

**From:** Louise Brown [Louise.Brown2@Enfield.gov.uk]  
**Sent:** 03 November 2015 11:16  
**To:** Lorraine Cordell; Jackie Gubby  
**Subject:** RE: Simon Cordell Complaint [SEC=PROTECT]

Classification: PROTECT

Dear Ms Cordell,

Thank you for your email and enquiry regarding your son Simon Cordell tenancy, a full response clearly outlining actions to-date will be sent to your son Simon Cordell.

Yours sincerely

**Louise Brown**  
**Anti Social Behaviour officer**  
**Community Safety Unit**  
**Regeneration & Environment Department**  
**London Borough of Enfield**  
☎ 020 8379 4467  
✉ [louise.brown2@enfield.gov.uk](mailto:louise.brown2@enfield.gov.uk)

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 02 November 2015 17:38  
**To:** Louise Brown; Jackie Gubby  
**Subject:** Re: Simon Cordell Complaint

Dear Louise Brown and Jackie Gubby

It has been over 10 days since I sent the complaint in due to how my son has been treated.

I have not had 1 reply not even a reply to say you got my email.

I have also left voice messages on Louise Brown phone yet had no calls back.

I did speak to Jackie Gubby and was told I should hear within 10 days about my complaint but have heard nothing.

Also I would like to take the time to say to Jackie Gubby that jobs are still out standing on my son's flat.

Regards

Lorraine Cordell

Simon Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 16 October 2015 15:30  
**To:** 'louise.brown2@enfield.gov.uk'; 'jackie.gubby@enfield.gov.uk'  
**Subject:** Re: Simon Cordell

Dear Louise Brown and Jackie Gubby

Could you please read the attached letter and please reply so I know you have got this email.

Regards

Lorraine Cordell