

**From:** Lorraine Cordell [lorraine32@blueyonder.co.uk]  
**Sent:** 05 December 2018 15:16  
**To:** 'YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'  
**Subject:** RE: Private & Confidential : Trust Response  
Dear Rachel Yona

Thank you for the reply relating to this matter.

I look forwards to hearing from you.

Regards

Lorraine Cordell

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**From:** YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:r.yona@nhs.net]  
**Sent:** 05 December 2018 15:11  
**To:** lorraine32@blueyonder.co.uk  
**Cc:** Patient.experience (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)  
**Subject:** FW: Private & Confidential : Trust Response

Dear Ms Cordell,  
Thank you for your email.  
I have copied in Patient Experience to this email for their records and information.  
We will look into the concerns and respond back to you.  
Thank you

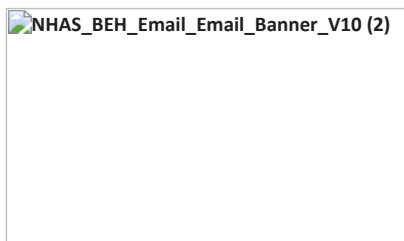
Best Wishes

Rachel Yona

Enfield Adult Mental Health Community Services Manager  
Barnet, Enfield & Haringey Mental Health Trust  
Twitter: [@BEHMHTNHS](#) / Facebook: [www.fb.com/behmht](#)

Tel No: 0208 702 6878 | Email: [r.yona@nhs.net](mailto:r.yona@nhs.net) | Web: [www.beh-mht.nhs.uk](http://www.beh-mht.nhs.uk)  
Admin support: Gloria Adofo 0208 702 5543  
Line Manager: Leigh Saunders | Assistant Director | [leigh.saunders@nhs.net](mailto:leigh.saunders@nhs.net) | 0208 702 5562

Please note that my old email address [rachel.yona@beh-mht.nhs.uk](mailto:rachel.yona@beh-mht.nhs.uk) will no longer work from 1st September 2018. Please use my [r.yona@nhs.net](mailto:r.yona@nhs.net)



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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 05 December 2018 14:17  
**To:** YONA, Rachel (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)  
**Subject:** FW: Private & Confidential : Trust Response

Dear Rachel Yona

I forgot to forward you in with this email please accept my apologies.

Regards

Lorraine Cordell

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**From:** Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]  
**Sent:** 05 December 2018 13:15  
**To:** 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'  
**Subject:** FW: Private & Confidential : Trust Response

Dear Jinjer Kandola