

20/08/2017

Dear Obie Ebanks,

After meeting you on the 16/08/2017 you asked me to write this email to you in regards to the issues. It was very nice to meet you and you seemed to want to hear the issues that my son has been having which have not been addressed by Enfield Council. You seem to understand when we spoke there were issues that have not been addressed. My son feels he cannot trust anyone in Enfield Council and I feel you hit the nail on the head when you said there seems to be a lot of outstanding issue that have not been addressed and I can see why he does not trust anyone in Enfield council.

When Mr Neville Gray called me on the 14/08/2017 to arrange the meeting for the Thursday which was the 17/08/2017 I said that's fine. I was on a phone call to my brother at the time also, and my brother heard what was said as both phones I was using were on load speaker. Then Mr Neville Gray changed this to the 16/08/2017, I knew I would not be able to make the 16/08/2017 as I had a hospital appointment on the 16/08/2017 which I said to Mr Neville Gray, I have very many health problems myself which I told Mr Neville Gray on the 12/07/2017 and I am under many doctors so have a lot of hospital appointments I have to attend. I asked him if the date could be done on the 17/08/2017 or the 18/08/2017 due to this he said no I am not working them days, and the meeting will have to be on the 16/08/2017 we have got an order by the court saying we need to give 48 hours which I intend to enforce, that can I get someone else to attend my son's flat on this date, which I said I could not I stated I will cancel my hospital appointment so I can attend, I know there is a court order which the council needs to give 48 hours notice, which I believe was given wrongly as my son has allowed over many years many council people into his home. I just hope while this order is in place Enfield council has some respect that people cannot just drop things when they call as they are well aware my son is unwell and needs me there with him.

I feel my son has been treated very unfairly and will try to outline it in this email and keep it as short as possible. So this will not include everything as I would be here a long time and this email would be like a book.

Firstly, my son's back garden it is well kept except for the greenery down the right hand side which is coming from next door and as said we need advice is regards to cutting this back.

**Issues pointed out to Neville Gray:**

1. Hole in ceiling in bedroom where the tenant in 113 pushed something though my son's ceiling. Mr Neville Gray explained his concern if there was an asbestos Problem. You saw my son was decorating so if we can get a response to this as soon as possible I would be grateful.
2. Kitchen units: as you know when decent homes came into my son's property they said to him the units he had were better then the ones Enfield Council would be fitting so they did not change them. You said this was a problem these would not be covered by the 25 years warranty so why do decent homes give you the option to keep the ones that are fitted.
3. Back step to back door and adjacent window handle. These where reported back in 2015 and have never been fixed correctly.
4. The wall in front room / kitchen that part was removed many years ago, which Enfield Council has seen many times and never had a problem with, until Neville