

From: Jo O'Brien [Jo.O'Brien@enfieldhomes.org]  
Sent: 06 March 2015 09:38 To: Lorraine Cordell  
Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL  
[SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Dear Lorraine,

The police provide a CAD number as a call logging only. When a crime/incident has taken place they will provide a full crime reference number.

Enfield Homes Procedure is that we require this reference number to enables us to carry out repairs/renewals without recharging the tenant.

Kind regards Jo

Jo O'Brien Customer Services

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
Sent: 06 March 2015 00:20 To: Jo O'Brien

Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED] Dear

Jo O'Brien

My son has already provided a Crime Reference Number crime ref is called a CAD as this is what gives the police the ref they need to call up any information the police has on file.

Regards

Lorraine

From: Jo O'Brien [mailto:Jo.O'Brien@enfieldhomes.org]  
Sent: 05 March 2015 10:10 To: Lorraine Cordell  
Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED Good morning Ms Cordell,

Thank you for your response, I have cancelled the appointment for 10<sup>th</sup> March as requested.

A new appointment has been booked with our contractor Wates Living Space for attendance on Friday 13<sup>th</sup> March between 10.30-2.00pm.

Would you be so kind as to advise Mr Cordell that if the front door needs to be renewed he is responsible to pay for the replacement but we can arrange for him to pay by instalments but if Mr Cordell can provide a Crime Reference Number and not a Cad Number we can carry out the repair.

Kind regards