

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 16 August 2018 18:44  
**To:** 'Ludmilla Iyavoo'  
**Subject:** RE: Simon Cordell  
Dear Ludmilla Iyavoo

I am not saying my son needs are of supported accommodation as I believe in Enfield Council teams that means him being place in accommodation where a person looks after people that are in supported accommodation and my son would nt know this person or have any options.

What I am saying is what I said in court that I would like my son to have a two bedroom accommodation so that the very supported family he has got can be with him, which the whole family has agreed to help we are a very close family and we are always there for each other when help is needed.

The enclosed Enfield Housing Allocation Scheme only has limited information regarding management transfer application and I am sure there is a more detailed management transfer policy within Enfield Council.

At this stage we do agree to have the management transfer application deferred I have spoken to Simon regarding this, we do not want things rushed and not done correctly with all information, I believe the next panel is on the 28/09/2018 as you have stated.

I know an appointment has been booked on the 31/08/2018 at 9.30am as yet that is all the information we have been given as this was told to me to over the phone yesterday, I am not sure yet who it is with, but we should get a letter regarding this shortly. As stated I am dealing with this and at this time need no help due to the ongoing complaint that is being addressed which goes into many issues. I know you have asked more then once if you can contract them, at this time we do not agree with this due to issues that are being dealt with in the complaint and I do not want any more confusion then there already is with data.

Regards

Lorraine Cordell

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**From:** Ludmilla Iyavoo [mailto:Ludmilla.Iyavoo@enfield.gov.uk]  
**Sent:** 16 August 2018 17:15  
**To:** Lorraine Cordell  
**Subject:** RE: Simon Cordell

Dear Mrs Cordell,

I write in response to your email below and further to our telephone conversation held a few minutes ago.

As explained it is not usual practice for a management transfer application to be forwarded to the applicant as this is a document which is usually completed by a housing officer and used internally. So please accept my apologies if you may have been advised previously that this would be the case. However we are happy to discuss its contents with you should you wish to.

I enclose a copy of the Enfield Housing Allocation Scheme, which is used by the exceptions panel before considering a management transfer application.