

Louise Brown: Yes, the Emergency.

Mother: And he went upstairs to say to her you have got a leak and it is all Flooding through my bathroom then and then the council come out and then she well it seems she has cleaned the mess up.

Louise Brown: Hmm.

Mother: And basically, they have re-laid the whole of her pipes like they have re laid his heating because they were having issues with the heating systems so they re-laid the pipes over the wall.

Katie: You can see them on the walls over there.

Louise Brown: Yes.

Mother: And basically, he turns around and they turned around, then they phoned me and they said has the ceiling dried out yet as they had to disconnect the whole light.

Simon: My bathroom light is disconnected right now.

Mother: And.

Louise Brown: Yes.

Mother: And then I contacted them back the next day and I said to them the ceiling is still to wet to actually re connect that back up it would be dangerous.

Katie: So is there still no electric in the bathroom.

Mother: And I said you are going to need to leave to your going to need to let it dry out before you come and reconnect it back up, then I got a phone call from them say now they believe the leak is coming from 117 that is the third floor up.

Mother: Because it is privately leased their going to come down and speak to Simon today, so I said OK, no problem because they have then got to pay for, he damages that was then done.
Louise Brown:

Mother: Err so the people from 117 come down and they said we have got no leak we have had someone come in and check and there is no leak.

Katie: Simon.

Doctor: See you.