- 7. Front room window/door frame (surveyors said that the water was still coming in due to the outside step and this needed to be sorted) (Not done)
- 8. Pipes banging all the time (the surveyors saw this when they came out) (Not done)
- 9. Wall still wet in front room (we have been told this is due to the guttering needs to be renewed which was meant to be done, 111 has guttering in his back garden that has fallen off the roof some time ago, but now what also has been noticed is that in the main hallway water is dripping down the walls leaving puddles of water on the stairway which people have to walk up and down this is a danger for people they could have an accident, believe this is due to the guttering needs to be replaced or the roof. (Not Done)

I am sure there was also some other jobs that needed to be done the surveyors that came the day you was meant to have come took a full list and wrote everything down.

So how is none of these jobs on the system that have not been done?

It seems once again things have not been put on the system.

Why should we have to keep calling for jobs to be done when they were already meant to have been done, and surveyors and inspectors have been out more then once over the years why are they not on the system, as it seems someone is not doing there job.

Regards Lorraine Cordell Simon Cordell

From: Jackie Gubby [mailto:Jackie\_Gubby@enfield\_gov\_uk] Sent: 03 November 2015 13:03 To: Louise Brown; Lorraine Cordell Subject: RE: Simon Cordell Complaint [SEC=PROTECT] Classification: PROTECT