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our ref 1635-2175/AA/CD12



complaint form

Please use this form to tell us about your complaint – so we can see if we're able to help you.

If you're not sure about anything – or have difficulties filling in this form – just phone us on **0300 123 9 123**.



Please let us know if you have any practical needs where we could help – for example with information in another format (*eg* large print, Braille *etc*) or in a different language.

You can download this form off our website (www.financial-ombudsman.org.uk) to complete by hand. Or you can fill it in on screen – then print it off and post it back to us.

first, please give us your details

... and the details of anyone complaining with you

first name(s)	Simon			
surname	Cordell	title Mr		title
occupation (if retired, previous occupation)				
date of birth	26/01/1981			
address for writing to you (include postcode)	109 Burncroft Avenue Enfield Middlesex EN3 7JQ			
daytime phone			mobile	
home phone			email	

if someone is complaining on your behalf (eg a solicitor or relative) please give us their details

their name	Ms Lorraine Cordell	relationship to you Relative
address for writing to them (include postcode)	23 Byron Terrace Hertford Road London N9 7DG	
their daytime phone	07961833021	fax
their email	lorraine32@blueyonda.co.uk	ref

if you're complaining on behalf of a business, charity or trust please fill in these details

its full official name	number of
	employees*