

**Mother:** I was making phone calls and saying to dawn Alean, please try and address this you know please its going to far now.

Louise Brown: Yes.

**Mother:** And she wouldn't come out she wouldn't deal with it and wanted Simon to come up and visit her and basically I put a complaint in and the they said that there going to put it over to the anti social team and they wouldn't do any thing then a Louise brown took up the case after months of not doing any think and I am writing emails upon emails and then they come out she did not take one note and he has video tapes recordings and every think and you can here it and you can here the taps were she was using the taps and they had the pressure up so high the noise that come into his flat was terrible the noise she was just turning it on and of on and of on and of.

**Mother:** He could not even sleep proper.

Louise Brown: How old is she Simon?

**Simon:** She is four years old now.

**Mother:** How old is Debbie.

**Simon:** Oh she is about 12 years older than me I would say.

Louise Brown: 12.

**Katie:** Oh what the dog.

**Simon:** Oh no the dog is four, four years of age.

Louise Brown: Arr.

"Muttering"45:14 till 45:34

**Katie:** She might be older than that.

**Mother:** And like I put a complaint in because the Anti Social Behaviour team was not dealing with it and they was not taking the issue seriously and that was put in October of last year and we have not heard a thing, so I keep asking them when are we going to get a response from the formal complaint that was put in because you are not addressing thing correctly.

Louise Brown: And nothing.

**Mother:** nothing she actually phoned because I think she made a mistake, because he phoned Louise, and it now I mean Debbie was going off constant banging and he could not work or any think and it is annoying to him so he phoned Louise up and he always gives out my number so she actually phoned me by mistake and I turned round and said to Louise I said I said She said is Simon Cordell there I said no who is it she said it Louise Brown.

Louise Brown: I am Louise brown.

**Mother:** Oh So you are Louise brown can you tell me why you have not responded to my formal complaint I sure you have and I know "Muttering"