

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [tracey.periclis@nhs.net]
Sent: 07 December 2018 12:27
To: Lorraine Cordell
Subject: RE: Private & Confidential : Trust Response
Dear Ms Cordell

Thank you for your email of 5th December 2018.

I have checked the chief executive inbox and cannot find the further complaint that you refer to having sent on 28th November – are you able to resend this please –to my email address and I'll bring this to the attention of both the CEO and Patient Experience to follow up.

Yours sincerely
Tracy Periclis

Tracy Periclis
Executive Assistant to Chairman, Mark Lam
Executive Assistant to Chief Executive, Jinjer Kandola
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NHS70 email signature

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 05 December 2018 13:15
To: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)
Subject: FW: Private & Confidential : Trust Response

Dear Jinjer Kandola

I have heard nothing back from the email I sent on the 28/11/2018 and was wondering if you got the new complaint and was dealing with it. please see attached,

Regards

Lorraine Cordell

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 28 November 2018 18:36
To: 'PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST)'; 'Alev Cazimoglu'
Subject: RE: Private & Confidential : Trust Response

Dear Jinjer Kandola

Please see my reply to the Trust Response regarding Mr. Cordell's information, included in the reply is a new complaint dated 28/11/2018 as it seems the investigation that was done has not worked and data is still being shared incorrectly regarding my son.

I have included the MP in this email so she can keep updated with what is going on.

Regards

Lorraine Cordell

From: PERICLIS, Tracey (BARNET, ENFIELD AND HARINGEY MENTAL HEALTH NHS TRUST) [mailto:tracey.periclis@nhs.net]
Sent: 28 November 2018 14:05
To: Lorraine32@blueyonder.co.uk