

There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out. So, for ages we never had any documents so did not know when any payments were due.

As you are also aware my mother passed away and the family has been dealing with that also.

There have been many emails that have been sent to Broadsure and many problems over the last 2 years.

Even to the fact from April 2014 when Simon started a next insurance policy that all went wrong also by no fact of his own, and you making a payment to the said company I fill should never have been made.

Please can you say what is going on with the insurance policy and if instalments can be made and by how much as ATM there is no way after paying for a funeral that 2 payments of £700 can be made.

Can you also send him over his no claims bonus?

Regards

Lorraine