

**From:** Geoffrey Mann [Geoffrey.Mann@enfield.gov.uk]  
**Sent:** 22 December 2016 17:45  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** complaintsandinformation  
**Subject:** confidential [SEC=OFFICIAL]

**Attachments:** COM 1885.pdf

Classification: OFFICIAL

Dear Ms Cordell

Please find attached a copy of our response to your complaint on behalf of your son.

Yours sincerely

Geoff Mann  
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