A message will shortly appear on this template to give guidance as to when this document should be used!

For now, please continue to use the blank space below!

Claimant has made contact with us stating that he should be exempt from the 19.5% in CTS due to him receiving sickness benefit, however claim shows he is on income support?

Please check if claimant is exempt or is still liable to pay 19.5% shortfall

thank you