

Could you initially contact [redacted] – obtain his address and the reasons he is going to court. Also ascertain what support he needs. It is not an open case as such but depending on your findings we may be able to assist.

Many Thanks

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**Referral Details**

03/11/2016 :

Organisation making referral

Community Safety Unit

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**History**

03/11/2016 :

On request I contacted the viw explained the reason for my call – Mr [redacted] did have some reservations about going to court. Therefore I have arranged to conduct a home visit scheduled for Friday 4th Nov 16 at 2:30 pm then we discuss the matter further.

03/11/2016 :

Research conducted on Northgate – shows that Sarah Fletcher is the housing officer. I spoke to Sarah who is aware of issues with Simon Cordell and the action against him – however, she said she needs to gather more information as she has had a member's enquiry from Waltham Forest. As to our viw Mr [redacted] she has not had any complaints or court action. Therefore it is possible that the legal proceeding has been taken by the police.

04/11/2016 :

Phone call made to the Witness Service from the victims home – to possible arrange a pre-court trial visit to no avail.

04/11/2016 : 04/11/2016 : 07/11/2016 :

From: lee.martinez@wsncc.citizensadvice.org.uk [mailto:lee.martinez@wsncc.citizensadvice.org.uk]  
On Behalf Of Contact Centre  
Sent: 07 November 2016 16:48  
To: Jean Barton  
Subject: 01YE0355816

Hi Jean,

Our Outreach manager will be getting in touch with Stanley to see what support they can put in place.

Kind regards,

Lee

National Contact Centre Team