

I asked Mr cordell to calm down and tried to explain that some of these issues could have been addressed by attending the meeting that Lemmy Nwabusi in the CSU team had triedit to convene with him. He said that he was not prepared to attend such a meeting but wanted to speak to me, his housing officer, now. I explained that as Steve Stirk had already said,'that we could not address his issues there and then\* I suggested that a meeting could be convened with both the CSU and neighbourhood teams to look at some of the issues with Mr Cordell. He indicated that he would be willing to do this if we came to his home to do so.

Sarah Fletcher

Neighbourhood officer