

**06/11/2016**

**07/11/2016**

Subject:

[ENQUIRIES #46018]: Shiraz Signature Download Request

From:

Shiraz Software (info@shiraz-software.com)

To:

re\_wired@ymail.com;

Date:

Monday, 7 November 2016, 10:29

08/11/2016: Update Complainant , Follow on action from Contact Complainant

**09/11/2016**

**10/11/2016**

**11/11/2016**

Matilagan paper work: interview Complainant, interviewed the Complainant

He reported that the issues have been on going for about 18 months (He, his wife and daughter have lived at Burncroft Avenue in temporary accommodation provided by Waltham Forest DC for 2.5yrs)

Please see attached notes of interview - The complainant is really frightened for his family - Mr Cordell is very aggressive and has previously kicked him in the nose/face and threatened to hit him with a piece of wood; his wife is so scared that she accompanies him to work and waits in the car with their daughter for his shifts.

Name Of interviewer(s) Sarah Flexture

Start Time 10:05am