

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]

**Sent:** 12 December 2016 11:11

**To:** 'alev.cazimoglu@parliament.uk'

**Subject:** RE: (Case Ref: JR5802)

Dear Alev

Thank you for the update but there is 3 formal complaints to Enfield Council for the lack of doing nothing in regards to this issue i have had not calls back no information if they are dealing with the main issue which at this time is to move my son and keep geting put off all the time.

The dates i sent the formal complaints which was also CC into Joan was

24/11/2016

05/12/2016

08/12/2016

All of these emails were CC to Joan

Enfield Council is leaving my Son not my Brother in a nightmare this has been ongoing since 2014 and Enfield Council has done nothing to address any issues and also did not reply to any of the complaints that was put in around that time which i still have all the emails i just don't have the dates of all the calls that was made in 2014 / 2015 about this.

I am so upset that i have had to find the details of all the high up people in the council and CC all including Joan into the last 3 emails i should not have had to do this.

I am most grateful that a letter has been sent to Enfield Council from Joan but this needs addressing ASAP as my Son's Heath has gone downhill so far due to what he is living with he is not being allowed to sleep and this is not helping his heath and i am very worried.

Regards

Lorraine Cordell

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**From:** alev.cazimoglu@parliament.uk [mailto:alev.cazimoglu@parliament.uk]

**Sent:** 12 December 2016 09:19

**To:** lorraine32@blueyonder.co.uk

**Subject:** (Case Ref: JR5802)

Dear Lorraine

Thank you for contacting Joan on behalf of your brother, Simon.

Joan has written to Enfield Council on your behalf and will contact you as soon as she receives a response.

Kind regards,

Alev, on behalf of Joan Ryan MP  
Labour Member of Parliament for Enfield North

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