

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 13 August 2014 15:44
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: Our ref: A27/190530 AX REF - 403050 Simon Cordell

Attachments: Chris Garvin_RE_ Our ref_ A27_190530_AX REF - 403050.pdf
Hi Martin

Can you give me an update as to what is going on with Simon insurance as we have not heard from you since the telephone call on 07/08/2014.

Regards

Lorraine

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 07 August 2014 13:30
To: 'martinjenkin@broadsuredirect.com'
Subject: FW: Our ref: A27/190530 AX REF - 403050 Simon Cordell

Hi Martin

Please see the list of emails that I sent to the insurance company that put the claim in for the 15/09/2014 the ref for this claim for accident exchange was ref: A27/190530 AX REF - 403050(11) they was sent from Simon email address. Also please see the attached document that was sent over to KGM so the claim could be taken off of Simon insurance from Chris Garvin from accident exchange. I was the one that had to deal with this to sort this out as you will see as KGM was not doing anything to sort this claim out which was against Simon name. This was cleared from Simon insurance in May 2014 so I cannot understand why it is still on Simon insurance. I have sent this over before to you when it was sorted but it seems to still be on there and KGM did say to me that they would send you the details so it could be taken off.

Can this please be addressed and this taken off Simon insurance so that his insurance is not so high and his no claims can come back into force.

Regards

Lorraine

From: Rewired Rewired [mailto:re_wired@ymail.com]
Sent: 07 August 2014 13:03
To: lorraine32@blueyonder.co.uk
Subject: Fw: Our ref: A27/190530 AX REF - 403050