Once the twelve months are up this Notice will lapse and a new Notice must be served before possession can be sought.

Signed 
.....
Anti-Social Behavior Manager

Date

On behalf of: Enfield Council Housing
Address: The Edmonton Centre, 36-44
South Mall London N9 0TN

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 19 July 2017 16:46
To: Lorraine Cordell
Subject: Re: Notice of Seeking Possession [SEC=OFFICIAL]

Attachments: NOSP - Simon Cordell.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached copy of a Notice of Seeking Possession that was posted through Mr Cordell's letterbox this afternoon at 4.05pm. The notice is served as a result of reports of anti-social behaviour made against Mr Cordell by some of his neighbours and Enfield Council members of staff.

We will advise Mr Cordell to seek independent legal advice from a solicitor or the Citizens Advice Bureau in respect of this notice.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. Click here to get connected.



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From: Jamie.Newman@met.pnn.police.uk
Sent: 19 June 2017 10:02
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Lorraine,

Thanks for getting back to me.

Sounds good.

I'll secure a room at Edmonton.

See you on Friday 30th June 2017 at 12:00.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 16 June 2017 12:21
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie

Sorry for the late reply could we do the if that is possible this can be done at Edmonton police station. If you can let me know if this is ok for you I would be most grateful.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 14 June 2017 15:39
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13

Hello Lorraine,

Sorry to email you again.

Something has just come up on the 27th June, other dates still good though.

Speak soon.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

Twitter: @metpoliceuk

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 14 June 2017 15:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

My proposed dates are below, please do take your pick.

Monday 26th June 2017
Tuesday 27th June 2017
Wednesday 28th June 2017
Friday 30th June 2017

All at 12pm, or a later time that suits you.

Where would you like to meet? I could attend your home address or local police station.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 12 June 2017 16:05
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie

I can not do the 14/06/2017 as I am at the hospital. And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks but I am waiting for a call from hospital with date. And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this. If you can put some dates together I sure we can work something out.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 12 June 2017 15:58
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 11 June 2017 11:25

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 09 June 2017 17:26

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 08 May 2017 15:23

To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>

Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 07 April 2017 09:47

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 March 2017 12:35

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 March 2017 19:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 28 February 2017 08:01

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so? I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 03 February 2017 10:03

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 01 February 2017 08:40

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your possession concerning a phone call between Broadsure Direct and KGM. Can you please send me a copy?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 23 January 2017 13:58

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

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Find us at:

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 19 June 2017 10:08

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: PC/6804/13

Dear Jamie

Thank you for the reply i will see you on the 30th June at 12:00.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 19 June 2017 10:02

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Lorraine,

Thanks for getting back to me.

Sounds good.

I'll secure a room at Edmonton.

See you on Friday 30th June 2017 at 12:00.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 16 June 2017 12:21

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie

Sorry for the late reply could we do the if that is possible this can be done at Edmonton police station. If you can let me know if this is ok for you I would be most grateful.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 14 June 2017 15:39

To: lorraine32@blueyonder.co.uk

Subject: PC/6804/13

Hello Lorraine,

information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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Sorry to email you again.

Something has just come up on the 27th June, other dates still good though.

Speak soon.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 14 June 2017 15:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

My proposed dates are below, please do take your pick.

Monday 26th June 2017

Tuesday 27th June 2017

Wednesday 28th June 2017

Friday 30th June 2017

All at 12pm, or a later time that suits you.

Where would you like to meet? I could attend your home address or local police station.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 June 2017 16:05

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie

I can not do the 14/06/2017 as I am at the hospital. And if you could do after 11:00 hours I would be grateful I know I am expecting to have an operation in the next 4 weeks but I am waiting for a call from hospital with date. And I do sometimes get calls from the hospital to go there on very short notice but I think we can work around this. If you can put some dates together I sure we can work something out.

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 12 June 2017 15:58
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

No problem at all, tomorrow morning I'll sit down and look over my calendar and put forward some suitable dates.

Are there any dates or times that work best for you?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 June 2017 11:25
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Maybe it could be good to meet up and go over everything, before you deal with the report.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 09 June 2017 17:26
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13

Hello Lorraine,

I have reviewed the original investigation and associated material and wonder if you or Mr Cordell would find it useful to meet with me before I commence my report? Or are you happy that your appeal letter and subsequent IPCC appeal outcome covers everything?

N.B. I hope to submit my report by the end of July.

I appreciate this matter has been ongoing for some time, for that I apologise.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 08 May 2017 15:23
To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>
Subject: PC/6804/13

Hello Lorraine,

I hope this email finds you well.

I write to provide you with an update.

I have begun to review the original investigation and associated material, I hope to be able to report back to you soon with my findings though am unable to give a timeframe at present.

When I have a better idea I shall of course update you further.

If you've any questions or concerns at all please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 07 April 2017 09:47
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: PC/6804/13

Good Morning Lorraine,

Many apologies for my delayed reply.

Thank you for providing the transcript, very much appreciated.

In the coming weeks I shall commence my reinvestigation, of course I'll keep you updated throughout.

If you have any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 March 2017 12:35
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Dear Jamie Newman

Sorry for the delay it took longer to find the folder in the loft then I was hoping as I have a lot up there. Please see attached document.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 24 March 2017 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Lorraine,

I apologise for my delayed reply.

Good to hear from you.

No problem at all, I'm sorry to hear you've had so many issues as of late, sounds like you're having a stressful time of it.

I'll await an email from you over the weekend, or as soon as you're able thereafter. Please don't stress, it's okay.

If you've any questions or concerns in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 March 2017 19:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

I would like to apologise the late reply to your email, I've had some major issues, the ceiling come down in my front room, I then had to have my boiler changed everything went seriously wrong with this also.

I have a number of health problems and had to end up having two operations, I only got released from hospital on 17 March 2017, I have got someone coming round this weekend to get the file from the loft I did not forget this needed to be done, so you should have it by Saturday or Sunday as I will scan it in and send it straight over to you as soon as I get my hands on it.

Once again like to apologise for the late reply.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 28 February 2017 08:01
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you managed to retrieve the transcript from your loft? Or failing that have you a timescale for doing so?
I appreciate you've been ill lately.

Any issues please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 03 February 2017 10:03
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Sorry for the late reply to the below email the last days I have been up the hospital having tests done due to illness, but I will pull out the file I was sent over the weekend as it was put away I think in my loft so will need to get someone to go up and get it from my file boxes up there this weekend.

I will get this over to you as soon as I can.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 01 February 2017 08:40
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Hello Ms Cordell,

Thank you very much for your email, the content of which is very illustrative.

I can confirm I have made contact with Mr Jenkins and can also confirm according to Mr Jenkin's recollection the officer did not mention their being tools in Simon's van.

Regarding the officer's notebook, as you're aware the officer did make use of one on the day in question, of course its content will form part of my investigation.

Going forward, I note that in their appeal findings the IPCC made direct reference to a transcript in your

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 January 2017 10:37

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman,

Thank you for the below email.

I believe you have spoken to Martin Jenkins and he has confirmed with you that when Mr Cordell was spoken to by the police officer, Mr Cordell used his phone to call Martin Jenkins and Martin Jenkins confirmed he told the police officer Mr Cordell was insured to drive, and also the police officer never said anything about any tools to him on that phone call.

I also made calls that day as my son also called me what was going on.

I have asked many times to see a copy of the police officer note book, as until I saw the report from Jeanette Reilly, and it was confirmed the police officer did in fact have a note book, Mr Cordell always said he took notes but the police officer even said in court he never and it was only the ticket he had used that day.

The reason for asking for a copy is due to the fact of the name my son give and it is stated in his note book a name was given, then it seemed to change to Mr Cordell saying he was homeless, but the police officer would have done checks of the name given, which I believe the note book proves my son give his correct name as there was no reason for him not to have done as he never done any thing wrong. and this would have been confirmed when the police officer done his police checks.

There is also one other issue and that is when Mr Cordell asked for an inspector to be called due to what the police officer had said to the insurance company. Mr Cordell was telling the inspector that the police officer had lied to his insurance company about tools being in the vane, all it would have took was for the inspector to check the van at that time, he would have then seen something was really wrong as there was no tools and would have seen this, and this could have been addressed there and then without the need for my son to have been arrested.

If there is anything you need for me please let me know.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 30 January 2017 12:56

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 January 2017 13:58

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 23 January 2017 10:24

To: lorraine32@blueyonder.co.uk

Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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From: Revenues And Benefits [Revs@Enfield.gov.uk]
Sent: 23 June 2017 10:38
To: 'lorraine32@blueyonder.co.uk'
Subject: Your Benefit Claim < 1623514 > Protect - Private and Confidential

Dear Mr Cordell

Housing Benefit reference: 1623514

As discussed over the phone today, please can you email over his recent bank statement show Income Support has been paid to him.

Yours sincerely

Mrs V Jacobs

Benefits Assessor

Enfield Council is leading the way in using technology. This is to help meet your changing needs and make Council services and benefits even more accessible.

Applying for and managing benefits you are entitled to can now be done easily and quickly on-line at a time that suits you, by registering for an Enfield Connected account. Enfield Connected will also help you access more council services in one place, speed up your payments and save you time.

Visit www.enfield.gov.uk to set up an Enfield Connected account so you can:

- Make a housing benefit claim
- Check your entitlement and payment history
- Tell us about a change of circumstance, by editing your account profile
- Check and apply for other benefits including Government benefits
- And more

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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 24 July 2017 11:18
To: Lorraine Cordell
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The meeting is at 2pm and not 12:00. It was Mr Cordell himself that requested for the meeting and he offered to come to the Civic Centre. The meeting will be held in council offices, however if there are any health reasons why Mr Cordell is unable to attend council offices then you will need to provide us with a doctor's letter stating what the health issues are.

Alternatively, Mr Cordell can respond to the allegations made against him in writing if he does not wish to meet with us in council offices to discuss them.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 24 July 2017 10:33
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email as I have just spoken to my son Simon Cordell and I believe a meeting has been set for the 26/07/2017 at 12:00 at your office. We would still like to have the meeting but could the location be changed to my home 23 Byron Terrace N9 7DG. I think it would be too much for my son to come to the office.

If you could get back to me I would be grateful.

Regards

Lorraine

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]
Sent: 19 July 2017 16:46
To: Lorraine Cordell
Subject: Re: Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Please find attached copy of a Notice of Seeking Possession that was posted through Mr Cordell's letterbox this afternoon at 4.05pm. The notice is served as a result of reports of anti-social behaviour made against Mr Cordell by some of his neighbours and Enfield Council members of staff.

We will advise Mr Cordell to seek independent legal advice from a solicitor or the Citizens Advice Bureau in respect of this notice.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 July 2017 00:49
To: 'Lemmy Nwabuisi'
Subject: RE: Mr Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Attachments: Lemmy Nwabuisi 25-07-2017.pdf

Dear Lemmy Nwabuisi,

Could you please see attached letter

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISI@enfield.gov.uk]
Sent: 24 July 2017 11:18
To: Lorraine Cordell
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The meeting is at 2pm and not 12:00. It was Mr Cordell himself that requested for the meeting and he offered to come to the Civic Centre. The meeting will be held in council offices, however if there are any health reasons why Mr Cordell is unable to attend council offices then you will need to provide us with a doctor's letter stating what the health issues are.

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Kind Regards

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EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

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Sent: 24 July 2017 10:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

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Kind Regards

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From: Jamie.Newman@met.pnn.police.uk

Sent: 30 June 2017 17:23

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 29 June 2017 13:40
To: 'Revenues And Benefits'
Subject: RE: Your Benefit Claim < 1623514 > Protect - Private and Confidential

Attachments: Simon-Cordell-Statement-May-to-June.pdf

Dear Mrs Vicky Jacobs

Thank you for taking the time to call me on the 23/06/2017, as spoke about please see the bank statement showing the DWP is still paying into my son's Simon Cordell Bank account, I have called the DWP to ask them to update that he is still getting benefits I do not understand why this has not been done.

I am sorry it took a little longer to send the statement over to you but I went to the bank 3 times and the machine was not working to print out statements. I have highlighted the payments from the DWP going into his account.

Please let me know if you need any more information and if housing benefit has been restarted.

Best Regards

Lorraine Cordell

From: Revenues And Benefits [mailto:Revs@Enfield.gov.uk]
Sent: 23 June 2017 10:38
To: 'lorraine32@blueyonder.co.uk'
Subject: Your Benefit Claim < 1623514 > Protect - Private and Confidential

Dear Mr Cordell

Housing Benefit reference: 1623514

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Yours sincerely

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From: Jamie.Newman@met.pnn.police.uk

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

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3321

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Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

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MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Subject: read this

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Monday, 3 July 2017, 16:34

here

Attachments

- Letter to high court C0 2171 2017.pdf (84.07 KB)

From: Charles.Afram@met.police.uk
Sent: 17 July 2017 03:34
To: LORRAINE32@BLUEYONDER.CO.UK
Subject: Crime number
Good Morning Deon,

Please find below your crime reference number.

5216092/17.

Kind Regards.

PC Afram.

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Subject: FW: PC/6804/13 Transcript

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 19 July 2017, 15:04

see below for pass

From: Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]
Sent: 28 April 2015 11:03
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Lorraine,

Please find attached a copy of the Crown Court Transcript. I spoke to Becky at Margaret Wort & Co and she advised me I could send this through to you.

If it asks you for a password each time you try to open the document it is: MWCO2013 (if this doesn't work in upper case letters, try lower case)

Many thanks

Jeanette

Jeanette Reilly | Police Constable | Serious Misconduct Investigation Unit (SMIU2A) | Directorate of Professional Standards |

MetPhone 782253 | Telephone 020 7161 2253 | | Fax 020 7161 6798 |Email Jeanette.Reilly@met.police.uk
Address Empress State Building, 22nd Floor, Lillie Road , London , SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 April 2015 10:41
To: Reilly Jeanette - HQ Directorate of Professional Standards
Subject: RE: PC/6804/13

Dear Jeanette

I am sorry I have not been in contact with Simon Statement but as said in an earlier email we heard from the coroner office and they are doing a inquest review on the 30/04/2015 which was very short notice to get everything ready for this hearing, as said I been dealing with getting all my late mothers files in order to be able to deal with this which has taken me some time, I am still chancing her bloods and other things and as this means a lot to the whole family due to the way my late mother passed away my time has been spent dealing with this.

We have had to wait since 2013 for this complaint to even be looked at and my son has had to suffer the wait until he proved what the police had done.

There is a number of issues with this complaint we want addressed which you know, I do not feel it was correct of you to pre write Simon statement and think he would just sign it when he had not even talked to you about the complaint. If you had wished you could have taken a statement from him in the meeting which would have taken some hours but you choose not to do this, I am sure a person is meant to be there when a statement is taken by the police as it has to be what they have said.

I am also still waiting for an email from the crown court with the transcript which you said the crown court would send to my email, can you tell me if you have been sent this yet also. If you have not got this is there any update to this.

The statement is ready I spent the last few days writing it up when I should have been dealing with issues related to my late mother, I should have that over to you today or tomorrow in the morning. I am just waiting for Simon to say everything is correct in it and then he will sign it.

Could you please let me know you have this email and that you will in fact wait till you get the statement before handing this over? I am very busy as i still have not got everything done for the inquest review and only have a few days in order to get anything done for this also.

Regards

Lorraine

From: Jeanette.Reilly@met.pnn.police.uk [mailto:Jeanette.Reilly@met.pnn.police.uk]
Sent: 22 April 2015 14:47
To: lorraine32@blueyonder.co.uk
Subject: PC/6804/13

Afternoon Lorraine ,

I sent you an email on 9th April requesting an update with the statement and to obtain a copy of an email from the insurance company. I also requested confirmation regarding the areas of complaint Simon wishes to be investigated.

To date I have not received a response from you. I need to proceed with the investigation so can I please ask that you send the completed statement and confirmation of areas of complaint to me no later than 29th April 2015. If I have not received any further information from you by this date I will conduct my investigation on the information already available to me.

Many thanks for your assistance

Jeanette

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

Attachments

- Simon Cordell - Kingston - Proceedings - 05 03 15.pdf (239.23 KB)

Subject: Re: Audio

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Wednesday, 19 July 2017, 15:09

see attached

Attachments

- s cordell call from police 141113.wma (4.95 MB)
- 26_11_2013_13_53__KellyTiller kelly call to compound.wav (8.64 MB)



Mr Simon Cordell
109 Burncroft Avenue
Enfield
EN3 7JQ

Please reply to : Legal Services
PO Box 50, Civic Centre
Silver Street,
Enfield EN1 3XA

E-mail : Zena.Ndereyimana@Enfield.gov.uk
DX : 90615 ENFIELD 1
Fax : 0208 379 6492
My Ref : LS//ZN/157255
Date : 9 August, 2017

By Process Server

Dear Sir / Madam,

LONDON BOROUGH OF ENFIELD v CORDELL

Claim Number: **D02ED073**

Hearing on **21ST AUGUST 2017** at Edmonton County Court 59 Fore Street, Edmonton,
London, N18 2TN **at 10:00am** *JK*

In relation to the above matter, please find a copy of the injunction application and court order dated 9th August 2017.

Yours sincerely,

Zena Ndereyimana
Zena Ndereyimana,
Paralegal

For Assistant Director, Legal Services

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James Rolfe
Director of Finance, Resources
and Customer Services
Enfield Council
Civic Centre, Silver Street
Enfield EN1 3XY
www.enfield.gov.uk

EQUALITY
FRAMEWORK
FOR LOCAL
GOVERNMENT
EXCELLENT

If you need this document in another language or format contact the service using the details above.

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 19 July 2017 16:46
To: Lorraine Cordell
Subject: Re: Notice of Seeking Possession [SEC=OFFICIAL]

Attachments: NOSP - Simon Cordell.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached copy of a Notice of Seeking Possession that was posted through Mr Cordell's letterbox this afternoon at 4.05pm. The notice is served as a result of reports of anti-social behaviour made against Mr Cordell by some of his neighbours and Enfield Council members of staff.

We will advise Mr Cordell to seek independent legal advice from a solicitor or the Citizens Advice Bureau in respect of this notice.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



IMPORTANT

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in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 July 2017 10:33
To: 'Lemmy Nwabuisi'
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]
Dear Lemmy Nwabuisi

I am writing this email as I have just spoken to my son Simon Cordell and I believe a meeting has been set for the 26/07/2017 at 12:00 at your office. We would still like to have the meeting but could the location be changed to my home 23 Byron Terrace N9 7DG. I think it would be too much for my son to come to the office.

If you could get back to me I would be grateful.

Regards

Lorraine

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUIISI@enfield.gov.uk]
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Enfield
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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 24 July 2017 11:18
To: Lorraine Cordell
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The meeting is at 2pm and not 12:00. It was Mr Cordell himself that requested for the meeting and he offered to come to the Civic Centre. The meeting will be held in council offices, however if there are any health reasons why Mr Cordell is unable to attend council offices then you will need to provide us with a doctor's letter stating what the health issues are.

Alternatively, Mr Cordell can respond to the allegations made against him in writing if he does not wish to meet with us in council offices to discuss them.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

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25/07/2017

Dear Lemmy Nwabuisi,

I am sorry for the short notice but we will not be able to attend the council meeting tomorrow 26/07/2017 at 14:00 hours the reason is we are indexing all the dates in your possession order, this is taking time due to there being mostly no times and some there is no dates just a month listed and there is so much to go over there is hours and hours of information we need to go over. There is also a great deal of emails that have to be printed off and other information.

I wonder if it will be possible for you to get some information as to the days that are missing and times. I believe a person putting in complaints would at least know what sort of time of day this happened and what day.

I would like to have everything in order and indexed and easy to go over so, as much detail as possible would be great. This will save a great deal of time for us and you.

I would like to have everything in order and easy to go over so, as much detail as possible would be great.

Please see the list of dates below and the information needed.

Dates of Breaches:

6th July 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to Enfield council and log of it being entered into the database?

July 2016:

Would it please be possible to get a date and time frame for this, also on what date and time it was reported to Enfield council and log of it being entered into the database?

I believe if this really did happen and the person was left with no electric to their flat, they would have had to call an electrical contractor to fix this so should have the information regarding this. I do not think they would leave themselves with no electricity to their flat so would have tried to sort this right away. So should have the date and time frame for this and electrical contractor details.

I do not believe it is right to blame someone when there is no proof that person has done anything wrong which he has not. The code for the main door has been the same for over 15 years and due to the time the code being used by the tenants at the block to go in the numbers have faded so anyone can see the numbers to get the code for the main door, this has been done many times there have been people smoking in the block and taking drugs who does not live there in the main section of the communal area of the block. There have even been items taken from the block even 111 had their charismas tree taken.

At this point of time I wish to say Mr Cordell had nothing to do with this and has never damaged any lock to a cupboard or removed a fuse box.

6th August 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to Enfield council and log of it being entered into the database?

September 2016:

Would it please be possible to get a date and time frame for this, also on what date and time it was reported to Enfield council and log of it being entered into the database?

27th September 2016:

Would it please be possible to get a time frame for this there seems to be 2 times on this date so if possible, time frames for both please, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

28th September 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

4th October 2016:

Would it please be possible to get a time frame for this it seems there is more than one time frame, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

22nd November 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

I believe that Enfield council records telephone calls, I have asked repeatedly for all data the council hold including phone calls which I have still not been given, could I therefore have the recorded telephone call.

8th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

11th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

14th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

23rd December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

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Please also see the comments above July 2016

26th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

3rd January 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

21st January 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

31st January 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

7th February 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

24th February 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

17th March 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

I believe this was also on the 16th March 2017 and not the 17th March 2017.

5th May 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

14th May 2017:

Would it please be possible to get a time frame for this, this seems to be more than one-time frame so could you please try and get both, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

14th May 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

9th June 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

16th June 2017 at 11:55hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

18th June 2017 at 11:55hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

23rd June 2017 at 23:35hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

28th June 2017 at 11:45hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

30th June 2017 at 11:45hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

On 2nd July 2017 at 17:18hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

If you can get back to me as soon as possible I would be most grateful as we do not have much time to get all the information indexed and ready.

Regards

Lorraine Cordell

Subject: MEGA Email Verification Required

From: MEGA (welcome@mega.nz)

To: re_wired@ymail.com;

Date: Tuesday, 25 July 2017, 4:13



re_wired@ymail.com

You have one more step remaining to activate your MEGA account. Click on the button below to verify your email address:

Verify my email

Didn't work? Copy the link below into your web browser:

<https://mega.nz/#confirmAL1FPwykqeTA4DCKpLmQCYWFe5rAZdsAk8mFapOcJkAKa-HA8ggAyuC1loejkWhyZV93aXJlZEB5bWFpbC5jb20JamFtZXMGbGV3aXOdiMG7qu9d1g>

Best regards,
— Team MEGA

Mega Limited 2017



Attachments

- Untitled2.png (2.44 KB)
- Untitled3 .png (460 B)
- Untitled4.png (534 B)
- Untitled5.png (589 B)

Subject: Welcome to MEGA

From: MEGA (welcome@mega.nz)

To: re_wired@ymail.com;

Date: Tuesday, 25 July 2017, 4:15

Welcome to MEGA

Hi james lewis, thanks for joining MEGA, your free account is ready and you can start using MEGA now.

Warning: Due to our advanced end-to-end encryption, it is mathematically impossible for us to recover or reset your password. If you lose your password, you will lose access to the data in your MEGA account. We highly recommend you make a backup of your Recovery Key now:

[Back up Recovery Key](#)

You can back up your Recovery Key later in your Dashboard or Account Settings

About MEGA



Privacy

Unlike most other cloud storage providers, only you control who has access to your data. Not even MEGA can access your data!



Encryption

Your data is encrypted on your device using your password as the encryption key. Secure collaboration with others is guaranteed through asymmetric cryptography, which means that only the end points have access.



Space

Not only is MEGA more secure than its major competitors, MEGA is also very generous in providing a whopping 50GB for free!

You have just joined many millions of like-minded users on the world's safest cloud collaboration platform.

[Visit Mega.nz](https://mega.nz)

Mega Limited 2017



Attachments

- Untitled2.png (12.89 KB)
- Untitled3.png (8.83 KB)
- Untitled4.png (32.48 KB)
- Untitled5.png (1.80 KB)
- Untitled6.png (460 B)

8/1/2017

Print

- Untitled7.png (534 B)
- Untitled8.png (589 B)

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22nd November 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

I believe that Enfield council records telephone calls, I have asked repeatedly for all data the council hold including phone calls which I have still not been given, could I therefore have the recorded telephone call.

8th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

11th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

14th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

23rd December 201:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

I believe if this really did happen and the person was left with no electric to their flat, they would have had to call an electrical contractor to fix this so should have the information regarding this. I do not think they would leave themselves with no electricity to their flat so would have tried to sort this right away. So should have the date and time frame for this and electrical contractor details.

Please also see the comments above July 2016

26th December 2016:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

3rd January 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

21st January 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

31st January 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

7th February 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

24th February 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

17th March 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

I believe this was also on the 16th March 2017 and not the 17th March 2017.

5th May 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

14th May 2017:

Would it please be possible to get a time frame for this, this seems to be more then one-time frame so could you please try and get both, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

14th May 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

9th June 2017:

Would it please be possible to get a time frame for this, also on what date and time it was reported to the Enfield council and log of it being entered into the database?

16th June 2017 at 11:55hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

18th June 2017 at 11:55hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

23rd June 2017 at 23:35hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

28th June 2017 at 11:45hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

30th June 2017 at 11:45hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

On 2nd July 2017 at 17:18hrs:

Would it please be possible to get date and time it was reported to the Enfield council and log of it being entered into the database?

If you can get back to me as soon as possible I would be most grateful as we do not have much time to get all the information indexed and ready.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 July 2017 00:49
To: 'Lemmy Nwabuisi'
Subject: RE: Mr Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Attachments: Lemmy Nwabuisi 25-07-2017.pdf

Dear Lemmy Nwabuisi,

Could you please see attached letter

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]
Sent: 24 July 2017 11:18
To: Lorraine Cordell
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The meeting is at 2pm and not 12:00. It was Mr Cordell himself that requested for the meeting and he offered to come to the Civic Centre. The meeting will be held in council offices, however if there are any health reasons why Mr Cordell is unable to attend council offices then you will need to provide us with a doctor's letter stating what the health issues are.

Alternatively, Mr Cordell can respond to the allegations made against him in writing if he does not wish to meet with us in council offices to discuss them.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 24 July 2017 10:33
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email as I have just spoken to my son Simon Cordell and I believe a meeting has been set for the 26/07/2017 at 12:00 at your office. We would still like to have the meeting but could the location be changed to my home 23 Byron Terrace N9 7DG. I think it would be too much for my son to come to the office.

If you could get back to me I would be grateful.

Regards

Lorraine

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUIISI@enfield.gov.uk>]

Sent: 19 July 2017 16:46

To: Lorraine Cordell

Subject: Re: Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached copy of a Notice of Seeking Possession that was posted through Mr Cordell's letterbox this afternoon at 4.05pm. The notice is served as a result of reports of anti-social behaviour made against Mr Cordell by some of his neighbours and Enfield Council members of staff.

We will advise Mr Cordell to seek independent legal advice from a solicitor or the Citizens Advice Bureau in respect of this notice.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 28 July 2017 13:53
To: Lorraine Cordell
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

I am unable to respond to your letter or make any further comments with regards to the Notice of Seeking Possession as the council is due to issue possession proceedings against Mr Cordell. If Mr Cordell wants to challenge the notice then he can do so in court once we issue proceedings.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 July 2017 12:52
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I sent you an email on the 26/07/2017 and I was wondering if there was any update it had an attached document which asked for some information.

Regards

Lorraine Cordell

Classification: OFFICIAL



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Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL



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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 28 July 2017 15:42
To: Lorraine Cordell
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

All the evidence relating to the allegations made against Mr Cordell will be disclosed to him once we issue possession proceedings.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 July 2017 14:12
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Mr Cordell wanted to get all his information together to be able to show you, which would then show you that Mr Cordell has been the victim of complaints which at not the truth.

We were asking for information that is already being used against Mr Cordell in your application. We were asking for the times that these complaints were meant to have happened. As there is only a limited amount of times within the complaint, and we have a lot of information already which you have already been told we have to over.

As stated a person putting in a complaint should at least know the time frame of when something was meant to have happened.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [mailto:Lemmy.NWABUISE@enfield.gov.uk]
Sent: 28 July 2017 13:53
To: Lorraine Cordell
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

I am unable to respond to your letter or make any further comments with regards to the Notice of Seeking Possession as the council is due to issue possession proceedings against Mr Cordell. If Mr Cordell wants to challenge the notice then he can do so in court once we issue proceedings.

Kind Regards

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Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 28 July 2017 12:52
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I sent you an email on the 26/07/2017 and I was wondering if there was any update it had an attached document which asked for some information.

Regards

Lorraine Cordell

Classification: OFFICIAL



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Subject: RE: please read

From: Lorraine Cordell (lorraine32@blueyonder.co.uk)

To: re_wired@ymail.com;

Date: Friday, 28 July 2017, 21:14

[please read](#)

Attachments

- lemmy-sim.doc (73.00 KB)

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 28 July 2017 12:52

To: 'Lemmy Nwabuisi'

Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I sent you an email on the 26/07/2017 and I was wondering if there was any update it had an attached document which asked for some information.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 28 July 2017 13:53
To: Lorraine Cordell
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

I am unable to respond to your letter or make any further comments with regards to the Notice of Seeking Possession as the council is due to issue possession proceedings against Mr Cordell. If Mr Cordell wants to challenge the notice then he can do so in court once we issue proceedings.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

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Sent: 28 July 2017 12:52
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 28 July 2017 14:12
To: 'Lemmy Nwabuisi'
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]
Dear Lemmy Nwabuisi

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We were asking for information that is already being used against Mr Cordell in your application. We were asking for the times that these complaints were meant to have happened. As there is only a limited amount of times within the complaint, and we have a lot of information already which you have already been told we have to over.

As stated a person putting in a complaint should at least know the time frame of when something was meant to have happened.

Regards

Lorraine Cordell

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Sent: 28 July 2017 13:53
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Regards

Lorraine Cordell

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Sent: 28 July 2017 13:53
To: Lorraine Cordell
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Classification: OFFICIAL

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Kind Regards

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Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

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Sent: 28 July 2017 12:52
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: RE: Simon Cordell Notice of Seeking Possession [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

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Regards

Lorraine Cordell

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 31 July 2017 17:43

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 31 August 2017 17:42

To: 'enquiries@edmonton.countycourt.gsi.gov.uk'

Subject: RE: urgent D02ED073

Attachments: D02ED073-Country-Court-Letter-Dated-24-08-2017.pdf

To Whom It May Concern:

After a call made to the court today regarding the attached letter from the court dated 24/08/2018 Claim number D02ED073 before Deputy District Judge Perry I have been asked to write this email.

On the 21/08/2017 when we were last in court Deputy District Judge Perry asked for the case not to be reheard until 28 days thereafter and that maybe this can be worked out between the parties.

As I explained to the Judge we were in the process of getting a date to see a solicitor in this matter we have not been able to get to see one until today 31/08/2017 Shepherd and Harris & Co. at 15:00 hours, who are now putting an application in for legal aid, as my son is not well enough to deal with this case on his own and does need a solicitors to act on his behalf as there are many issues within Enfield Council case. There is going to be a large amount of paper work which will prove this.

I have also emailed Enfield Council with the view of trying to set up a meeting, as throughout this Enfield Council has not had one meeting with my son to address the issues he was having going way back before any complaints was put in about my son.

I am asking if the new date of 14/09/2017 could be extended so we can have the meetings with the solicitors and get all the paperwork and video and audio information we have and statements as to what the issues are within this case together.

We did believe that we would have had just over 28 days to be able to do this, as this is what the judge ordered, but it seems the date is before the 28 days we were thinking we had to get everything in order, and due to the time it has taken to have a 1st meeting with the solicitors the date of the 14/09/2017 gives us very little time to see if legal aid is granted and get this put in place. And have time to address the issues of concern in this case with the solicitors.

I hope this issues can be dealt with and the date can be extended, If a reply can be made via this email I would be most grateful

Regards

Miss Lorraine Cordell
Mr Simon Cordell

From: Jamie.Newman@met.pnn.police.uk

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 07 August 2017 17:31

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said

and did not bother to check what my son was saying.

Something always comes to mind here and that is what was written in the subject access request I got back from my son's insurance company. This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most people's view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, can't you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjured himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

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Mr Simon Cordell
109 Burncroft Avenue
Enfield
EN3 7JQ

Please Legal Services
reply to: P0 Box 50, Civic Centre
Silver Street,
Enfield EN1 3XA

E-mail : Zena.Ndereyimana@gov.co.uk
DX : 90615 ENFIELD 1

Fax : 0208 379 6492
My Ref : LS//ZN/157255
Date : 9 August, 2017

By Process Server

Dear Sir / Madam

LONDON BOROUGH OF ENFIELD v CORDELL

Claim Number:

**Hearing on 21st AUGUST 2017 at Edmonton County Court 59 Fore Street, Edmonton,
London, N18 2TN at 10:00am**

In relation to the above matter, please find a copy of the injunction application and court order
dated 9th August 2017.

Yours sincerely,

Zena Ndereyimana,
Paralegal

For Assistant Director, Legal Services

IMPORTANT - Enfield residents should register for an online Enfield Connected account. Enfield Connected puts many
Council services in one place, speeds up your payments and saves you time - to set up your account today go to
www.enfield.gov.uk/connected

James Rolfe
Director of Finance, Resources
and Customer Services
Enfield Council
Civic Centre, Silver
Street
Enfield EN1 3XY


EQUALITY
FRAMEWORK
FOR LOCAL
GOVERNMENT
EXCELLENT

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 10 August 2017 10:53
To: Lorraine Cordell
Subject: Re: Injunction Order against Simon Cordell [SEC=OFFICIAL]

Attachments: Injunction Order with Power of Arrest.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached copy of Injunction Order with Power of Arrest that was served on Mr Cordell by a process server this morning. The matter has been listed for further hearing at 10am on 21 August 2017 at the Edmonton County Court.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



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malware. The recipient should perform their own virus checks.

From: Neville Gray [Neville.Gray@Enfield.gov.uk]
Sent: 14 August 2017 13:32
To: lorraine32@blueyonder.co.uk
Cc: Obie Ebanks
Subject: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Attachments: 740772 - LBE V SIMON CORDELL.PDF; Cordell Letter 14082017.pdf

Classification: OFFICIAL

Dear Lorraine

Please see attached letter as requested. I have also sent a copy out in the post today. Please ensure Mr Cordell is also aware of the visit on Wednesday.

Kind regards

Neville Gray
Legal Disrepair Surveyor
neville.Gray@enfield.gov.uk
EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield
Direct Dial: 0208 3758187
Mobile: 0758 0794213

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities.

From: Jill Bayley
Sent: 14 August 2017 11:57
To: Neville Gray <Neville.Gray@Enfield.gov.uk>
Subject: Cordell - injunction

Dear Neville,

Here is a copy of the injunction as requested.

Best wishes

Jill

Jill Bayley
Principal Lawyer, Safeguarding and Corporate Teams
Legal Services, Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 6475
Fax: 020 8379 6492
Mobile: 07930 858193

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 14 August 2017 19:08

To: 'Neville Gray'

Subject: RE: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Dear Neville Gray

Thank you for the email with the attached documents as said on the phone today when you spoke to me, you did say the date would be Thursday 17/08/2017 at 14:00 hours that why I confirmed it so fast. But this was then changed to Wednesday 16/08/2017 at 14:00 hours due to you saying you would not be there on the Thursday 17/08/2017 at 14:00 hours.

When you changed the date to the Wednesday 16/08/2017 at 14:00 hours I did say that I was due to attend the hospital and could this therefore be done on Friday which would have been the 18/08/2017 which you replied no to.

You will be attending 109 Burncroft Ave on the 16/08/2017 at 14:00 hours; I just wanted you to confirm the time as you have not done so in your letter or email. As said on the phone the dog will be in the garden. I will have to cancelled my hospital date I was due to attend on the 16/08/2017 so I can be there with my son, and before I do so I just wanted to confirm the time you stated on the phone with me today as 14:00 hours on the 16/08/2017. If this can be done as soon as possible as I will need to call the hospital in the morning.

As you should be well aware my son has had many Surveyors to his flat, this has been over many years and I believe there have been around 4 in 2017 alone which were full inspections. Which none said there was a problem with my son's flat and repairs that needed doing.

In fact since 2007 when my son needed major works on his flat due to dump, work was never completed after many phone calls over years and years and inspections by many Surveyors when the Surveyors stated the work would be carried out work was still not carried out until I put a complaint in to Enfield council in 2015.

So after all these Surveyors and inspections that have been carried out on my son's flat can you be a little more specific in why you would need to do a next full inspection of the flat what are you looking for to take pictures off? If repairs needed to be done we would be contacting Enfield council Repair team.

There seems to have only been a problem since you came to my son's flat on the 12/07/2017, you stated that all the Surveyors that had come out to my son's flat since Dec 2016 had not written any reports so you did not know what has and has not been done regarding the water pressure issue in the flats, you had also told the landlord this.

Since Dec 2017 to date my son has allowed around 5 Enfield Council Surveyors into his flat regarding the water pressure, he has let in Thames Water more then once, and he allowed 2 private plumbers into his flat who said the landlord from 117 had asked them to check his flat which I wrote in an email dated 02/02/2017, all have said the issue is not coming from his flat. in Feb 2017 due to a letter my son got late in the day he called the repair team out himself to his flat because he could not take anymore being blamed for everything that was going wrong in the block, when the out of hours team went my son told them what the issue was they checked everything in my son's flat and once again confirmed the problem was not due to his flat.

In 2015 I have emails stating all the repairs that needed to be done which had been reported to Enfield council by us that the surveyors who attended the inspections had reported back that all works had been carried out.

There was also the issue with my son's heating when the major works was carried out in 2007 due to dump the heating had to be taken off the wall due to pipes leaking under the flooring, when the work was meant to have been completed they never put back the heating, in turn leaving my son with no heating in the flat from 2007 till 2015, many calls was made regarding this surveyor after surveyor come out and said the heating would be done it never was, so in my complaint in 2015 this was included. I was horrified when I got a call from Enfield council in 2015 saying my son had removed all his pipe work from his flat and therefore he would have to pay for the heating to be replaced, I was so upset at what had been said I said to the lady on the phone

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Does this seem like a person who does not allow the Council into his flat, he was unwell on the 12/07/2017 which you was well aware off, and this was used against my son.

Please can you confirm the time as 14:00 hours on the 16/08/2017.

Regards

Lorraine Cordell

From: Neville Gray [mailto:Neville.Gray@Enfield.gov.uk]
Sent: 14 August 2017 13:32
To: lorraine32@blueyonder.co.uk
Cc: Obie Ebanks
Subject: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine

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Kind regards

Neville Gray
Legal Disrepair Surveyor
neville.Gray@enfield.gov.uk
EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield

3390

Direct Dial: 0208 3758187

Mobile: 0758 0794213

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From: Jill Bayley

Sent: 14 August 2017 11:57

To: Neville Gray <Neville.Gray@Enfield.gov.uk>

Subject: Cordell - injunction

Dear Neville,

Here is a copy of the injunction as requested.

Best wishes

Jill

Jill Bayley

Principal Lawyer, Safeguarding and Corporate Teams

Legal Services, Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 6475

Fax: 020 8379 6492

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From: Neville Gray [Neville.Gray@Enfield.gov.uk]
Sent: 14 August 2017 19:28
To: Lorraine Cordell
Subject: Re: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]
Hello

This is correct 2 pm.

Regards

Neville

Sent from my iPhone

On Aug 14, 2017, at 7:08 PM, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

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Regards

Lorraine Cordell

From: Neville Gray [<mailto:Neville.Gray@Enfield.gov.uk>]

Sent: 14 August 2017 13:32

To: lorraine32@blueyonder.co.uk

Cc: Obie Ebanks

Subject: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine

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Kind regards

Neville Gray

Legal Disrepair Surveyor

neville.Gray@enfield.gov.uk

EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield

Direct Dial: 0208 3758187

Mobile: 0758 0794213

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From: Jill Bayley

Sent: 14 August 2017 11:57

To: Neville Gray <Neville.Gray@Enfield.gov.uk>

Subject: Cordell - injunction

Dear Neville,

Here is a copy of the injunction as requested.

Best wishes

Jill

Jill Bayley

Principal Lawyer, Safeguarding and Corporate Teams

Legal Services, Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 6475

Fax: 020 8379 6492

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From: Neville Gray [Neville.Gray@Enfield.gov.uk]

Sent: 15 August 2017 15:17

To: Lorraine Cordell

Subject: RE: Inspection Visit Wednesday 16th August 2017 at 2.00 PM [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your previous email of which I was only able to confirm the time of the inspection visit at that time due to the time that I had received your email, this being 7.08 pm.

I do not recall stating to you that the visit was on Thursday of this week and apologise if you had misunderstood what I had advised you. As I am sure you will appreciate, resources are limited to coordinate a joint visit and as such the only available day is Wednesday of this week. Furthermore, please accept my apologise that I had not confirmed the time of the visit as was discussed with you on the telephone, this being 2.00 pm.

This visit to your sons property has been delayed and therefore it would be beneficial to carry out this inspection as soon as possible hence why you had agreed during our telephone conversation to accommodate a visit on Wednesday. If you are unable to be present perhaps you can arrange for an alternative friend or family member to be present in your absence?

Thank you for confirming that your sons dog will not be in the premises during the inspection visit.

I am unable to comment at this time in respect of previous visits that have been carried out by other Surveyors. As you are aware, your son had refused access for me when I requested to look at the internal plumbing of his property. While I appreciate that this was an unannounced visit we had attempted to facilitate this through you when you had attended at our request and again he had refused. We later suggested an alternative date but due to a reported emergency we again attempted to gain access and this was again refused.

The purpose of the inspection will be to carry out a full survey and all items of repairs can then be documented and in accordance with Enfield Council repair policy all identified repairs can then be raised as necessary.

As advised in my letter to your son, photographs are generally taken at all inspections to assist in raising works and to evidence the general stock condition of our properties so that we are able to use such information in planning future refurbishment works in accordance with our planned works.

The records that I do have do make reference to access difficulties when attempting to diagnose a pressure problem with the water supply affecting multiple properties and for this reason, I would like to inspect your sons property as I had explained on my initial visit whereby access was denied.

I hope this addresses the questions you have asked clarification in respect of with reference to the proposed inspection visit for tomorrow.

Kind regards

Neville Gray

Legal Disrepair Surveyor

neville.Gray@enfield.gov.uk

EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield
Direct Dial: 0208 3758187
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Direct Dial: 0208 3758187
Mobile: 0758 0794213

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From: Jill Bayley
Sent: 14 August 2017 11:57
To: Neville Gray <Neville.Gray@Enfield.gov.uk>
Subject: Cordell - injunction

Dear Neville,

Here is a copy of the injunction as requested.

Best wishes

Jill

Jill Bayley
Principal Lawyer, Safeguarding and Corporate Teams
Legal Services, Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 6475
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 August 2017 21:24
To: 'Neville Gray'
Subject: RE: Inspection Visit Wednesday 16th August 2017 at 2.00 PM [SEC=OFFICIAL]
Dear Neville Gray

Thank you for the reply to my email I apologise for the lateness of the email last night I only saw it did not have the time confirmed later and just wanted that confirmed. Also I will say sorry for the lateness of this email as I only saw that I had got it from you late this evening.

I believe Enfield Council system regarding my son has errors on there and I have pointed this out before, you state that my son has refused before the 12/07/2017 in regards to the water pressure issue I believe if you look deeper in the system you will find that was 117 that refused access regarding the water pressure and not my son as it is showing on Enfield Council system.

The reason I know this is because I was making calls to the councils repairs team about the issue of the water pressure and I was informed by a lady on the phone my son had refused to let the council in, I said sorry you are mistaken I know my son had let the council in regarding this. It took the lady a while and then she saw the error on the system it looked like my son had refused when in fact it was 117 that had refused to let the council in.

I did ask at the time if this report could be corrected so it did not look like my son had refused and the lady said she would do this, but it seems this was not corrected and it is still showing like my son refused it did take the lady on the phone a while to work it out that it was 117 who refused access regarding this issue.

I did write this in an email to the Council with the ladies name and also the ticket number that was created due to my call, so I do have all the information to prove my son never refused the council to come into his flat about the water pressure.

My son has always allowed the council to come in, on the 12/07/2017 you turned up at my son's address without no call to me this is not the 1st time the council has done this, and my son was really not well I believe you would have to agree with this, he had not any sleep for weeks and weeks due to what the neighbours was doing to him and also he had bad news the day before. My son health has suffered badly for over 2 years due to the neighbours which I have email after emails reporting this and there is videos and other information not once did the council do anything and my emails was going in way before any complaints was put in about my son which the council seems to have misplaced and do not seem to have any, there were also many calls being made which again the council does not seem to know anything about.

When I got the call in the morning from Enfield council saying you was at my son's flat, I could not a gain understand why I had not had a call. The council is well aware of why they should call me 1st and it should be all over the Councils systems, so I do not understand how you did not see this. I was told you was there and you had access to all the flats but my son's but this was not the truth as it seems you did not even know that 113 had been evicted and the Council had the keys for 113, and even when I got to the flat 113 was not there, I even said to you he had moved out, you said no that not the case, and said you had his number and tried to call him and got no reply. It did seem however you had called the landlord of 117 regarding your visit just no one else which was proven later that day.

You stated to me that you had just taken over dealing with the blocks and that all the Surveyors that had been out before had left, and had not done any reports of what had been done and what had not been done so you had to start from the beginning which I said is a disgrace that not one of the Surveyors had written any report so you knew what had been done regarding the water pressure issue.

I was not the only person you said this to as you have also said this to the landlord of 117 on the calls you had made to him regarding the issue and to arrange your visit, the landlord told me this later that day on the 12/07/2017.

So I do not understand how this can all be blamed on my son as if reports had been completed by Enfield council you would have known what had been done and what had not been done and also know the issue was not coming from my son's flat as it had been checked over and over again, or are you saying that the around 5 Enfield Council Surveyors and Thames Water and the out of hours team and the 2 private plumbers who said the landlord from 117 had sent them, are you saying all of them do not know what they are doing when they said the issue was not coming from my son's flat and did not know what they were doing or saying?

(I know there were issues with this on the 12/07/2017 with the landlord saying he never sent any private plumbers to my son's flat, and in fact I do believe him and what he said that day, but maybe his tenants sent someone and told them to say the landlord had asked them to check my son's flat. But I do have an email that was written to Enfield council in Feb 2017 stating this)

If you had called me even the day before I would have said my son was very unwell and not up to this, and a date would have had to be set. It seemed you had been calling the landlord from 117 from days before hand to arrange a visit and talk about the issue. So why did you not in fact know 113 had been evicted and the council had the keys, and also the notes on Enfield council systems to call me 1st before visiting my son?

So how can you say you attempted to facilitate this through me because this is not correct, if you had done this you would not have just turned up at my son's address and I knew nothing about it until after the fact, and then have to rush down there knowing my son was really ill and you just turning up at his flat would have made things worse. Which I believe is one of the 1st things I said to you in front of my brother who had attended my son's address with me.

Yet you call this a refusal, an unannounced visit when you had been addressing this for days with the landlord and no one else it seemed you had not even looked on the system regarding 113 or my son's flat yet you said you needed access to all 3 flats together and if this is the case why did you only inform the landlord?.

You give me your private number in case there were any issues, a date was set for you to come to my son's flat there was some confusion in regard to the date I believe this is why you called me later that afternoon and the date and time was fixed for 17/07/2017 at 14:00 hours. and the visit would not have been delayed if you had came on the 17/07/2017 at 14:00 as agreed but due to things that happened later on the 12/07/2017 you refused to keep that date. Even through later that day there was not proof there was no water to 117 as no one saw this.

There was a lot more said then this but I just keep to some points for now.

You called me at 17:21 on the 12/07/2017 stating you had a report that there was no water this was in fact to 117 which I found out when I got to the flats. You and the landlord of 117 was at the flats waiting for me outside, when I spoke to you I asked if 117 water had been checked and both you and the landlord replied yes, I asked did they have water and you and the landlord replied yes, I asked if anyone had called Thames water to see if there was an issues there end, you said yes and that they had said there was no issue. The landlord I believe it was stated that his tenant had said they never had any water for around 20mins which I believe you confirmed. But you nor the landlord had seen that flat 117 did not have any water this was confirmed when I asked, you both said when you got there to the flat 117 had water.

At this I was in shock and due to what had been said to me, I had to rush to my son flat you knew my son was very unwell and yet 117 had water, and no one saw they did not have any water. Why in fact did 117 not call back to the council when the water came back on? I know your call came into me at 17:21 saying about the report of no water. I was cooking and said it would take me around an hour due to traffic.

I went and turned my food off, and I went into the bathroom and when I came out I had a missed call from a private number which I through was from you this was at around 17:46, you stated that you had not called me back, you was still in the office and had not left yet and for me not to rush that you would be leaving in around 10mins, I said I had turned my food off and was leaving now due to the traffic.

Now if my timings are correct 117 would have already had water back if it is true there was no water and I say this due to the issues that have been ongoing for a long time and what they are doing to my son. (Which the council has done nothing about) I just really do not understand why 117 never called anyone back to say

they had water now. They had there landlords number and also the councils.

Again you blamed my son for the water pressure issue with what you said. yet time and time again my son allowed the Enfield Council, Thames water, and private plumbers, and the out of hours team from Enfield Council into his flat each time all of them said the issue was not coming from my son's flat.

You still wanted access to my son flat, even through there was water no one could confirm there was not any water to 117 except 117 tenant, and you already knew how unwell my son was from earlier in the day and you had been told by me what the neighbours had been doing to my son for over 2 years. But you wanted to force the issue because you believe my son was the one causing this as this is what the tenants kept saying at 117.

It seems you believe the tenant more then you believe your own around 5 Enfield Councils Surveyors and Thames Water and the out of hour's team and the 2 private plumbers who said the landlord from 117 had sent them. I know you have stated there is no reports from the around 5 Enfield Council Surveyors who seem to have all left Enfield Council and this is a disgrace, but there must be reports from Thames Water and I know there is a report from the out of hours team as I have the ticket number for it and this was emailed to Enfield Council, and I wonder where the report is from the 2 private plumbers who said the landlord from 117 had sent them, which the landlord on the 12/07/2017 said he would not send anyone to my son's flat without him being there, but this was included in an email I sent the council in Feb 2017.

Regards

Lorraine

From: Neville Gray [mailto:Neville.Gray@Enfield.gov.uk]
Sent: 15 August 2017 15:17
To: Lorraine Cordell
Subject: RE: Inspection Visit Wednesday 16th August 2017 at 2.00 PM [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your previous email of which I was only able to confirm the time of the inspection visit at that time due to the time that I had received your email, this being 7.08 pm.

I do not recall stating to you that the visit was on Thursday of this week and apologise if you had misunderstood what I had advised you. As I am sure you will appreciate, resources are limited to coordinate a joint visit and as such the only available day is Wednesday of this week. Furthermore, please accept my apologise that I had not confirmed the time of the visit as was discussed with you on the telephone, this being 2.00 pm.

This visit to your sons property has been delayed and therefore it would be beneficial to carry out this inspection as soon as possible hence why you had agreed during our telephone conversation to accommodate a visit on Wednesday. If you are unable to be present perhaps you can arrange for an alternative friend or family member to be present in your absence?

Thank you for confirming that your sons dog will not be in the premises during the inspection visit.

I am unable to comment at this time in respect of previous visits that have been carried out by other Surveyors. As you are aware, your son had refused access for me when I requested to look at the internal plumbing of his property. While I appreciate that this was an unannounced visit we had attempted to facilitate this through you when you had attended at our request and again he had refused. We later

suggested an alternative date but due to a reported emergency we again attempted to gain access and this was again refused.

The purpose of the inspection will be to carry out a full survey and all items of repairs can then be documented and in accordance with Enfield Council repair policy all identified repairs can then be raised as necessary.

As advised in my letter to your son, photographs are generally taken at all inspections to assist in raising works and to evidence the general stock condition of our properties so that we are able to use such information in planning future refurbishment works in accordance with our planned works.

The records that I do have do make reference to access difficulties when attempting to diagnose a pressure problem with the water supply affecting multiple properties and for this reason, I would like to inspect your sons property as I had explained on my initial visit whereby access was denied.

I hope this addresses the questions you have asked clarification in respect of with reference to the proposed inspection visit for tomorrow.

Kind regards

Neville Gray
Legal Disrepair Surveyor
neville.Gray@enfield.gov.uk
EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield
Direct Dial: 0208 3758187
Mobile: 0758 0794213

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From: Neville Gray
Sent: 14 August 2017 19:28
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Re: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Hello

This is correct 2 pm.

Regards

Neville

Sent from my iPhone

On Aug 14, 2017, at 7:08 PM, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Neville Gray

Thank you for the email with the attached documents as said on the phone today when you spoke to me, you did say the date would be Thursday 17/08/2017 at 14:00 hours that why I confirmed it so fast. But this was then changed to Wednesday 16/08/2017 at 14:00 hours due to you saying

you would not be there on the Thursday 17/08/2017 at 14:00 hours.

When you changed the date to the Wednesday 16/08/2017 at 14:00 hours I did say that I was due to attend the hospital and could this therefore be done on Friday which would have been the 18/08/2017 which you replied no to.

You will be attending 109 Burncroft Ave on the 16/08/2017 at 14:00 hours; I just wanted you to confirm the time as you have not done so in your letter or email. As said on the phone the dog will be in the garden. I will have to cancelled my hospital date I was due to attend on the 16/08/2017 so I can be there with my son, and before I do so I just wanted to confirm the time you stated on the phone with me today as 14:00 hours on the 16/08/2017. If this can be done as soon as possible as I will need to call the hospital in the morning.

As you should be well aware my son has had many Surveyors to his flat, this has been over many years and I believe there have been around 4 in 2017 alone which were full inspections. Which none said there was a problem with my son's flat and repairs that needed doing.

In fact since 2007 when my son needed major works on his flat due to dump, work was never completed after many phone calls over years and years and inspections by many Surveyors when the Surveyors stated the work would be carried out work was still not carried out until I put a complaint in to Enfield council in 2015.

So after all these Surveyors and inspections that have been carried out on my son's flat can you be a little more specific in why you would need to do a next full inspection of the flat what are you looking for to take pictures off? If repairs needed to be done we would be contacting Enfield council Repair team.

There seems to have only been a problem since you came to my son's flat on the 12/07/2017, you stated that all the Surveyors that had come out to my son's flat since Dec 2016 had not written any reports so you did not know what has and has not been done regarding the water pressure issue in the flats, you had also told the landlord this.

Since Dec 2017 to date my son has allowed around 5 Enfield Council Surveyors into his flat regarding the water pressure, he has let in Thames Water more then once, and he allowed 2 private plumbers into his flat who said the landlord from 117 had asked them to check his flat which I wrote in an email dated 02/02/2017, all have said the issue is not coming from his flat. in Feb 2017 due to a letter my son got late in the day he called the repair team out himself to his flat because he could not take anymore being blamed for everything that was going wrong in the block, when the out of hours team went my son told them what the issue was they checked everything in my son's flat and once again confirmed the problem was not due to his flat.

In 2015 I have emails stating all the repairs that needed to be done which had been reported to Enfield council by us that the surveyors who attended the inspections had reported back that all works had been carried out.

There was also the issue with my son's heating when the major works was carried out in 2007 due to dump the heating had to be taken off the wall due to pipes leaking under the flooring, when the work was meant to have been completed they never put back the heating, in turn leaving my son with no heating in the flat from 2007 till 2015, many calls was made regarding this surveyor after surveyor come out and said the heating would be done it never was, so in my complaint in 2015 this was included. I was horrified when I got a call from Enfield council in 2015 saying my son had removed all his pipe work from his flat and therefore he would have to pay for the heating to be replaced, I was so upset at what had been said I said to the lady on the phone please get a surveyor and manager round my son flat ASAP and the flooring can be lifted and you will see all the pipe work still in place, the lady then said no that fine we will replace the heating.

Then the person came out to do the job he said to my son I don't know what Enfield council is

going on about all the pipes work is here.

He said that no one wanted to do the job due to what the council had said.

He said this was a joke and not funny what Enfield Council had said.

In 2016 I myself had a problem with my boiler surveyor came to my home, i do also know his name but do not want to get him in trouble, my son was staying at my home at the time, the surveyor looked at what needed to be done to my boiler, while he was there he saw my son and knew him well due to how many times he had been out to my son's flat due to the heating. he asked my son if his heating had been done and the reply was yes and we told him what had been put on Enfield Council system my son removing all his pipe work, The surveyor laughed and said he had saw it on the system, we said why would anyone put that on the councils system when it could be checked to not be correct. He said he had no idea why it was put on there. The only reason I can see for this being added to Enfield council system is due to Enfield Council leaving my son with no heating from 2007 till 2015.

It is not due to my son not reporting repairs to Enfield Council as I believe when something is wrong he does report issues like in 2016 when there was a fully blown leak from the flats above my son, again it seemed that it could not be worked out by Enfield Council were the leak had come from. As Enfield Council was saying it was coming from 117 and 117 said it was coming from 113. All I know that water was poring into my son's flat and due to it and how wet the ceiling was they had to cut the power to the lights in the bathroom until it had all dried out.

Does this seem like a person who does not allow the Council into his flat, he was unwell on the 12/07/2017 which you was well aware off, and this was used against my son.

Please can you confirm the time as 14:00 hours on the 16/08/2017.

Regards

Lorraine Cordell

From: Neville Gray [<mailto:Neville.Gray@Enfield.gov.uk>]
Sent: 14 August 2017 13:32
To: lorraine32@blueyonder.co.uk
Cc: Obie Ebanks
Subject: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine

Please see attached letter as requested. I have also sent a copy out in the post today. Please ensure Mr Cordell is also aware of the visit on Wednesday.

Kind regards

Neville Gray
Legal Disrepair Surveyor
neville.Gray@enfield.gov.uk
EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield
Direct Dial: 0208 3758187
Mobile: 0758 0794213

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From: Jill Bayley
Sent: 14 August 2017 11:57
To: Neville Gray <Neville.Gray@Enfield.gov.uk>
Subject: Cordell - injunction

Dear Neville,

Here is a copy of the injunction as requested.

Best wishes

Jill

Jill Bayley
Principal Lawyer, Safeguarding and Corporate Teams
Legal Services, Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

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From: Neville Gray [Neville.Gray@Enfield.gov.uk]
Sent: 16 August 2017 10:06
To: Lorraine Cordell
Subject: RE: Inspection Visit Wednesday 16th August 2017 at 2.00 PM [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

As advised, the purpose of today's visit will be to carry out a full survey of the property. I do not recall having any discussions with you about colleagues leaving and no reports being carried out previously. I think that the best way forward in relation to my inspection will be to allow access as agreed and I can then report back my findings and approve any necessary repairs in accordance with our repairing obligations.

Kind regards

Neville Gray
Legal Disrepair Surveyor
neville.Gray@enfield.gov.uk
EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield
Direct Dial: 0208 3758187
Mobile: 0758 0794213

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 August 2017 21:24
To: Neville Gray <Neville.Gray@Enfield.gov.uk>
Subject: RE: Inspection Visit Wednesday 16th August 2017 at 2.00 PM [SEC=OFFICIAL]

Dear Neville Gray

Thank you for the reply to my email I apologise for the lateness of the email last night I only saw it did not have the time confirmed later and just wanted that confirmed. Also I will say sorry for the lateness of this email as I only saw that I had got it from you late this evening.

I believe Enfield Council system regarding my son has errors on there and I have pointed this out before, you state that my son has refused before the 12/07/2017 in regards to the water pressure issue I believe if you look deeper in the system you will find that was 117 that refused access regarding the water pressure and not my son as it is showing on Enfield Council system.

The reason I know this is because I was making calls to the councils repairs team about the issue of the water pressure and I was informed by a lady on the phone my son had refused to let the council in, I said sorry you are mistaken I know my son had let the council in regarding this. It took the lady a while and then she saw the error on the system it looked like my son had refused when in fact it was 117 that had refused to let the council in.

I did ask at the time if this report could be corrected so it did not look like my son had refused and the lady said she would do this, but it seems this was not corrected and it is still showing like my son refused it did take the lady on the phone a while to work it out that it was 117 who refused access regarding this issue.

I did write this in an email to the Council with the ladies name and also the ticket number that was created

due to my call, so I do have all the information to prove my son never refused the council to come into his flat about the water pressure.

My son has always allowed the council to come in, on the 12/07/2017 you turned up at my son's address without no call to me this is not the 1st time the council has done this, and my son was really not well I believe you would have to agree with this, he had not any sleep for weeks and weeks due to what the neighbours was doing to him and also he had bad news the day before. My son health has suffered badly for over 2 years due to the neighbours which I have email after emails reporting this and there is videos and other information not once did the council do anything and my emails was going in way before any complaints was put in about my son which the council seems to have misplaced and do not seem to have any, there were also many calls being made which again the council does not seem to know anything about.

When I got the call in the morning from Enfield council saying you was at my son's flat, I could not again understand why I had not had a call. The council is well aware of why they should call me 1st and it should be all over the Councils systems, so I do not understand how you did not see this. I was told you was there and you had access to all the flats but my son's but this was not the truth as it seems you did not even know that 113 had been evicted and the Council had the keys for 113, and even when I got to the flat 113 was not there, I even said to you he had moved out, you said no that not the case, and said you had his number and tried to call him and got no reply. It did seem however you had called the landlord of 117 regarding your visit just no one else which was proven later that day.

You stated to me that you had just taken over dealing with the blocks and that all the Surveyors that had been out before had left, and had not done any reports of what had been done and what had not been done so you had to start from the beginning which I said is a disgrace that not one of the Surveyors had written any report so you knew what had been done regarding the water pressure issue.

I was not the only person you said this to as you have also said this to the landlord of 117 on the calls you had made to him regarding the issue and to arrange your visit, the landlord told me this later that day on the 12/07/2017.

So I do not understand how this can all be blamed on my son as if reports had been completed by Enfield council you would have known what had been done and what had not been done and also know the issue was not coming from my son's flat as it had been checked over and over again, or are you saying that the around 5 Enfield Council Surveyors and Thames Water and the out of hours team and the 2 private plumbers who said the landlord from 117 had sent them, are you saying all of them do not know what they are doing when they said the issue was not coming from my son's flat and did not know what they were doing or saying?

(I know there were issues with this on the 12/07/2017 with the landlord saying he never sent any private plumbers to my son's flat, and in fact I do believe him and what he said that day, but maybe his tenants sent someone and told them to say the landlord had asked them to check my son's flat. But I do have an email that was written to Enfield council in Feb 2017 stating this)

If you had called me even the day before I would have said my son was very unwell and not up to this, and a date would have had to be set. It seemed you had been calling the landlord from 117 from days before hand to arrange a visit and talk about the issue. So why did you not in fact know 113 had been evicted and the council had the keys, and also the notes on Enfield council systems to call me 1st before visiting my son?

So how can you say you attempted to facilitate this through me because this is not correct, if you had done this you would not have just turned up at my son's address and I knew nothing about it until after the fact, and then have to rush down there knowing my son was really ill and you just turning up at his flat would have made things worse. Which I believe is one of the 1st things I said to you in front of my brother who had attended my son's address with me.

Yet you call this a refusal, an unannounced visit when you had been addressing this for days with the landlord and no one else it seemed you had not even looked on the system regarding 113 or my son's flat yet you said you needed access to all 3 flats together and if this is the case why did you only inform the landlord?.

You give me your private number in case there were any issues, a date was set for you to come to my son's flat there was some confusion in regard to the date I believe this is why you called me later that afternoon and the date and time was fixed for 17/07/2017 at 14:00 hours. and the visit would not have been delayed if you had came on the 17/07/2017 at 14:00 as agreed but due to things that happened later on the 12/07/2017 you refused to keep that date. Even through later that day there was not proof there was no water to 117 as no one saw this.

There was a lot more said then this but I just keep to some points for now.

You called me at 17:21 on the 12/07/2017 stating you had a report that there was no water this was in fact to 117 which I found out when I got to the flats. You and the landlord of 117 was at the flats waiting for me outside, when I spoke to you I asked if 117 water had been checked and both you and the landlord replied yes, I asked did they have water and you and the landlord replied yes, I asked if anyone had called Thames water to see if there was an issues there end, you said yes and that they had said there was no issue. The landlord I believe it was stated that his tenant had said they never had any water for around 20mins which I believe you confirmed. But you nor the landlord had seen that flat 117 did not have any water this was confirmed when I asked, you both said when you got there to the flat 117 had water.

At this I was in shock and due to what had been said to me, I had to rush to my son flat you knew my son was very unwell and yet 117 had water, and no one saw they did not have any water. Why in fact did 117 not call back to the council when the water came back on? I know your call came into me at 17:21 saying about the report of no water. I was cooking and said it would take me around an hour due to traffic. I went and turned my food off, and I went into the bathroom and when I came out I had a missed call from a private number which I through was from you this was at around 17:46, you stated that you had not called me back, you was still in the office and had not left yet and for me not to rush that you would be leaving in around 10mins, I said I had turned my food off and was leaving now due to the traffic.

Now if my timings are correct 117 would have already had water back if it is true there was no water and I say this due to the issues that have been ongoing for a long time and what they are doing to my son. (Which the council has done nothing about) I just really do not understand why 117 never called anyone back to say they had water now. They had there landlords number and also the councils.

Again you blamed my son for the water pressure issue with what you said. yet time and time again my son allowed the Enfield Council, Thames water, and private plumbers, and the out of hours team from Enfield Council into his flat each time all of them said the issue was not coming from my son's flat.

You still wanted access to my son flat, even through there was water no one could confirm there was not any water to 117 except 117 tenant, and you already knew how unwell my son was from earlier in the day and you had been told by me what the neighbours had been doing to my son for over 2 years. But you wanted to force the issue because you believe my son was the one causing this as this is what the tenants kept saying at 117.

It seems you believe the tenant more then you believe your own around 5 Enfield Councils Surveyors and Thames Water and the out of hour's team and the 2 private plumbers who said the landlord from 117 had sent them. I know you have stated there is no reports from the around 5 Enfield Council Surveyors who seem to have all left Enfield Council and this is a disgrace, but there must be reports from Thames Water and I know there is a report from the out of hours team as I have the ticket number for it and this was emailed to Enfield Council, and I wonder where the report is from the 2 private plumbers who said the landlord from 117 had sent them, which the landlord on the 12/07/2017 said he would not send anyone to my son's flat without him being there, but this was included in an email I sent the council in Feb 2017.

Regards

Lorraine

From: Neville Gray [<mailto:Neville.Gray@Enfield.gov.uk>]

Sent: 15 August 2017 15:17

To: Lorraine Cordell

Subject: RE: Inspection Visit Wednesday 16th August 2017 at 2.00 PM [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell

Thank you for your previous email of which I was only able to confirm the time of the inspection visit at that time due to the time that I had received your email, this being 7.08 pm.

I do not recall stating to you that the visit was on Thursday of this week and apologise if you had misunderstood what I had advised you. As I am sure you will appreciate, resources are limited to coordinate a joint visit and as such the only available day is Wednesday of this week. Furthermore, please accept my apologise that I had not confirmed the time of the visit as was discussed with you on the telephone, this being 2.00 pm.

This visit to your sons property has been delayed and therefore it would be beneficial to carry out this inspection as soon as possible hence why you had agreed during our telephone conversation to accommodate a visit on Wednesday. If you are unable to be present perhaps you can arrange for an alternative friend or family member to be present in your absence?

Thank you for confirming that your sons dog will not be in the premises during the inspection visit.

I am unable to comment at this time in respect of previous visits that have been carried out by other Surveyors. As you are aware, your son had refused access for me when I requested to look at the internal plumbing of his property. While I appreciate that this was an unannounced visit we had attempted to facilitate this through you when you had attended at our request and again he had refused. We later suggested an alternative date but due to a reported emergency we again attempted to gain access and this was again refused.

The purpose of the inspection will be to carry out a full survey and all items of repairs can then be documented and in accordance with Enfield Council repair policy all identified repairs can then be raised as necessary.

As advised in my letter to your son, photographs are generally taken at all inspections to assist in raising works and to evidence the general stock condition of our properties so that we are able to use such information in planning future refurbishment works in accordance with our planned works.

The records that I do have do make reference to access difficulties when attempting to diagnose a pressure problem with the water supply affecting multiple properties and for this reason, I would like to inspect your sons property as I had explained on my initial visit whereby access was denied.

I hope this addresses the questions you have asked clarification in respect of with reference to the proposed inspection visit for tomorrow.

Kind regards

Neville Gray

Legal Disrepair Surveyor

neville.Gray@enfield.gov.uk

EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield

3414

Direct Dial: 0208 3758187
Mobile: 0758 0794213

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From: Neville Gray
Sent: 14 August 2017 19:28
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Subject: Re: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Hello

This is correct 2 pm.

Regards

Neville

Sent from my iPhone

On Aug 14, 2017, at 7:08 PM, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Dear Neville Gray

Thank you for the email with the attached documents as said on the phone today when you spoke to me, you did say the date would be Thursday 17/08/2017 at 14:00 hours that why I confirmed it so fast. But this was then changed to Wednesday 16/08/2017 at 14:00 hours due to you saying you would not be there on the Thursday 17/08/2017 at 14:00 hours.

When you changed the date to the Wednesday 16/08/2017 at 14:00 hours I did say that I was due to attend the hospital and could this therefore be done on Friday which would have been the 18/08/2017 which you replied no to.

You will be attending 109 Burncroft Ave on the 16/08/2017 at 14:00 hours; I just wanted you to confirm the time as you have not done so in your letter or email. As said on the phone the dog will be in the garden. I will have to cancelled my hospital date I was due to attend on the 16/08/2017 so I can be there with my son, and before I do so I just wanted to confirm the time you stated on the phone with me today as 14:00 hours on the 16/08/2017. If this can be done as soon as possible as I will need to call the hospital in the morning.

As you should be well aware my son has had many Surveyors to his flat, this has been over many years and I believe there have been around 4 in 2017 alone which were full inspections. Which none said there was a problem with my son's flat and repairs that needed doing.

In fact since 2007 when my son needed major works on his flat due to damp, work was never completed after many phone calls over years and years and inspections by many Surveyors when the Surveyors stated the work would be carried out work was still not carried out until I put a complaint in to Enfield council in 2015.

So after all these Surveyors and inspections that have been carried out on my son's flat can you be a little more specific in why you would need to do a next full inspection of the flat what are you looking for to take pictures off? If repairs needed to be done we would be contacting Enfield council Repair team.

There seems to have only been a problem since you came to my son's flat on the 12/07/2017, you

stated that all the Surveyors that had come out to my son's flat since Dec 2016 had not written any reports so you did not know what has and has not been done regarding the water pressure issue in the flats, you had also told the landlord this.

Since Dec 2017 to date my son has allowed around 5 Enfield Council Surveyors into his flat regarding the water pressure, he has let in Thames Water more than once, and he allowed 2 private plumbers into his flat who said the landlord from 117 had asked them to check his flat which I wrote in an email dated 02/02/2017, all have said the issue is not coming from his flat. In Feb 2017 due to a letter my son got late in the day he called the repair team out himself to his flat because he could not take anymore being blamed for everything that was going wrong in the block, when the out of hours team went my son told them what the issue was they checked everything in my son's flat and once again confirmed the problem was not due to his flat.

In 2015 I have emails stating all the repairs that needed to be done which had been reported to Enfield council by us that the surveyors who attended the inspections had reported back that all works had been carried out.

There was also the issue with my son's heating when the major works was carried out in 2007 due to dump the heating had to be taken off the wall due to pipes leaking under the flooring, when the work was meant to have been completed they never put back the heating, in turn leaving my son with no heating in the flat from 2007 till 2015, many calls were made regarding this surveyor after surveyors came out and said the heating would be done it never was, so in my complaint in 2015 this was included. I was horrified when I got a call from Enfield council in 2015 saying my son had removed all his pipe work from his flat and therefore he would have to pay for the heating to be replaced, I was so upset at what had been said I said to the lady on the phone please get a surveyor and manager round my son's flat ASAP and the flooring can be lifted and you will see all the pipe work still in place, the lady then said no that's fine we will replace the heating.

Then the person came out to do the job he said to my son I don't know what Enfield council is going on about all the pipe work is here.

He said that no one wanted to do the job due to what the council had said.

He said this was a joke and not funny what Enfield Council had said.

In 2016 I myself had a problem with my boiler surveyor came to my home, I do also know his name but do not want to get him in trouble, my son was staying at my home at the time, the surveyor looked at what needed to be done to my boiler, while he was there he saw my son and knew him well due to how many times he had been out to my son's flat due to the heating. He asked my son if his heating had been done and the reply was yes and we told him what had been put on Enfield Council system my son removing all his pipe work, The surveyor laughed and said he had seen it on the system, we said why would anyone put that on the council's system when it could be checked to not be correct. He said he had no idea why it was put on there. The only reason I can see for this being added to Enfield council system is due to Enfield Council leaving my son with no heating from 2007 till 2015.

It is not due to my son not reporting repairs to Enfield Council as I believe when something is wrong he does report issues like in 2016 when there was a fully blown leak from the flats above my son, again it seemed that it could not be worked out by Enfield Council were the leak had come from. As Enfield Council was saying it was coming from 117 and 117 said it was coming from 113. All I know that water was pouring into my son's flat and due to it and how wet the ceiling was they had to cut the power to the lights in the bathroom until it had all dried out.

Does this seem like a person who does not allow the Council into his flat, he was unwell on the 12/07/2017 which you were well aware of, and this was used against my son.

Please can you confirm the time as 14:00 hours on the 16/08/2017.

Regards

Lorraine Cordell

From: Neville Gray [<mailto:Neville.Gray@Enfield.gov.uk>]
Sent: 14 August 2017 13:32
To: lorraine32@blueyonder.co.uk
Cc: Obie Ebanks
Subject: Inspection Visit Wednesday 16th August 2017 [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine

Please see attached letter as requested. I have also sent a copy out in the post today. Please ensure Mr Cordell is also aware of the visit on Wednesday.

Kind regards

Neville Gray
Legal Disrepair Surveyor
neville.Gray@enfield.gov.uk
EH-Legalrepairs@enfield.gov.uk

For and on behalf of London Borough of Enfield
Direct Dial: 0208 3758187
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From: Jill Bayley
Sent: 14 August 2017 11:57
To: Neville Gray <Neville.Gray@Enfield.gov.uk>
Subject: Cordell - injunction

Dear Neville,

Here is a copy of the injunction as requested.

Best wishes

Jill

Jill Bayley
Principal Lawyer, Safeguarding and Corporate Teams
Legal Services, Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 6475

Fax: 020 8379 6492
Mobile: 07930 858193

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From: Jamie.Newman@met.pnn.police.uk
Sent: 16 August 2017 12:20
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 07 August 2017 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did

not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this

whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what

consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 August 2017 11:08
To: 'Lemmy Nwabuisi'; 'OBIE.EBANKS@ENFIELD.GOV.UK'
Subject: RE: Simon Cordell
Dear Lemmy Nwabuisi

After visiting my son's home today to spoke to him in regard of the up and coming court date 21/08/2017, and him showing me the paper work that had been sent to him i am very shocked to see all the paperwork that has been given to my son and i have not been given this paperwork. Only the order i was thinking that was the only paperwork there was due to Enfield Council knowing any paperwork given to him also has to be given to me. But it seems i have only been given a small part of it. Enfield Council knows my son has health issue also he had learning problems and Enfield Council is well aware of this from years ago.

Can you give me a reason i have not been given all this paperwork and me believing due to Enfield council Knowing I need copies of everything that is given to my son why this has not been done and i am only seeing paperwork for the 1st time today as I believed I had all the paperwork?

We only have until Monday when we will be in court and I can not understand why I have not been given all the paperwork that was given to my son.

This could have been posted to me as there is a great deal of paperwork I seem to be missing why is this?

I believe you should have also had an update from yesterdays visit by Neville Gray and Mr Ebanks that the water pressure issue is not down to my son, so the around 5 Enfield Council Surveyors, Thames Water, and Enfield out of hours team, and the 2 private plumbers sent from 117 who said the landlord had sent them, which the landlord said he did not, were all correct is saying the problem was not coming from my son flat.

I have got to write an Email to Mr Ebanks regarding some issues which I will do later today.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 10 August 2017 10:53
To: Lorraine Cordell
Subject: Re: Injunction Order against Simon Cordell [SEC=OFFICIAL]

Attachments: Injunction Order with Power of Arrest.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached copy of Injunction Order with Power of Arrest that was served on Mr Cordell by a process server this morning. The matter has been listed for further hearing at 10am on 21 August 2017 at the Edmonton County Court.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



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20/08/2017

Dear Obie Ebanks,

After meeting you on the 16/08/2017 you asked me to write this email to you in regards to the issues. It was very nice to meet you and you seemed to want to hear the issues that my son has been having which have not been addressed by Enfield Council. You seem to understand when we spoke there were issues that have not been addressed. My son feels he cannot trust anyone in Enfield Council and I feel you hit the nail on the head when you said there seems to be a lot of outstanding issue that have not been addressed and I can see why he does not trust anyone in Enfield council.

When Mr Neville Gray called me on the 14/08/2017 to arrange the meeting for the Thursday which was the 17/08/2017 I said that's fine. I was on a phone call to my brother at the time also, and my brother heard what was said as both phones I was using were on load speaker. Then Mr Neville Gray changed this to the 16/08/2017, I knew I would not be able to make the 16/08/2017 as I had a hospital appointment on the 16/08/2017 which I said to Mr Neville Gray, I have very many health problems myself which I told Mr Neville Gray on the 12/07/2017 and I am under many doctors so have a lot of hospital appointments I have to attend. I asked him if the date could be done on the 17/08/2017 or the 18/08/2017 due to this he said no I am not working them days, and the meeting will have to be on the 16/08/2017 we have got an order by the court saying we need to give 48 hours which I intend to enforce, that can I get someone else to attend my son's flat on this date, which I said I could not I stated I will cancel my hospital appointment so I can attend, I know there is a court order which the council needs to give 48 hours notice, which I believe was given wrongly as my son has allowed over many years many council people into his home. I just hope while this order is in place Enfield council has some respect that people cannot just drop things when they call as they are well aware my son is unwell and needs me there with him.

I feel my son has been treated very unfairly and will try to outline it in this email and keep it as short as possible. So this will not include everything as I would be here a long time and this email would be like a book.

Firstly, my son's back garden it is well kept except for the greenery down the right hand side which is coming from next door and as said we need advice is regards to cutting this back.

Issues pointed out to Neville Gray:

1. Hole in ceiling in bedroom where the tenant in 113 pushed something though my son's ceiling. Mr Neville Gray explained his concern if there was an asbestos Problem. You saw my son was decorating so if we can get a response to this as soon as possible I would be grateful.
2. Kitchen units: as you know when decent homes came into my son's property they said to him the units he had were better then the ones Enfield Council would be fitting so they did not change them. You said this was a problem these would not be covered by the 25 years warranty so why do decent homes give you the option to keep the ones that are fitted.
3. Back step to back door and adjacent window handle. These where reported back in 2015 and have never been fixed correctly.
4. The wall in front room / kitchen that part was removed many years ago, which Enfield Council has seen many times and never had a problem with, until Neville

Gray came round on the 12/07/2017 this was then added to a report sent to me on the 19/07/2017 by Lemmy Nwabuisi, in there was a report by Sarah Fletcher dated 24/02/2017 about the wall. What I can not understand if Sarah Fletcher had a problem with this dated back to 24/02/2017 why were we never informed. As said on the visit if this is a problem I will get my builder to replace the part of the wall that was removed it is not a big wall that was removed only half a section of part of a wall and not the full wall, and if I had been told at any time there was a problem with this I would have got it replaced via my builder. I can not understand why no one informed us of this if anyone from Enfield Council through it was an issue. It does not look unsightly and was completed professionally.

I was very pleased when I asked the plumbers and they informed me the problem regarding the water pressure (which has continually been blamed on my son including by Mr Neville Gray who had never seen the plumbing) was in fact no fault of my son's and was in fact a problem with the pipe work outside the jurisdiction of my son property. There seems to be lies stemming from Enfield Council and the flats above which state my son has said he was restricting the water. Why would my son state this if he was having water pressure issues also and wanted it fixed? I would like this looked into to find out where these rumours and lies have come from, considering Enfield Council, Thames Water and private plumbers which were sent from 117 had been to my son's flat on numerous occasions and have categorically stated the water pressure problem was not my son's fault this should have been on Enfield Councils system and I would like reasons as to why they were not. Please tell me who is not doing there job?

On the 12/07/2017 in the AM, I would also like to know why Mr Neville Gray said that my son had something in his flat that was controlling the water to the other flats more then once while being rude and superior. Also I would like an explanation from Mr Neville Gray about his conduct on the same day in the PM as to why when he received a call from the tenants of 117 to say they had no water, that he tried to bully himself into my son's flat because he believed my son was messing with the water, If the systems were up to date he would have known there was no way my son could be tampering with the water. He had also been told my son was very unwell and made an appointment with me for my son for the Monday 17/07/2017 at 14:00 hours. I do not understand what he would have gained from getting into my son's flat as he is not a plumber and he did not have one with him at any point on the 12/07/2017. He was very unprofessional and we believe that because he did not get his own way on this date this is why it has been taken to court and my son now has an injunction. To me this is sheer victimization. I believe the whole situation could have been avoided if Mr Neville Gray would have done his job with even a modicum of professionalism.

What I still cannot understand is why Mr Neville Gray arranged that meeting on the 12/07/2017 with the landlord and tenants of 117 they had been speaking for days before hand on the phone, It would have been courteous and professional to have looked at this system and rang me for an appointment to gain access to my son flat as it clearly states on the system to call me 1st before going to my son's home, also his lack of foresight by not checking the system about 113 at this point he would have released that tenant from 113 had been evicted and Enfield Council had the keys. It seems a private flat owner deserves courtesy, where as council tenants have to jump when the council says jump. Tell me this is fair?

I was very upset and I think you saw this when you was about to leave and we were standing in the communal area of the block and Neville Gray saw the CCTV camera in the communal area and right away said see your son has got a CCTV camera in a way like he was happy he had found something on my son had done wrong, I stated that is not my son's and you need to stop blaming my son for everything, I was happy I think you noticed this too, and checked the wire and where it was going to and said this is not going into my son's flat it was going into the cupboard next to my son's front door which no tenant has access to. At that Mr Neville

Gray then saw that the wire he was talking about was in fact not even going to that dummy CCTV camera which I believe Enfield Council owns, it was going in fact up and around the stairs. And in fact it is the BT phone wire for the block, Neville Gray did not even say sorry for blaming my son for something that was nothing to do with my son but yet as soon as he saw it was fast enough to blame my son for this. I would like to state this is a disgusting attitude and in point of fact Enfield Council acts this way all the time towards my son.

In regards to the main front door you noticed on the main door to the block there is an entry code system and not an intercom system. Unless you know the code to this door you can not get access to any of the flats and the tenants do not even know you are there. This includes deliveries for food, medical, emergencies, and any person coming to see anyone that lives in the block, (that also includes yourselves Enfield Council) Please could this be addressed by fitting an intercom system or bell for the each flat or giving my son permission to fit his own wireless doorbell which he has asked Enfield Council on many occasions and he has been refused to do this.

I believe that you can also confirm that my son dog did not bark once or act aggressively to any of you while you were in my son's flat; she was just sitting in the garden outside the back door looking in at everyone. I have great concerns with what has been said about my son's dog and she has never hurt anyone and my son would never use his dog in that way at all like people have said.

I would now like to approach the problems with my son's neighbours many emails, complaints and calls received by Enfield Council begging them to help my son with this problem, every single time they ignored our pleas for help, but it seems a year later when complaints went in about my son from neighbours Enfield Council were very willing to help them out, don't you think this is a case of double standards and also discrimination and what I mean by discrimination is racism. We have asked for help and you have ignored us please explain why? You have briefly seen some emails but was not able to read them but there are so many more.

On the 21/03/2017 I got a call back from Mr Lemmy Nwabuisi in this call we were talking about the emails I had sent Enfield Council, and believe me there are numerous, he then proceeded to tell me there was only 2 complaints and nothing else and implied I was a liar, unfortunately for him my phone was on loud speaker and my brother and his friend heard what Mr Lemmy Nwabuisi said, my brother realised this upset me and said how dare you call my sister a liar, my brother's friend said that is disgraceful, is implying someone a liar anyway to act for any professional.

Also in this call I told Mr Lemmy Nwabuisi that my son does not leave his home due to his health which had been stated in emails before this, Mr Lemmy Nwabuisi stated he did not know anything about my son having any health problems. I said to him I can not understand how you do not know anything about my son's health your team asked the mental health team if they knew my son and had a reply back from them saying they do, and it is in the subject access request I got from the council so how do you not know anything about this. At this I said so you don't even know my son was sectioned in late 2016 which he replied no. He asked me if I could send an email with information regarding this and showing my son does not leave his home, to him which I did. Can you please explain to me why everything regarding my son (Complaints, emails, health and repairs) seems to disappear from the system or is constantly ignored just so you can make my son seem unreasonable and at fault, this is blatant victimization, to add insult to injury at the end of the email dated the 21/03/2017 I stated I would wait for a reply from him with what we can do to address this. I also asked him if he can check into why all the information that had been submitted seemed to be missing could be addressed and for him to get back to me, why did he not do this?

By now I believe Mr Lemmy Nwabuisi knew my son would need a home visit to address issues why was this never done why was things just left what reason would there be to have

left this Mr Lemmy Nwabuisi was demanding my son to come for a meeting before this, yet when he seems to understand my son does not leave his home why was a date not set to see him with me there for a meeting to take place at my son's home? It seems house calls was made to every other tenant accept my son and reports taken.

It was not until after Mr Neville Gray came on the 12/07/2017 did I ever hear anything back from Mr Lemmy Nwabuisi until the 27/07/2017, and when I did get this correspondence it was to inform me that Enfield Council were Seeking a procession order and had more complaints listed which had been made about my son, yet not once did Mr Lemmy Nwabuisi have the common courteous to inform me there were new complaints being made since March 2017. Do you think it is right what has happened, to me it seem this is the way Enfield Council wants to handle things Mr Lemmy Nwabuisi has all my information and my son's why just leave things if I had been contacted I could have then dealt with this instead I have to go over hours and hours of information and to me it seems unfair, unjust and unwarranted.

It would take someone that was willing to sit down, not blame and help my son with everything, as I believe everyone wants this matter resolved. All it would take is for someone to sit down look at the emails, video and audios that we have, and then maybe you will understand where we are coming from and how wrong this whole situation has become. Meeting you it really seemed you wanted to listen and to help I really hope this is the case as honestly I believe this is what is really needed. The idea of court petrifies my son, my son does not even want to leave his home let alone go to a court. Not only has my son's health deteriorated due to the issues which have never been addressed by Enfield Council, I have very bad health also and I am always at the hospitals due to being under many doctors.

Regards

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 20 August 2017 17:36

To: 'OBIE.EBANKS@ENFIELD.GOV.UK'; 'Obie.Ebanks@enfield.gov.uk'

Subject: RE: Simon Cordell 109 Burncroft Ave

Attachments: Obie Ebanks-20-08-2017.pdf

Dear Obie Ebanks

Please see attached letter dated 20/08/2017

Regards

Lorraine Cordell

From: Obie Ebanks [Obie.Ebanks@enfield.gov.uk]
Sent: 22 August 2017 10:46
To: Lorraine Cordell
Subject: RE: Simon Cordell 109 Burncroft Ave [SEC=OFFICIAL]

Attachments: 109 Brncft Ave.doc

Classification: OFFICIAL

Dear Mrs Cordell,

Thank you for your email and attached letter dated 20th August 2017.

Please find attached my response.

Kind regards

Obie Ebanks
Neighbourhood Officer
Enfield Council Housing
Regeneration & Environment Directorate
36-44 South Mall
Edmonton Green
N9 0TN
Tel: 0800 40 80 160
Email: Obie.Ebanks@enfield.gov.uk

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 20 August 2017 17:36
To: Obie Ebanks <Obie.Ebanks@enfield.gov.uk>; Obie Ebanks <Obie.Ebanks@enfield.gov.uk>
Subject: RE: Simon Cordell 109 Burncroft Ave

Dear Obie Ebanks

Please see attached letter dated 20/08/2017

Regards

Lorraine Cordell

Classification: OFFICIAL

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From: Jamie.Newman@met.pnn.police.uk
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.
Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said

and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 September 2017 15:52
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a

proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 26 September 2017 08:33
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Morning Lorraine,

Thanks for your reply, appreciated.

You're right, we don't know for sure that he has not received the letter, even if he had moved he may have had his post re-directed etc.

I had considered contacting him at his workplace and it does seem like the most efficient way to proceed.

I shall discuss the matter with my inspector and revert to you with a decision.

Speak soon

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rony.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

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the report, in my view you've waited long enough.

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

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Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving

his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we

are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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From: Linda Wentum [Linda.Wentum@Enfield.gov.uk]
Sent: 28 September 2017 14:22
To: lorraine32@blueyonder.co.uk
Subject: FW: Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

Classification: OFFICIAL

Lorraine - FOR YOUR INFORMATION

From: Linda Wentum
Sent: 28 September 2017 14:20
Subject: Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Madeleine

Lorraine the mother of our tenant MR SIMON CORDELL phoned on 0208 245 7454/07807 333545 regarding an ongoing issue that both Sara Fletcher and Obie Ebanks were both dealing with and have left. The noise coming from the floor of 113 Burncroft is so excessive because of the floorboards that it is affecting her son's health who already has mental health issues. 117 Burncroft a leaseholder has wooden floor and she has raised the issue again and again and that also has not been addressed.

Kind regards

Linda Wentum
Customer Services Officer
Customer Gateway
Finance, Resources & Customer Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Email: Linda.wentum@enfield.gov.uk
Web: www.enfield.gov.uk

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From: Linda Wentum [Linda.Wentum@Enfield.gov.uk]
Sent: 28 September 2017 14:39
To: lorraine32@blueyonder.co.uk
Subject: FW: Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

Classification: OFFICIAL

For your information.

From: Linda Wentum
Sent: 28 September 2017 14:38
Subject: Re: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ [SEC=OFFICIAL]

Lorraine the mother of our tenant MR SIMON CORDELL phoned on 0208 245 7454/07807 333545 regarding the following issues that Neville Gray was involved, so I am referring the matter to you.

- (1) Water Pressure problems which Lorraine states it is communal;
- (2) Banging noises in her son's flat;
- (3) Water pipes that require change as are wrongly laid, she was told by the contractors

Since Neville was involved and has since left please look into it and advise, as Lorraine wishes to see the matter resolved.

Kind regards

Linda Wentum
Customer Services Officer
Customer Gateway
Finance, Resources & Customer Services
Enfield Council
Silver Street
Enfield
EN1 3XY

Email: Linda.wentum@enfield.gov.uk
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From: Colin.Hare@met.pnn.police.uk
Sent: 30 September 2017 08:04
To: lorraine32@blueyonder.co.uk
Subject: Police disclosure CAD 5216092/17 crime ref: 5216092/17
Hello,

If the victim goes onto the internet and looks at the Metropolitan police home page and looks for "my information" they can submit an application online and get it sent to them.

I have also advised London and Quadrant that this needs to happen for the victim get the crime report.

Kind regards

DC Colin HARE

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 September 2017 18:23
To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE
<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE
<Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 21 September 2017 14:19
To: lorraine32@blueyonder.co.uk
Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]
Sent: 20 September 2017 20:04
To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 20 September 2017 16:54
To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>
Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?
Our resident is still waiting for this information for a transfer management.
Thanks for your cooperation.

Kind regards,

Aurelie Burmann

North Neighbourhood - Case Manager
L&Q | The Grange | 100 High Street | Southgate | N14 6BN
T. 0300 456 9998
F.0800 619 0213
Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk>

 Description: Email signature graphic

From: Stuart.Gavin@met.pnn.police.uk [mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| **PC Stuart Gavin 548YE** | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |
| Office: 020 8345 3308 |
| E-mail: stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU <Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE <Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood. I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17. We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property, is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk>

 Description: Email signature graphic

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Yianni.Michael@met.pnn.police.uk

Sent: 02 October 2017 01:12

To: lorraine32@blueyonder.co.uk; complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk; Colin.Hare@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good Evening,

I have spoken to my colleague and taken advice regarding the disclosure of the crime report required.

I have been informed that should you're daughter require the crime report then she will need to apply for this online via the correct channels.

I believe that you can request this type of information on the Met police website.

Many thanks

TDC MICHAEL.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 21 September 2017 18:23

To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE
<Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE
<Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>

Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 21 September 2017 14:19

To: lorraine32@blueyonder.co.uk

Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]

Sent: 20 September 2017 20:04

To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk

Cc: Yianni.Michael@met.pnn.police.uk

Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 20 September 2017 16:54
To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>
Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?
Our resident is still waiting for this information for a transfer management.
Thanks for your cooperation.

Kind regards,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q | The Grange | 100 High Street | Southgate | N14 6BN
T. 0300 456 9998
F.0800 619 0213
Aburmann@lqgroup.org.uk
<http://www.lqgroup.org.uk>

Description: Email signature graphic

From: Stuart.Gavin@met.pnn.police.uk [mailto:Stuart.Gavin@met.pnn.police.uk]
Sent: 14 September 2017 15:05
To: Pat.P.Cahill@met.pnn.police.uk
Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann
Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| **PC Stuart Gavin 548YE** | Edmonton Green DWO |
| Edmonton Police Station |
| Fore Street | N9 0PW |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU <Edward.Horley@met.pnn.police.uk>; Allen Danielle - YE <Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.
I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.
We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property , is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk>



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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Lemmy Nwabuisi [Lemmy.NWABUISI@enfield.gov.uk]
Sent: 03 October 2017 12:30
To: Re_wired@ymail.com
Cc: Lorraine Cordell; complaintsandinformation; Daniel Ellis
Subject: Re: CRM COM 4516 - Meeting with a manager [SEC=OFFICIAL]

Classification: OFFICIAL

Hi Simon,

The council complaints team have advised us that you recently contacted them to request for a meeting with a manager to discuss your concerns about Enfield Council involvement in you having an ASBO and curfew which in your view is based on 'hearsay evidence'.

Could you please clarify what ASBO you refer to because as far as we are concerned, it is the police that took out the ASBO against you, not Enfield Council and therefore you should direct any queries/concerns about it to them. Also we are not aware of any curfew as Enfield Council did not apply for one.

However if you wish to discuss the ongoing injunction proceedings, please let me know so that we can arrange a suitable date for us to meet. Please note that we cannot discuss the details of the evidence so as not to prejudice the case, more so as this will be disclosed in due course.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

Classification: OFFICIAL



IMPORTANT

Every Enfield resident should register for an online Enfield Connected account.
Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. [Click here to get connected.](#)



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<http://www.enfield.gov.uk>

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

From: Yianni.Michael@met.pnn.police.uk
Sent: 05 October 2017 04:11
To: lorraine32@blueyonder.co.uk
Cc: Jamie.D.Wainman@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good morning,

I am sending another email to you in relation to the crime report you require.

I note that my colleague DC HARE has emailed Elaine on - 'lesposito@lqgroup.org.uk' about this matter.

I also note the letter you have sent to me stating that the housing company now want more than just the crime number to facilitate the move for your daughter.

Unfortunately I cannot just release the Crime report via email or letter. This needs to go through the correct channels. I will ask my supervisor if there is a way that this can be sent to you quickly.

Please can you confirm when you receive this email?

Many thanks

TDC MICHAEL.

From: Michael Yianni A - YE
Sent: 02 October 2017 01:12
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>; complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17 crime ref: 5216092/17

Good Evening,

I have spoken to my colleague and taken advice regarding the disclosure of the crime report required.

I have been informed that should you're daughter require the crime report then she will need to apply for this online via the correct channels.

I believe that you can request this type of information on the Met police website.

Many thanks

TDC MICHAEL.

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 September 2017 18:23
To: complaints@lqgroup.org.uk; ABurmann@lqgroup.org.uk; Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>; Hare Colin - YE <Colin.Hare@met.pnn.police.uk>; Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>
Subject: FW: Police disclosure CAD 5216092/17 crime ref: 5216092/17

To Whom It May Concern:

I am writing this email to try and get the discloser of the crime report to help London and Quadrant housing Association move my daughter Miss Deon Benjamin.

Please see attached document regarding this issue and also the letter of authority from my daughter Miss Deon Benjamin for me to help her address this.

Regards

Miss L Cordell

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 21 September 2017 14:19
To: lorraine32@blueyonder.co.uk
Subject: FW: Police disclosure CAD 5216092/17

From: Colin.Hare@met.pnn.police.uk [mailto:Colin.Hare@met.pnn.police.uk]
Sent: 20 September 2017 20:04
To: Aurelie Burmann; Stuart.Gavin@met.pnn.police.uk; Pat.P.Cahill@met.pnn.police.uk
Cc: Yianni.Michael@met.pnn.police.uk
Subject: RE: Police disclosure CAD 5216092/17

Hello,

Unfortunately I am unable to provide further disclosure as I am not the officer in the case, DC Yianni MICHAEL who is currently on annual leave will be able to advise on this further once he returns.

I can say that the police do not provide witness statements to anyone outside of the criminal justice process and not to third parties. The only person who is entitled a copy of the "crime report" would be the victim.

Kind regards

DC Colin HARE

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 20 September 2017 16:54
To: Gavin Stuart - YE <Stuart.Gavin@met.pnn.police.uk>; Cahill Pat P - YE <Pat.P.Cahill@met.pnn.police.uk>
Cc: Hare Colin - YE <Colin.Hare@met.pnn.police.uk>
Subject: RE: Police disclosure CAD 5216092/17

Hi all,

Is there any update on this police disclosure ?
Our resident is still waiting for this information for a transfer management.
Thanks for your cooperation.

Kind regards,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q | The Grange | 100 High Street | Southgate | N14 6BN
T. 0300 456 9998

F.0800 619 0213

[Aburmann@lqgroup.org.uk](mailto:ABurmann@lqgroup.org.uk)

<http://www.lqgroup.org.uk>



Description: Email signature graphic

From: Stuart.Gavin@met.pnn.police.uk [mailto:Stuart.Gavin@met.pnn.police.uk]

Sent: 14 September 2017 15:05

To: Pat.P.Cahill@met.pnn.police.uk

Cc: Colin.Hare@met.pnn.police.uk; Aurelie Burmann

Subject: Police disclosure CAD 5216092/17

Hi Pat,

Can you help with the below disclosure request?

Cheers

| **PC Stuart Gavin 548YE** | Edmonton Green DWO |

| Edmonton Police Station |

| Fore Street | N9 0PW |

| Office: 020 8345 3308 |

| E-mail: stuart.gavin@met.pnn.police.uk |

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]

Sent: 14 September 2017 14:11

To: Durrant Dave J - YE <Dave.J.Durrant@met.pnn.police.uk>; Gavin Stuart - YE

<Stuart.Gavin@met.pnn.police.uk>; Horley Ed H.B - EA-CU <Edward.Horley@met.pnn.police.uk>; Allen

Danielle - YE <Danielle.A.Allen@met.pnn.police.uk>

Subject: Police disclosure CAD 5216092/17

Dear All,

My name is Aurelie Burmann, I am case manager at L&Q North Neighbourhood.

I am writing in regards to an incident which occurred at 7 Tennyson Close EN3, crime reference 5216092/17.

We have been informed on 30th August that the report/investigation was now closed and advised the tenant was a risk to return to the property.

The case was taken to the panel for a priority transfer management. However it was declined due to lack of information.

They requested for a full Police disclosure with copies of witness statements from other residents.

I did send a request by email two weeks ago, to the Right Unit and attempted to contact them by phone, but I have no response.

Therefore, the application to allow the tenant to move to a new property, is on hold until we receive the Police report.

I hope you will be able to help and send me the information requested.

Do not hesitate to contact me on my number below if you request further information.

My extension number is 7487.

Kind regards

Aurelie Burmann

North Neighbourhood - Case Manager

L&Q |The Grange| 100 High Street| Southgate| N14 6BN

T. 0300 456 9998

F.0800 619 0213

Aburmann@lqgroup.org.uk

<http://www.lqgroup.org.uk>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 10 October 2017 22:28
To: 'emmanuel@vlssolicitors.com'
Subject: RE: Simon Cordell

Attachments: Edmonton-Court-Letter-29-09-2017.pdf
Dear Emmanuel

Please see attached court letter the court sent to my son.

Regards

Lorraine Cordell

From: emmanuel [emmanuel@vlssolicitors.com]
Sent: 11 October 2017 11:32
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Dear Ms Cordell,

Thanks for the email, the order is the same as I have in my note and as you could see there is no order for disclosure in the mean time.

I have not been able get the court on the phone to find out why the order was sent direct to Simon but will instead send a letter.

Kind regards,
Emmanuel

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 October, 2017 10:28 PM
To: emmanuel@vlssolicitors.com
Subject: RE: Simon Cordell

Dear Emmanuel

Please see attached court letter the court sent to my son.

Regards

Lorraine Cordell



Virus-free. www.avast.com

From: Yianni.Michael@met.pnn.police.uk
Sent: 23 October 2017 07:36
To: lorraine32@blueyonder.co.uk; ABurmann@lqgroup.org.uk
Subject: Police report request
Good Morning,

I hope the below information is sufficient for your enquiry of the police report required.

Please let me know

Many thanks

TDC MICHAEL.

'.....Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

The postal address is: PO Box 57192, London SW6 1SF.
Email: SAREnquiries@met.pnn.police.uk

For general advice, members of the public can be directed to:
www.content.met.police.uk/site/yourrighttoinformation

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Yianni.Michael@met.pnn.police.uk
Sent: 23 October 2017 09:09
To: ABurmann@lqgroup.org.uk; lorraine32@blueyonder.co.uk
Subject: RE: Police report request
Sure, please see comments -

'.....Members of the public can ring 020 7161 3500 to request copies of police reports and lines are open Monday - Friday, 1000 until 1400 hours.

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Email: SARenquiries@met.pnn.police.uk

For general advice, members of the public can be directed to:
www.content.met.police.uk/site/yourrighttoinformation

Regards

TDC MICHAEL

From: Aurelie Burmann [mailto:ABurmann@lqgroup.org.uk]
Sent: 23 October 2017 09:04
To: Michael Yianni A - YE <Yianni.Michael@met.pnn.police.uk>; lorraine32@blueyonder.co.uk
Subject: RE: Police report request

Hi Michael,

I am sorry I can't see any piece attached from the email you sent.
Were you able to send me again ?

Thanks,

Aurelie Burmann
North Neighbourhood - Case Manager
L&Q | The Grange | 100 High Street | Southgate | N14 6BN
T. 0300 456 9998
F.0800 619 0213
Aburmann@lqgroup.org.uk
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 Description: Email signature graphic

From: Yianni.Michael@met.pnn.police.uk [mailto:Yianni.Michael@met.pnn.police.uk]
Sent: 23 October 2017 07:36
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Subject: Police report request

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Many thanks

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Yianni.Michael@met.pnn.police.uk
Sent: 23 October 2017 09:54
To: SAREnquiries@met.pnn.police.uk
Cc: lorraine32@blueyonder.co.uk

Attachments: Police-letter-dated-21-09-2017.pdf; Deon_authority_Letter-21-09-2017.pdf

Good morning all

Please find attached two letters for your attention.

L and Q homes are requesting information to assist with housing.

Please let me know if this email is sufficient to assist Lorraine and her daughter.

If not, please could you direct us to the correct department.

Many thanks

TDC MICHAEL.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.Newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

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'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance

companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

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I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

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Hello Jamie

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Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

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As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

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I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Sent: 07 August 2017 17:31

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Subject: RE: Our meeting today.

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The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

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It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son

was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Jamie.Newman@met.pnn.police.uk
Sent: 31 October 2017 09:10
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

I apologise for my delayed reply.

I appreciate your concerns re timeliness.

As you know I discussed this matter with my supervisor last week.

Being the matter of greatest importance to you I first discussed the possibility of a CPS referral prior to the matter being sent to our appropriate authority for a final determination. Here, my supervisor was not of the mind to refer the matter to the CPS, citing that PC G's actions likely did not constitute a criminal offence.

I understand this will come as a disappointment to you, however our appropriate authority may still decide the matter should be referred to the CPS upon the conclusion of the re-investigation. Of course, should this not be the case you will still have a right of appeal to the IPCC on this issue.

Going forward, I do not propose to continue to seek a further account from PC G, instead I shall set to work on completing the report with the information I have in my possession. Here I note your wish for the matter to be concluded quickly and the potential benefit that such a further account would add to the investigation.

Although it is difficult to give definitive timescales, I hope to have the report completed by the end of November.

As previously promised, as per your requests under the Police Reform Act, upon the completion of the report I shall send out a copy of PC G's notebook, together with any other documents that may be of interest to you.

If you've any further questions please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 27 October 2017 21:26
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to

sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got

back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 31 October 2017 15:55
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

Thank you for the update.

What I can not understand is how your supervisor could say PC G's actions likely did not constitute a criminal offence.

PC G wrote his statement around 2 hours after this took place, knowing he left facts out so he had a case against my son to take him to court, thinking we could not get the audio recording which you have copies off, now from what I know he wrote down the person name he spoke to in his notebook, and I believe that would be in his notebook, and I believe when a police officer is writing his statement he would also use his notebook to make sure he did not forget anything in his statement, so how could he have wrote the statement the way he did forgetting so much out? Maybe it was because he knew we had already put a complaint in?

I am sorry but a police officer would not forget what he said to the insurance company when he lied to them to void Mr Cordell's insurance which he nearly did.

He then carried on with the lies to take my son to court, and due to us not having the recordings at that 1st hearing my son was found guilty due to these lies, and PC G lying in court.

We then took it to appeal, but this time I did have the audio tapes, he stood in that court and admitted he had not even searched the van, but yet he told the insurance company there was loads of tools and Mr Cordell was going round doing odd jobs, so now he lied to my son's insurance company, in the lower court to get my son found guilty, then lied in the Crown Court at the appeal hearing, how much more lies is needed so it would be classed as a criminal offence? At the appeal hearing if we did not have them audio tapes I am 100% my son would have been found guilty again.

If this was my son that done this and not a police officer my son would have been charged and would have had to face the courts and would likely have gone to prison, because Judges do not like any person lying in there courts.

I am upset as I do know if this was my son who did this he would have been charged by the CPS and had to face a court, why is it when the police do something wrong nothing ever happens.

I do know I will have the right to Appeal to the IPCC once I get your report, but if this investigation was done correct the 1st time and the DPS did not breach there own codes of conduct to allow this police officer off with a slap on the hands and by not giving us the right of appeal before this was done and I had been allowed to take this to the IPCC before this process happened, this police officer would have not been allowed to leave the police force as he would have been under investigation still.

As it stands this police officer who lied in 2 courts, wrote a statement that was not the truth and full facts, has now been able to get a job as head of criminal justice.

Please explain how what this police officer done would not constitute a criminal offence?

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 October 2017 09:10
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I apologise for my delayed reply.

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I appreciate your concerns re timeliness.

As you know I discussed this matter with my supervisor last week.

Being the matter of greatest importance to you I first discussed the possibility of a CPS referral prior to the matter being sent to our appropriate authority for a final determination. Here, my supervisor was not of the mind to refer the matter to the CPS, citing that PC G's actions likely did not constitute a criminal offence.

I understand this will come as a disappointment to you, however our appropriate authority may still decide the matter should be referred to the CPS upon the conclusion of the re-investigation. Of course, should this not be the case you will still have a right of appeal to the IPCC on this issue.

Going forward, I do not propose to continue to seek a further account from PC G, instead I shall set to work on completing the report with the information I have in my possession. Here I note your wish for the matter to be concluded quickly and the potential benefit that such a further account would add to the investigation.

Although it is difficult to give definitive timescales, I hope to have the report completed by the end of November.

As previously promised, as per your requests under the Police Reform Act, upon the completion of the report I shall send out a copy of PC G's notebook, together with any other documents that may be of interest to you.

If you've any further questions please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I

do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access

to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all

the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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From: Arran.Thomason@met.pnn.police.uk

Sent: 11 November 2014 15:15

To: lorraine32@blueyonder.co.uk

Dear Mrs Cordell

Thank you for speaking with me today, from our conversation we have agreed your complaint is that Enfield Police officers should not have obtained an Anti Social Behaviour Order against your son, Simon Cordell.

Your statement, 'officers wrongly obtained an ASBO' is an generalisation of your complaint. Can you please be specific and explain all the elements of your complaint, reference the ASBO

Please respond to this e-mail with in 7 days,

Regards

Arran Thomason PS16YE
Professional Standards Sergeant YE

☎ 0208 - 345 - 4553

☎ 24553

✉ Professional Standard Office

462 Fore Street

London

N9 OPW

✉ E-Mail:arran.thomason@met.police.uk

Complaint type:

Make a complaint

What happened?:

This has been going on for years with

the met police against my son and family, i have called many times to make complaints yet nothing is done i speak to an inspector and that's it there is no follow up and seems my complaints are lost.

the police don't leave my son alone they lie in statements that can be proved, they have put false information on his PNC record which can be proved, the list goes on and this goes back to when my son was around 15 years old he is 33 now.

they use my son any way they can. as of today's date my son is at breaking point due to the last years and what the police are doing to him.

i would like someone to call me ASAP as this would be a very long section if i included everything. i have been trying to call you for hours today on 0207 161 4200 but it rings then just goes off. 101 also have tried and no one can get hold of anyone.

i need to speak to someone today as my son feels he has nothing left and he is to the point of not wanting to live any longer this is all due to what the police are doing to him.

Time:

last years

Day:

last years

Date:

last years

MPS Staff involved:	Metropolitan police
Witnesses to the incident:	Yes
Witness details:	23 Byron Terrace
Has this complaint been reported?:	Yes
Reported to:	Metropolitan police
Have you got a MPS reference:	No

Contact details

Title:	Miss
First name:	Lorraine
Last name:	Cordell
Home address:	23 Byron Terrace
Postcode:	N9 7DG
Home telephone:	0208 245 7454
Mobile telephone:	07961 833021
Email:	lorraine32@blueyonder.co.uk
Date of Birth:	03/10/1963
Preferred method of contact:	Telephone

About you

Do you have a disability?:	Prefer not to say
What is the nature of your disability?:	Prefer not to say
Gender:	Prefer not to say
Sexual Orientation:	Prefer not to say
Ethnic Background:	Prefer not to say
Faith or Belief:	Prefer not to say

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 November 2017 17:12
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address

rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he

was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see

them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of

the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

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From: Jamie.Newman@met.pnn.police.uk
Sent: 21 November 2017 17:50
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 November 2017 17:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS

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not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October 2017 but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rony.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not

in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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From: Irene.O.Whyte@met.pnn.police.uk on behalf of SARenquiries@met.pnn.police.uk
Sent: 22 November 2017 11:51
To: lorraine32@blueyonder.co.uk
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser
Good Morning,

Thank you for your message,

The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte | Administration Assistant |Strategy & Insight | Strategy & Governance |Met HQ ||
Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 21 November 2017 17:07
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk [<mailto:SARenquiries@met.pnn.police.uk>]
Sent: 25 October 2017 17:44
To: lorraine32@blueyonder.co.uk
Subject: AUTOMATED RESPONSE

Thank you for contacting the Information Rights Unit,

We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

If your query is not in relation to a Subject Access Request you can always call 999 in an emergency or 101 for non- emergency matters.

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From: Jamie.Newman@met.pnn.police.uk
Sent: 01 December 2017 09:20
To: 'lorraine32@blueyonder.co.uk'
Subject: Our meeting today.
Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 21 November 2017 17:50
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 21 November 2017 17:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address

rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a

proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer.

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 01 December 2017 11:46

To: Jamie.Newman@met.pnn.police.uk

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>

<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards
Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so. It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 26 October 2017 13:43

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address

rony.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and

[Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did

in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation.

As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards

[<Jamie.Newman@met.pnn.police.uk>](mailto:Jamie.Newman@met.pnn.police.uk)

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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From: Jamie.Newman@met.pnn.police.uk
Sent: 04 December 2017 12:13
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 01 December 2017 11:46
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk> <Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 21 November 2017 17:50

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing

since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October 2017 but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 26 October 2017 13:43

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards

[<Jamie.Newman@met.pnn.police.uk>](mailto:Jamie.Newman@met.pnn.police.uk)

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address rorry.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 07 August 2017 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on

the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be

made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 December 2017 21:58
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time.

Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk

[mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 26 October 2017 13:43

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address rony.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

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I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

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Sent: 07 August 2017 17:31

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the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

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I believe 3 weeks is enough time for PC G to come forward and is acceptable. If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

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"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and

[Data Subject] mum are constantly ringing us up. They don't understand that obviously we

are going to take a police officer's views over obviously one of our policyholders because

obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

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Best Regards

Lorraine Cordell

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[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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From: Gary.Quan@met.pnn.police.uk on behalf of SARenquiries@met.pnn.police.uk
Sent: 05 December 2017 11:08
To: lorraine32@blueyonder.co.uk
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser
Good Morning,

Thank you for your email, I have sent your queries to the caseworker who is dealing with your request, you will get a response in due course.

Kind regards,

Gary Quan | Administration Assistant for Data Protection & Freedom of Information

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 020 7161 3500 | Extension: 78 3500 | Email: subjectaccessrequest@met.police.uk
Address:- Information Rights Unit, PO Box 57192, London, SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: Monday, December 4, 2017 3:07 PM
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk [mailto:Irene.O.Whyte@met.pnn.police.uk] **On Behalf Of** SARenquiries@met.pnn.police.uk
Sent: 22 November 2017 11:51
To: lorraine32@blueyonder.co.uk
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

Thank you for your message,

The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte | Administration Assistant | Strategy & Insight | Strategy & Governance | Met HQ ||
Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 21 November 2017 17:07
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk [<mailto:SARenquiries@met.pnn.police.uk>]
Sent: 25 October 2017 17:44
To: lorraine32@blueyonder.co.uk
Subject: AUTOMATED RESPONSE

Thank you for contacting the Information Rights Unit,

We endeavour to respond to all emails within 48 hours of receipt. However, please note that this department is not open on Bank Holidays or weekends.

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From: Anne-Marie.Murphy@met.pnn.police.uk
Sent: 07 December 2017 11:06
To: lorraine32@blueyonder.co.uk
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser
Dear Deon,

Thank you for your email. I do apologise for the late response, I have been on Annual Leave and returned to work today. I can confirm that we are still processing your application, unfortunately your case is taking longer than anticipated to process.

I am currently waiting for an update from the Investigating Officer.

I apologise for the delay, and any inconvenience this may cause you. Your request is likely to take a further 2 weeks to complete.

Kind Regards,

Anne-Marie

Anne-Marie Murphy | Privacy Assistant | Strategy and Insight | Strategy and Governance | METHQ |
Metropolitan Police Service
Telephone 0207 161 3500 | **Email** anne-marie.murphy@met.pnn.police.uk
Address: Information Rights Unit, PO Box 57192, London, SW6 1SF
Protective Marking: Protectively Marked

Not / Suitable for Publication: No

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: Monday, December 4, 2017 3:07 PM
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

I am writing to say i have still not got the report I requested can you tell me if it has been sent please.

Regards

Deon

From: Irene.O.Whyte@met.pnn.police.uk [mailto:Irene.O.Whyte@met.pnn.police.uk] **On Behalf Of** SARenquiries@met.pnn.police.uk
Sent: 22 November 2017 11:51
To: lorraine32@blueyonder.co.uk
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

Good Morning,

Thank you for your message,

The deadline date for your request is the 03/12/2017, we ask that you contact us on or after this date if you are yet to receive your report.

Regards

Irene Whyte | Administration Assistant |Strategy & Insight | Strategy & Governance |Met HQ ||
Metropolitan Police Service

Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
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Sent: 21 November 2017 17:07
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Deon Benjamin CAD 5216092/17 crime ref: 5216092/17 discloser

To Whom It May Concern:

I am writing this email as I was wondering the date I would get the data regarding CAD 5216092/17 crime ref: 5216092/17 discloser that I put my subject access request in for.

Regards

Deon Benjamin

From: SARenquiries@met.pnn.police.uk [<mailto:SARenquiries@met.pnn.police.uk>]
Sent: 25 October 2017 17:44
To: lorraine32@blueyonder.co.uk
Subject: AUTOMATED RESPONSE

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 December 2017 17:02
To: 'emmanuel@vlssolicitors.com'
Subject: RE: Simon Cordell
Dear Emmanuel

I have not heard from you I sent you a text asking for some information on the 28/11/2017 could we still get copies of anything you have got from Enfield Council or the courts.

I was wondering if you have heard anything from the court regarding what is going on with the case, my son is living in hell with what is going on and Enfield Council have said they will do nothing about it and will not respond to us and that everything has to go through you as you are his solicitor.

The neighbours have not stopped and he is finding it really hard they are not letting him sleep which is having a huge effect on his health, the other day he could not take no more and had to call the police again, the police did turn up at his flat which is a shock as so many times when calls are made from my son the police do not turn up, they did take a report once again and did speak to the neighbours at 117, the police said they were also going to send a special neighbourhood police officer out, so we are waiting for a date for them to come if they do.

When the police was there I told them about the new neighbour at 113 having the same issues with the banging from 117 which he has reported, the neighbour also allowed me to go into his flat to show me how bad the flooring is, which has also been reported by him.

I know time and time again we have put complaints in about the flooring and how bad it is as my son can hear everything as there is no sound proofing to the flats, you would have through before moving someone new into the flat the council would have done something about it, but they have not the whole flooring is so bad even the new neighbour can not stand it and has reported it many time, the council told him not to put carpet until they look into it like they have not been told before about the flooring, the neighbour was shocked when I said I had reported this many time before he moved in, the new neighbour even said he does not know how my son has taken this for so long as it is very bad even if carpet was put down this would not have an effect to cover as the flooring is to bad, and as soon as he moved in started to report it. and the banging from the floor above him which is 117, I asked him if the banging would he say it was normal living that was causing this he said no way they are banging there floor with something and he did not understand why they were doing it.

What the council are doing is wrong; they are making my son's life hell living there, they have not come out once and took a report from my son, I am not sure if you have had time to look over all my emails, but if you did I think you would get an idea of how bad things have been for so long with what is going on as I have made reports and complaints so many times, but it seems that Enfield Council does not have all my emails and have even said to me I never sent any maybe they were thinking I do not keep my emails but I do, and as you will see from my emails I was putting them in way before any neighbours put any complaints in about my son, so why was nothing ever done for my son as each emails says about his health and the impact of what was going on was having on my son's health.

My son is not imaging what is going on as to many people have heard and seen it for themselves what the neighbours have been doing he also has videos and audio of it, none of which Enfield Council wants to address and just carry on like he has nothing and that's why they have never taken a report from him.

It only seems like Enfield Council are only interested in the other neighbours complaints and not ours and want my son to suffer any way they can make him suffer to get him out.

Would it please be possible to get all information we have not seen from Enfield Council and the courts, could it please be sent over via this email address as my son would like to see it.

Regards

Lorraine Cordell

From: emmanuel [emmanuel@vlssolicitors.com]

Sent: 12 December 2017 10:23

To: 'Lorraine Cordell'

Subject: RE: Simon Cordell

Dear Ms Cordell,

Further to your email, I spoke to you on the 28 November and updated you on the case. Since then I have not heard or received anything from the court or Enfield Council.

I am waiting for the court to give Directions and until this is done nothing can be done.

As to the noise or problems from the neighbours I will advise that you follow the council's policy and continue to report to the council and possibly Police. Given that the matter before the court is on the same issue, it will be an abuse of process to commence another proceedings on the same matter and I will not do that.

Please be reminded that you have still not provided me with Simon's signed authority that he has mental health problems. Unless I receive this I will seek to amend his defence that he has no mental health problems in accordance with his instructions.

Regards,

Emmanuel Onwusiri

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 11 December, 2017 5:02 PM

To: emmanuel@vlssolicitors.com

Subject: RE: Simon Cordell

Dear Emmanuel

I have not heard from you I sent you a text asking for some information on the 28/11/2017 could we still get copies of anything you have got from Enfield Council or the courts.

I was wondering if you have heard anything from the court regarding what is going on with the case, my son is living in hell with what is going on and Enfield Council have said they will do nothing about it and will not respond to us and that everything has to go through you as you are his solicitor.

The neighbours have not stopped and he is finding it really hard they are not letting him sleep which is having a huge effect on his health, the other day he could not take no more and had to call the police again, the police did turn up at his flat which is a shock as so many times when calls are made from my son the police do not turn up, they did take a report once again and did speak to the neighbours at 117, the police said they were also going to send a special neighbourhood police officer out, so we are waiting for a date for them to come if they do.

When the police was there I told them about the new neighbour at 113 having the same issues with the banging from 117 which he has reported, the neighbour also allowed me to go into his flat to show me how bad the flooring is, which has also been reported by him.

I know time and time again we have put complaints in about the flooring and how bad it is as my son can hear everything as there is no sound proofing to the flats, you would have through before moving someone new into the flat the council would have done something about it, but they have not the whole flooring is so bad even the new neighbour can not stand it and has reported it many time, the council told him not to put carpet until they look into it like they have not been told before about the flooring, the neighbour was shocked when I said I had reported this many time before he moved in, the new neighbour even said he does not know how my son has taken this for so long as it is very bad even if carpet was put down this would not have an effect to cover as the flooring is to bad, and as soon as he moved in started to report it. and the banging from the floor above him which is 117, I asked him if the banging would he say it was normal living that was causing this he said no way they are banging there floor with something and he did not understand why they were doing it.

What the council are doing is wrong; they are making my son's life hell living there, they have not come out once and took a report from my son, I am not sure if you have had time to look over all my emails, but if you did I think you would get an idea of how bad things have been for so long with what is going on as I have made reports and complaints so many times, but it seems that Enfield Council does not have all my emails and have even said to me I never sent any maybe they were thinking I do not keep my emails but I do, and as you will see from my emails I was putting them in way before any neighbours put any complaints in about my son, so why was nothing ever done for my son as each emails says about his health and the impact of what was going on was having on my son's health.

My son is not imaging what is going on as to many people have heard and seen it for themselves what the neighbours have been doing he also has videos and audio of it, none of which Enfield Council wants to address and just carry on like he has nothing and that's why they have never taken a report from him.

It only seems like Enfield Council are only interested in the other neighbours complaints and not ours and want my son to suffer any way they can make him suffer to get him out.

Would it please be possible to get all information we have not seen from Enfield Council and the courts, could it please be sent over via this email address as my son would like to see it.

Regards

Lorraine Cordell

From: emmanuel [emmanuel@vlssolicitors.com]
Sent: 15 December 2017 13:05
To: 'Lorraine Cordell'
Subject: RE: Simon Cordell
Dear Lorraine,

Further to our telephone discussion, Simon is no longer under any conditions however the council can apply to the court to set aside the order discharging the injunction and striking out the claim. Unless the order is set aside the injunction remain discharged.

Regards,
Emmanuel

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 December, 2017 12:17 PM
To: emmanuel
Subject: Re: Simon Cordell

Hi Emmanuel

Thank you for the update so my son is no longer under any conditions, can the council apply to have it put back in front of the court?

Regards

Lorraine

Sent from my iPhone

On 15 Dec 2017, at 11:11, emmanuel <emmanuel@vlssolicitors.com> wrote:

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri

<image001.jpg>
VLS Solicitors
Gibson House
800, High Road
London
N17 0DH

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Tel: 0208 808 7999
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<VLS_20171215_103522.pdf>

<VLS_20171215_103441.pdf>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 14 December 2017 13:15
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.
Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,
Absolutely, to confirm it was the pocket note book wasn't it?
Was there anything else?
Kind regards
Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 01 December 2017 11:46
To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>
Subject: Re: Our meeting today.
Dear Jamie
Thank you for the reply, now you have completed the report can you send the document over you said i could have?
Lorraine

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Facebook: [Facebook.com/metpoliceuk](https://www.facebook.com/metpoliceuk)

Twitter: @metpoliceuk

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,
I hope this email finds you well.
To confirm the report is complete and awaits supervision.
As soon as it's signed off I'll send it to you, I'm hopeful this will be by
the end of next week,
If you've any questions in the interim please do let me know.
Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 21 November 2017 17:50
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hi Lorraine,
I hope this email finds you well.
The report will almost certainly be complete by the end of this
month, very likely it will be complete by the end of this week.
However there is a supervision process to follow which can take a
little bit of time. Of course I will keep you updated throughout that
process, it should take no longer than a week or so.
If you've any questions in the interim please do get in touch.
Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 21 November 2017 17:12
To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.
Dear Jamie Newman
I was just wondering if you were still on track to have the report ready
by the end of Nov 2017 to send to me.
Regards
Lorraine

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Dear Jamie Newman

Thank you for the update I hope you are well.
I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.
It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.
I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.
I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.
Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.
Regards
Lorraine

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,
I hope this email finds you well.
I apologise for the delay in providing you with an update.
Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.
Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie
Maybe you can send to his work email I believe this is his work email address rony.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.
Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.
Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and

is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying. Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him

the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

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From: emmanuel [emmanuel@vlssolicitors.com]
Sent: 15 December 2017 11:11
To: 'Lorraine Cordell'
Subject: Simon Cordell

Attachments: VLS_20171215_103522.pdf; VLS_20171215_103441.pdf

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri



VLS Solicitors
Gibson House
800, High Road
London
N17 0DH

DX 36209 Edmonton Exchange

Tel: 0208 808 7999
Fax: 0208 808 1999
Mob: 07940728166
Direct email: emmanuel@vlssolicitors.com
<http://www.vlssolicitors.com>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 December 2017 12:17
To: emmanuel
Subject: Re: Simon Cordell
Hi Emmanuel

Thank you for the update so my son is no longer under any conditions, can the council apply to have it put back in front of the court?

Regards

Lorraine

Sent from my iPhone

On 15 Dec 2017, at 11:11, emmanuel <emmanuel@vlssolicitors.com> wrote:

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,

Emmanuel Onwusiri

<image001.jpg>

VLS Solicitors

Gibson House

800, High Road

London

N17 0DH

DX 36209 Edmonton Exchange

Tel: 0208 808 7999

Fax: 0208 808 1999

Mob: 07940728166

Direct email: emmanuel@vlssolicitors.com

<http://www.vlssolicitors.com>

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<VLS_20171215_103522.pdf>

<VLS_20171215_103441.pdf>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 14:06
To: Lorraine Cordell
Subject: Fwd: Our meeting today.

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 14 December 2017 at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions. Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight. Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated. Of course, I'll keep you updated every step of the way. If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Find us at:

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Twitter: @metpoliceuk

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit

(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Lorraine Cordell

[\[mailto:lorraine32@blueyonder.co.uk\]](mailto:lorraine32@blueyonder.co.uk)

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional
Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the
report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell

[\[mailto:lorraine32@blueyonder.co.uk\]](mailto:lorraine32@blueyonder.co.uk)

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have
given PC G enough time in order to address this and work
with you in this matter which it seems so far he has failed
to do so.

It has been 3 months since you sent the recorded letter
and you have not heard anything and I believe that in it
self shows he is not willing to address this.

I know by past the DPS would not have given us so long
to reply they would have just went ahead without us to
complete there report.

I know a lot of years was spent on the 1st investigation
and overall this has now been ongoing since 2013 when
this started, it is now 5 years in Nov 2017 this case has
been on going I know some of this was due to the DPS
not being able to do anything as court action was
ongoing, but this court action should have never started in
the 1st place. In fact this whole thing should never have
happened if PC G had done his job correctly.

Could I please get an update as to were we are and how
long this is going to take as you did state I should have
the report by October 2017 but I cant see this happening
now due to the time you have waited for PC G, which I
do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk

[\[mailto:Jamie.Newman@met.pnn.police.uk\]](mailto:Jamie.Newman@met.pnn.police.uk)

Sent: 26 October 2017 13:43

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an

update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address

rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear

or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask. When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files.

The judge asked if the audio could be kept and placed on file in case it needed to be used later.

Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but

instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say. I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards
Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.
Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally. I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information. Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see

them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 14:12
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 14 December 2017 at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator,

Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you
send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits
supervision.

As soon as it's signed off I'll send it to you, I'm hopeful
this will be by the end of next week,

If you've any questions in the interim please do let me
know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit
(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Newman Jamie M - HQ Directorate of
Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have

given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[\[mailto:lorraine32@blueyonder.co.uk\]](mailto:lorraine32@blueyonder.co.uk)
Sent: 07 August 2017 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after

what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But

yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

From: Jamie.Newman@met.pnn.police.uk
Sent: 18 December 2017 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Attachments: Redacted PNB.pdf
Hello Lorraine,

I apologise for my delayed reply.

The report is still awaiting what we call a Reg 19 determination, once that's made I'll send the report to you. I apologise for the delay.

Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.

If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |
MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR
'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 18 December 2017 14:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 14 December 2017 at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my

son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Twitter: @metpoliceuk

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 21 November 2017 17:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can

say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to

be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 17:24
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hi Jamie

thank you for the document but can i please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited, i have shown a few people what you sent me and each have said the same thing.

Also I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.

I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, But it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came he changed what he said to the reason why my son was arrested.

(See below clerk notes lower court)

I established his name – had difficulties with his address.
In the end arrested him as he would not provide his address.
At Peckham custody he provided details I issued penalty notice.

I believe if you check the clerk court notes you will see this clearly. So why was my son arrested unlawfully?

Why did he even tell the appeal judge he did not have a notebook?

Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date. and if i am allowed the statement he wrote in regards to the complaint, i sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more then one officer that day and they should have an account what happened.

I also can not understand why when my son was arrested why no one can found the custody record as I would like that.

And any other reports or information I am allowed.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 18 December 2017 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I apologise for my delayed reply.

was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does

this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road,

London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 30 June 2017 17:23
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit

(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
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The report is still awaiting what we call a Reg 19 determination, once that's made I'll send the report to you. I apologise for the delay.

Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.

If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 18 December 2017 14:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 14 December 2017 at 13:15:23 GMT

To: Jamie.Newman@met.pnn.police.uk

Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
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'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you
send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits
supervision.

As soon as it's signed off I'll send it to you, I'm hopeful
this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell
[mailto:lorraine32@blueyonder.co.uk]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk
[mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address

rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 07 August 2017 17:31
To: Newman Jamie M - HQ Directorate of Professional
Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not brother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 January 2018 17:46
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hi Jamie

I hope this email finds you well and you had a good Christmas and New Year,

I was wondering if there is any update on the report and the below email, I can not understand what is taking s long with the report and document.

If you can let me have an update I would be grateful

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 17:24
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Hi Jamie

thank you for the document but can i please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited, i have shown a few people what you sent me and each have said the same thing.

Also I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.

I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, But it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came he changed what he said to the reason why my son was arrested.

(See below clerk notes lower court)

I established his name – had difficulties with his address.
In the end arrested him as he would not provide his address.
At Peckham custody he provided details I issued penalty notice.

I believe if you check the clerk court notes you will see this clearly. So why was my son arrested unlawfully?

Why did he even tell the appeal judge he did not have a notebook?

Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date. and if i am allowed the statement he wrote in regards to the complaint, i sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more then one officer that day and they should have an account what happened.

I also can not understand why when my son was arrested why no one can found the custody record as I would like that.

And any other reports or information I am allowed.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 18 December 2017 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I apologise for my delayed reply.

The report is still awaiting what we call a Reg 19 determination, once that's made I'll send the report to you. I apologise for the delay.

Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.

If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 14:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 14 December 2017 at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to where we are and how long this is going to take as you did state I should have the report by October 2017 but I can't see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help

forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my

son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (

A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of

complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

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if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to

compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes

was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and time marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come

From: Jamie.Newman@met.pnn.police.uk
Sent: 05 January 2018 12:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

A Happy New Year to you.

Have you a telephone number I can call you on?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 January 2018 17:46
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie

I hope this email finds you well and you had a good Christmas and New Year,

I was wondering if there is any update on the report and the below email, I can not understand what is taking s long with the report and document.

If you can let me have an update I would be grateful

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 17:24
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Hi Jamie

thank you for the document but can i please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited, i have shown a few people what you sent me and each have said the same thing.

Also I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.

I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, But it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came he changed what he said to the reason why my son was arrested.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But

yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 07 August 2017 09:44

To: lorraine32@blueyonder.co.uk

Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[mailto:Jamie.Newman@met.pnn.police.uk]

Sent: 31 July 2017 14:14

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator,

Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition to your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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(See below clerk notes lower court)

I established his name – had difficulties with his address.
In the end arrested him as he would not provide his address.
At Peckham custody he provided details I issued penalty notice.

I believe if you check the clerk court notes you will see this clearly. So why was my son arrested unlawfully?

Why did he even tell the appeal judge he did not have a notebook?

Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date. and if i am allowed the statement he wrote in regards to the complaint, i sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more then one officer that day and they should have an account what happened.

I also can not understand why when my son was arrested why no one can found the custody record as I would like that.

And any other reports or information I am allowed.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 18 December 2017 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I apologise for my delayed reply.

The report is still awaiting what we call a Reg 19 determination, once that's made I'll send the report to you. I apologise for the delay.

Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.

If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 18 December 2017 14:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 14 December 2017 at 13:15:23 GMT

To: Jamie.Newman@met.pnn.police.uk

Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you
send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits
supervision.

As soon as it's signed off I'll send it to you, I'm hopeful
this will be by the end of next week,

If you've any questions in the interim please do let me
know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit
(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Newman Jamie M - HQ Directorate of
Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have

given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email
Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[\[mailto:lorraine32@blueyonder.co.uk\]](mailto:lorraine32@blueyonder.co.uk)
Sent: 07 August 2017 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after

what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

unless absolutely necessary.

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 05 January 2018 14:31
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.
Hi Jamie

You can contact me on 07807 333545

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 05 January 2018 12:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hi Lorraine,

A Happy New Year to you.

Have you a telephone number I can call you on?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 January 2018 17:46
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie

I hope this email finds you well and you had a good Christmas and New Year,

I was wondering if there is any update on the report and the below email, I can not understand what is taking so long with the report and document.

If you can let me have an update I would be grateful

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 17:24
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Hi Jamie

file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all a long so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on there system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he give PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he come to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son

had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 31 July 2017 17:43

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the

investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of

Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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thank you for the document but can i please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited, i have shown a few people what you sent me and each have said the same thing.

Also I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.

I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, But it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came he changed what he said to the reason why my son was arrested.

(See below clerk notes lower court)

I established his name – had difficulties with his address.
In the end arrested him as he would not provide his address.
At Peckham custody he provided details I issued penalty notice.

I believe if you check the clerk court notes you will see this clearly. So why was my son arrested unlawfully?

Why did he even tell the appeal judge he did not have a notebook?

Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date. and if i am allowed the statement he wrote in regards to the complaint, i sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more then one officer that day and they should have an account what happened.

I also can not understand why when my son was arrested why no one can found the custody record as I would like that.

And any other reports or information I am allowed.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 18 December 2017 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I apologise for my delayed reply.

The report is still awaiting what we call a Reg 19 determination, once that's made I'll send the report to you. I apologise for the delay.

Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.

If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 18 December 2017 14:12

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 14 December 2017 at 13:15:23 GMT

To: Jamie.Newman@met.pnn.police.uk

Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards

<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you
send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits
supervision.

As soon as it's signed off I'll send it to you, I'm hopeful
this will be by the end of next week,

If you've any questions in the interim please do let me
know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit

(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Newman Jamie M - HQ Directorate of
Professional Standards

Sent: 21 November 2017 17:50

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end
of this month, very likely it will be complete by the end
of this week.

However there is a supervision process to follow which
can take a little bit of time. Of course I will keep you
updated throughout that process, it should take no
longer than a week or so.

If you've any questions in the interim please do get in
touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit
(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional
Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the
report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell
[mailto:lorraine32@blueyonder.co.uk]
Sent: 27 October 2017 21:26
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have given PC G enough time in order to address this and work with you in this matter which it seems so far he has failed to do so.

It has been 3 months since you sent the recorded letter and you have not heard anything and I believe that in it self shows he is not willing to address this.

I know by past the DPS would not have given us so long to reply they would have just went ahead without us to complete there report.

I know a lot of years was spent on the 1st investigation and overall this has now been ongoing since 2013 when this started, it is now 5 years in Nov 2017 this case has been on going I know some of this was due to the DPS not being able to do anything as court action was ongoing, but this court action should have never started in the 1st place. In fact this whole thing should never have happened if PC G had done his job correctly.

Could I please get an update as to were we are and how long this is going to take as you did state I should have the report by October 2017 but I cant see this happening now due to the time you have waited for PC G, which I do not think is fair.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk
[mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide

you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit
(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 24 September 2017 15:52

To: Newman Jamie M - HQ Directorate of Professional
Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his
work email address

rory.geoghegan@centreforsocialjustice.org.uk well that's
what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there
not sure; but if you sent to his work email you would
know he got it or if you called and was able to talk to him
you would know if he even wanted to help in this, Maybe
he has had the letters but know he does not need to help
if he does not want to, maybe send someone round to the
address you have. This is just some ideas not sure if you
can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk

[<mailto:Jamie.Newman@met.pnn.police.uk>]

Sent: 22 September 2017 16:35

To: lorraine32@blueyonder.co.uk

Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am
entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm
any potential new address before going on to write the
report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit
(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Newman Jamie M - HQ Directorate of
Professional Standards

Sent: 16 August 2017 12:20

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a
busy week or so.

I've had no response from PC G, the letter was sent
recorded delivery. So far, there's nothing to say he no
longer resides at the address etc. I'll keep you updated
on that front. As it stands, should PC G choose to not
assist then presently there is little we could do to
compel him to provide an account in the furtherance of
the investigation.

I note all of your comments in your email, I can assure
you they will be taken into account when I come to
write my report.

Re PC G's current occupation, I note your views. All I can
say is that my review of the evidence will be objective
and governed by the information available to me.

If you've any questions for me at this stage, as ever,
please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit
(SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 07 August 2017 17:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement as there was no date and timed marked, PC G said to the Judge that the statement he was using was a copy, it was my son barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original document in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based

From: Jamie.Newman@met.pnn.police.uk
Sent: 05 January 2018 17:48
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.
Hi Lorraine,

I did try to call you just now to no avail.

I shall call you on Monday morning, I hope this is convenient?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 January 2018 14:31
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie

You can contract me on 07807 333545

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 05 January 2018 12:30
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hi Lorraine,

A Happy New Year to you.

Have you a telephone number I can call you on?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 January 2018 17:46
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie

I hope this email finds you well and you had a good Christmas and New Year,

I was wondering if there is any update on the report and the below email, I can not understand what is taking s long with the report and document.

If you can let me have an update I would be grateful

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 18 December 2017 17:24

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Hi Jamie

thank you for the document but can i please ask something has PC G notebook been edited in anyway as from the images they really look to have been edited, i have shown a few people what you sent me and each have said the same thing.

Also I knew PC G said my son was arrested because he would not give his address, which is clearly wrong because my son did give his address and it is clearly in the notebook.

I just told you the wrong court as I was thinking he said this in the appeal case at the crown court when my son won his case, But it was not it was in the lower court when PC G said this as I just checked both the appeal case notes and the lower courts clerk notes, and it is clearly in the lower court clerks notes when PC G said this, so when the appeal came he changed what he said to the reason why my son was arrested.

(See below clerk notes lower court)

I established his name – had difficulties with his address.

In the end arrested him as he would not provide his address.

At Peckham custody he provided details I issued penalty notice.

I believe if you check the clerk court notes you will see this clearly. So why was my son arrested unlawfully?

Why did he even tell the appeal judge he did not have a notebook?

Seeing as we never had any of PC G's statements could I get them, the one that he made when he got back to the police station, the one that should have come when we were told about a court date. and if i am allowed the statement he wrote in regards to the complaint, i sure he must have made a statement when the 1st investigation was ongoing when he was still a police officer before he left, and any other information that can be given, maybe the police officer statement that was with PC G on that day and maybe his notebook, also the inspectors who was called to the road side and never done anything, maybe his statement and notebook, as there was more then one officer that day and they should have an account what happened.

I also can not understand why when my son was arrested why no one can found the custody record as I would like that.

And any other reports or information I am allowed.

Regards

Lorraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 18 December 2017 14:58
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I apologise for my delayed reply.

The report is still awaiting what we call a Reg 19 determination, once that's made I'll send the report to you. I apologise for the delay.

Re the additional material, a redacted copy of the relevant pages of PC G's pocket book are attached.

If you could have a look at the original report, in particular what documents it refers to, and let me know what you're not in possession of I'd be grateful.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 18 December 2017 14:12
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hi Jamie Newman

Hope you are doing well, I have not had a reply to some of the below emails and was wondering if there was any update on the report and information you said I could get as to when I will get everything, I know you said on the 01/12/2017 i should have had the report within a week but as of yet we still do not have anything, if I could get an update I would be grateful.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 14 December 2017 at 13:15:23 GMT
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Our meeting today.

Hi Jamie Newman

Was just wondering if there was any update as to when we would get the report and documents.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 21:58, Lorraine Cordell <lorraine32@blueyonder.co.uk> wrote:

Hi Jamie

You said you would give me the pocket notebook and statements and anything else you could.

Regards

Lorraine

Sent from my iPhone

On 4 Dec 2017, at 12:12, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Absolutely, to confirm it was the pocket note book wasn't it?

Was there anything else?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) |
Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

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Address Empress State Building, 22nd Floor, Lillie Road, London, SW6
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'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 01 December 2017 11:46

To: Newman Jamie M - HQ Directorate of Professional Standards
<Jamie.Newman@met.pnn.police.uk>

Subject: Re: Our meeting today.

Dear Jamie

Thank you for the reply, now you have completed the report can you send the document over you said i could have?

Lorraine

Sent from my iPhone

On 1 Dec 2017, at 09:20, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Good Morning Lorraine,

I hope this email finds you well.

To confirm the report is complete and awaits supervision.

As soon as it's signed off I'll send it to you, I'm hopeful this will be by the end of next week,

If you've any questions in the interim please do let me know.

Kind regards

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'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 21 November 2017 17:50
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hi Lorraine,

I hope this email finds you well.

The report will almost certainly be complete by the end of this month, very likely it will be complete by the end of this week.

However there is a supervision process to follow which can take a little bit of time. Of course I will keep you updated throughout that process, it should take no longer than a week or so.

If you've any questions in the interim please do get in touch.

Kind regards

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Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road,
London, SW6 1TR

**'Setting the bar and upholding standards without fear
or favour'**

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 21 November 2017 17:12

To: Newman Jamie M - HQ Directorate of Professional
Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie Newman

I was just wondering if you were still on track to have the
report ready by the end of Nov 2017 to send to me.

Regards

Lorraine

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 27 October 2017 21:26

To: 'Jamie.Newman@met.pnn.police.uk'

Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update I hope you are well.

I was wondering if there is any update, I think you have
given PC G enough time in order to address this and work
with you in this matter which it seems so far he has failed
to do so.

It has been 3 months since you sent the recorded letter
and you have not heard anything and I believe that in it
self shows he is not willing to address this.

I know by past the DPS would not have given us so long
to reply they would have just went ahead without us to
complete there report.

I know a lot of years was spent on the 1st investigation
and overall this has now been ongoing since 2013 when
this started, it is now 5 years in Nov 2017 this case has
been on going I know some of this was due to the DPS
not being able to do anything as court action was
ongoing, but this court action should have never started in
the 1st place. In fact this whole thing should never have
happened if PC G had done his job correctly.

Could I please get an update as to were we are and how
long this is going to take as you did state I should have
the report by October 2017 but I cant see this happening
now due to the time you have waited for PC G, which I
do not think is fair.

Regards

as there was no date and time marked, PC G said to the Judge that the statement he was using was a copy, it was my son's barrister said there seemed to be a time on the back. My son's barrister had also PC G about the ticket issues and PC G said he did not have it in court, the judge stated at the start of the hearing he was on the understanding the notebook had been used.

The judge was really not happy and told PC G to leave the court room but not the court building, and that he wanted all the original documents in court for him to see regarding this case.

The judges heard the summing up and went out to decide. The CPS went outside in this time I believe to speak to PC G. As when the Judges came back in and said my son had won his appeal and that he was not happy with what had gone on in this case, the CPS stated to the judge this was a paper based file case and things get mislaid in this sort of files. The judge asked if the audio could be kept and placed on file in case it needed to be used later. Which we agreed to, and we then left the court.

It was not until we got the 1st report from the DPS and the notebook was in there that it was confirmed there was in fact a notebook all along so why did PC G lie to us and the judges saying it was only a proformer and the statement he wrote when he got back to the police station.

Until we got the DPS report the only word we had that PC G used his notebook on that day was my son.

And I am sorry but it does not cut it that PC G could get away with saying his arrest was needed due to uncertainty as to the address provided. When a person is stopped or spoken to by the police like my son was a radio check would be carried out to check to see if the person was wanted or anything else. The police have my son's address on their system so the address my son gave would have been checked and shown as correct on the police system.

My son did not need to lie he gave PC G his insurance cert with no problem he had done nothing wrong, so would have had no need to give a wrong address as he would know it would have shown on the police system, why would my son say he was homeless? It was not my son that lied it was PC G and I believe that has already been proven.

I believe 3 weeks is enough time for PC G to come forward and is acceptable.

If the inspector had done his job when he came to the road side when my son asked if one could have been called this could have all been avoided, but instead he just went with what the police officer said

and did not bother to check what my son was saying.

Something always come to mind here and that is what was written in the subject access request I got back from my son's insurance company, This was after the time we spent trying to stop the insurance company cancelling my son's insurance and going to courts. When I saw this it hurt as we knew the police had not told the truth and in the subject access request there was nothing to say my son was not in the wrong. There was no sorry there was nothing and this is just wrong. My son was the one that had the bad mark against his name for a long time until it was proven in the appeal court, not the police officer and this is still the case to this day the police officer has done nothing wrong in everyone's eyes when he did do wrong. He has been allowed to move on in his life, my son was the one spending all the time to clear his name not the police officer when my son had done nothing wrong.

"[...] Which is obviously ... we're in an awkward situation as well because [Data Subject] and [Data Subject] mum are constantly ringing us up. They don't understand that obviously we are going to take a police officer's views over obviously one of our policyholders because obviously a police officer's job is obviously to tell the truth and not to lie."

This is the action of most peoples view but in this case the police officer was not telling the truth my son was. And my son was the one being made to suffer when he had not done anything wrong. But yet people believe the police in everything they say.

I know you have said PC G's current occupation; I can assure you it would have no bearing on this matter whatsoever.

Maybe I see it another way his occupation is Head of Criminal Justice, Centre for Social Justice, cant you see the irony in this he is trying to find justice for people, but what he did in this case was never justice at his own hands, the DPS never served justice for my son, yet they knew PC G had lied in this whole case, and that PC G took it to the courts and again never told the truth and perjury himself two times in a court of law. PC G seems to think this is acceptable he still applied for his job roll where he is working to make sure justice is fair for all. I am sure if he had admitted to breaking the law in what he did he would not be in the position he is in now I do find this very relevant that is how I feel and my son does.

Best Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 07 August 2017 09:44
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Morning Lorraine,

Firstly, apologies for my delayed reply! I had intended to reply much sooner.

I think I'm correct in saying that the necessity for your son's arrest was associated with PC G's uncertainty as to the address provided. This is something I'll discuss in the report.

Can I ask, from where did you get the impression that your son's name was not in PC G's pocketbook?

To reiterate, I'd be more than happy share documents with you at the end of the investigation. As per the Police Reform Act, subject to the harm test. Was there any particular reason you'd want them sooner? I expect the investigation to conclude in October incidentally.

I was intending on giving PC G three weeks, what are your thoughts on that?

Re PC G's current occupation, I can assure you it would have no bearing on this matter whatsoever.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 31 July 2017 17:43
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Dear Jamie Newman

Thank you for the update email and I also hope you are well, can I ask a few things please now that you have

had time to go over the documents and information.

Regarding PC G notebook is my son's name at the top and has it been checked if a radio check was done on my son on that day, I find it hard to believe that my son's name is not in PC G notebook as and my son refused to give his name and that is why he was arrested, how would he have had my son's details to talk to the insurance companies which there is no dispute that he did and he would have needed my son's details to be able to give them to the insurance companies, which would mean he unlawfully arrested my son.

I know you said you would have no problem giving us the notebook and his statement and other information, does this mean we can not get this information until after the investigation is completed?

What will happen if PC G does not want to assist in this investigation, how long will you give him to reply to your letter before you decide he is not willing to assist in the investigation?

I know this time we will have the right to appeal to the IPCC, if we are not happy, but I do believe there is enough information and I can not see why the CPS would not want to take this further, the only reason I can see them not wanting to take this on is due to PC G is now Head of Criminal Justice, Centre for Social Justice.

How long do you think it will take you to complete the investigation?

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 31 July 2017 14:14
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Good Afternoon Lorraine,

I hope this email finds you well.

Further to our meeting last month I have written to PC G to give him the opportunity to participate in the re-investigation, I await his reply. When and if he replies I shall of course let you know.

Regarding a CPS referral, having reviewed the evidence I am currently of the view that such a referral should be left to the determination of our Appropriate Authority (A.A. - senior officer who reviews my report) upon the conclusion of the investigation. As it stands, I see nothing to prohibit such a referral, should the A.A. think it appropriate.

As you know, should the A.A. elect not to refer the

matter to the CPS, you would of course have a right of appeal to the IPCC along those lines.

If you have any questions for me please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards

Sent: 30 June 2017 17:23

To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>

Subject: Our meeting today.

Good Afternoon Lorraine,

Thank you for taking the team to meet with this afternoon, I found our meeting very useful in enabling me to better understand your complaint.

To confirm, the first thing I shall consider is a referral to the CPS. I shall begin by examining what consideration was given to such a referral by the previous investigator, Jeannette Riley.

Under the legislation that governs police complaints it is possible to seek guidance from the CPS where there is an indication that a criminal offence may have been committed, it is this test that I shall apply.

Leaving the CPS issue aside for a moment and the possibility of criminal charges, I acknowledge your request to have sight of the PC Geoghegan's MG11 and notebook. Such a disclosure can be made under Schedule 3 of the Police Reform Act 2002. I shall revisit this request once the possibility of a CPS referral has been addressed. However, I fully intend to comply with such a request, subject to necessary redactions.

Going forward, In addition the your original points of complaint I shall also attempt to provide a clear explanation for the issues surrounding the misconduct meeting occurring before you had the opportunity to appeal to the IPCC. As I stated to you earlier today, the MPS can only apologise for this oversight.

Additionally, as agreed, if you could send me Dean's details, or forward mine to him, that would be very much appreciated.

Of course, I'll keep you updated every step of the way.

If you've any questions in the meantime please do get in touch.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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Lorraine

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 26 October 2017 13:43
To: lorraine32@blueyonder.co.uk
Subject: RE: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

I apologise for the delay in providing you with an update.

Over the past few days I have been discussing this matter with my supervisor, we hope to conclude our discussions tomorrow upon which I'll be able to provide you with a more meaningful update.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell
[<mailto:lorraine32@blueyonder.co.uk>]
Sent: 24 September 2017 15:52
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: Our meeting today.

Hello Jamie

Maybe you can send to his work email I believe this is his work email address
rory.geoghegan@centreforsocialjustice.org.uk well that's what it says when I do a Google search on his name.

Maybe you could also get a phone number for him there not sure; but if you sent to his work email you would know he got it or if you called and was able to talk to him you would know if he even wanted to help in this, Maybe he has had the letters but know he does not need to help if he does not want to, maybe send someone round to the address you have. This is just some ideas not sure if you can use them.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk
[<mailto:Jamie.Newman@met.pnn.police.uk>]
Sent: 22 September 2017 16:35
To: lorraine32@blueyonder.co.uk
Subject: Our meeting today.

Hello Lorraine,

I hope this email finds you well.

Alas I've heard nothing from PC G, now I am entertaining the possibility that he may have moved.

As such, I will briefly examines ways in which to confirm any potential new address before going on to write the report, in my view you've waited long enough.

What are your thoughts?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Newman Jamie M - HQ Directorate of Professional Standards
Sent: 16 August 2017 12:20
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Our meeting today.

Hello Lorraine,

Many apologies again for my delayed reply, it's been a busy week or so.

I've had no response from PC G, the letter was sent recorded delivery. So far, there's nothing to say he no longer resides at the address etc. I'll keep you updated on that front. As it stands, should PC G choose to not assist then presently there is little we could do to compel him to provide an account in the furtherance of the investigation.

I note all of your comments in your email, I can assure you they will be taken into account when I come to write my report.

Re PC G's current occupation, I note your views. All I can say is that my review of the evidence will be objective and governed by the information available to me.

If you've any questions for me at this stage, as ever, please do put them to me.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email

Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell

[<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 August 2017 17:31

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: Our meeting today.

Dear Jamie

Thank you for the update reply.

Due to never seeing PC G statement written after what happened on the day, and never having access to any documents since, I rely on what was said in court from PC G and also the 1st report after the 1st investigation that the DPS did, which you are now redoing due to what the IPCC said.

PC G stated there was no notebook in court; he stated Mr Cordell was arrested due to him not giving his details so they could be confirmed he stated Mr Cordell had said he was homeless. But Mr Cordell knew there was a notebook he saw PC G writing in it on the day he was arrested, and knew he had given his details as if he had not how would PC G have been able to speak to the insurance companies.

In the Crown Court Appeal in went a lot deeper my son had a barrister and he knew what to ask.

When PC G got into trouble after the audio tapes was played and the judge got really upset due to knowing that PC G had not told the truth the Judge asked for all documents the police office had replied on in this case. PC G passed a statement to the judge he had in his hand that he had been using in court. The judge was not happy with the statement

From: Jamie.Newman@met.pnn.police.uk
Sent: 24 January 2018 14:54
To: lorraine32@blueyonder.co.uk
Subject: Investigation Report - Attached

Attachments: DEC 17 - Outcome Letter - Mr Cordell.pdf; PC G's Statement.pdf
Hello Lorraine,

Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.

For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS.

I'm sorry for the amount of time it has taken to bring this matter to its conclusion, please do pass on my apologies to your son.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address [Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR](#)

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 24 January 2018 17:05
To: 'Jamie.Newman@met.pnn.police.uk'
Subject: RE: Investigation Report - Attached
Dear Jamie

Thank you for the report and documents but I am having a little issue it is saying both attachments are damaged and i cant open them could you please resend them to me

Regards

Lrraine

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 24 January 2018 14:54
To: lorraine32@blueyonder.co.uk
Subject: Investigation Report - Attached

Hello Lorraine,

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Kind regards

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 January 2018 11:07
To: Jamie.Newman@met.pnn.police.uk
Subject: Re: Investigation Report - Attached
Hi Jamie

Nope you are well

Not sure if you got my email yesterday with regards to the attached documents. Could you please resend them not sure what went wrong but both the documents the report and PC G statement was damaged or corrupt and i could not open them.

Regards

Lorraine

Sent from my iPhone

On 24 Jan 2018, at 14:53, <Jamie.Newman@met.pnn.police.uk>
<Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.

For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS. I'm sorry for the amount of time it has taken to bring this matter to its conclusion, please do pass on my apologies to your son.

Kind regards

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MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
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<DEC 17 - Outcome Letter - Mr Cordell.pdf>

<PC G's Statement.pdf>

From: Jamie.Newman@met.pnn.police.uk
Sent: 26 January 2018 13:59
To: lorraine32@blueyonder.co.uk
Subject: RE: Investigation Report - Attached

Attachments: DEC 17 - Outcome Letter - Mr Cordell.pdf; PC G's Statement.pdf
Hi Lorraine,

Apologies for the inconvenience this has caused you.

Here's my second attempt at sending the documents!

Please confirm whether you can open them.

If you need the original report please do let me know.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

'Setting the bar and upholding standards without fear or favour'

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 January 2018 11:07
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: Re: Investigation Report - Attached

Hi Jamie

Nope you are well

Not sure if you got my email yesterday with regards to the attached documents. Could you please resend them not sure what went wrong but both the documents the report and PC G statement was damaged or corrupt and i could not open them.

Regards

Lorraine

Sent from my iPhone

On 24 Jan 2018, at 14:53, <Jamie.Newman@met.pnn.police.uk> <Jamie.Newman@met.pnn.police.uk> wrote:

Hello Lorraine,

Attached is the outcome report we discussed the other day and a copy of PC G's statement, disclosed to you under the Police Reform Act 2002, with redactions to protect the personal data of others.

For the avoidance of doubt, our Chief Inspector decided not to refer the matter to the CPS.

I'm sorry for the amount of time it has taken to bring this matter to its conclusion, please do

pass on my apologies to your son.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

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From: Jamie.Newman@met.pnn.police.uk
Sent: 30 January 2017 12:56
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13
Hello Ms Cordell,

I hope this email finds you well.

Have you had a chance to look at the document attached to my last email?

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk
Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 January 2017 13:58
To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>
Subject: RE: PC/6804/13

Dear Jamie Newman

Yes I am dealing with on behalf of my son have been from the start. So if everything can be done via this email I would be grateful.

I will look at the attached document today, but do believe you have had contact with Martin Jerkins and he confirms that the Police officer did not say about any tools or Mr Cordell going round doing odd jobs on that call. As the police officer did when he made the call to KGM.

Regards

Lorraine Cordell

From: Jamie.Newman@met.pnn.police.uk [mailto:Jamie.Newman@met.pnn.police.uk]
Sent: 23 January 2017 10:24
To: lorraine32@blueyonder.co.uk
Subject: RE: PC/6804/13

Good Morning,

You are correct, I am to re-investigate the matter. I look forward to working with you to bring this matter to a satisfactory conclusion.

Early in December I wrote to Mr Cordell though received no reply. I wrote to him again in early January though again received no reply. If you're dealing with this matter on his behalf then that explains it. Am I to assume I'm to communicate with you going forward?

I've attached the letter I sent to Mr Cordell. I'd appreciate it if you could respond to my request at your earliest convenience.

Any questions please do ask.

Kind regards

Jamie Newman | Serious Misconduct Investigation Unit (SMIU) | Directorate of Professional Standards |

MetPhone 786675 | Telephone 0207 161 6675 | Email Jamie.newman@met.pnn.police.uk

Address Empress State Building, 22nd Floor, Lillie Road, London, SW6 1TR

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 22 January 2017 12:56

To: Newman Jamie M - HQ Directorate of Professional Standards <Jamie.Newman@met.pnn.police.uk>

Subject: RE: PC/6804/13

Dear Jamie Newman

I believe you are the person taking over the reinvestigation of the case PC/6804/13.

Could you please tell me how far you got with the reinvestigation.

Also could all contact be made via this email as I am the one dealing with this for my son Mr. Simon Cordell.

Regards

Lorraine Cordell

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From: Mayuree.Patel2@met.pnn.police.uk on behalf of SARonlineapplications@met.pnn.police.uk
Sent: 08 February 2017 10:05
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request

Importance: High

Good Morning ,

We have received your application and acknowledgement letter is in the post to you .Please note we do require original Letter of authority from Mr Simon Cordell, Miss Deon Benjamin and yourself ,as you have applied individually for your personal information.

Please send us hardcopies of original letter of authority in post to us.

Regards

Mayuree Patel | Administration Team

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 0207 1613500 (10am – 2pm) | **Email:** SARonlineapplications@met.pnn.police.uk

Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 06 February 2017 15:44

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.

Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Mayuree.Patel2@met.pnn.police.uk on behalf of SARonlineapplications@met.pnn.police.uk
Sent: 08 February 2017 10:51
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request

Importance: High

Dear Lorraine ,

Thank you for prompt response. You can put your case reference on which is 2017020000305.

Regards

Mayuree Patel | Administration Team

Strategy & Insight | Strategy & Governance | METHQ | Metropolitan Police Service

Telephone: 0207 1613500 (10am – 2pm) **Internal:** 703510 | **Email:** Mayuree.patel2@met.pnn.police.uk

Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 08 February 2017 10:15

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

Dear Mayuree Patel

Thank you for the below email I will get the original Letter of authority off in the post is there any ref no that I can put so that the letters are linked to the correct subject access request for Miss Lorraine Cordell, Simon Cordell, Tyrone Benjamin, and Deon Benjamin?

Regards

Lorraine Cordell

From: Mayuree.Patel2@met.pnn.police.uk [mailto:Mayuree.Patel2@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk

Sent: 08 February 2017 10:05

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Importance: High

Good Morning ,

We have received your application and acknowledgement letter is in the post to you .Please note we do require original Letter of authority from Mr Simon Cordell, Miss Deon Benjamin and yourself ,as you have applied individually for your personal information.

Please send us hardcopies of original letter of authority in post to us.

Regards

Mayuree Patel / Administration Team

Strategy & Insight / Strategy & Governance / MTHQ / Metropolitan Police Service

Telephone: 0207 1613500 (10am – 2pm) | **Email:** SARonlineapplications@met.pnn.police.uk

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 06 February 2017 15:44

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

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Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Mayuree.Patel2@met.pnn.police.uk
Sent: 10 February 2017 14:48
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request

Importance: High
Good Afternoon ,

We have received your copies of letter of authority in post today.

As I mentioned earlier to you we require original letter of authority not photocopies ,please send us originals .

Regards .

Mayuree Patel / Administration Team
Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service
Telephone: 0207 1613500 (10am – 2pm) | **Email:** subjectaccessrequest@met.police.uk
Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Patel Mayuree - HQ Strategy & Governance **On Behalf Of** SAR Mailbox - Online Applications
Sent: 08 February 2017 10:51
To: 'Lorraine Cordell' <lorraine32@blueyonder.co.uk>
Subject: RE: Subject Access Request
Importance: High

Dear Lorraine ,

Thank you for prompt response. You can put your case reference on which is 2017020000305.

Regards

Mayuree Patel / Administration Team
Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service
Telephone: 0207 1613500 (10am – 2pm) | **Internal:** 703510 | **Email:** Mayuree.patel2@met.pnn.police.uk
Address: Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 08 February 2017 10:15

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>

Subject: RE: Subject Access Request

Dear Mayuree Patel

Thank you for the below email I will get the original Letter of authority off in the post is there any ref no that I can put so that the letters are linked to the correct subject access request for Miss Lorraine Cordell, Simon Cordell, Tyrone Benjamin, and Deon Benjamin?

Regards

Lorraine Cordell

From: Mayuree.Patel2@met.pnn.police.uk [mailto:Mayuree.Patel2@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk

Sent: 08 February 2017 10:05

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request

Importance: High

Good Morning ,

We have received your application and acknowledgement letter is in the post to you .Please note we do require original Letter of authority from Mr Simon Cordell, Miss Deon Benjamin and yourself ,as you have applied individually for your personal information.

Please send us hardcopies of original letter of authority in post to us.

Regards

Mayuree Patel / Administration Team

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 06 February 2017 15:44

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request

To Whom It May Concern:

I am writing this email with an attached subject access request, Please can you confirm that it can be accepted via email or if I will need to send it in the post.

Please can you also confirm that the ID used is correct via this email and if everything is else is correct within the application and documents via this email.

Regards

Simon Cordell

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From: Mary.Gibson@met.pnn.police.uk on behalf of SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell
Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

Attachments: 3019 - 09-01-2018.pdf; Citizencard.pdf; Simon-Licence-Front-Back.pdf; Warm-home-simon.pdf

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

Protective Marking: RESTRICTED
Not Suitable for Publication: N

Recipients of this email should be aware that all communications within and to and from the Metropolitan Police Service are subject to consideration for release under the Data Protection Act, Freedom of Information Act and Environmental Information Regulations. The MPS will consider all information suitable for release unless there are valid and proportionate public interest reasons not to, therefore, sensitive information not for public disclosure must be highlighted as such. Further advice can be obtained from the Information Rights unit - 020 7161 3500 (783500).

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA

Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

Consider our environment - please do not print this email unless absolutely necessary.

NOTICE - This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those of the Metropolitan Police Service (MPS).

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Sean Robinson [sean.robinson@policeconduct.gov.uk] on behalf of !NorthCasework [NorthCasework@policeconduct.gov.uk]
Sent: 21 February 2018 08:00
To: 'lorraine32@blueyonder.co.uk'
Subject: Your appeal

Attachments: IOPC NEW FAQs - Pre-decision question about appeals.pdf; Leaflet for service users about transition to IOPC FINAL.pdf
Our reference number: 2016/067409
Force reference number: PC/6804/13

Dear Mr Cordell

Thank you for your online appeal, received in this office on 20 February 2018. You asked us to review the investigation of your complaint by the Metropolitan Police Service.

This email confirms that we have received your appeal. We have not yet looked at the issues you have raised. Our role is to independently review the decisions and actions of the police, not to reinvestigate your complaint. This will involve looking at all the points that you have raised in relation to the investigation of your original complaint.

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We have enclosed documents with additional information. Please contact us if you have any other questions.

Yours sincerely

Sean Robinson
Casework Administrator
Independent Office for Police Conduct (IOPC)
Email: northcasework@policeconduct.gov.uk
PO Box 473
Sale
M33 0BW

Tel: General Enquiries: (+44) 0300 020 0096
www.policeconduct.gov.uk
Follow us on Twitter at: [@policeconduct](https://twitter.com/policeconduct)

From: !NorthCasework [NorthCasework@policeconduct.gov.uk]
Sent: 27 February 2018 16:57
To: 'Lorraine Cordell'
Subject: RE: Your appeal 2016/067409

Dear Ms Cordell

I confirm that we have received your 3 emails dated 27 February 2018.

The information has been saved to your case file for review by the person who will deal with your case once it is allocated.

Yours sincerely

Lynne Overend
Casework Administrator
Independent Police Complaints Commission (IPCC)
Tel: 0161 246 8502
northcasework@ipcc.gsi.gov.uk
www.ipcc.gov.uk

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 16:35
To: !NorthCasework <NorthCasework@policeconduct.gov.uk>
Subject: RE: Your appeal 2016/067409

To Whom It May Concern:

I have tried to send these attachments over to you today and the size is too large so will need to send them in more emails.

Email 3 of 3 with attachments.

can you let me know if you get all 3 emails with attachments please.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 16:33
To: '!NorthCasework'
Subject: RE: Your appeal 2016/067409

To Whom It May Concern:

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Email 2 of 3 with attachments.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 16:31
To: '!NorthCasework'
Subject: RE: Your appeal 2016/067409

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Email 1 of 3 with attachments.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 12:34
To: '!NorthCasework'
Subject: RE: Your appeal 2016/067409

To Whom It May Concern:

I am writing this email in regards to the application I submitted on the 20 February 2018 for a review of the investigation of your complaint by the Metropolitan Police Service, when I submitted the application for the review I asked for more time to submit my information regarding the report and what I felt was wrong within the MPSDPS report, the IOPC gave me until the 28 February 2018.

Please see attached documents in regard to the information I would like to submit.

Regards

Lorraine Cordell

From: Sean Robinson [mailto:sean.robinson@policeconduct.gov.uk] **On Behalf Of** !NorthCasework
Sent: 21 February 2018 08:00
To: 'lorraine32@blueyonder.co.uk'
Subject: Your appeal

Our reference number: 2016/067409
Force reference number: PC/6804/13

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 12:34
To: 'NorthCasework'
Subject: RE: Your appeal 2016/067409

Attachments: Appeal-2018-report-for-IOPC-25-02-2018.pdf; DEC 17 - Outcome Letter - Mr Cordell.pdf; Si-IPPC-Appeal-Reply.pdf; 2015 12 14 Final Outcome Report.pdf; Outcome finding misconduct letter 2nd to C with appeal.pdf; Simon-Cordell-Kingston-Proceedings-05 03 15.pdf; DOC034-van-case-clerk-notes.pdf; Redacted PNB.pdf
To Whom It May Concern:

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 16:31
To: 'NorthCasework'
Subject: RE: Your appeal 2016/067409

Attachments: Appeal-2018-report-for-IOPC-25-02-2018.pdf; DEC 17 - Outcome Letter - Mr Cordell.pdf; Si-IPPC-Appeal-Reply.pdf
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Regards

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Attachments: 2015 12 14 Final Outcome Report.pdf; Outcome finding misconduct letter 2nd to C with appeal.pdf; Redacted PNB.pdf
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 27 February 2018 16:35
To: 'NorthCasework'
Subject: RE: Your appeal 2016/067409

Attachments: DOC034-van-case-clerk-notes.pdf; Simon-Cordell-Kingston-Proceedings-05 03 15.pdf
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Force reference number: PC/6804/13

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From: Tara Stewart-Milne [tara.stewart-milne@ipcc.gsi.gov.uk]

Sent: 10 March 2017 13:20

To: 'lorraine32@blueyonder.co.uk'

Subject: IPCC Inv Appeal - Your ref: 2015/049718- Update

Dear Ms Cordell,

As part of the background evidence for your appeal, the MPS have provided us with CCTV footage from the custody suite. I attempted to view this footage earlier this week, however, on doing so I identified the footage is in a Multiplex format. Multiplex allows a number of video signals to be viewed on one screen and requires a specialist player to review it.

We do not have the facility to view Mutliplex footage in the office I am based in. As a result your appeal has been transferred to the IPCC's High Holborn office as they do have this facility. Your appeal has been marked as urgent and will be the next appeal to be allocated to a casework manager. Your new casework manager will contact you to confirm the allocation.

I apologise that we have had to reallocate your case and the short delay this may result in. I can assure you I have attached our correspondence and the documents you have sent me to the case file for review by the new casework manager.

If you have any further questions in relation to this, please do not hesitate to contact me.

Yours Sincerely,

Tara

Tara Stewart-Milne
Casework Manager

Independent Police Complaints Commission
PO Box 473, Sale, M33 0BW

Tel: 0161 246 8572

www.ipcc.gov.uk
[IPCC Statutory Guidance on the handling of police complaints](#)

Notice: The contents of this email and attachment(s) are only intended for the recipient(s) to whom it is addressed. Please notify the sender if received in error. It must not be copied or forwarded to any person outside the recipient's organisation without the prior written approval of the sender. Thank you for your co-operation.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 March 2018 22:47
To: 'p238563@met.pnn.police.uk'; 'p235473@met.pnn.police.uk'
Subject: FW: Simon Cordell

Attachments: VLS_20171215_103522.pdf; VLS_20171215_103441.pdf
To Whom It May Concern:

Please see forwarded email from the solicitors', who were acting for my son Simon Cordell regarding the injection order, As you will see from the attachments the case was discharged and struck out.

Regards

Lorraine Cordell

From: emmanuel [mailto:emmanuel@vlssolicitors.com]
Sent: 15 December 2017 11:11
To: 'Lorraine Cordell'
Subject: Simon Cordell

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri

 VLS-LOGO1

VLS Solicitors
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London
N17 0DH

DX 36209 Edmonton Exchange

Tel: 0208 808 7999
Fax: 0208 808 1999
Mob: 07940728166
Direct email: emmanuel@vlssolicitors.com
<http://www.vlssolicitors.com>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 15 March 2018 23:09
To: 'p238563@met.pnn.police.uk'; 'p235473@met.pnn.police.uk'
Subject: FW: Simon Cordell

Attachments: VLS_20171215_103522.pdf; VLS_20171215_103441.pdf; court letter.pdf

To Whom It May Concern:

Please see forwarded email from the solicitors', who were acting for my son Simon Cordell regarding the injection order, As you will see from the attachments the case was discharged and struck out. I have also included the letter from the court dated the 13/12/2017.

Regards

Lorraine Cordell

From: emmanuel [mailto:emmanuel@vlssolicitors.com]
Sent: 15 December 2017 11:11
To: 'Lorraine Cordell'
Subject: Simon Cordell

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri

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From: Catherine.Goy@met.pnn.police.uk
Sent: 16 March 2018 00:18
To: lorraine32@blueyonder.co.uk; Jonathan.Hurford@met.pnn.police.uk
Subject: RE: Simon Cordell
Good evening Lorraine,

No problem, don't worry, we have received them. That has been NFA'd.

Kind regards
PC Goy

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 March 2018 23:09
To: Hurford Jon A - YE <Jonathan.Hurford@met.pnn.police.uk>; Goy Kate V.B - YE <Catherine.Goy@met.pnn.police.uk>
Subject: FW: Simon Cordell

To Whom It May Concern:

Please see forwarded email from the solicitors', who were acting for my son Simon Cordell regarding the injunction order, As you will see from the attachments the case was discharged and struck out. I have also included the letter from the court dated the 13/12/2017.

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Twitter: [@metpoliceuk](https://twitter.com/metpoliceuk)

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: 'subjectaccessrequest@met.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641
To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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From: !NorthCasework [NorthCasework@policeconduct.gov.uk]
Sent: 23 March 2018 14:58
To: 'lorraine32@blueyonder.co.uk'
Subject: IOPC Appeal Acknowledgment

Attachments: IOPC NEW FAQs - Pre-decision question about appeals.pdf; Leaflet for service users about transition to IOPC FINAL.pdf
Dear Miss Cordell,

As per our conversation please see the below acknowledgment in regards to your appeal.

Kind regards,

Stephanie Allsager
Casework Administrator
Independent Office for Police Conduct (IOPC)
PO Box 473
Sale
M33 0BW

Tel: 0300 020 0096
www.policeconduct.gov.uk
Follow us on Twitter at: [@policeconduct](https://twitter.com/policeconduct)

From: Sean Robinson **On Behalf Of** !NorthCasework
Sent: 21 February 2018 08:00
To: 'lorraine32@blueyonder.co.uk' <lorraine32@blueyonder.co.uk>
Subject: Your appeal

Our reference number: 2016/067409
Force reference number: PC/6804/13

Dear Mr Cordell

Thank you for your online appeal, received in this office on 20 February 2018. You asked us to review the investigation of your complaint by the Metropolitan Police Service.

This email confirms that we have received your appeal. We have not yet looked at the issues you have raised. Our role is to independently review the decisions and actions of the police, not to reinvestigate your complaint. This will involve looking at all the points that you have raised in relation to the investigation of your original complaint.

We will contact the Metropolitan Police Service to get all the information they hold about your complaint. This will be used to assess your appeal along with the information you have submitted as your appeal.

From the date we received your appeal it may take up to 6 weeks for it to be allocated. However, it is possible that your appeal may be allocated more quickly than this.

If you wish to submit any further information in support of your appeal we would request that you do this within 7 days i.e. by **28 February 2018**. Anything received after this date may not be considered. Similarly, you will not be able to provide additional information for us to consider after a decision is made on your appeal. Any decision we make is final.

We have enclosed documents with additional information. Please contact us if you have any other questions.

Yours sincerely

Sean Robinson
Casework Administrator
Independent Office for Police Conduct (IOPC)
Email: northcasework@policeconduct.gov.uk
PO Box 473
Sale
M33 0BW

Tel: General Enquiries: (+44) 0300 020 0096
www.policeconduct.gov.uk
Follow us on Twitter at: [@policeconduct](https://twitter.com/policeconduct)

From: Anna.Sokol2@met.pnn.police.uk on behalf of DPAMailbox-.SAR@met.pnn.police.uk
Sent: 06 April 2018 07:27
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641
Dear Mr Cordell,

We acknowledge the receipt of your email sent 4 April 2018 at 16.47.

We note you have told us the ICO have explained you should submit a concern to them. Should you decide to do this the ICO will write to the MPS and ask us about the way we are handling your subject access request. Upon receipt of their correspondence we will provide them with the information they have requested and they will then reply to yourself with their assessment decision.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

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Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 14 February 2018 14:27

To: 'SARonlineapplications@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of**
SARonlineapplications@met.pnn.police.uk

Sent: 14 February 2018 13:49

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

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Please see attached documents with my request for information which is held about me.

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From: Anna.Sokol2@met.pnn.police.uk on behalf of DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Attachments: Other Gateways for Disclosure.pdf

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

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Regards,

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Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

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Simon Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 25 April 2018 13:33

To: Lemmy Nwabuisi

Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 25 April 2018 15:53
To: Lorraine Cordell
Subject: RE: simon cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mrs Cordell,

Thank you for your email.

I have forwarded it to our legal department and you will receive a reply from the solicitor that is dealing with the matter.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: 'Anna.Sokol2@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: FW: Subject Access Request Simon Cordell 2018020000641

Attachments: Other Gateways for Disclosure.pdf
To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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From: Anna.Sokol2@met.pnn.police.uk
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641
Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of**

SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 25 April 2018 16:40
To: Lorraine Cordell
Cc: Lemmy Nwabuisi
Subject: RE: Simon cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Mrs Cordell,

Just to clarify, you are mentioning that the Council should copy you to all correspondence it sends to your son Simon Cordell.

Your request raised earlier today relates to a committal application which we lodged in the Edmonton County Court on 20.04.2018. However the service of that document was effected by the Court and not the Council. Therefore as far as we are concerned the committal application was duly served upon Simon Cordell as it was sent by the Court on the address recorded against their system.

You are welcome to raise the issue of service at the committal hearing but our view is that your email of today acknowledges the fact that your son has been received and therefore has been served with the committal application and secondly this application was sealed and served by the Edmonton County Court.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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cid:image001.png@01D3DCB4.186BAC50

As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 16:32
To: Ludmilla Iyavoo
Subject: Re: Simon cordell [SEC=OFFICIAL]

Dear Ludmilla Iyavoo

I understand when my son said in court where he wanted documents to be sent, but over Enfield Councils systems there is documents which state anything Enfield Council is sending to my son i have to be copied into it. Lemmy is well aware of this from a long time ago that anything Enfield Councils sends my son i have to be copied into it.

Of cause anything i am copied into would not be classed as being served on my son, i should still be copied into everything and this should be on all Enfield Councils systems.

We are still disputing the fact the order was served on my son correctly.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 16:08, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Cordell,

I am the solicitor in conduct of the injunction proceedings against your son. It is my understanding that during his last attendance your son has expressed the fact that all correspondence in relation to the above case should be served to his personal address. We are therefore not aware that all court correspondence should be sent to you as you expressed in your email.

However we confirm that an application for Mr Cordell committal was issued on 20th April 2018, in the Edmonton County Court and a hearing has now been listed on Tuesday 1st May 2018 at 10am. The application was issued on the basis of a breach of undertaking. A copy of the application is attached to this email. Your son is advised to attend the hearing and to seek independent legal advice.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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<image001.png>

As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL

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<LBE v Cordell- Application for committal.pdf>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 16:13
To: Lemmy Nwabuisi
Subject: Re: simon cordell [SEC=OFFICIAL]
Dear Lemmy

Thank you for the reply and update, but it should be noted that the authorisation letters was for the whole of Enfield Council so how do the legal department not know this.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 15:52, Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Mrs Cordell,
Thank you for your email.
I have forwarded it to our legal department and you will receive a reply from the solicitor that is dealing with the matter.
Kind Regards
Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy
Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.
Regards
Lorraine Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 16:37
To: Anna.Sokol2@met.pnn.police.uk
Subject: Re: Subject Access Request Simon Cordell 2018020000641
Dear Anna Sokol

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any Weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

Sent from my iPhone

On 4 Apr 2018, at 14:32, <Anna.Sokol2@met.pnn.police.uk> <Anna.Sokol2@met.pnn.police.uk> wrote:

Dear Mr Cordell,
Please see our previous advise.
Regards,

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641
To Whom It May Concern:
I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,
Regards

From: Anna.Sokol2@met.pnn.police.uk [<mailto:Anna.Sokol2@met.pnn.police.uk>] **On Behalf Of** DPAMailbox- .SAR@met.pnn.police.uk

Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641
Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated

to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: **020 7161 3500** Email: **DPA Mailbox - SAR**

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 March 2018 12:59

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 14 February 2018 14:27

To: 'SARonlineapplications@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [<mailto:Mary.Gibson@met.pnn.police.uk>] **On Behalf Of** SARonlineapplications@met.pnn.police.uk

Sent: 14 February 2018 13:49

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

<!--[if !supportLists]-->• <!--[endif]-->A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

Protective Marking: RESTRICTED
Not Suitable for Publication: N

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 25 April 2018 16:29
To: Lorraine Cordell
Subject: RE: simon cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mrs Cordell,

My understanding is that it was the County Court that sent the latest legal papers to Mr Cordell and not Enfield Council.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 16:13
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: Re: simon cordell [SEC=OFFICIAL]

Dear Lemmy

Thank you for the reply and update, but it should be noted that the authorisation letters was for the whole of Enfield Council so how do the legal department not know this.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 15:52, Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Mrs Cordell,

Thank you for your email.

I have forwarded it to our legal department and you will receive a reply from the solicitor that is dealing with the matter.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL



IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. [Click here to get connected.](#)



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Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. Click here to get connected.



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<http://www.enfield.gov.uk>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 16:47
To: gary.quan@met.pnn.police.uk
Subject: Fwd: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any Weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

Sent from my iPhone

On 4 Apr 2018, at 14:32, <Anna.Sokol2@met.pnn.police.uk>
<Anna.Sokol2@met.pnn.police.uk> wrote:

Dear Mr Cordell,
Please see our previous advise.
Regards,

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>;
SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641
To Whom It May Concern:
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Regards

From: Anna.Sokol2@met.pnn.police.uk [<mailto:Anna.Sokol2@met.pnn.police.uk>] **On**
Behalf Of DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641
Good morning,
OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018
I am writing in response to your email enquiring about the progress of

your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

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Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service

Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 March 2018 12:59

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 14 February 2018 14:27

To: 'SARonlineapplications@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [<mailto:Mary.Gibson@met.pnn.police.uk>] On

Behalf Of SARonlineapplications@met.pnn.police.uk

Sent: 14 February 2018 13:49

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

<!--[if !supportLists]-->• <!--[endif]-->A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email

SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications

<SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries

<SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641
Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

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Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

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Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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Sent: 23 March 2018 12:59

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Subject: RE: Subject Access Request Simon Cordell 2018020000641

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Subject: RE: Subject Access Request Simon Cordell

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SARonlineapplications@met.pnn.police.uk

Sent: 14 February 2018 13:49

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell

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Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

Protective Marking: RESTRICTED

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

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Simon Cordell

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Twitter: @metpoliceuk

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 25 April 2018 16:30
To: lorraine32@blueyonder.co.uk
Cc: Lemmy Nwabuisi
Subject: Simon cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Lorraine,

Could I please ask you to address any queries you may have in regards to the injunction proceedings to me directly?

Please note that the papers which I sent to you in my last email was sent to Mr Simon Cordell directly by the Edmonton County Court. May I therefore suggest that at the next hearing, Mr Cordell address the Court on this so the papers could be sent to you instead to his address?

Many thanks

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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cid:image001.png@01D3DCB2.B4B4BEF0

As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 25 April 2018 16:13

To: Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>

Subject: Re: simon cordell [SEC=OFFICIAL]

Dear Lemmy

Thank you for the reply and update, but it should be noted that the authorisation letters was for the whole of Enfield Council so how do the legal department not know this.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 15:52, Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Mrs Cordell,

Thank you for your email.

I have forwarded it to our legal department and you will receive a reply from the solicitor that is dealing with the matter.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 25 April 2018 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUIISI@enfield.gov.uk>

Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:32
To: 'Catherine.Goy@met.pnn.police.uk'
Subject: RE: Simon Cordell
To Whom It May Concern:

I am writing this email regarding Mr Simon Cordell and the bail to return tomorrow 05/04/2018 at 10:00 hours at Wood Green police station,

I was wondering if my son Mr Simon Cordell still needs to attend the police station tomorrow 05/04/2018 at 10:00 hours as he is not very well.

If you could give me an update I would be grateful as we have not heard anything from his solicitors.

Regards

Lorraine Cordell

From: Catherine.Goy@met.pnn.police.uk [mailto:Catherine.Goy@met.pnn.police.uk]
Sent: 16 March 2018 00:18
To: lorraine32@blueyonder.co.uk; Jonathan.Hurford@met.pnn.police.uk
Subject: RE: Simon Cordell

Good evening Lorraine,

No problem, don't worry, we have received them. That has been NFA'd.

Kind regards
PC Goy

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 March 2018 23:09
To: Hurford Jon A - YE <Jonathan.Hurford@met.pnn.police.uk>; Goy Kate V.B - YE <Catherine.Goy@met.pnn.police.uk>
Subject: FW: Simon Cordell

To Whom It May Concern:

Please see forwarded email from the solicitors', who were acting for my son Simon Cordell regarding the injection order, As you will see from the attachments the case was discharged and struck out. I have also included the letter from the court dated the 13/12/2017.

Regards

Lorraine Cordell

From: emmanuel [mailto:emmanuel@vlssolicitors.com]
Sent: 15 December 2017 11:11
To: 'Lorraine Cordell'
Subject: Simon Cordell

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri

A placeholder for a logo, showing a small icon of a document with a green checkmark and the text "VLS-LOGO1".

VLS Solicitors
Gibson House
800, High Road
London
N17 0DH

DX 36209 Edmonton Exchange

Tel: 0208 808 7999
Fax: 0208 808 1999
Mob: 07940728166
Direct email: emmanuel@vlssolicitors.com
<http://www.vlssolicitors.com>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 16:32
To: Ludmilla Iyavoo
Subject: Re: Simon cordell [SEC=OFFICIAL]
Dear Ludmilla Iyavoo

I understand when my son said in court where he wanted documents to be sent, but over Enfield Councils systems there is documents which state anything Enfield Council is sending to my son i have to be copied into it. Lemmy is well aware of this from a long time ago that anything Enfield Councils sends my son i have to be copied into it.

Of cause anything i am copied into would not be classed as being served on my son, i should still be copied into everything and this should be on all Enfield Councils systems.

We are still disputing the fact the order was served on my son correctly.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 16:08, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Cordell,

I am the solicitor in conduct of the injunction proceedings against your son. It is my understanding that during his last attendance your son has expressed the fact that all correspondence in relation to the above case should be served to his personal address. We are therefore not aware that all court correspondence should be sent to you as you expressed in your email.

However we confirm that an application for Mr Cordell committal was issued on 20th April 2018, in the Edmonton County Court and a hearing has now been listed on Tuesday 1st May 2018 at 10am. The application was issued on the basis of a breach of undertaking. A copy of the application is attached to this email. Your son is advised to attend the hearing and to seek independent legal advice.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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<image001.png>

As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 25 April 2018 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>

Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL

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<LBE v Cordell- Application for committal.pdf>

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:34
To: 'p238563@met.pnn.police.uk'; 'p235473@met.pnn.police.uk';
"Catherine.Goy@met.pnn.police.uk"
Subject: FW: Simon Cordell bail to return
To Whom It May Concern:

I am writing this email regarding Mr Simon Cordell and the bail to return tomorrow 05/04/2018 at 10:00 hours at Wood Green police station,

I was wondering if my son Mr Simon Cordell still needs to attend the police station tomorrow 05/04/2018 at 10:00 hours as he is not very well.

If you could give me an update I would be grateful as we have not heard anything from his solicitors.

Regards

Lorraine Cordell

From: Catherine.Goy@met.pnn.police.uk [mailto:Catherine.Goy@met.pnn.police.uk]
Sent: 16 March 2018 00:18
To: lorraine32@blueyonder.co.uk; Jonathan.Hurford@met.pnn.police.uk
Subject: RE: Simon Cordell

Good evening Lorraine,

No problem, don't worry, we have received them. That has been NFA'd.

Kind regards
PC Goy

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 March 2018 23:09
To: Hurford Jon A - YE <Jonathan.Hurford@met.pnn.police.uk>; Goy Kate V.B - YE
<Catherine.Goy@met.pnn.police.uk>
Subject: FW: Simon Cordell

To Whom It May Concern:

Please see forwarded email from the solicitors', who were acting for my son Simon Cordell regarding the injection order, As you will see from the attachments the case was discharged and struck out. I have also included the letter from the court dated the 13/12/2017.

Regards

Lorraine Cordell

From: emmanuel [mailto:emmanuel@vlssolicitors.com]
Sent: 15 December 2017 11:11
To: 'Lorraine Cordell'
Subject: Simon Cordell

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri



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Tel: 0208 808 7999

Fax: 0208 808 1999

Mob: 07940728166

Direct email: emmanuel@vlsolicitors.com

<http://www.vlsolicitors.com>

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 25 April 2018 16:08
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon cordell [SEC=OFFICIAL]

Attachments: LBE v Cordell- Application for committal.pdf

Classification: OFFICIAL

Dear Ms Cordell,

I am the solicitor in conduct of the injunction proceedings against your son. It is my understanding that during his last attendance your son has expressed the fact that all correspondence in relation to the above case should be served to his personal address. We are therefore not aware that all court correspondence should be sent to you as you expressed in your email.

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Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

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Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

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Regards

Lorraine Cordell

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From: Catherine.Goy@met.pnn.police.uk
Sent: 04 April 2018 17:58
To: lorraine32@blueyonder.co.uk; Jonathan.Hurford@met.pnn.police.uk;
'Catherine.Goy@met.pnn.police.uk
Subject: RE: Simon Cordell bail to return
Good afternoon Ms Cordell,

I'm afraid neither myself nor PC Hurford are the officers dealing with this. We were just the officers dealing with prisoners on that day.

You'll need to call 101 and ask who the officer dealing is and what the update on the crime report is, whether it has been closed or is still open for investigation. I have tried to look this up for you but at present I cannot as the systems seem to be broken. I am on emergency response teams and this will be dealt with by whoever the officer in the case is. If it is still open for investigation I imagine he'll have to turn up.

Kind regards
PC Goy

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:34
To: Hurford Jon A - YE <Jonathan.Hurford@met.pnn.police.uk>; Goy Kate V.B - YE
<Catherine.Goy@met.pnn.police.uk>; 'Catherine.Goy@met.pnn.police.uk
Subject: FW: Simon Cordell bail to return

To Whom It May Concern:

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If you could give me an update I would be grateful as we have not heard anything from his solicitors.

Regards

Lorraine Cordell

From: Catherine.Goy@met.pnn.police.uk [mailto:Catherine.Goy@met.pnn.police.uk]
Sent: 16 March 2018 00:18
To: lorraine32@blueyonder.co.uk; Jonathan.Hurford@met.pnn.police.uk
Subject: RE: Simon Cordell

Good evening Lorraine,

No problem, don't worry, we have received them. That has been NFA'd.

Kind regards
PC Goy

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 15 March 2018 23:09
To: Hurford Jon A - YE <Jonathan.Hurford@met.pnn.police.uk>; Goy Kate V.B - YE

<Catherine.Goy@met.pnn.police.uk>

Subject: FW: Simon Cordell

To Whom It May Concern:

Please see forwarded email from the solicitors', who were acting for my son Simon Cordell regarding the injection order, As you will see from the attachments the case was discharged and struck out. I have also included the letter from the court dated the 13/12/2017.

Regards

Lorraine Cordell

From: emmanuel [<mailto:emmanuel@vlssolicitors.com>]

Sent: 15 December 2017 11:11

To: 'Lorraine Cordell'

Subject: Simon Cordell

Dear Mrs Cordell,

I write to inform you that the court has discharged the injunction of 9 August 2017 against Simon and the council's claim is struck out because Enfield Council failed to comply with the order to file Directions Questionnaire by the 17 November 2017. Copies of the Court Orders are attached for your information.

Please contact me should you have any query.

Kind regards,
Emmanuel Onwusiri

 VLS-LOGO1

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Gibson House
800, High Road
London
N17 0DH

DX 36209 Edmonton Exchange

Tel: 0208 808 7999

Fax: 0208 808 1999

Mob: 07940728166

Direct email: emmanuel@vlssolicitors.com

<http://www.vlssolicitors.com>

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 27 November 2018 12:45
To: Lorraine Cordell
Subject: RE: Simon Cordell Move [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

I am not longer dealing with Simon's case. This matter has been re-allocated to my colleague Paul Buckridge who would be in touch.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XA

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 27 November 2018 12:17
To: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>
Subject: RE: Simon Cordell Move

Dear Ludmilla

Can you tell me when the next panel meeting is and if Simon paperwork will be put forward for the move at this meeting please.

Regards

Lorraine Cordell

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 18:45
To: 'Ludmilla Iyavoo'
Subject: RE: Simon cordell [SEC=OFFICIAL]

Dear Ludmilla Iyavoo

I was not talking about the committal application of the 20.04.2018, I am talking about the injunction ordered itself that enabled you to put the committal application dated the 20.04.2018 into court. This is what we are disputing has been served, and yes I know you have a statement from the person that was meant to have personally served it.

Regards

Lorraine Cordell

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 25 April 2018 16:40
To: Lorraine Cordell
Cc: Lemmy Nwabuisi
Subject: RE: Simon cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Mrs Cordell,

Just to clarify, you are mentioning that the Council should copy you to all correspondence it sends to your son Simon Cordell.

Your request raised earlier today relates to a committal application which we lodged in the Edmonton County Court on 20.04.2018. However the service of that document was effected by the Court and not the Council. Therefore as far as we are concerned the committal application was duly served upon Simon Cordell as it was sent by the Court on the address recorded against their system.

You are welcome to raise the issue of service at the committal hearing but our view is that your email of today acknowledges the fact that your son has been received and therefore has been served with the committal application and secondly this application was sealed and served by the Edmonton County Court.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 25 April 2018 16:32

To: Ludmilla Iyavoo

Subject: Re: Simon cordell [SEC=OFFICIAL]

Dear Ludmilla Iyavoo

I understand when my son said in court where he wanted documents to be sent, but over Enfield Councils systems there is documents which state anything Enfield Council is sending to my son i have to be copied into it. Lemmy is well aware of this from a long time ago that anything Enfield Councils sends my son i have to be copied into it.

Of cause anything i am copied into would not be classed as being served on my son, i should still be copied into everything and this should be on all Enfield Councils systems.

We are still disputing the fact the order was served on my son correctly.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 16:08, Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Ms Cordell,

I am the solicitor in conduct of the injunction proceedings against your son. It is my understanding that during his last attendance your son has expressed the fact that all correspondence in relation to the above case should be served to his personal address. We are therefore not aware that all court correspondence should be sent to you as you expressed in your email.

However we confirm that an application for Mr Cordell committal was issued on 20th April 2018, in the Edmonton County Court and a hearing has now been listed on Tuesday 1st May 2018 at 10am. The application was issued on the basis of a breach of undertaking. A copy of the application is attached to this email. Your son is advised to attend the hearing and to seek independent legal advice.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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<image001.png>

As above please feel free to ask for more details regarding the walk and for donations for this worthy cause please go to - <https://uk.virginmoneygiving.com/LondonBoroughofEnfield18>

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL

Classification: OFFICIAL



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<LBE v Cordell- Application for committal.pdf>

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 19:07
To: Lorraine Cordell
Subject: Fwd: Subject Access Request Simon Cordell 2018020000641

Attachments: Other Gateways for Disclosure.pdf; ATT00342.htm

Sent from my iPhone

Begin forwarded message:

From: <DPAMailbox-.SAR@met.pnn.police.uk>
Date: 27 March 2018 at 11:04:21 BST
To: <lorraine32@blueyonder.co.uk>
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641

REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service

Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 23 March 2018 12:59

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 14 February 2018 14:27

To: 'SARonlineapplications@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [<mailto:Mary.Gibson@met.pnn.police.uk>] **On Behalf Of** SARonlineapplications@met.pnn.police.uk

Sent: 14 February 2018 13:49

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

<!--[if !supportLists]-->• <!--[endif]-->A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk';
'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

Attachments: Simon_Cordell_Section-35-25-04-2018.pdf; Citizencard.pdf; Court-Date.pdf; ESA-Confirmed-Letter-08-03-2018.pdf; Simon_Cordell_authority_Letter-24-04-2018.pdf; Simon-Licence-Front-Back.pdf; ID-Card.pdf; My-Passport.pdf; medical-letter.pdf; Lorraine_authority_Letter-25-04-2018.pdf
To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 04 April 2018 14:10

To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,

I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of**

DPAMailbox-.SAR@met.pnn.police.uk

Sent: 27 March 2018 11:04

To: lorraine32@blueyonder.co.uk

Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641

REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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From: Stella.Wyllie@met.pnn.police.uk on behalf of SAREnquiries@met.police.uk
Sent: 26 April 2018 09:39
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell
Dear Ms Cordell,

Section 35 requests are dealt with in writing by each individual Borough where the incidents occurred or our Directorate of Legal Service email dlsmailbox-legalsupportdisclosure@met.police.uk

Kind regards
Stella

Stella Wyllie | Administration Team |
| Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service
Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
Address:- Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 22:37
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; Quan Gary G - HQ Strategy & Governance <Gary.Quan@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SAREnquiries@met.police.uk>
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS,

therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service

Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 23 March 2018 12:59

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request Simon Cordell 2018020000641

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I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Find us at:

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: 'dlsmailbox-legalsupportdisclosure@met.police.uk'
Subject: FW: SECTION 35 DPA Simon Cordell

Attachments: Simon_Cordell_Section-35-25-04-2018.pdf; Citizencard.pdf; Court-Date.pdf; ESA-Confirmed-Letter-08-03-2018.pdf; Simon_Cordell_authority_Letter-24-04-2018.pdf; Simon-Licence-Front-Back.pdf; ID-Card.pdf; My-Passport.pdf; medical-letter.pdf; Lorraine_authority_Letter-25-04-2018.pdf
To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like

this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
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Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

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application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

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Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service

Telephone: **020 7161 3500** Email: **DPA Mailbox - SAR**

Address: **Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF**

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 23 March 2018 12:59

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request Simon Cordell 2018020000641

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Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 14 February 2018 14:27

To: 'SARonlineapplications@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

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Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Terence.Dobbs@met.pnn.police.uk on behalf of DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell
Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

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If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
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Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

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Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA

Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 12:47
To: dlsmailbox-legalsupportdisclosure@met.police.uk
Subject: Re: SECTION 35 DPA Simon Cordell
Good Morning

It is a civil matter at edmonton country court.

Regards

Sent from my iPhone

On 26 Apr 2018, at 11:13, <DLSMailbox-LegalSupportDisclosure@met.police.uk> <DLSMailbox-LegalSupportDisclosure@met.police.uk> wrote:

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?
This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 26 April 2018 10:17

To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>

Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 25 April 2018 22:37

To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'

Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 April 2018 17:25

To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [<mailto:Anna.Sokol2@met.pnn.police.uk>]

Sent: 04 April 2018 14:32

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 04 April 2018 14:10

To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,

I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [<mailto:Anna.Sokol2@met.pnn.police.uk>] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk

Sent: 27 March 2018 11:04

To: lorraine32@blueyonder.co.uk

Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641

REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion**; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight |
Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: **020 7161 3500** Email: **DPA Mailbox - SAR**

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641
To Whom It May Concern:
I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.
Any update I would be grateful
Simon Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell
To Whom It May Concern:
I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.
Regards

From: Mary.Gibson@met.pnn.police.uk [<mailto:Mary.Gibson@met.pnn.police.uk>] **On Behalf Of**
SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell
Good afternoon,
Thank you for your email.
We are unable to process your request as we require:

<!--[if !supportLists]-->• <!--[endif]-->A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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advice can be obtained from the Information Rights unit - 020 7161 3500 (783500).

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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From: Lemmy Nwabuisi [Lemmy.NWABUISE@enfield.gov.uk]
Sent: 25 April 2018 16:29
To: Lorraine Cordell
Subject: RE: simon cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Mrs Cordell,

My understanding is that it was the County Court that sent the latest legal papers to Mr Cordell and not Enfield Council.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 16:13
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Subject: Re: simon cordell [SEC=OFFICIAL]

Dear Lemmy

Thank you for the reply and update, but it should be noted that the authorisation letters was for the whole of Enfield Council so how do the legal department not know this.

Regards

Lorraine Cordell

Sent from my iPhone

On 25 Apr 2018, at 15:52, Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk> wrote:

Classification: OFFICIAL

Dear Mrs Cordell,

Thank you for your email.

I have forwarded it to our legal department and you will receive a reply from the solicitor that is dealing with the matter.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Coordinator
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354
Mob: 07583115576

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]
Sent: 25 April 2018 13:33
To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>
Subject: Re: simon cordell

Dear Lemmy

Could you please send all paperwork that has been sent to my son to me. As you will be aware all paperwork and letter sent from the council should also be sent to me which has not been happening this would include all court paperwork.

Regards

Lorraine Cordell

Classification: OFFICIAL



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 18:03
To: 'DLSMailbox-LegalSupportDisclosure@met.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell
Good Morning,

Sorry for the late reply it is a civil case, hope this helps

regards

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of**
DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion**; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 23 March 2018 12:59

To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 14 February 2018 14:27

To: 'SARonlineapplications@met.pnn.police.uk'

Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of**
SARonlineapplications@met.pnn.police.uk

Sent: 14 February 2018 13:49

To: lorraine32@blueyonder.co.uk

Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 30 April 2018 12:40
To: 'Trishna Kerai'
Subject: RE: (DPS:1:CR:325259:9V) RE: Tyrone Benjamin re chloe case
Dear Trishna

Thank you for the reply

Regards

Lorraine

From: Trishna Kerai [mailto:Trishna@stuartmillersolicitors.co.uk]
Sent: 30 April 2018 12:26
To: 'Lorraine Cordell'
Subject: (DPS:1:CR:325259:9V) RE: Tyrone Benjamin re chloe case

Dear Lorraine,

Thank you for your email and the letter.

I have also forwarded this on to the Counsel who will be able to provide this in Court today to also confirm his health condition at the moment.

I will keep you informed of what happens today.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk



cid:image007.png@01D38A07.0838F130

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 30 April 2018 12:10
To: Trishna Kerai
Subject: RE: Tyrone Benjamin re chloe case

Dear Trishna

Thank you for the phone calls today and the update regarding the case for Chloe.

Please see attached letter that i dropped of to Tyrone's doctor today 30/04/2018

If you can keep me updated regarding this matter i would be greatful.

Regards

Lorraine Cordell

From: Balbinder Kaur Geddes [Balbinder.Kaur-Geddes@Enfield.gov.uk]
Sent: 02 May 2018 13:44
To: Lorraine32@blueyonder.co.uk
Cc: Ludmilla Iyavoo
Subject: LBE -v- Simon Cordell - Committal Applications

Attachments: Committal Application - 05.02.18 - Simon Cordell.pdf; Committal Application 20.4.18 - Simon Cordell.pdf

Dear Mrs Cordell

We have today attempted to serve the attached documents personally on your son Simon Cordell. We attach copies of the documents for your record. Copies of the same have been placed in the post to your address of 23 Byron Terrace, Edmonton, N9 7DG.

Yours sincerely

Balbinder Kaur Geddes
Legal Officer
Legal Services, Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 4834
Fax: 020 8379 6492

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or

malware. The recipient should perform their own virus checks.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 02 May 2018 17:53
To: 'DLSMailbox-LegalSupportDisclosure@met.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell
Good Afternoon

I was wondering if I could get an update regarding the section 35 DPA request that was submitted on the 25/04/2018. regarding Mr Simon Cordell, I was wondering how long it will take to get the data so that it can be used in court, would it also be possible to get a ref number for this request, i know you stated in an email it would need to be passed to someone could i also have the contract details so if i need them.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 18:03
To: 'DLSMailbox-LegalSupportDisclosure@met.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Sorry for the late reply it is a civil case, hope this helps

regards

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 04 April 2018 14:10

To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,

I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk

Sent: 27 March 2018 11:04

To: lorraine32@blueyonder.co.uk

Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion**; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service

Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of

ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 May 2018 08:54
To: 'DLSMailbox-LegalSupportDisclosure@met.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell
To Whom It May Concern:

I am writing this to find out if there is any update regarding the request for a section 35 DPA, I have not heard anything and i need an update, i do not have any Ref for this section 35 DPA, if someone could get back to me with an update I would be most grateful.

Regards

Lorraine Cordell

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in

which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of**
DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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Not Suitable for Publication:

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 11 May 2018 08:57
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641
To Whom It May Concern:

I am writing this Email to find out what is going on with the subject access request submitted on the 14/02/2018 this is way past its deadline and i need the information

Regards

From: <DPAMailbox-.SAR@met.pnn.police.uk>
Date: 27 March 2018 at 11:04:21 BST
To: <lorraine32@blueyonder.co.uk>
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

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Strategy and Governance | Met HQ | Metropolitan Police Service
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Sent: 23 March 2018 12:59
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Any update I would be grateful

Simon Cordell

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To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [<mailto:Mary.Gibson@met.pnn.police.uk>] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.

The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

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Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR

Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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From: Julie.Mercer@met.police.uk on behalf of DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 11 May 2018 11:19
To: lorraine32@blueyonder.co.uk
Cc: DPAMailbox-.SAR@met.police.uk
Subject: RE: SECTION 35 DPA Simon Cordell
Dear Ms Cordell

Unfortunately, your request for your personal data has been referred to the Directorate of Legal Services in error. This Directorate does not process requests of this type. We have notified the team responsible for dealing with these requests, and they will continue to manage the response to your request on behalf of the Metropolitan Police Service.

For the avoidance of doubt, s35 of the Data Protection Act 1998 does not provide a right of access to your personal data distinct from the subject access rights under s7. S35 is an exemption which relates solely to the non-disclosure provisions of the Data Protection Act 1998. It does not relate to the subject information provisions.

We are sorry if the erroneous referral of your request to this Directorate has caused any confusion. Any queries or concerns which you may have about the progress of your request should be raised with the Information Rights Unit at DPAMailbox-.SAR@met.pnn.police.uk. Any further correspondence received by this Directorate in relation to this matter will be forwarded to that mailbox."

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 May 2018 08:54
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this to find out if there is any update regarding the request for a section 35 DPA, I have not heard anything and i need an update, i do not have any Ref for this section 35 DPA, if someone could get back to me with an update I would be most grateful.

Regards

Lorraine Cordell

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute

much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
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Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

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Subject: RE: Subject Access Request Simon Cordell

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Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
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From: Irene.O.Whyte@met.pnn.police.uk on behalf of DPAMailbox-.SAR@met.police.uk
Sent: 11 May 2018 13:29
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Attachments: Other Gateways for Disclosure.pdf
Good Afternoon,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25/03/2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. Unfortunately, we are not in a position to provide you with a timescale for completion; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Yours sincerely,

Irene Whyte | Administration Assistant | Strategy & Insight | Strategy & Governance | Met HQ ||
Metropolitan Police Service

Telephone 0207 161 3500 | Email DPAMailbox - SAR
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Mercer Julie A - HQ Directorate of Legal Services **On Behalf Of** DLS Mailbox - Legal Support Disclosure
Sent: 11 May 2018 11:19
To: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Cc: DPA Mailbox - SAR <DPAMailbox-.SAR@met.police.uk>
Subject: RE: SECTION 35 DPA Simon Cordell

Dear Ms Cordell

Unfortunately, your request for your personal data has been referred to the Directorate of Legal Services in error. This Directorate does not process requests of this type. We have notified the team responsible for dealing with these requests, and they will continue to manage the response to your request on behalf of the Metropolitan Police Service.

For the avoidance of doubt, s35 of the Data Protection Act 1998 does not provide a right of access to your personal data distinct from the subject access rights under s7. S35 is an exemption which relates solely to the non-disclosure provisions of the Data Protection Act 1998. It does not relate to the subject information provisions.

We are sorry if the erroneous referral of your request to this Directorate has caused any confusion. Any queries or concerns which you may have about the progress of your request should be raised with the Information Rights Unit at DPAMailbox-.SAR@met.pnn.police.uk. Any further correspondence received by this Directorate in relation to this matter will be forwarded to that mailbox."

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 May 2018 08:54
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this to find out if there is any update regarding the request for a section 35 DPA, I have not heard anything and i need an update, i do not have any Ref for this section 35 DPA, if someone could get back to me with an update I would be most grateful.

Regards

Lorraine Cordell

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion**; this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR

Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete new set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit
Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk
Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 12 February 2018 17:40
To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 14 May 2018 09:51
To: Lorraine Cordell
Subject: LBE v Mr Cordell E00ED049 [SEC=OFFICIAL]

Importance: High

Attachments: Covering letter to Mr Cordell dated 11.05.2018.pdf; 1. Application notice dated 11.05.2018.pdf; 2. Amended application notice dated 20.04.2018.pdf; 3. Affidavit of Markandu Mathiyalagan 20.04.2018.pdf; 4. Affidavit Revathy Mathiyalagan 20.04.2018.pdf; 5. Amended draft order 20.04.2018.pdf; 6. WS of Mr Lemmy Nwabuisi 10.05.2018.pdf; 7. WS of Ms Kaur Geddes 10.05.2018.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of our application notice dated 11.05.2018 seeking to amend our committal application dated 20.04.2018 in light of the incident which took place in the Edmonton County Court on 01.05.2018.

Our process server attended your son's property but he refused to open the door despite identifying himself. A copy was left to his door and he was made aware of it.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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Classification: OFFICIAL



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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 14 May 2018 17:36
To: Lorraine Cordell
Subject: London Borough of Enfield v Cordell- E00ED049 [SEC=OFFICIAL]

Importance: High

Attachments: Court Order made by the Edmonton County Court on 14.05.2018.pdf; Pdf bundle of the application notice 11.05.2018.pdf; pdf version of application to dispense with service dated 14.05.2018.pdf; Application for committal dated 05.02.2018.pdf; Application for committal dated 20.04.2018.pdf

Classification: OFFICIAL

Dear Ms Lorraine Cordell,

We have attempted service of our committal applications dated 05.02.2018 and 20.04.2018 upon Mr Simon Cordell and also attempted service of our application to amend our committal application in light of the incident which took place at Court on 01.05.2018 but Mr Simon Cordell refused to accept personal service of those documents.

In light of Mr Cordell's refusal to accept personal service, the threats of violence towards the neighbours and the fact that a hearing has been listed on 30.05.2018, we have decided to issue an ex parte application for service to be dispensed with. The application was considered by Deputy District Judge Genn in the Edmonton County Court who made the following order:

- 1) Permission to the Applicant is given to amend the application for committal
- 2) Permission is given pursuant to CPR 81.10(5)(b) to serve the amended application by email on you.

In light of the Court order made by the Court this morning, the attached applications are deemed served upon Mr Simon Cordell. Please note that your son is entitled to seek independent legal advice.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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Classification: OFFICIAL

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 May 2018 11:19
To: 'DLSMailbox-LegalSupportDisclosure@met.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell
To Whom It May Concern:

I am writing this as I have had no update to the section 35 DPA that was submitted to the police, and was wondering if you could help. I was given this email regarding the Section 35 Request to send the application into; I was given this email to send the request to please see below email I received.

"Dear Ms Cordell,

Section 35 requests are dealt with in writing by each individual Borough where the incidents occurred or our Directorate of Legal Service email dlsmailbox-legalsupportdisclosure@met.police.uk

Kind regards
Stella

Stella Wyllie | Administration Team |
| Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service
Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
Address:- Information Rights Unit, PO Box 57192, LONDON SW6 1SF"

Regards

Lorraine

From: Julie.Mercer@met.police.uk [mailto:Julie.Mercer@met.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 11 May 2018 11:19
To: lorraine32@blueyonder.co.uk
Cc: DPAMailbox-.SAR@met.police.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Dear Ms Cordell

Unfortunately, your request for your personal data has been referred to the Directorate of Legal Services in error. This Directorate does not process requests of this type. We have notified the team responsible for dealing with these requests, and they will continue to manage the response to your request on behalf of the Metropolitan Police Service.

For the avoidance of doubt, s35 of the Data Protection Act 1998 does not provide a right of access to your personal data distinct from the subject access rights under s7. S35 is an exemption which relates solely to the non-disclosure provisions of the Data Protection Act 1998. It does not relate to the subject information provisions.

We are sorry if the erroneous referral of your request to this Directorate has caused any confusion. Any queries or concerns which you may have about the progress of your request should be raised with the Information Rights Unit at DPAMailbox-.SAR@met.pnn.police.uk. Any further correspondence received by this Directorate in relation to this matter will be forwarded to that mailbox."

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 11 May 2018 08:54
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this to find out if there is any update regarding the request for a section 35 DPA, I have not heard anything and i need an update, i do not have any Ref for this section 35 DPA, if someone could get back to me with an update I would be most grateful.

Regards

Lorraine Cordell

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 26 April 2018 11:14
To: lorraine32@blueyonder.co.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 26 April 2018 10:17
To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>
Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 April 2018 22:37
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of** DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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must be highlighted as such. Further advice can be obtained from the Information Rights Unit - 020 7161 3500 (783500).

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 21 May 2018 11:20
To: 'DPAMailbox-.SAR@met.pnn.police.uk'
Subject: RE: SECTION 35 DPA Simon Cordell
To Whom It May Concern:

I am writing this as I have had no update to the section 35 DPA that was submitted to the police, and was wondering if you could help. I was given this email regarding the Section 35 Request to send the application into; I was given this email to send the request to please see below email I received.

"Dear Ms Cordell,

Section 35 requests are dealt with in writing by each individual Borough where the incidents occurred or our Directorate of Legal Service email dlsmailbox-legalsupportdisclosure@met.police.uk

Kind regards
Stella

Stella Wyllie | Administration Team |
| Strategy & Insight / Strategy & Governance / METHQ / Metropolitan Police Service
Telephone 0207 161 3500 | Email subjectaccessrequest@met.police.uk
Address:- Information Rights Unit, PO Box 57192, LONDON SW6 1SF"

Regards

Lorraine

From: Julie.Mercer@met.police.uk [mailto:Julie.Mercer@met.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk
Sent: 11 May 2018 11:19
To: lorraine32@blueyonder.co.uk
Cc: DPAMailbox-.SAR@met.police.uk
Subject: RE: SECTION 35 DPA Simon Cordell

Dear Ms Cordell

Unfortunately, your request for your personal data has been referred to the Directorate of Legal Services in error. This Directorate does not process requests of this type. We have notified the team responsible for dealing with these requests, and they will continue to manage the response to your request on behalf of the Metropolitan Police Service.

For the avoidance of doubt, s35 of the Data Protection Act 1998 does not provide a right of access to your personal data distinct from the subject access rights under s7. S35 is an exemption which relates solely to the non-disclosure provisions of the Data Protection Act 1998. It does not relate to the subject information provisions.

We are sorry if the erroneous referral of your request to this Directorate has caused any confusion. Any queries or concerns which you may have about the progress of your request should be raised with the Information Rights Unit at DPAMailbox-.SAR@met.pnn.police.uk. Any further correspondence received by this Directorate in relation to this matter will be forwarded to that mailbox."

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 11 May 2018 08:54

To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>

Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this to find out if there is any update regarding the request for a section 35 DPA, I have not heard anything and i need an update, i do not have any Ref for this section 35 DPA, if someone could get back to me with an update I would be most grateful.

Regards

Lorraine Cordell

From: Terence.Dobbs@met.pnn.police.uk [mailto:Terence.Dobbs@met.pnn.police.uk] **On Behalf Of** DLSMailbox-LegalSupportDisclosure@met.police.uk

Sent: 26 April 2018 11:14

To: lorraine32@blueyonder.co.uk

Subject: RE: SECTION 35 DPA Simon Cordell

Good Morning,

Can you please confirm whether this is a civil matter or if it is proceeding at the family court?

This will help is to establish exactly who is best placed to deal with this request.

Regards

DLS – Legal Support Team

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 26 April 2018 10:17

To: DLS Mailbox - Legal Support Disclosure <DLSMailbox-LegalSupportDisclosure@met.police.uk>

Subject: FW: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

Please see attached section 35 DPA request I did send this yesterday via email to the subject access request department and today I been told to send it to this email.

Could you please confirm via email this is the correct unit to send this section 35 DPA to and that you got the 10 attached documents and if anything else needs to be done and how soon i will be able to get the information.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 25 April 2018 22:37

To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'; 'SARenquiries@met.pnn.police.uk'

Subject: RE: SECTION 35 DPA Simon Cordell

To Whom It May Concern:

I am writing this email regarding a section 35 DPA the reason I have had to submit this request is today i got a letter from the court stating I had to attend on the 01/05/2018 and I need the information I requested under Subject Access Request Simon Cordell 2018020000641 and some others information for this court case.

If my section 35 DPA needs to be sent to a next unit to deal with can you please advice of an email address in which to send it or can you pass it to that unit i would be most grateful.

Could you please reply to let me know you got all the information you need in order to deal with my section 35 DPA request.

Regards

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 17:25
To: 'Anna.Sokol2@met.pnn.police.uk'; 'Gary.Quan@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Anna Sokol and Gary Quan

I have just spoken to the ICO and they have told me to put a case into them, as i have asked for an update and not been given one.

I have been told by the ICO there is strict guidelines on the 40 day limits given to comply with the request staffing issues does not bare any weight to be outside the 40 day guidelines.

Due to me needing this information due to a court case the ICO will be able to process my dispute much earlier then they would do due to this reason.

I read the email you sent me and the ICO believe it is very un-professional for an email to be sent like this when the guidelines for SAR are very clear.

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk]
Sent: 04 April 2018 14:32
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell 2018020000641

Dear Mr Cordell,

Please see our previous advise.

Regards,

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2018 14:10
To: Sokol Anna M - HQ Strategy & Governance <Anna.Sokol2@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: FW: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to the time my subject access request will be completed, the 40 days time limit is up, I know I asked for an update before and we sent the below email it does not tell me how long it will take,
I do understand the presser and the case load you have got but you should be able to tell me when I should hear back regarding my request, or how long you are be hide,

Regards

From: Anna.Sokol2@met.pnn.police.uk [mailto:Anna.Sokol2@met.pnn.police.uk] **On Behalf Of**
DPAMailbox-.SAR@met.pnn.police.uk
Sent: 27 March 2018 11:04
To: lorraine32@blueyonder.co.uk
Subject: Subject Access Request Simon Cordell 2018020000641

Good morning,

OUR REFERENCE: 2018020000641
REQUEST DEADLINE: 25.03.2018

I am writing in response to your email enquiring about the progress of your Subject Access Request. **Unfortunately, we are not in a position to provide you with a timescale for completion;** this is due to the high volume of requests currently being received by the MPS, therefore your case is taking longer to process.

Your request was reviewed when first received and is now waiting to be allocated to a caseworker for processing.

We are not able to prioritise any application and all requests are being processed strictly by the date they have been received.

We are not taking telephone calls at the moment with regard to the progress of any application because the team are currently dedicating their available work-time to the processing of the requests in order of receipt to manage the workload effectively without interruption; ensuring that responses are sent to everyone in the shortest time possible.

If you require information for court or other legal proceedings, family court proceedings or employment tribunals, please see the attached document for suitable disclosure methods.

Please note this is not intended to infringe in any way on your right to access your personal data, as granted by Section 7 of the Data Protection Act.

Please accept my sincere apologies for any inconvenience this is causing you.

Regards,

Anna Sokol | Administration Assistant for Privacy Team | Strategy and Insight | Strategy and Governance | Met HQ | Metropolitan Police Service
Telephone: 020 7161 3500 Email: DPA Mailbox - SAR
Address: Information Rights Unit, 3rd Floor, Empress State Building SW6 1SF

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(783500).

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 23 March 2018 12:59
To: SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>
Subject: RE: Subject Access Request Simon Cordell 2018020000641

To Whom It May Concern:

I am writing this email to see if there is any update as to when I will get the subject access request, i believe the 40 days is the 25/03/2018 so was wondering if the subject access reply would be within this time or after it.

Any update I would be grateful

Simon Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 14 February 2018 14:27
To: 'SARonlineapplications@met.pnn.police.uk'
Subject: RE: Subject Access Request Simon Cordell

To Whom It May Concern:

I am very sorry I added the wrong letter please see all attached files i have done a complete knew set.

Regards

From: Mary.Gibson@met.pnn.police.uk [mailto:Mary.Gibson@met.pnn.police.uk] **On Behalf Of** SARonlineapplications@met.pnn.police.uk
Sent: 14 February 2018 13:49
To: lorraine32@blueyonder.co.uk
Subject: RE: Subject Access Request Simon Cordell

Good afternoon,

Thank you for your email.

We are unable to process your request as we require:

- A copy of a proof of current address (dated within the last 6 months) for example, a copy of a utility bill or a bank statement.
The letter you have sent is not dated within 6 months.

When you re-send the application, please re-send all documents together in one email (Form 3019, proof of ID and proof of address) as we do not keep returned applications.

Many thanks,

Mary Gibson | Administration Assistant | Information Rights Unit

Strategy & Insight | Strategy & Governance | Met HQ | Metropolitan Police Service

Telephone 0207 161 3500 | Email SARonlineapplications@met.pnn.police.uk

Address Information Rights Unit, PO Box 57192, LONDON SW6 1SF

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Not Suitable for Publication: N

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 12 February 2018 17:40

To: SAR Mailbox - Online Applications <SARonlineapplications@met.pnn.police.uk>; SAR Mailbox - DPA Enquiries <SARenquiries@met.pnn.police.uk>

Subject: Re: Subject Access Request Simon Cordell

To Whom It May Concern:

Please see attached documents with my request for information which is held about me.

Regards

Simon Cordell

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Twitter: @metpoliceuk

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 23 May 2018 14:35
To: Lorraine Cordell
Subject: London Borough of Enfield v Simon Cordell- E00ED049 [SEC=OFFICIAL]

Importance: High

Attachments: LBE-SV-PRN-002_PR-ECCBS-LYB09571-IRC2020_4349_001.pdf; London Borough of Enfield v Cordell- E00ED049 [SEC=OFFICIAL] (6.07 MB)

Classification: OFFICIAL

Dear Ms Lorraine Cordell,

Please find attached an amended Order dated 14.5.2018 which gives the Claimant permission to serve the committal applications dated 05.02.2018 and 20.04.2018 and the application notice dated 11.05.2018 by email upon you. The order was amended by the Court under the slip rule.

The applications have already been served upon you on 14th May 2018 at 17.36pm (please see attached email) and as far as the Claimant is concerned personal service of all applications have now been effected upon Mr Simon Cordell.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Steven.Hall2@met.police.uk
Sent: 01 June 2018 15:17
To: lorraine32@blueyonder.co.uk
Subject: CAD 6248 24May18
Ms Cordell

As discussed during our telephone call on Friday 1st June 2018 please find my contact details below. As stated on the phone if you have any information which would help us review your concerns I would be interested to see them.

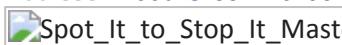
Regards
Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

MetPhone 713231 | Telephone 0203 276 3231

Address Wood Green Police Station, 347 High Road, N22 8JA

Spot_It_to_Stop_It_Mast



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 June 2018 01:40
To: Steven.Hall2@met.police.uk
Subject: Re: CAD 6248 24May18
Dear Steven Hall

As stated on the news phone call there is a lot of issues, and i would like a meeting with miss Millichap. I dont think lusting the emails would help i believe she would have a much better view regarding the issues by seeing the paperwork and evidence, i feel this will be the only way this will not be covered up like it has been for far to long now.

If you can let me know as soon as possible if miss Millichap is willing to have a meeting if she is not i will take it higher.

Regards

Lorraine Cordell

Sent from my iPhone

On 1 Jun 2018, at 15:17, <Steven.Hall2@met.police.uk> <Steven.Hall2@met.police.uk> wrote:

Ms Cordell

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Regards

Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 03 June 2018 01:44
To: Steven.Hall2@met.police.uk
Subject: Re: CAD 6248 24May18
Dear Steven Hall

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Regards

Lorraine Cordell

Sent from my iPhone

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Steve

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Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

MetPhone 713231 | Telephone 0203 276 3231

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 June 2018 12:35
To: Lorraine Cordell
Subject: Fwd: CAD 6248 24May18

Sent from my iPhone

Begin forwarded message:

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 3 June 2018 at 01:43:33 BST
To: Steven.Hall2@met.police.uk
Subject: Re: CAD 6248 24May18

Dear Steven Hall

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Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 June 2018 12:52
To: 'Steven.Hall2@met.police.uk'
Subject: RE: CAD 6248 24May18

Dear Steven Hall

It has been some time since we spoke and we exchanged emails, I have not heard from you since I wrote you the email below and would like to know if Miss Millichap is willing to have a meeting with me or not, I do not think it is too much to ask for a meeting, but it does seem that the police are not willing to act on this unless I give them full facts so it can be investigated before we have the meeting, as said before I do not feel this will work as there is a lot of concerns regarding more than one issue there is also a lot of paperwork I would like Miss Millichap to see.

If Miss Millichap is not willing to see me for a meeting please let me know by 18/06/2018 as I will take it higher, I do not feel I should need to explain to others which has been done many times before with nothing coming of it and it's just like no one was spoken to.

Regards

Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 3 June 2018 at 01:43:33 BST
To: Steven.Hall2@met.police.uk
Subject: Re: CAD 6248 24May18

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From: Steven.Hall2@met.police.uk
Sent: 12 June 2018 12:58
To: lorraine32@blueyonder.co.uk
Subject: RE: CAD 6248 24May18
Ms Cordell

My sincere apologise for not getting back to you sooner. I have been out the office for a couple of days. Your concerns remain high on my list of things to do but I am yet to have had a conversation with Ma'am Millichap about the issues we discussed.

I fully understand your desire to have your concerns progressed in a timely manner and will provide you an update in due course.

Regards
Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap
Address Wood Green Police Station, 347 High Road, N22 8JA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Sent: 12 June 2018 12:52
To: Hall Steven P - YR <Steven.Hall2@met.police.uk>
Subject: RE: CAD 6248 24May18

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Entries by Angela Hague – Manager, Enfield Assessment Service

Originator:HAGUE, Angela

15 Jun 2018, 14:25 [Nursing]

Telephone call from Simon, long conversation, asking about his appointment he has been offered for next week, who made the referral and why. Same discussed and remembers that the had already spoken with Iain Williams. Difficult to follow his conversation and to interrupt. Says he has been on a 10pm curfew for the past 9 years afraid to leave his house as he feels the police have set this up. Mistaken identity, reports he has read all give descriptions of different people, 4 in total, not him. All happened because of a party on Lincoln Road, he was not involved but happened because people were disturbed by the noise. Because of the curfew says he lost his relationship with his first love has or had a second girlfriend. Said he has been dialling 999 they get 15,000 calls per day, their time is going backwards on their records and do not have a RUN number.

Says he does not have a mental illness no previous contact with services has been good. Sectioned in the past human rights broken, people coming into his house, says he was giving them access. Has tape recordings and linkedin, facebook pages of all involved, has set up a web page. Discussed that they reason I had contacted him was to offer an appointment next Tuesday 11am, asking why we are coming, offered to see at Lucas House instead he declined this says prefers to be seen at home. Asked why I am not treating with dignity ad respect that he has told me all about my colleagues and their treatment of him and I have not apologised to him and investigating. Discussed that he has the right to compliant which he says he already has and knows how to make a complaint. reported that he was taping our conversation and was making a digital copy which he has made of most interactions with people. He agreed to a home visit next week. The home visit is with EIS Amal Pomphrey.

Originator:HAGUE, Angela

19 Jun 2018, 13:57 [Nursing]

Telephone call from Simon's mother Lorraine Cordell. Sounded tearful on the phone, reported that she has spoken with Simon and he told her that we went to see him today, myself and Amal. Said that he told her that the appointment went well and that we had told him there is nothing mentally wrong with him, that he does not need psychiatric services and is well. Says she is finding it distressing, very worried about her son as she believes, and everyone else can see that her son is ill. Said he is struggling to cope, not leaving the house, feels persecuted by his neighbours. Not managing the court case well. Believes that the has lost trust in services and feels he needs to build trust with professionals again.

Reported that when she was in court the information that was given was that her son had PTSD and was discharged form services, believes it was inaccurate and did not know where the information came from, thought perhaps it was Iain Williams as he had around the same time called to speak to Simon about his referral.

Discussed that we would need Simons consent to discuss his case. Reported that her mother suffered with schizophrenia and she has a lot of experience around people who have mental

illness not believing they have a mental health problem and don't require treatment. Says she is happy to encourage her son to engage with services as far as possible.

Originator:HAGUE, Angela

19 Jun 2018, 14:33 [Nursing]

Home visit today as arranged with Amal Pomphrey from EIS. Client previously under EIS from 2015 discharged in January this year, difficult to engage. History well known so not repeated.

Simon was friendly and welcoming into his home. Put his pet dog out side in the garden, visible through patio doors. Dog appeared in good health though Simon reported that his dog is stressed about his neighbours the police and mental health services to the point it has chewed some of the fur off his front paws.

Simon stood for sometime keen to talk about the evidence he has gathered against the police, and local authority, has taped and logged everything on a website. Showed his website says not live as yet, all he has to do is click a button and it will show how he has been unfairly treated by the local authority and police. Website and all written video and audio recordings linked. Showed a couple of examples CCTV inside his flat, conversation with ASBO team and written documents. Also showed us paper files that the has maintained in large ring binders, containing copies of e-mails and all correspondence. Informed us that he tapes all conversations he has with health, local authority and police staff. Has CCTV cameras placed internally and externally around his flat.

Spoke of how his issues began many years ago trouble with the police over holding illegal parties. Reported that he is currently not going out feels afraid. No restrictions placed on him regarding going out other than not allowed in Industrial areas or 24 hour venues such as MacDonalds or Tesco's. Reported recently in court with regards to his neighbour, representing himself does not feel he needs a solicitor. Recommendation is that he has an assessment with a psychiatrist. However said he will not attend as the letter has not been properly dated and stamped and therefore believes he is not bound by it.

Mental state:

Simon was casually dressed, his hygiene appeared fair. He maintained good eye contact and rapport. His speech appeared slightly pressured difficult to interrupt but not irritable when interrupted.

Grandiose ideas around his intelligence, says he is a millionaire properties from wealthy relatives who have deceased, successful businesses, earning hundreds and thousands of pounds. Paranoid about his neighbours, believes they and others have spread information that he may have had herpes. Paranoid delusions believes his neighbours are deliberately following him from room to room banging on his ceiling. Believes they want to kill him. Though he did not express any thoughts of wanting to harm anyone. Believes he is being paid to look after vulnerable people in poor situations.

Appears to be a mood element to his condition pressured speech grandiose, tangential jumping from topic to topic. However reported that at times his mood can be depressed and upset by his neighbours. On one occasion he drank some liquid in an attempt to poison himself, found by mother and taken to A&E discharged. Denied having any current suicidal ideation or thought to harm himself.

There was no evidence of any hallucinations. Personality appears to be intact.

Simon appears to lack insight, asked if he believes he has a mental health condition denied this said he has never taken medication as he does not believe he has any mental health problem to require medication.

Impression:

37 year old male appears to have had a difficult childhood spoke about scars on his legs from beatings from his father. Wants to protect children, and vulnerable people believes it is his duty. 2015 diagnosed with psychotic illness and referred to EIS does not appear to have engaged with treatment offered. previously prescribed Olanzapine. Does not appear to require crisis team or mental health act assessment at this time. But would benefit from assertive follow up in the community. EIS state that has gone beyond EIS three year treatment period.

Plan therefore to refer to North Locality Team Locality Team. E-mail sent.

EIS agree to liaise and advise court regarding the request for a report.

Closed to EIS.

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 17 July 2018 11:08
To: 'Trishna Kerai'
Subject: RE: LBE v Cordell [SEC=OFFICIAL]
Hi Trishna

I was just wondering if you got the below email I sent it on Friday, and was wondering about tomorrow and if a new court date has been set.

Regards

Lorraine

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>
Date: 13 July 2018 at 16:24:00 BST
To: Trishna Kerai <Trishna@stuartmillersolicitors.co.uk>
Subject: Re: LBE v Cordell [SEC=OFFICIAL]

Hi Trishna

Just wanted to ask i told Simon about coming to see you on the 18th at 13:00 and he asked if it can be done at his home address, i am not sure if you can do this but i would be there with him of you can. I said i would ask you.

Also is a date fixed yet for the next hearing at court as far as i know we have not got the real court letter yet with the new date.

Also have you got any of the emails from the council yet that was sent to the mental health and what the mental health replied to them

Regards

Lorraine

Sent from my iPhone

On 11 Jul 2018, at 11:36, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Ludmilla,

Thank you for your email and providing me with the report.

Can you please confirm that this report will be used in the next hearing and **NOT** the previous one as I believe the previous one will have no precedent now?

Thanks.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

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<image007.png>

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From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]
Sent: 10 July 2018 15:05
To: Trishna Kerai
Subject: LBE v Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Trishna,

Please see attached a copy of our correspondence to the Court enclosing the assessment report of Dr Dhinakaran.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: mark.Randall@met.police.uk
Sent: 18 June 2018 15:00
To: lorraine32@blueyonder.co.uk
Subject: RE: Simon Cordell case
Dear Mrs Cordell

Please can you let me know if you have sent me those statements that you mentioned in a telephone conversation, by e-mail as I have not received them yet.

Please could you also confirm if Simon has seen a doctor yet about his finger, I know from our conversation he was not willing to go, and I was wondering if that was still the case.

Many Thanks

Mark RANDALL Pc 538ye

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 18 June 2018 20:32
To: Steven.Hall2@met.police.uk
Subject: Re: CAD 6248 24May18
Dear Steven Hall

I was wondering if there was any update this has now been ongoing since the 24 May 2018 when i made the call and asked for a meeting to be setup. I can not understand why it is taking this long to get a meeting setup.

In my last email i asked for this to be addressed by today the 18/06/2018 which it has not as i not heard back to saying if a meeting will be setup or not.

Could you pls get back to me as soon as possible to address this.

Regards

Lorraine

Sent from my iPhone

On 12 Jun 2018, at 12:58, <Steven.Hall2@met.police.uk> <Steven.Hall2@met.police.uk> wrote:

Ms Cordell

My sincere apologise for not getting back to you sooner. I have been out the office for a couple of days. Your concerns remain high on my list of things to do but I am yet to have had a conversation with Ma'am Millichap about the issues we discussed.

I fully understand your desire to have your concerns progressed in a timely manner and will provide you an update in due course.

Regards

Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap
Address Wood Green Police Station, 347 High Road, N22 8JA

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Sent: 12 June 2018 12:52

To: Hall Steven P - YR <Steven.Hall2@met.police.uk>

Subject: RE: CAD 6248 24May18

Dear Steven Hall

It has been some time since we spoke and we exchanged emails, I have not heard from you since I wrote you the email below and would like to know if Miss Millichap is willing to have a meeting with me or not, I do not think it is too much to ask for a meeting, but it does seem that the police are not willing to act on this unless I give them full facts so it can be investigated before we have the meeting, as said before I do not feel this will work as there is a lot of concerns regarding more than one issue there is also a lot of paperwork I would like Miss Millichap to see.

If Miss Millichap is not willing to see me for a meeting please let me know by 18/06/2018 as I will take it higher, I do not feel I should need to explain to others which has been done many times before with nothing coming of it and its just like no one was spoken to.

Regards

Lorraine Cordell

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 3 June 2018 at 01:43:33 BST

To: Steven.Hall2@met.police.uk

Subject: Re: CAD 6248 24May18

Dear Steven Hall

As stated on the phone call there is a lot of issues, and i would like a meeting with miss Millichap. I dont think listing the issues would help i believe she would have a much better view regarding the issues by seeing the paperwork and evidence, i feel this will be the only way this will not be covered up like it has been for far to long now.

If you can let me know as soon as possible if miss Millichap is willing to have a meeting if she is not i will take it higher.

Regards

Lorraine Cordell

Sent from my iPhone

On 1 Jun 2018, at 15:17, <Steven.Hall2@met.police.uk>

<Steven.Hall2@met.police.uk> wrote:

Ms Cordell

As discussed during our telephone call on Friday 1st June 2018 please find my contact details below. As stated on the phone if you have any information which would help us review your concerns I would be interested to see them.

Regards

Steve

PS Steven Hall

Staff Officer – Enfield and Haringey Borough Commander Chief

Superintendent Helen Millichap

MetPhone 713231 | Telephone 0203 276 3231

Address Wood Green Police Station, 347 High Road, N22 8JA

<image001.jpg>

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 20 June 2018 17:46
To: 'Kiran Johal'
Subject: Re: Simon Cordell

Attachments: Court Order made by the Edmonton County Court on 14.05.2018.pdf; Court-Letter-dated-09-02-2018.pdf; Court-Order-Date-Changed.pdf; Edmonton-Court-Letter-12-06-2018.pdf; legal-aid-crm14-signed.pdf; Lorraine Cordell's WS-001.pdf; ESA-Confirmed-Letter-08-03-2018.pdf
Dear Kiran

Please see attached documents for Simon Cordell, please let me know if you need anything else,

Could you write to the court and ask for an adjournment and let me know please he is next due in court on the 26/06/2018, I hope the crim 14 has been signed in the right place.

The last order is dated 12/06/2016 and I only got this yesterday from the court as the council has not sent me anything as of today's date.

What I will do is over the next few days I will try and write some form of write up so you can understand better what the council is doing to him.

Lorraine

From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 21 June 2018 17:40
To: Lorraine Cordell
Subject: LBE v Cordell - bundle [SEC=OFFICIAL]

Attachments: LBE v Cordell Bundle Part 1.pdf; LBE v Cordell Bundle Part 2.pdf

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of the hearing bundle, for your attention. A hardcopy has also been sent to you by Post.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 June 2018 09:36
To: 'Trishna Kerai'
Subject: FW: LBE v Cordell - bundle [SEC=OFFICIAL]

Attachments: LBE v Cordell Bundle Part 1.pdf; LBE v Cordell Bundle Part 2.pdf
Dear Trishna Kerai

Please see attached documents that were sent from Enfield Council yesterday the 21/06/2018, sent to my email at 17:40 which I did not see till this morning.

They say they have put a hard copy in the post to me as of yet nothing has come.

They have not done anything of the order of 12/06/2018 we have had no dates for Simon to go see any doctors, yet on the order it states everything was meant to be done by the 13/06/2018, but yet the court order is dated the 12/06/2018

The only reason I got the order is I called the court 3 times 2 of them times I was told nothing was on the system and that it can take 2 weeks for us to get the order, the last call on the 15/06/2018 on the I spoke with Paul a member of court staff he said he did not know why I did not have the order and sent it in the post to me so I got that on the 19/06/2018 and I called Kiran.

I said to Kiran I will do a write-up over the next few days and send it to give a sort of time line things happened.

Regards

Lorraine

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]
Sent: 21 June 2018 17:40
To: Lorraine Cordell
Subject: LBE v Cordell - bundle [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of the hearing bundle, for your attention. A hardcopy has also been sent to you by Post.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323
Fax: 020 8379 6492

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 22 June 2018 09:48
To: 'Lorraine Cordell'
Subject: RE: LBE v Cordell - bundle [SEC=OFFICIAL]
Dear Lorraine,

Thank you for your email and the bundles.

I am in the process of applying for legal aid.

As discussed, I have requested an adjournment via email. I will send the Court another email this afternoon to chase this.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 **M:** 07790 993 860
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

 Stuart Miller Solicitors



 cid:image007.png@01D38A07.0838F130

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From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 22 June 2018 09:36
To: Trishna Kerai
Subject: FW: LBE v Cordell - bundle [SEC=OFFICIAL]

Dear Trishna Kerai

Please see attached documents that were sent from Enfield Council yesterday the 21/06/2018, sent to my email at 17:40 which I did not see till this morning.

They say they have put a hard copy in the post to me as of yet nothing has come.

They have not done anything of the order of 12/06/2018 we have had no dates for Simon to go see any doctors,

yet on the order it states everything was meant to be done by the 13/06/2018, but yet the court order is dated the 12/06/2018

The only reason I got the order is I called the court 3 times 2 of them times I was told nothing was on the system and that it can take 2 weeks for us to get the order, the last call on the 15/06/2018 on the I spoke with Paul a member of court staff he said he did not know why I did not have the order and sent it in the post to me so I got that on the 19/06/2018 and I called Kiran.

I said to Kiran I will do a write-up over the next few days and send it to give a sort of time line things happened.

Regards

Lorraine

From: Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 21 June 2018 17:40

To: Lorraine Cordell

Subject: LBE v Cordell - bundle [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of the hearing bundle, for your attention. A hardcopy has also been sent to you by Post.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
Enfield EN1 3XY

DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 22 June 2018 11:21
To: Trishna Kerai
Subject: Re: LBE v Cordell - bundle [SEC=OFFICIAL]
Dear Trishna

Thank you for the update really need to know if they will do the adjournment, and they have done nothing not even got the bundles to me on time, and never sent the court order of the 30/06/2018, when this should have been emailed to me as soon as they got it but was not, it was lucky i was calling the court.

But its the same old thing and they just want to rail road my son,

And why is none of the orders signed by a judge as they should have been, and why are they allowing an employment judge to hear this sort of case.

Regards

Lorraine

Sent from my iPhone

On 22 Jun 2018, at 09:47, Trishna Kerai <Trishna@stuartmillersolicitors.co.uk> wrote:

Dear Lorraine,

Thank you for your email and the bundles.

I am in the process of applying for legal aid.

As discussed, I have requested an adjournment via email. I will send the Court another email this afternoon to chase this.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: 0208 888 5225 M: 07790 993 860

E: trishna@stuartmillersolicitors.co.uk

W: www.stuartmillersolicitors.co.uk

[<image001.jpg>](#)

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To: Trishna Kerai

Subject: FW: LBE v Cordell - bundle [SEC=OFFICIAL]

Dear Trishna Kerai

Please see attached documents that were sent from Enfield Council yesterday the 21/06/2018, sent to my email at 17:40 which I did not see till this morning.

They say they have put a hard copy in the post to me as of yet nothing has come.

They have not done anything of the order of 12/06/2018 we have had no dates for Simon to go see any doctors, yet on the order it states everything was meant to be done by the 13/06/2018, but yet the court order is dated the 12/06/2018

The only reason I got the order is I called the court 3 times 2 of them times I was told nothing was on the system and that it can take 2 weeks for us to get the order, the last call on the 15/06/2018 on the I spoke with Paul a member of court staff he said he did not know why I did not have the order and sent it in the post to me so I got that on the 19/06/2018 and I called Kiran.

I said to Kiran I will do a write-up over the next few days and send it to give a sort of time line things happened.

Regards

Lorraine

From: Ludmilla Iyavoo [<mailto:Ludmilla.Iyavoo@enfield.gov.uk>]

Sent: 21 June 2018 17:40

To: Lorraine Cordell

Subject: LBE v Cordell - bundle [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a copy of the hearing bundle, for your attention. A hardcopy has also been sent to you by Post.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

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DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Ludmilla Iyavoo [Ludmilla.Iyavoo@enfield.gov.uk]

Sent: 22 June 2018 12:00

To: Lorraine Cordell

Subject: London Borough of Enfield v Simon Cordell- injunction proceedings [SEC=OFFICIAL]

Classification: OFFICIAL

Ms Lorraine Cordell,

As you may know the Court made an order on 30th May 2018 asking you to produce all relevant documentation (including documents from the occasion on which the Defendant was sectioned) and to file the same by 4pm on 1st June 2018.

At the hearing, you were also asked to send the documents to Enfield Council by email but note that you have not done so. Can you please send the documentation to me by email as a matter of urgency?

I look forward to hearing from you.

Kind regards,
Ludmilla Iyavoo
Solicitor
Corporate Team
Legal Services
Enfield Council
Silver Street
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DX 90615 Enfield 1

Telephone: 020 8379 8323

Fax: 020 8379 6492

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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 22 June 2018 12:26

To: Trishna@stuartmillersolicitors.co.uk

Subject: Fwd: London Borough of Enfield v Simon Cordell- injunction proceedings
[SEC=OFFICIAL]

Dear Trishna

Please see below email from enfield council regarding information the judge asked to see on the 30/06:2018. Seems that Enfield Council feel they can get away with doing what they want.

When the judge asked to see it i said i would send if i could, as we was leaving court it was then stated by the judge to send to her and the council which i said i was not happy doing the council have lied all along and done nothing for my son.

Enfield Council can access this information them selfs

Its like all they want to do is turn my son against me any way they can.

Can i ask you to make contract with the councils solicitors and tell them you are dealing with this please:

Regards

Lorraine

Sent from my iPhone

Begin forwarded message:

From: Ludmilla Iyavoo <Ludmilla.Iyavoo@enfield.gov.uk>

Date: 22 June 2018 at 12:00:24 BST

To: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Subject: London Borough of Enfield v Simon Cordell- injunction proceedings
[SEC=OFFICIAL]

Classification: OFFICIAL

Ms Lorraine Cordell,

As you may know the Court made an order on 30th May 2018 asking you to produce all relevant documentation (including documents from the occasion on which the Defendant was sectioned) and to file the same by 4pm on 1st June 2018.

At the hearing, you were also asked to send the documents to Enfield Council by email but note that you have not done so. Can you please send the documentation to me by email as a matter of urgency?

I look forward to hearing from you.

Kind regards,

Ludmilla Iyavoo

Solicitor

Corporate Team

Legal Services

Enfield Council

Silver Street

Enfield EN1 3XY
DX 90615 Enfield 1
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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 25 June 2018 13:35
To: 'enquiries@edmonton.countycourt.gsi.gov.uk'
Subject: RE: urgent EOOED049

Importance: High
To Whom It May Concern:

I am writing this email to find out if an adjournment has been granted by the court in case number EOOED049, the hearing is due to take place on the 26th June 2018, but we only got the court order from the hearing 30/06/2018 on the 19/06/2018 due to calling the court and Paul a member of staff sending it out.

We have asked for a solicitor to deal with this case and I know they wrote to the court last week asking for an adjournment, they called the court on the 22/06/2018 and was told they would get a reply to their request for an adjournment. I know this morning they had not heard from the court and called and was asked to send some things over to the court in order to deal with this adjournment, therefore could I please be advised if the adjournment was granted by the court.

Regards

Miss Lorraine Cordell
Mr Simon Cordell

From: Edmonton County, Enquiries [enquiries@edmonton.countycourt.gsi.gov.uk]
Sent: 25 June 2018 14:34
To: 'Lorraine Cordell'
Subject: RE: urgent EOOED049
Thank you for your email, the hearing is still going ahead.

Regards

Customer Services

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 25 June 2018 13:35
To: Edmonton County, Enquiries
Subject: RE: urgent EOOED049
Importance: High

To Whom It May Concern:

I am writing this email to find out if an adjournment has been granted by the court in case number EOOED049, the hearing is due to take place on the 26th June 2018, but we only got the court order from the hearing 30/06/2018 on the 19/06/2018 due to calling the court and Paul a member of staff sending it out.

We have asked for a solicitor to deal with this case and I know they wrote to the court last week asking for an adjournment, they called the court on the 22/06/2018 and was told they would get a reply to their request for an adjournment. I know this morning they had not heard from the court and called and was asked to send some things over to the court in order to deal with this adjournment, therefore could I please be advised if the adjournment was granted by the court.

Regards

Miss Lorraine Cordell
Mr Simon Cordell

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From: Trishna Kerai [Trishna@stuartmillersolicitors.co.uk]
Sent: 26 June 2018 15:18
To: 'Lorraine Cordell'
Subject: (DPS:1:CR:326592:9V) LBE v Simon Cordell-E00ED049 Draft Order

Importance: High

Attachments: LBE v Simon Cordell-E00ED049 Draft Order.docx

Dear Lorraine,

Further to our telephone conversation, please find attached the Order I was referring to.

Kind regards,

Trishna Kerai | Caseworker | Magistrates Court Department

T: [0208 888 5225](tel:02088885225) **M:** [07790 993 860](tel:07790993860)
E: trishna@stuartmillersolicitors.co.uk
W: www.stuartmillersolicitors.co.uk

 Stuart Miller Solicitors



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From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 26 June 2018 12:47

To: 'Trishna Kerai'

Subject: RE: Simon Cordell

Dear Trishna Kerai

Just would like to say thank you for all your help in this matter.

Just got home from the court it has been adjourned for 28 days so things can be done one of them is the assessment of my son.

I am going away today and will be back on the 30th June, so I hope that the council does not arrange a date for this week for the assessment to take place.

Lorraine

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E: trishna@stuartmillersolicitors.co.uk
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