

Where an applicant's mobility needs are low and suitable adaptations have been offered, the Council will place their housing application in abeyance for 12 months after 2 offers are refused.

Where an applicant's mobility needs are high, for example, the applicant needs a wheelchair-adapted home; the Council will keep the housing application open until the requirement for a suitable home is resolved as long as the applicant accepts that the Council may not be able to offer accommodation in the area of their choice. If the applicant does not compromise on the area of choice, then the application will be cancelled after 2 offers have been made and the applicant will have to make their own arrangements to find a suitable home.

- Group 6 – Applicants for homes for older people

Where applicants refuse 2 offers of a home for older people, no further offers will be made and the application will be cancelled.

Right of Review

Applicants have a right of review regarding the outcome from refusing an offer. More information can be found in the section on Rights of Information, Review and Complaints.

Publishing the Results

We will publish information about the homes we let and the people we let Council and housing association homes to. This information can be found on the Housing pages of Enfield Council's website (www.enfield.gov.uk).

Our Summary Annual Equalities Report published on the Council's website provides more detailed information about the homes we let.