

From: Wood, Peter <Peter.Wood@canopus.com>
Sent: 02 February 2015 15:48
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell
Attachments: S Cordell 020215.pdf

Dear Lorraine,

Please review the attached revised LOI, once you confirm you are happy with it I will put an original in the post today.

I think that's it for now but just shout if you need anything else.

Regards

Peter Wood
UK Specialty Operations Manager |
UK Specialty Division of Canopus Group
KGM House | 14 Eastwood Close | London | E18 1RZ
D +44 (0) 20 8530 9120 | www.kgminsurance.co.uk | www.canopus.com

From: Lorraine Cordell [mailto:lorraine32@blueyonder.co.uk]
Sent: 02 February 2015 15:08
To: Wood, Peter
Subject: RE: MT3574694 Simon Cordell

Dear Peter

Thank you for the reply to my email

Yes the below would cover everything I feel, so if you can go ahead and do this I would be most grateful.

As said, I just do not want any way that the CSP and Court could have any confusion with anything.

Regards

Lorraine

From: Wood, Peter [mailto:Peter.Wood@canopus.com]
Sent: 02 February 2015 14:56
To: Lorraine Cordell
Cc: Austin, Andrew
Subject: RE: MT3574694 Simon Cordell

Dear Lorraine,

Thanks for your comments, don't worry I want to get this resolved as much as you and Simon, its taken far too long already, so before I send an amended Indemnity Letter (LOI) please confirm my understanding as listed below –

- I will amend the registration of the Ford Zetec to show MA57LDY. Broadsure originally gave us the incorrect registration and as you say it was a while before this error was corrected and our policy history was confusing due to the incorrect Clio that I was not aware of previously.
- You are correct, looking back on the instructions from Broadsure I cannot see that they instructed Underwriters to delete the Renault Clio that was added in error following receipt of advices from Broadsure. I can amend the comment in the