

Gray then saw that the wire he was talking about was in fact not even going to that dummy CCTV camera which I believe Enfield Council owns, it was going in fact up and around the stairs. And in fact it is the BT phone wire for the block, Neville Gray did not even say sorry for blaming my son for something that was nothing to do with my son but yet as soon as he saw it was fast enough to blame my son for this. I would like to state this is a disgusting attitude and in point of fact Enfield Council acts this way all the time towards my son.

In regards to the main front door you noticed on the main door to the block there is an entry code system and not an intercom system. Unless you know the code to this door you can not get access to any of the flats and the tenants do not even know you are there. This includes deliveries for food, medical, emergencies, and any person coming to see anyone that lives in the block, (that also includes yourselves Enfield Council) Please could this be addressed by fitting an intercom system or bell for the each flat or giving my son permission to fit his own wireless doorbell which he has asked Enfield Council on many occasions and he has been refused to do this.

I believe that you can also confirm that my son dog did not bark once or act aggressively to any of you while you were in my son's flat; she was just sitting in the garden outside the back door looking in at everyone. I have great concerns with what has been said about my son's dog and she has never hurt anyone and my son would never use his dog in that way at all like people have said.

I would now like to approach the problems with my son's neighbours many emails, complaints and calls received by Enfield Council begging them to help my son with this problem, every single time they ignored our pleas for help, but it seems a year later when complaints went in about my son from neighbours Enfield Council were very willing to help them out, don't you think this is a case of double standards and also discrimination and what I mean by discrimination is racism. We have asked for help and you have ignored us please explain why? You have briefly seen some emails but was not able to read them but there are so many more.

On the 21/03/2017 I got a call back from Mr Lemmy Nwabuisi in this call we were talking about the emails I had sent Enfield Council, and believe me there are numerous, he then proceeded to tell me there was only 2 complaints and nothing else and implied I was a liar, unfortunately for him my phone was on loud speaker and my brother and his friend heard what Mr Lemmy Nwabuisi said, my brother realised this upset me and said how dare you call my sister a liar, my brother's friend said that is disgraceful, is implying someone a liar anyway to act for any professional.

Also in this call I told Mr Lemmy Nwabuisi that my son does not leave his home due to his health which had been stated in emails before this, Mr Lemmy Nwabuisi stated he did not know anything about my son having any health problems. I said to him I can not understand how you do not know anything about my son's health your team asked the mental health team if they knew my son and had a reply back from them saying they do, and it is in the subject access request I got from the council so how do you not know anything about this. At this I said so you don't even know my son was sectioned in late 2016 which he replied no. He asked me if I could send an email with information regarding this and showing my son does not leave his home, to him which I did. Can you please explain to me why everything regarding my son (Complaints, emails, health and repairs) seems to have disappeared from the system or is constantly ignored just so you can make my son seem unreasonable and at fault, this is blatant victimization, to add insult to injury at the end of the email dated the 21/03/2017 I stated I would wait for a reply from him with what we can do to address this. I also asked him if he can check into why all the information that had been submitted seemed to be missing could be addressed and for him to get back to me, why did he not do this?

By now I believe Mr Lemmy Nwabuisi knew my son would need a home visit to address issues why was this never done why was things just left what reason would there be to have