

**From:** Kay Osborne <Kay.Osborne@Enfield.gov.uk>  
**Sent time:** 11/08/2020 01:09:55 PM  
**To:** re\_wired@ymail.com  
**Subject:** FW: Kay Osborne letter asked for [SEC=OFFICIAL]  
**Attachments:** Simon-Insurance-Letter-10-08-2020.pdf

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Classification: OFFICIAL

Dear Mr Cordell

Many thanks for your attached letter.

Unfortunately as you are making a claim against the Council neither I or our Insurers are able to assist you in documenting your evidence against the Council.

In order that I can forward your claim to Insurers please confirm what you are claiming for and why you consider the Council to be at fault.

I look forward to hearing from you.

Kind regards

**Kay Osborne Dip CII**  
Insurance Manager  
Audit & Risk Management  
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**From:** Rewired Rewired <re\_wired@ymail.com>  
**Sent:** 10 August 2020 14:19  
**To:** Insurance <insurance@enfield.gov.uk>; Lorraine Cordell <lorraine32@blueyonder.co.uk>  
**Subject:** RE: Kay Osborne letter asked for

Dear Kay Osborne

Thank you for taking the time to speak to me by phone last week please see attached letter you asked me to send to you.

Regards

Simon

Classification: OFFICIAL