

Lorraine Cordell

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 14 December 2016 11:20

To: 'Daniel Ellis'; 'complaintsandinformation';

'joan.ryan.mp@parliament.uk';

'joan.ryan.mp@parliament.uk';

'Chief.Executive@enfield.gov.uk';

'sally.mcternan@enfield.gov.uk';

'alev.cazimoglu@parliament.uk'

Subject: FW: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

Is there any update to the below email as from what you updated me with the meeting is due to take place tomorrow and I would like a reply to know if I will be invited to this meeting seeing as you will be talking about my son?

If I am not allowed to go to this meeting, I would like full minutes taken so when I get the subject access request, I will know what has been said.

No one has also yet even spoken to me or my son the only thing you have is all the letters, emails and calls that have been made. So how in this meeting are the people going to a full understanding as since 2014 no reports have ever been taken from my son as to what has been on going and how he is suffering?

I also still have not heard anything from the person dealing with the subject access request and would like an update.

And I would like to know if anything is being done to move my son out of the situation he has been left in since 2014 As I think at this point this is the most important part to get my son moved somewhere else where he will not have to suffer any longer and hopefully this will help his health.

It does seem Enfield Council is more worried over the formal complaints then removing the situation my son has been left in. which as said it is affecting his health. I cannot understand why nothing is being done and more time is being asked for yet no updates given to the situation my son is being left in. Or is it the case nothing is going to be done to move my son and he is just going to be left where he is to suffer even more?
I would be most grateful for an update.

Regards

Lorraine

----- Original Message -----

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]

Sent: 13 December 2016 13:16

To: 'complaintsandinformation'

Subject: RE: CRM COM 1885 Simon Cordell Formal Complaint 24/11/2016 [SEC=OFFICIAL]

Dear Daniel

Thank you for the update but why has this taken so long to arrange? if you knew the senior Manager within the Housing Neighbourhood Team was going to be needed to address this then why was this not already started?

My son is being left in a situation he should not be with no update as to if the housing is doing anything at all to address moving him. I think my son has already suffered enough which has caused his health to go downhill and this cannot be allowed to go on any longer.

Will I also be invited to go to this meeting to see what is being said about my son and what will be done after all this meeting is about my son so feel someone with my son's interest should be there. As so far it seems everything is being blamed on my son when my son has done nothing wrong.