

We trust the above is of assistance.

**Paul McNally** | Technical Claims Handler

**Auto Accident Claims on behalf of KGM Insurance** | Sureland House | Journeymans Way | Southend on Sea | SS2 5TF

**Tel: 01702 444381 | Fax: 01702 461508** rfCjCid: image00

**Accident Management You Can Rely On**

Please visit our website at - [www.autoaccidentclaims.co.uk](http://www.autoaccidentclaims.co.uk)

!^http://img.recycletheworld

**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

**Sent:** 26 March 2014 17:54

**To:** martinjenkin@broadsuredirect.com

**Subject: RE:** Simon Cordell Logbook

Hi Martin

Is it all possible to get an update I am losing money due to not having insurance and not being able to drive. You said you would get back to me today and I have not heard anything.

Simon

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk] Sent: 25 March 2014 11:40 To: 'Martin Jenkin'

Subject: RE: Simon Cordell Logbook Dear Martin

Here is the logbook for CX52JRZ please see attached. I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected. Which I will be doing.

Also i have also noticed today when the logbook came in the post and i am not sure why they have put the new keepers date as 15/02/2014 as the green slip section 10 was sent to them, so the date of the 10/11/2013 was on it so I will be writing a letter to ask why this was done, Along with the section 6 to correct the last name.

Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out.

Also about the claim for 09 Dec 2013 we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?

And also I know there was some confusion as to the number that was called to report this on the 09 Dec 2013, please see the below information from my phone bill