

Sent: 06 March 2015 00:20 To: Jo O'Brien

Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]

Dear Jo O'Brien

My son has already provided a Crime Reference Number crime ref is called a CAD as this is what gives the police the ref they need to call up any information the police has on file.

Regards

Lorraine

From: Jo O'Brien [mailto:Jo.O'Brien@enfieldhomes.org]

Sent: 05 March 2015 10:10

To: Lorraine Cordell

Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]

Classification: UNCLASSIFIED

Good morning Ms Cordell,

Thank you for your response, I have canceled the appointment for 10th March as requested.

A new appointment has been booked with our contractor Wates Living Space for attendance on Friday 13th March between 10.30-2.00pm.

Would you be so kind as to advise Mr Cordell that if the front door needs to be renewed, he is responsible to pay for the replacement but we can arrange for him to pay by installments but if Mr Cordell can provide a Crime Reference Number and not a Cad Number, we can carry out the repair.

Kind regards Jo O'Brien

Customer Services

From: Lorraine Cordell [<mailto:lorraine32@bluevonder.co.uk>]

Sent: 04 March 2015 19:27

To: Jo O'Brien

Subject: RE: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]

Dear Jo O'Brien

I am sorry but the 10th or the 11th and maybe the 12th March 2015 cannot be done due to having appointments already arranged could this please be re booked.

Regards

Lorraine Cordell

From: Jo O'Brien [mailto:Jo.O'Brien@enfieldhomes.org]

Sent: 04 March 2015 16:20

To: Lorraine Cordell

Subject: 109 Burncroft Avenue, Enfield, Middlesex, EN3 7JQ MR SIMON CORDELL [SEC=UNCLASSIFIED]