

From: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>
Sent: 08 February 2017 16:44
To: Lorraine Cordell; Sarah Fletcher; Sally Mcternan; Daniel Ellis; Chief Executive; joan@joanryan.org.uk; joan.ryan.mp@parliament.uk
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]
Attachments: Incident Diary.doc

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

We have made enquiries with the Repairs Team and our contractors and they have advised that they did not send a contractor to 109 Burncroft Avenue this morning. We do not know who knocked on Mr Cordell's door and I can confirm that no Council official went to his flat at 8am this morning. Could you please provide the vehicle registration number to enable us to take up the matter with the police to try and identify who this person is.

I have also attached an anti-social behaviour incident diary for Mr Cordell to log any further incidences of noise disturbances and anti-social behaviour from his neighbours. He should please return completed logs to me by 23 February 2017. You also mentioned that you are keeping a full history of what has been going on, could you please forward a copy to me so that I can investigate accordingly.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 08 February 2017 10:38
To: Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Sally Mcternan <Sally.McTernan@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; joan@joanryan.org.uk; joan.ryan.mp@parliament.uk
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Just an update email that I wanted to put to you today as it is very worrying, this morning at around 08:00 my son Mr Cordell's door knocked he was not expecting anyone, but went and shouted who was it without opening his door. the male replied I am from the council about the water, my son was not expecting anyone from the council and something did not feel right to my son and he asked the person to wait, he then made a call to the council to be told no one had been sent to his address by them, after the call to the council the male was not at his door, but my son heard people talking, one was his neighbour, just after this the male who came to my son's door went out of the block and got into a car which my son has got the registration for. He does know which neighbour the person was talking to as I do. But at this time he feels too unsafe to give the person's door number.

Why should my son be made to feel so unsafe in his own home, please tell me why someone would come to my son's door and say they were the council?

This is getting way too much now and Enfield Council needs to do something about it before my son gets hurt.

My son is lucky he does not open the door to people and calls before opening his door to see who it is, and does not go outside his flat as I feel something would have already happened to him.

And yes we are keeping full history of what has been ongoing.

Regards

Lorraine Cordell

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 07 February 2017 17:02

To: 'Lemmy Nwabuisi'; 'Sarah.Fletcher@enfield.gov.uk'; 'sally.mcternan@enfield.gov.uk'; 'Chief.Executive@enfield.gov.uk'; 'joan.ryan.mp@parliament.uk'; 'joan@joanryan.org.uk'; 'Daniel Ellis'

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in their complaints. As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues. Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of the accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

Sent: 07 February 2017 14:09
To: Lorraine Cordell
Cc: Sarah Fletcher
Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield
EN1 3XA
Tel: 020 8379 5354

From: Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]

Sent: 06 February 2017 13:33

To: Lemmy Nwabuisi <Lemmy.NWABUISI@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Sally Mcternan <Sally.McTernan@enfield.gov.uk>

Subject: RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.
Complaint from B on date and Time: Body of complaint from B.
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more than once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

From: Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]
Sent: 02 February 2017 10:45
To: lorraine32@blueyonder.co.uk
Subject: Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29th December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi
Anti-Social Behaviour Team
Community Safety Unit
Environmental & Community Safety
B Block North
Civic Centre
Enfield

EN1 3XA
Tel: 020 8379 5354

Classification: OFFICIAL

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Nuisance Record Form- Community Safety Unit Case 12856 12.7.2012

Record of noise &/or nuisance from (address of premises) _____

Name of occupier (if known) _____

Description of type of noise nuisance _____

Record kept by name(s) _____ Address _____

I certify that the following entries are a true record of events (Signed) _____

It is important that all information should be as accurate as possible on the basis of legal proceedings.



Please return this form to:-
Community Safety Unit
 B Block North, Civic Centre
 Silver Street
 Enfield EN1 3XA

The first line has been completed as an example for you to follow when

and	Time noise starts	Time noise ends	Source of Disturbance/ type of Noise/incident	Effect of disturbance (e.g. sleep disturbance, headache, prevention of enjoyment of garden, damage etc.) Please write in full any abusive language used, including swear words. Please note Police ref no's if applicable	Location & or Name of person causing alleged noise/nuisance	Sign
day 19/2003	12:13 am	1:27 am	Flat above my flat (flat number 34) Radio noise and music	The noise stopped me from going to sleep and woke up my baby	Main bedroom of my flat	J Bl 19/9 01:3

PLEASE NOTE -UNSIGNED/ INCOMPLETE LOGS WILL BE RETURNED FOR COMPLETION

_____ of _____

and	Time noise starts	Time noise ends	Source of disturbance and type of noise	Effect of disturbance (e.g. sleep disturbance, headache, prevention of enjoyment of garden, damage etc.) Please write in full any abusive language used, including swear words. Please note Police ref no's if applicable	Location and or Name of person Causing alleged Noise/nuisance	Sign

12856 12.7.12

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