

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 02 July 2018 13:08  
**To:** 'Steven.Hall2@met.police.uk'  
**Subject:** RE: Update - Police Concerns  
Hi Steven

Thank you for the update, the time for the telephone call is fine, maybe then I can get a time to see her in person,

Regards

Lorraine

---

**From:** Steven.Hall2@met.police.uk [mailto:Steven.Hall2@met.police.uk]  
**Sent:** 02 July 2018 12:22  
**To:** lorraine32@blueyonder.co.uk  
**Subject:** Update - Police Concerns

Ms Cordell

I apologise for the length of time it has taken to make contact with you regarding your concerns.

I am sure you can understand that finding time in Helen Millichap's diary can be a challenge, I have however managed to find sometime for an initial telephone conversation with Ma'am Millichap. I appreciate that you want to meet with Ma'am and a telephone call may not be exactly what you want. That being said this will allow Helen to listen to some of your concerns with the hope of being able to progress them.

I have provisionally booked **1:30pm on Wednesday 11<sup>th</sup> July.** Is that time convenient and suitable for you.

As previously mentioned if you have any documents or correspondence which would assist Helen, you can forward these to me and I will make sure she is sighted prior to your meeting.

I have attached the link to the MPS complaints website should you feel you require it.

<https://www.met.police.uk/feedback/thanks-and-complaints/>

Regards  
Steve

**PS Steven Hall**

Staff Officer – Enfield and Haringey Borough Commander Chief Superintendent Helen Millichap

**Consider our environment - please do not print this email unless absolutely necessary.**

NOTICE - This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those