

As for the Third Party Disclosure as of 29/01/2014 a letter to Nikki Diamond from the insurance company had just been sent over by yourself, I believe that this is the process that needs to happen before a Third Party Disclosure application can be put in as you need it in writing that the insurance company is not willing to hand over the file without the Third Party Disclosure.

On the 13/12/2013 a call was made to Cunningham Lindsey where we talked to someone about the case for the insurance part of the claim, we was told that Nikki Diamond was not due back into the office until the 16/12/13.

On the 16/12/2013 my mum called Cunningham Lindsey to talk to Nikki Diamond where we was told that Nikki Diamond was working from home that day and given Nikki Diamonds mobile number to call her.

My mum then made a call to Nikki Diamond and we chatted about the case telling her what had happened in Simon case and what we believed had gone on. Nikki Diamond was concerned about what we had told her over the phone, and at this told us she needs to put this to her manager and could she take our phone number so that her or her manager could call us back. I give Nikki Diamond our contact information.

On the 17/12/2013 my mum took a call from Trevor Allaway Commercial Special Investigator for Cunningham Lindsey my mum and Trevor Allaway talked for some time over the phone about the case at which point in asked that could he have a meeting with Simon to take a statement from him, he also said he did not want to step on Simon solicitor feet and to please advise our solicitor as to what was going on and that he would like to have the meeting with Simon.

After the called I Emailed you what had gone on and forwarded you a copy of the email Trevor Allaway had sent.

You replied asking if the insurance company aware that Simon is awaiting trial for burglary.

I replied yes they were as I had disclosed this to them on the calls that were made.

Nothing was done with this information so on the 08/01/2014 my mum made a call to Trevor Allaway to setup a meeting with him at my mum address this was set for the 13/01/2014 at 11am, when my mum spoke to Trevor Allaway he told her that he will be being the complete file for the claim with him to the meeting.

On the 13/01/2014 the meeting with Trevor Allaway went ahead. Where information was given by both parties. There was shock also on both sides about parts of information that was spoke about. Trevor Allaway even showed us pictures of which Nikki Diamond had taken on the 28/03/2014, and was shocked to see the picture the police had taken for my case as they were the same pictures Mr Patel & D Patel had done nothing to the building and now I was paying the price due to this. Trevor Allaway also made a call to Nikki Diamond to get dates for claims etc and to make sure he had all the facts correct. Nikki Diamond gave the dates of