

From: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [r.yona@nhs.net]
Sent: 05 December 2018 15:11
To: lorraine32@blueyonder.co.uk
Cc: Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Attachments: Dear-Jinjer-Kandola-MH-Complaint-28-11-2018.pdf; 2018 11 28 Signed response.pdf; alev.cazimoglu@parliament-001 .pdf; Simon_Cordell_authority_Letter-Mental-Health-28-11-2018.pdf

Dear Ms Cordell,

Thank you for your email.

I have copied in Patient Experience to this email for their records and information.

We will look into the concerns and respond back to you.

Thank you

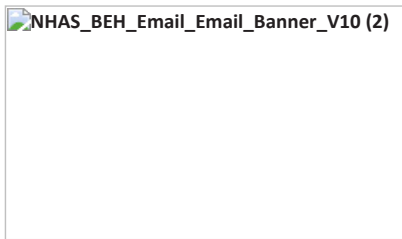
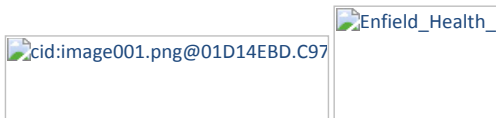
Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager
Barnet, Enfield & Haringey Mental Health Trust
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Admin support: Gloria Adofo 0208 702 5543
Line Manager: Leigh Saunders | Assistant Director | leigh.saunders@nhs.net | 0208 702 5562

Please note that my old email address rachel.yona@beh-mht.nhs.uk will no longer work from 1st September 2018. Please use my r.yona@nhs.net



From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 14:17
To: YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Rachel Yona

I forgot to forward you in with this email please accept my apologies.

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response