

**From:** Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>  
**Sent:** 08 February 2017 16:08  
**To:** Lorraine Cordell  
**Cc:** Sarah Fletcher; Daniel Ellis  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

The allegations are from at least three residents of Burncroft Avenue.

They have alleged that he is coming up to their front door to shout abuse and threats and they have provided evidence to back up their allegations. Some of them have also alleged that he has confronted them outside the block and on different occasions have followed them up the communal staircase shouting abuse and threats and on at least one occasion have tried to prevent them from going up to their flat. They have also provided evidence to back up the allegations.

I am aware that some of these incidents have been reported to the police and it is up to the police to deal with them as they see fit. However irrespective of whether the accusations were dismissed by the police or not, they are very serious allegations and if true, constitutes a breach of tenancy conditions and they need to be addressed by the council. It is therefore very important that we meet with Mr Cordell to discuss the allegations made against him and give him the opportunity to respond to them.

We are not aware that Mr Cordell's neighbour allegedly "got around 7 of his friends" to intimidate and harass him for no apparent reason. Mr Cordell did not report the incident to the council and I will advise him to report it through the appropriate channel and provide the name and address of the neighbour to enable us to investigate and take appropriate action. He should also report the matter to the police.

With regards to your concerns regarding the nature of the flooring in the two flats above your son's. We have inspected one of the flats and we have made an appointment to inspect the second flat. I will arrange for a noise impact assessment to be carried out as soon as we complete our initial investigations to determine the level of noise transmission and make appropriate recommendations if necessary. We will need access to Mr Cordell's flat to enable us to investigate this matter and we will contact him in due course to arrange access.

You have stated that it is not Mr Cordell that is harassing his neighbours and that it is his neighbours that is harassing him. Could you please ask Mr Cordell to provide evidence of this to enable us to investigate and take appropriate action if necessary.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 07 February 2017 17:02  
**To:** Lemmy Nwabuisi <Lemmy.NWABUISE@enfield.gov.uk>; Sarah Fletcher <Sarah.Fletcher@enfield.gov.uk>; Sally McTernan <Sally.McTernan@enfield.gov.uk>; Chief Executive <Chief.Executive@enfield.gov.uk>; joan.ryan.mp@parliament.uk; joan@joanryan.org.uk; Daniel Ellis <Daniel.Ellis@enfield.gov.uk>

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

Thank you for the reply to my email and I look forward to getting the information by the 10/02/2017, I know that Dionne Grant is now dealing with the subject access request as Concetta who was dealing with it has had to take some leave.

Mr Cordell has not been up to his neighbours at 117 in fact he has only tried to help in the last few weeks by allowing people into his home due to the low water pressure. (Which I will state has nothing to do with my son flat)

The other day also another neighbour got around 7 of his friends to come and intimidate, and harass my son for no apparent reason.

We will be asking for evidence which substantiates your allegations as to what the neighbours are stating in there complaints. As clearly it seems from your below email as if you in fact believe what 117 is saying before even having addressed the issues. Does this mean you have seen evidence which substantiates 117 complaints?

Due to the complaints and how they have been set out this should be a matter for the police and my son should have been arrested.

Mr Cordell has been arrested and dismissed for some of accusation that you have wrote in your letters, So I hope there is evidence which substantiates these allegations.

We just need to see if any of the other complaint has been addressed by the police.

In fact my son has put a lot of complaints about his neighbours into the police himself, which also seem to never get addressed by police just like they never get addressed by Enfield Council, yet the neighbours complaints always get followed up instantly, I wonder why?

You have not again said what you will be doing about no flooring on the 2 flats above my son. Is anything ever going to be done or does he need to live being tormented, intimidate and harassed by the neighbours with nothing being done by Enfield Council every day he lives there?

It is not Mr Cordell harassing his neighbours it is the neighbours tormenting, intimidate and harassing him and Enfield Council is doing nothing about, it is starting to seem like a witch hunt until they and Enfield Council get him out of his flat.

Regards

Lorraine Cordell

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**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUISI@enfield.gov.uk>]

**Sent:** 07 February 2017 14:09

**To:** Lorraine Cordell

**Cc:** Sarah Fletcher

**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Ms Cordell,

Thank you for your email.

I will put the complaints in the format you have requested and emailed same to you by Friday 10 February 2017 and a copy will be sent to Mr Cordell's address. I will also schedule another appointment as we need to discuss these allegations with Mr Cordell.

In the meant time, we are continuing to receive reports from the residents of 117 Burncroft Avenue that Mr Cordell is coming up to their front door to shout abuse and threaten them. Could you please ask Mr Cordell to refrain from doing this. He should contact his neighbourhood officer, the Anti-Social Behaviour Team or the Enfield Council noise team if he has any complaints about noise disturbances or any other type of anti-social behaviour against his neighbours instead of confronting them. If the behaviour persists then the council will have no option but to take out an injunction against him to stop him from harassing his neighbours.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

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**From:** Lorraine Cordell [<mailto:lorraine32@blueyonder.co.uk>]  
**Sent:** 06 February 2017 13:33  
**To:** Lemmy Nwabuisi <[Lemmy.NWABUISI@enfield.gov.uk](mailto:Lemmy.NWABUISI@enfield.gov.uk)>; Chief Executive <[Chief.Executive@enfield.gov.uk](mailto:Chief.Executive@enfield.gov.uk)>; Daniel Ellis <[Daniel.Ellis@enfield.gov.uk](mailto:Daniel.Ellis@enfield.gov.uk)>; [joan.ryan.mp@parliament.uk](mailto:joan.ryan.mp@parliament.uk); [joan@joanryan.org.uk](mailto:joan@joanryan.org.uk); Sally Mcternan <[Sally.McTernan@enfield.gov.uk](mailto:Sally.McTernan@enfield.gov.uk)>  
**Subject:** RE: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Dear Lemmy Nwabuisi

I am writing this email to say you have stated in your last letter the subject access request has been dealt with, but we are still waiting for the data.

I have asked for the dates these complaints was put in and yet have had nothing about the dates and times.

Could you please forward me a list of dates and times these complaint was put in, and list them in an order like this so we know if more complaints have been put in by one person.

Complaint from A on date and Time: Body of complaint from A.  
Complaint from B on date and Time: Body of complaint from B.  
Complaint from C on date and time: Body of complaint From C

And it can carry on like this until all complaints are listed. As at this time you have just listed complaints, and failed to supply any other information.

If I can get this back today I would be most grateful, as it has been asked for before.

Also we have said this before more then once on calls and emails, the person's living at 113 and 117 I believe which is the 2 people living on top of my son, 113 has since he moved in no carpet put down and also his floor boards needs fixing, 117 which is the top floor has laid wooden flooring, due to the way these flats have no sound proofing in between floors and only wooden flooring due to how they were built, we were thinking this would have already been addressed and has not and the neighbours have been allowed to keep the flooring the way it is, my son can hear everything and only feels nothing has been done as Enfield Council wants my son health to get worse and also to make him suffer.

As for the date of the 09/02/2017 as stated before until we have had all dates and times and body of complaints and the subject

access request, I still do not feel it is justified my son has a meeting as he will be walking into a meeting only with very limited information, and due to his health which is being caused by his neighbours and Enfield Council doing nothing I feel my son is only being setup due to issues and the colour of my son's skin. And this is why no one from Enfield council has ever taken a report from him about what has been ongoing form a long time ago.

We want to clear this up as much as you do, but it seems Enfield Council is not fulfilling what we have asked for in order to be able to do this.

Regards

Lorraine Cordell

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**From:** Lemmy Nwabuisi [<mailto:Lemmy.NWABUIJI@enfield.gov.uk>]  
**Sent:** 02 February 2017 10:45  
**To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  
**Subject:** Re: Anti-Social Behaviour Allegations against Mr Simon Cordell [SEC=OFFICIAL]

Classification: OFFICIAL

Dear Miss Cordell,

Please find attached letter to Mr Cordell regarding ongoing reports of anti-social behaviour, verbal abuse and threatening behaviour made against him by his neighbours. It is very important that we meet with Mr Cordell to discuss these allegations and agree on the best way to resolve them.

I have also attached a copy of my letter to Mr Cordell dated 29<sup>th</sup> December 2016 regarding allegations of anti-social behaviour made against him by his neighbours. Copies of both letters will be sent to Mr Cordell's address.

Kind Regards

Lemmy Nwabuisi  
Anti-Social Behaviour Team  
Community Safety Unit  
Environmental & Community Safety  
B Block North  
Civic Centre  
Enfield  
EN1 3XA  
Tel: 020 8379 5354

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