

If your circumstances change, you must tell us in writing immediately. Email is acceptable. If the change means you get more benefit, you must tell us about it within one month. If you do not, the increase will start from the date you tell us of the change. If the change means you get less benefit, it will start from the date of the change. If we pay you too much benefit because you did not tell us about a change, or you told us afterwards, you must pay the money back.

Enfield Council is leading the way in using technology. This is to help meet your changing needs and make Council services and benefits even more accessible.

Applying for and managing benefits you are entitled to can now be done easily and quickly on-line at a time that suits you, by registering for an Enfield Connected account. Enfield Connected will also help you access more council services in one place, speed up your payments and save you time.

Visit www.enfield.gov.uk to set up an Enfield Connected account so you can:

- Make a housing benefit claim
- Check your entitlement and payment history
- Tell us about a change of circumstance, by editing your account profile
- Check and apply for other benefits including Government benefits
- And more

Enfield Council is improving its on-line services so you can access more Council services in one place, speed up your Payments and save you time.

If you do not have access to the internet, or would like help to set up an account, visit Edmonton Green Library, Enfield Town Library, Palmers Green Library, Ordnance Unity Centre Library or the Civic Centre for support and guidance from our Digital Champions.

Please note that any information will be processed in line with the Council's Privacy Notice which is available at www.enfield.gov.uk/privacy.