

In 2006 when I first moved into my flat it never seemed to be in a bad state of living condition, due to it being decorated by the Enfield Council ready for me to move into. After the first few months, I started to notice the walls and ceilings had started to get covered in mould and then on started to take picture evidence of my sufferings.

I declared to the relevant body's that my flat had really bad damp and it took mutable calls and emails to the Enfield Complaints departments reasonable persons whom over that period of time sent many different visiting surveyors to get the emergency graded problems fixed and without any fault of my own this somehow took a couple of years to get rectified with a disappointing completion date of the year of 2008.

This damp caused me the loss of enjoyment of my flat and damage to most of my personal property at no fault of my own again I must stress and I had to have a machine in my bedroom to remove the water before and after the contractors started the important works.

The well needed Industrial water removal machine to dry out flat got installed right away, the only time I got allowed into the bedroom was to empty the bucket of water the machine collected that did, in the beginning, fill up many times a day, as the months continued to pass by the amount of unneeded stored water became less and less, right up until the council and the Enfield homes reasonable persons where able to start the needed work.

By this time the initial problem of cause for the damp had gotten documented to be because of bad ventilation within the estates premises around the year of 2007 and as a resolution to the problem an air ventilation system got agreed to get adapted to the premises, the works involved in the installation of this air system meant that I had to have large circular holes cut into my kitchen window that leads to my back garden and that of my bathroom window that leads to the main street, the hardware to the ventilation system got delayed to get installed for a much longer time frame than anticipated in fact it took another two or three years **latter later** in the year of 2010, leaving my home insured and this happened at no fault of my own yet again, I got left with holes in my windows.

Even **low thought** the flat stayed in an unliveable state of condition through the years of 2006 till 2008 I got made to live in my flat, and after some of the disrepair issues got fixed with the walls and ceilings inside of my flat continued to suffer from the damp issues due to the floorboards going rotten after the first repairs, causing sinking floors and this once again made the flat unliveable due to the dangerous risks involved from the year 2008 till 2010.

I had no flooring laid down in my bedroom as you walked into the room for a long time in between these years because my feet had fallen through the wooden floorboard.

In this time frame, my heating boiler started to also give me lots of issues and the council replaced the main board more than once.