

My mum then made a call to Nikki Diamond and we chatted about the case telling her what had happened in Simon case and what we believed had gone on. Nikki Diamond was concerned about what we had told her over the phone, and at this told us she needs to put this to her manager and could she take our phone number so that her or her manager could call us back. I give Nikki Diamond our contact information.

On the 17/12/2013 my mum took a call from Trevor Allaway Commercial Special Investigator for Cunningham Lindsey my mum and Trevor Allaway talked for some time over the phone about the case at which point in asked that could he have a meeting with Simon to take a statement from him, he also said he did not want to step on Simon solicitor feet and to please advise our solicitor as to what was going on and that he would like to have the meeting with Simon.

After the called I Emailed you what had gone on and forwarded you a copy of the email Trevor Allaway had sent.

You replied asking if the insurance company aware that Simon is awaiting trial for burglary.  
I replied yes they were as I had disclosed this to them on the calls that were made.

Nothing was done with this information so on the 08/01/2014 my mum made a call to Trevor Allaway to setup a meeting with him at my mum address this was set for the 13/01/2014 at 11am, when my mum spoke to Trevor Allaway he told her that he will be being the complete file for the claim with him to the meeting.

On the 13/01/2014 the meeting with Trevor Allaway went ahead. Where information was given by both parties. There was shock also on both sides about parts of information that was spoke about. Trevor Allaway even showed us pictures of which Nikki Diamond had taken on the 28/03/2014, and was shocked to see the picture the police had taken for my case as they were the same pictures Mr Patel & D Patel had done nothing to the building and now I was paying the price due to this. Trevor Allaway also made a call to Nikki Diamond to get dates for claims etc and to make sure he had all the facts correct. Nikki Diamond gave the dates of

17/02/2013 for the 1<sup>st</sup> claim

25/03/2013 for a 2<sup>nd</sup> claim

07/06/2013 for the 3<sup>rd</sup> claim

We were shocked there was in fact a next claim we new nothing for the 25/03/2013, and also the date for the last claim of the 07/06/2013 when in fact Simon case was for the 04/05/2013

We asked Trevor Allaway why the claim for 17/02/2013 and the 25/03/2013 was not paid out he said we did not believe the claim was real.

He also said that when someone takes out insurance they have to put down the condition of the property, and they also believed a lot of the damage to the building was from an earlier date.

Trevor Allaway also said that to get out solicitors to go and get a statement from Nikki Diamond as she would be a creditable witness for Simon.

All this was explained to you with an email that was sent to you on the 13/01/2014 by my mum and a phone call where I talked to you when you was on your way to the prison to see someone. I at this asked you also about his birthday and you said if Nikki Diamond could do a statement that said everything i had said then there should be no problem for my birthday.

My mum did get a next email from you that day asking for Nikki Diamond information as when the 1<sup>st</sup> email had been sent to you my mum had forgot to put it, my mum replied with the information for Nikki Diamond being mobile number and office address she could not at this point find Nikki Diamonds email address so this was not included.

Emails was sent on the 15/01/2014 and the 18/01/2014 asking if a date had been setup for you to take the statement from Nikki Diamond and if the section 8 and the Third Party Disclosure has been given to the court and for an update. You replied to this on the 18/01/2014.

On the 21/01/2014 my mum emailed you about the application for my curfew for my birthday, you replied to this asking for his plains for his birthday so you could put the application into the court. On the 22/01/2014 when I went to mums she showed me the email i was upset with this due to the fact I did not see why I needed to give the locations as to where I was going. You said you had to have this to put the application in. My mum emailed you the details as to where I was going.

As we had not heard anything I believed the application had been put in and that it should have been heard on the 24/01/2014 my mum late on the 24/01/2014 emailed you and texted you to get an update as to the