

**From:** Lorraine Cordell <lorraine32@blueyonder.co.uk>  
**Sent:** 28 December 2018 22:16  
**To:** 'Kaunchita Maudhub'; 'Andrea Clemons'; 'Alev Cazimoglu'; 'chief.executive@enfield.gov.uk'  
**Subject:** RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ [SEC=OFFICIAL]  
**Attachments:** Enfield-Counci-Reply-28-12-2018.pdf

Dear Kaunchita Maudhub and Andrea Clemons

Please see attached reply to your letter dated the 28/12/2018.

Regards

Lorraine Cordell

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**From:** Kaunchita Maudhub [<mailto:Kaunchita.Maudhub@enfield.gov.uk>]  
**Sent:** 28 December 2018 13:14  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ [SEC=OFFICIAL]  
**Importance:** High

Classification: OFFICIAL

Dear Ms Cordell,

Please find attached a letter in response to your emails dated 12<sup>th</sup> and 20<sup>th</sup> December 18 sent to Ms Andrea Clemons.

Yours Sincerely

Kaunchita Maudhub  
Anti Social Behaviour - Team Leader  
Community Safety Unit  
Enfield Council  
Civic Centre, Silver St  
Enfield EN1 3XA

[Tel: 020 8379-4182](tel:02083794182)  
[kaunchita.maudhub@enfield.gov.uk](mailto:kaunchita.maudhub@enfield.gov.uk)

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**From:** Lorraine Cordell <[lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)>  
**Sent:** 20 December 2018 13:55  
**To:** Andrea Clemons <[Andrea.Clemons@enfield.gov.uk](mailto:Andrea.Clemons@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Jeremy Chambers <[Jeremy.Chambers@enfield.gov.uk](mailto:Jeremy.Chambers@enfield.gov.uk)>; 'Alev Cazimoglu' <[alev.cazimoglu@parliament.uk](mailto:alev.cazimoglu@parliament.uk)>  
**Subject:** RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons

I was wondering if you was going to reply to the below email as it has been a few days since I sent it and I feel this is very important due to the action going to be taken from Enfield Council, and I did not have a reply to my last email to you.

I would like the incorrect information corrected that is being used, and without a reply I can not do this, I have attached a copy of your letter sent to the MP dated 12/12/2018.

Regards

Lorraine Cordell

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 17 December 2018 17:12  
**To:** 'Andrea Clemons'; 'alev.cazimoglu@parliament.uk'  
**Subject:** RE: Mr Simon Cordell. 109 Burncroft Avenue. EN3 7JQ

Dear Andrea Clemons

Today the MP's aid for Joan Ryan, Alev Cazimoglu sent me a copy of your letter dated the 12/12/2018, I am shocked to see what is written within it and the misleading information being passed over to the MP Joan Ryan.

It was not agreed on the condition that Mr Cordell should engage with mental health services and provide medical evidence to support the housing management transfer application. The court did not state this so I do not know where this is coming from.

I also do not understand where it is coming from that Mr Cordell had to provided supporting letter from the mental health services to support his management transfer application, and he has not done this, he was never meant to have done this and the management transfer application was completed by Enfield Council to go to the panel on the 17/08/2018 and it was ready to go to the panel on this date, but this was deferred to be considered at the next panel meeting which would have taken place on 28/09/2018, which never happened.

The reason for it being deferred was so that I Miss Lorraine Cordell could try and get a letter from the mental health team, which I could not so it therefore should have gone ahead to the panel on the 28/09/2018, which I do have the emails to prove this. I also do not understand why Enfield Council is stating supported accommodation was being asked for as this was never asked for. I did however state in court that a 2 bedroom would be better as my son could have family live with him so he could get support from his family; I have never said I am his carer I have never said a lot of things that Enfield Council is stating I have said.

It was stated in the court order.

- *UPON the Defendant's mother Mrs Lorraine Cordell, confirming that she will engage with the Claimant and assist the Defendant's neighbourhood officer in making a housing management transfer application on or before 16 August 2018.*
- *UPON the Claimant agreeing that it will deal with the housing management transfer application as quickly as possible after being made.*
- *AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*

The order was to be agreed with my son's solicitor upon being drafted by Enfield Council, but my son's solicitor was on annual leave and therefore did not reply to Enfield Council order until she came back of leave, But when you emailed her it came back

that she was on annual leave so Enfield Council was well aware of this.

Upon her return from annual leave her amended order was sent over to Ludmilla Iyavoo, which my son's solicitor never had a reply back from Ludmilla Iyavoo regarding her amended order, but some days after the amended order was sent over to Ludmilla Iyavoo, it seems an order was sealed at Edmonton Country Court which was not agreed on which was Enfield Council drafted order, which we never agreed to and feel it is misleading as to what was said in court.

I believe a lot of what was said in court is not being told and misleading information is being said, maybe someone should ask Ludmilla Iyavoo what the judge said when Ludmilla Iyavoo said she would go for a possession order to the judge because she did not get what she wanted.

There is also the fact that my son was willing to stay in Hospital when he was sectioned on the 25/10/2018, it was the hospital that discharged him on the 15/11/2018 due to not getting the section 3 on my son they wanted, that was heard on the 14/11/2018, my son said as soon as he knew they was not allowing the section 3 on the 14/11/2018 that they would kick him out of the hospital, as this is what they did in 2016, and the next day the 15/11/2018 that is what the doctors did kicked him out the hospital, yet my son was willing to stay and build trust up with the doctors and the mental health team, which had broken down due to what has been ongoing for sometime.

Which in fact would have been a lot better as if he had been allowed to stay in hospital like he wanted maybe by now they would have been trust built up with the doctors and teams, this is what Soohah Appadoo wanted to do as he saw that there was a real problem with trust and stated this at the appeal on the section 2 at the hearing. On the 16/11/2018 I myself spoke to Soohah Appadoo on the phone, but since that we have heard nothing from him is this what is being called support put in place when my son was discharged from hospital?

This misleading information needs to stop as it is a breach of the data protection act.

I look forward to hearing from you regarding this, please can you reply as I did not get a reply from you to my last email I sent to you.

Regards

Lorraine Cordell

Classification: OFFICIAL

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This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.

) Simon Cordell – 109 Burncroft Ave, Enfield, EN3 7JQ - 28/12/2018

Dear Kaunchita Maudhub and Andrea Clemons

Thank you for the reply letter to my emails dated the 28/12/18, I have today contracted by email Mr Cordell's solicitors who were acting for my son Trishna Kerai, but she is away until the 2nd January 2019, Trishna Kerai was well aware I did not agree with Enfield Council's draft order, which was sent to me by her on the 13th August 2018 at 15:14, I made a reply to her with the points I did not agree to right away, and she was due to rewrite them points I did not agree with. Then she went on leave and did not do the rewrite until she came back of leave. This was when her amended order was sent back to Ludmilla Iyavoo and she got no reply and a few days after this Enfield Council draft order was sealed by the court.

I did not agree to submit a housing management transfer to be considered by the exceptions panel on 17/08/2018, As Ms Iyavoo is well aware it is Enfield Council neighbourhood officer that has to complete this application, In fact I have nothing to do with the making of this application I was not even allowed to see it after it was completed by the neighbourhood officer even when I asked to see it I was not allowed to be sent it as it is only used internally.

I did not only email Ludmilla Iyavoo I had calls with her and we spoke, I also left voice messages for her, when the management transfer application was deferred on the 16/08/2018 it was only due to be deferred until the next panel meeting on 29/09/2018 when it should have gone before the panel even if it was a like to like move but this did not happen. When I emailed Ms Ludmilla Iyavoo on the 28/09/2018 I asked for an update as I had not heard anything, I did not know I was meant to have given her an update regarding the appointment; and I am sure I said to her on a phone call when the management transfer application was deferred if I got any medical information I would email it to her as soon as I got it, so by not sending anything to her I sure she would have known I had not got anything, in fact the mental health team was not replying to me at all, looking back now I believe that was due to them looking into the complaint I had sent. But the medical evidence was not necessary for it to have gone to the housing panel.

I did not get any updates from Ludmilla Iyavoo at this stage or any reasons it was not put forward to the panel on that date. I again emailed Ms Ludmilla Iyavoo on the 01/10/2018 and after talking to Lemmy Nwabuisi on the 02/10/2018 via a phone call I sent a next email to Ms Ludmilla Iyavoo asking for an update on the 02/10/2018, I did get a reply on the 02/10/2018 from Ms Ludmilla Iyavoo stating she had been in meetings and was unable to attend to my voice messages calls or emails, and that she was taking instructions from her office and would get back to me in due cause. I again emailed Ms Ludmilla Iyavoo on the 07/10/2018 as I still had not had any updates, I did not get a reply so again sent an email on the 09/10/2018 to Ms Ludmilla Iyavoo, on the 12/10/2018 I did get a reply to that email, but from my emailed it would have been very clear I wanted it to go to the panel, at that point I was very busy and did not have time to reply to that email, I then got an next email on the 15/10/2018 from Ms Ludmilla Iyavoo stating court action was going to start. At this point I knew in my heart Enfield Council was never going to put this to the panel and only wanted one thing and this was the real reason it took Ms Ludmilla Iyavoo so long to reply to my emails and calls, so it was around this time I made arrangements to see my son's MP as I felt I was not getting anywhere and through maybe it was better coming from the MP.

The issue with appointments being made they are for my son to go to the clinic, I have told them many times my son does not leave the flat and a home appointment should be made which they are still falling to do. I spoken to Soohah Appadoo, North Locality Team more then once saying this is an issue and been told he will get back to me regarding it after he has a meeting with his team about it but he has not done this yet.

If you are now agreeing that the court did not actually record that my son submits a housing transfer application on the condition that he engages with mental health team, why has Enfield Council been stating this to everyone as this is incorrect is it not? I believe this should be corrected should it not?

Yes I agreed to talk with the mental health team which I have done and it is clear I have done this as it stated in your letters and replies to the MP, so I am doing what I

was asked to do by Enfield Council at court, so why is Enfield Council not doing what they were meant to do?

This section in the court order “*AND UPON the Defendants mother agreeing to engage with the Enfield Mental Health Unit team so the Defendant could receive assistance with his mental health conditions and housing.*” is also something I did not agree to, and it was this point I asked to be rewritten or removed along with other sections. The reason I did not agree to it being written in the court order was due to the fact I knew I was limited in what I could do with the mental health team, and really the way the draft court order is worded by Enfield Council was not said in court that way and was I believe only written this way for Enfield Council to get out of moving my son.

There is only so much I can do as my son has rights even under the mental health act, so when I agreed I knew I would be limited in what I could do. It seems Enfield Council are just passing the buck over to anyone they can and not doing anything to help my son, and passing incorrect information over all the time to people.

There is a duty of care and so far Enfield Council has breached that in every way possible regarding my son, also the breaches in data protection is beyond anything I have ever seen when is this going to stop? By now you would have the complaint outcome letter that was submitted to the mental health team which was upheld, which should have been learned from, but it seems the sharing of information regarding my son is even worse now than when it was when I submitted the complaint to the mental health team. There has never been no consent from my son for Enfield Council to share data the way they have with the mental health team the way it has been shared.

When is Enfield Council going to help my son? not leave him to suffer the way Enfield Council has done since the end of 2014 when I started making calls about what was going on with the neighbours, from the start of 2015 I had to start sending emails to Enfield Council regarding what was going on with the neighbours because Enfield Council was just not getting back to me regarding the phone calls and still no one got back to me until 21/09/2015, it seems Enfield Council only acts when it is against my son, as I was putting in reports and complaints regarding what the

neighbours were doing well before any report or complaint went in regarding my son, I was told so many times by Lemmy Nwabuisi to forget all about the emails I sent and it seems Enfield Council don't seem to have many of the emails I sent begging for help with what was ongoing.

To me this is one sided only and not once has Lemmy Nwabuisi ever asked to see anything this is a beach and discrimination against my son, not even the police take one side to everything at least they do an investigation, which I believe the council also have a duty to do.

Why is Enfield Council also allowed to try and pressure neighbours into doing statements against there will, against my son and don't think I don't know about this as I do, why am I being told by neighbours Enfield Council is out to get my son really badly and are not going to stop until they do get him out, why are neighbours even being talked to about my son? It seems Enfield Council will stop at nothing regarding my son.

Why has Lemmy Nwabuisi or any other Enfield Council worker ever taken any report from my son regarding anything when they have been told time and time again we have proof my son has not done the things that is being said he has done? Why does Enfield Council see fit to wait months and months and months to tell us about any reports? The list can go on and on but we know already Enfield Council will do nothing for my son but disregard him.

Please could you clarify for me weather or not you are seeking possession order for my son flat? Because you have now admitted in your letter to me dated the 28/12/2018 that the information used in your letter dated the 12/12/2018 was incorrect as it was not stated in the court order my son had to engage with mental health team to be able to get a housing management transfer, and that my son did not need to provide medical evidence to support the housing management transfer application, and you did in fact have enough information to put this to the panel as the application was completed by the 16/08/2018. As it really seems to me that Enfield Council has not done what was within the court order or taken anything the Judge said in court on the 09/08/2018 into account, and the basic for the seeking possession order on my son's



flat was based on facts that was clearly not in the court order, if Enfield Council had put this before the panel then this would not even be an issue and we would not need to address this now.

Also I would like to say at this point Trishna Kerai from Stuart miller solicitors is no longer acting solicitors for my son, so there is no need for the legal team or any other team within Enfield Council to forward any documents to her regarding my son.

I apologise for the sternness of this letter but it seems where my son and I are concerned we seem to take one step forward then two back and I am sure you can sympathise with how frustrating this must be.

I look forward to hearing from you soon.

Regards

Lorraine Cordell