

From: Katie.J.Heath@met.pnn.police.uk on behalf of LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk
Sent: 05 April 2016 07:03
To: lorraine32@blueyonder.co.uk
Cc: LXMailbox-.ProfessionalStandardsUnit@met.pnn.police.uk
Subject: RE: ***Your Complaint - PC / 6804 / 13***
Good Morning Lorraine

Apologies for the inconvenience. Sometimes our WebMarshall picks up on swear words within a document or any other inappropriate language.

If you have tried PDF and that didn't work the only other thing I can suggest is printing off the document and scanning it, then email it - this seems to work when I have suffered the same issue.

If you have access to a Fax machine you could try that - our number is 0208 649 2125

Kind Regards

Katie

Lambeth Professional Standards Unit

Civil Actions, Complaints and Praise

PC Katie Heath 301LX

Professional Standards Unit, 3rd Floor,
Brixton Police Station, 367 Brixton Road, London, SW9 7DD

Restricted

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2016 11:02
To: LX Mailbox - Professional Standards Unit; Heath Katie J - LX
Subject: RE: ***Your Complaint - PC / 6804 / 13***

Dear Katie

I have been trying to send the letter over to you since the 01/04/2016 and i am getting emails back that the email has been blocked. The emails are coming from JBHmailmarshal@met.police.uk and mailmarshal@met.police.uk i am not sure if it is due to the attached letter i am putting in the email. Is there an email address i can send an email with an attachment. or will i need to just copy the letter into the email. I have tried word format and also PDF format in the emails.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 04 April 2016 10:44
To: 'Katie.J.Heath@met.pnn.police.uk'
Subject: FW: ***Your Complaint - PC / 6804 / 13***