Mr S. Cordell 109 Burncroft Avenue Enfield EN3 7JQ Revenue Information Call back/8/MK 01623514 01623514 020 8379 3798 020 8379 5191

5 September 2007

Dear Mr Cordell

Revenue Information Helpline call back service

Thank you for calling the Revenue Information Helpline on 28/08/07 and leaving a message for us to call you back.

Unfortunately, we have been unable to return your call because we tried to call you, but our call wasn't answered. I have enclosed benefit application form for you to complete and return with proof of your current income- this must include proof of your Incapacity Benefit.

If you still have a query, please phone the Helpline again. For Benefit queries, please call 020 8379 3798, or for Council Tax queries please call 020 8379 1000. If you need to leave a message for us to call you, please include the phone number you want us to ring, and your account number if possible.

If you prefer, you may visit us at one of our Helpdesks:

Civic Centre John Wilkes House Silver Street 79 High Street Enfield EN1 Enfield EN3

I am sorry that you have had difficulty in contacting us, and I hope that any future contact you may have with us will be more satisfactory.

Yours sincerely

Revenue Information