

Regards

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From: Lorraine Cordell <mailto:lorraine32@bluevonder.co.uk>
Sent: 01 October 2014 15:35
To: 'Martin Jenkin'
Subject: RE: Simon Cordell

Hi Martin

Can you please get back to me by email with an update as to Simon insurance and where it stands after the call you made to me yesterday 30/09/14 you said you was going to get back to me with what was acceptable as a payment option.

Regards

Lorraine

From: Lorraine Cordell <mailto:lorraine32@bluevonder.co.uk>
Sent: 30 September 2014 15:04
To: 'Martin Jenkin'
Subject: RE: Simon Cordell

Hello Martin

After Simon has just got off the phone to you and you saying to him that the full amount would need to be paid to keep the insurance in place or 2 payments at £700 to keep it in place.

I fill that this is way too much to ask I have a letter here dated the 26/09/2014 saying that he has 7 days from that date before the insurance is closed.

There have been so many errors with his insurance even to the fact we never got any documents for ages as they were left in the fill and forgot to be sent out. So, for ages we never had any documents so did not know when any payments were due.

As you are also aware my mother passed away and the family has been dealing with that also.

There have been many emails that have been sent to Broadsure and many problems over the last 2 years.