## CASE HISTORY

24/01/2017

Thank you for the information, yes she suffers from mental health and his behaviour continues to exacerbate her condition. I will appreciate if you visit him sooner than later and also pop round to 113 to reassure her.

Thank you for all your assistance

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

From: Mark.Tilley2@met.pnn.police.uk [mailto:Mark.Tilley2@met.pnn.police.uk] Sent: 18 September 2015 17:23 To: Dolly Ogunseye Subject: 113 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ Miss Debra Andrew [SEC=PROTECT]

Hi Dolly,

Myself and Nick attended 113 a while ago and spoke to the lady a while ago when she originally called Police. At the time she didn't want us to speak to her neighbour as things had got better. The lady handed us a letter about what had happened but none of it made any sense.

We believe she was suffering from mental health issues. On another occasion we popped round to see her and she wouldn't come and speak to us so instead she spoke through her letterbox to us. The male at 109 - Simon Cordell who is causing the problems is very well known to Police and is also very anti Police. I know some Officers went round and spoke to him and things seemed to get better. After that we have had no further calls from the lady at 118.

We will try and get round to see her when were back on duty on Monday.

Kind Regards

Classification: PROTECT Good afternoon Mark,

Could you kindly assist with this query please. Following reports of ASB by the above tenant, my colleague and I visited her this morning and were alarmed by the nature of her complaints. She has in the past few months being

constantly harassed, intimidated, bullied, stalked and threatened to kill by her neighbour at 109.

As a result of his behaviour, she has become too scared to leave her flat for fear of what may happen to her. She is a vulnerable tenant who requires support from services. However, the unsettling behaviour exhibited by number 109, has hindered her from attending her appointments and exacerbated her condition. At the moment, she feels very disorientated / agitated and will like the harassment to stop.

She advised that she had reported this to the police a few times but, wasn't taken seriously.

I will appreciate if you could stop over at 113 to reassure her that the matter is being dealt with and also to stop by 109 and advise him that you are aware of what is going on and the repercussions should it continue.

Thank you for your support and assistance

Dolly Ogunseye Anti-Social Behaviour Officer Housing Anti-Social Behaviour Team Tenancy Management Enfield Council

## Referral Details 23/09/2015 :

Organisation making referral

Housing Anti-Social Behaviour Response Team

History

23/09/2015 : Agree an Action Plan with the Complainant

ACTION PLAN PROVIDED TO THE VICTIM AND A COPY FORWARDED TO HER CPN BOLA QUADRI