

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]
Sent: 12 February 2015 12:08
To: 'revs@enfield.gov.uk'
Subject: RE: Housing Benefit/Council Tax Support Team: 1623514

Attachments: revs@enfield.gov.pdf



revs@enfield.gov.
pdf (21 KB)

To whom it my Concern:

Complaint

I am writing this email about the re the below email and also the attached file.

I have been on incapacity/income support for many years now on the highest rate due to illness.

In April 2013 council tax changed there rules and a 19.5% needed to be paid unless exempt from this change.

As you will be aware the DWP has been in the process of changing everyone that was getting the old benefit incapacity benefit to the new benefit ESA, this should have all been completed by now, but due to things going wrong there is still people on incapacity that have not been moved over yet to the new Benefit ESA.

I am one of these people, but once they move me over I will be in the support group of ESA.

I have called the DWP many times and they cannot give me a timeline of the change over.

Under the new rules I would be exempt from the 19.5% council tax, it is not my fault the DWP are not working fast enough to move people over the new benefits.

I would like to know the full policy for this and has this been taken into account when working out the new policies.

Surely if my benefits are still under the old policy i should still be exempt.

Regards

Simon Cordell

-----Original Message-----

From: revs@enfield.gov.uk [mailto:revs@enfield.gov.uk]
Sent: 12 February 2015 10:44
To: lorraine32@blueyonder.co.uk
Subject: Council Tax Account <55508596> Protect - Private and Confidential

Dear Mr Cordell

Council Tax Account: 55508596

Property address: 109 Burncroft Avenue, Enfield, EN3 7JQ

Thank you for your email sent 10th February 2015.

As requested the Housing Benefit/Council Tax Support Team have reviewed your Council Tax Support and have confirmed that your claim has been assessed correctly.

This means that you are liable to pay the 19.5% shortfall based on your