

Formal Complaint

Dear Louise Brown:

I believe you are the person dealing with the complaints put in due to the behaviour of Debbie who lives at number 113 Burncroft Av EN3 7JQ.

My son Simon Cordell is the person who lives at 109 Burncroft Av EN3 7JQ.

Yesterday the 15/10/2015 you attended my son Simon Cordell flat with 2 police officers. Why would you turn up at someone flat with 2 police officers and not even ask or set up a meeting to do this?

Could I please ask why a meeting was not set up to see him, and you just turned up at his flat with the police? I am the person looking after my son and have been in contract with the council and was meant to have been there at the meeting so this was meant to have been arranged not that you just turn up with police. You said you was in the area and had the case file for this so just attended, when was you given the case file for you to address on what date? As I believe it was some time ago, yet we have had not contact from you.

You asked my son what had been going on yet you took no notes or a report of anything my son was saying. How is this addressing the issue when you did not even take notes at what was meant to be called a meeting, may I ask what was the point of this meeting?

You did not want to look at any of the videos that my son had recorded re what had been going on and what Debbie had been doing.

You did not want to look at any of the evidence my son had, the letters Debbie was putting in my son's door in one letter she even put £20 in there which was posted back in her door as my son did not want her money, the videos my son had recorded, nothing so how are you doing your job.

You did not want to hear about the attack on my son, when Debbie was at the bins and my son walked behind her to the main door and when she turned around and saw my son she started screaming and attacking my son.

You said to my son Debbie had not been in her address for the last 2 weeks that she had been in a hotel. And asked my son if he knew this how is my son meant to know this?

I think you told him this because he said the things had been better the last few weeks, but there were still problems. Which if you had looked at the Videos you would have seen things from the last 2 weeks, but you did not do this did you.

When you left you made my son give his word he would not hurt Debbie, like Debbie is the victim here and not my son. My son has never hurt Debbie so why would you make him give his word he would not hurt her?

Debbie is the person who attacked my son not the other way round here? Which was reported?

You have given Debbie support moved her to a hotel like she is the victim, yet failed to support my son in any way here, yet he is the victim of what Debbie is doing.

Not took a report not ask anyone what has been going on, as there is witness as to what Debbie is doing.

My son's friends and I have heard what is going on and what Debbie is doing.

I even went up to Debbie's door to try and speak with her, she asked who was at the door and I said I was Simon mum and would like to speak to her to try and sort the issue out what was