

From: DVA - Customer Services <DVA.CustomerServices@doeni.gov.uk>
Sent: 11 February 2015 09:41
To: Lorraine Cordell
Subject: RE: Simon Cordell

Dear Sir,

Thank you for your email received 11 February.

Unfortunately you have contacted the **DVA in Northern Ireland** and we are unable to address the issue of your email.

You should contact **DVLA Swansea**, and it is they who deal with driver licensing issues in the GB mainland.

You can contact them via the below link:

<https://www.gov.uk/contact-the-dvla>

I hope you find this of help.

Kind regards
Linda O'Kane
DVA Customer Services

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 10 February 2015 16:31
To: DVA - Customer Services
Subject: Re: Simon Cordell

To Whom It May Concern:

Ref: CORDE801261SP8LV

I am writing this email due many problems I have been having been having with my driving licence; I have made many phone calls asking for full information to try and clear this mess up and I am not really getting any joy.

My driving licence has been revoked 3 times due to mistakes at court no insurance.

The issue is with no insurance the time scale of this would cover the years 2013 to date.

I do need this information as soon as possible to any cases that are on my licence, and also that have been removed from my licence by the court within this time scale.

I am addressing these issues but there are cases I am not aware of which DVLA does hold. This is why I need this information so I can contact the courts that need to be contacted.

If there is a fee for this service please let me know by return email.

I do not have time to post letters and then have to wait which I am being told on the phone, this is having a huge effect on my life which maybe you can understand.

Please could this be addressed as a matter of urgency?

Regards

Simon Paul Cordell DOB: 26/01/1981

