

From: Lorraine Cordell [lorraine32@blueyonder.co.uk]

Sent: 11 December 2017 17:02

To: 'emmanuel@vlssolicitors.com'

Subject: RE: Simon Cordell

Dear Emmanuel

I have not heard from you I sent you a text asking for some information on the 28/11/2017 could we still get copies of anything you have got from Enfield Council or the courts.

I was wondering if you have heard anything from the court regarding what is going on with the case, my son is living in hell with what is going on and Enfield Council have said they will do nothing about it and will not respond to us and that everything has to go through you as you are his solicitor.

The neighbours have not stopped and he is finding it really hard they are not letting him sleep which is having a huge effect on his health, the other day he could not take no more and had to call the police again, the police did turn up at his flat which is a shock as so many times when calls are made from my son the police do not turn up, they did take a report once again and did speak to the neighbours at 117, the police said they were also going to send a special neighbourhood police officer out, so we are waiting for a date for them to come if they do.

When the police was there I told them about the new neighbour at 113 having the same issues with the banging from 117 which he has reported, the neighbour also allowed me to go into his flat to show me how bad the flooring is, which has also been reported by him.

I know time and time again we have put complaints in about the flooring and how bad it is as my son can hear everything as there is no sound proofing to the flats, you would have thought before moving someone new into the flat the council would have done something about it, but they have not the whole flooring is so bad even the new neighbour can not stand it and has reported it many times, the council told him not to put carpet until they look into it like they have not been told before about the flooring, the neighbour was shocked when I said I had reported this many times before he moved in, the new neighbour even said he does not know how my son has taken this for so long as it is very bad even if carpet was put down this would not have an effect to cover as the flooring is so bad, and as soon as he moved in started to report it. and the banging from the floor above him which is 117, I asked him if the banging would he say it was normal living that was causing this he said no way they are banging there floor with something and he did not understand why they were doing it.

What the council are doing is wrong; they are making my son's life hell living there, they have not come out once and took a report from my son, I am not sure if you have had time to look over all my emails, but if you did I think you would get an idea of how bad things have been for so long with what is going on as I have made reports and complaints so many times, but it seems that Enfield Council does not have all my emails and have even said to me I never sent any maybe they were thinking I do not keep my emails but I do, and as you will see from my emails I was putting them in way before any neighbours put any complaints in about my son, so why was nothing ever done for my son as each email says about his health and the impact of what was going on was having on my son's health.

My son is not imagining what is going on as so many people have heard and seen it for themselves what the neighbours have been doing he also has videos and audio of it, none of which Enfield Council wants to address and just carry on like he has nothing and that's why they have never taken a report from him.

It only seems like Enfield Council are only interested in the other neighbours complaints and not ours and want my son to suffer any way they can make him suffer to get him out.

Would it please be possible to get all information we have not seen from Enfield Council and the courts, could it please be sent over via this email address as my son would like to see it.

Regards

Lorraine Cordell