

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 04 May 2015 13:22

**To:** Dawn Allen

**Subject:** RE: Issue i am having with neighbours

Mr Simon Cordell

109 Burncroft Ave

Enfield

Middlesex

EN3 7JQ

Dear Dawn Allen,

I have been sending you so many emails yet I am getting no reply nothing is being done, my son is having so many issues with the neighbours he has asked for help yet nothing is being done.

My son went up to the neighbours and asked if they would please stop banging all the time, and about the water issues with the pipes banging very badly in his flat, but they are still doing it and will not stop, people who also have been at my son's flat have also heard what is going on, even they are saying they don't know how he is coping with this. On the top floor they have wooden flooring this does not help and can something please be done. The lady that lives at 113 is also causing a great deal of problems and she keeps coming to my front door asking for money to buy drink, she is also banging very badly and my son's health is suffering due to this.

I don't know why you have not replied to my emails and are just leaving things when we are asking for help you are the council officer for my son's area please can this be addressed.

Regards

Lorraine Cordell