

Notes about this person	missed a few appointments with her social worker as a result, she has now been subjected to making home appointments pending the time this matter is resolved. She explained that they use to be acquaintances before the relationship went sour. She believes the whole problem started when he claimed the decoration in his flat was damaged as a result of a leak coming from her flat. She confirmed that she had a leak from her overflow a few months ago which has since been repaired but, the damage alleged had occurred.
Appearance	Male,35 yrs. old, White/Black Caribbean,

History

06/08/2016: Threats and intimidation, Date reported: 17/10/2016

Threats and intimidation (General)

Letter received from complainant via MEQ alleging that another resident who is drug addicted has been aggressively demanding money, making threats and exhibiting threatening behaviour towards him/his wife. Complainant requesting action be taken against Waltham Forest District Council and the police. (Complainant is living in a leasehold property - accommodation provided by Waltham Forest?). Perpetrator identified as living on ground floor but door number not specified.

Referral Details

17/10/2016:

Organisation making referral

Housing Anti-Social Behaviour Response Team

History

17/10/2016: **Contact Complainant, 17/10/2016: Contact Complainant,**

17/10/2016: **Contact Complainant,**

We discussed the complaint; confirmed that the perpetrator was Simon Cordell at 109 Burncroft Avenue; confirmed that complainant is housed in temporary accommodation by Waltham Forest District Council and has been trying to report issues to them and police; Issues have been going on for some time and include: intimidating/threatening behaviour, aggressive demands/threats for money, tyres slashed, swearing/name calling etc.

20/10/2016:

Response sent to Members Enquiry - no prior reports received from Complainant - may have been reporting to Waltham Forest District Council? Contact information requested for complainant in order to investigate further.
Contact number subsequently provided.

26/10/2016: **Update Complainant,**

Follow on action from Contact Complainant

01/11/2016: **Update Complainant,**

Follow on action from Contact Complainant

02/11/2016: **Update Complainant,**

Follow on action from Contact Complainant

11/11/2016: **Interview Complainant,**

I interviewed the Complainant. He reported that the issues have been ongoing for about 18 months (He, his wife and daughter have lived at Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs). Please see attached notes of interview - The complainant is really