

01/03/2017 and the 02/03/2017 would be fine for you to attend with the inspector.

On the 23/02/2017 you did call to give me an update, you said that you did not have an update as to a date, due the inspector not being in all day on the 23/02/2017, and that you was still going out to number 113 and 117 on the 24/02/2017 and that once you spoke to the inspector on the 24/02/2017 you would call me with an update as to what date you could attend with the inspector to my son's home.

Why did you therefore go to my son's address on the 24/02/17 when you were told it was not convenient?

The reason I said the dates were not suitable was that no-one could be there with my son, and due to ongoing issues which you are well aware off, I did not want my son there on his own when the council attended his home address. This has also been said to the council before, so why did you even go to my son's home when I told you it was not suitable? Could you please explain to me why? I was shocked when I got a call from my son today saying you had been to his home. From what my son also said to me today when he called, the inspector has also said the low water pressure issue in the block is not coming from his flat, can you also please confirm this via email.

Regards

Lorraine Cordell

Classification: OFFICIAL - PUBLIC



IMPORTANT

Every Enfield resident should register for an online Enfield Connected account. Enfield Connected puts many Council services in one place, speeds up your payments and saves you time. [Click here to get connected.](#)



[Follow us on Facebook](#)



[Twitter](#)



<http://www.enfield.gov.uk>

Enfield Council is committed to serving the whole borough fairly, delivering excellent services and building strong communities. Opinions expressed in this email are those of the individual and not necessarily those of the London Borough of Enfield. This email and any attachments or files transmitted with it are strictly confidential and intended solely for the named addressee. It may contain privileged and confidential information and if you are not the intended recipient and receive it in error you must not copy, distribute or use the communication in any other way. All traffic handled by the Government Connect Secure Extranet may be subject to recording/and or monitoring in accordance with relevant legislation.

This email has been scanned for viruses but we cannot guarantee that it will be free of viruses or malware. The recipient should perform their own virus checks.