**Police = Driving Ban 7 Getting Pulled Over in Brixton**

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|  | **Brixton** |
| **14/112013** | **Brixton High Street (Driving Ban, Loss of Van / Loss of Nightclub Manager Job)**  **1**   * **Rory Geoghegan**   Police Officer!  Brixton Case!  **2**   * **Getting a job**   As a night club manager!  Brixton Case!  **3**   * **My 1st Asbo Response Bundle/ pub Book Issue: 1!**   TRANSCRIPT OF TELEPHONE CALL MADE BETWEEN PC GEOGHAN**/ Page Numbers:** 205,206,207,208  Police got caught on tape setting me up!  Asbo Response Bundle  Brixton Case!  **4**   * **The Ringing Tone**   Call to insurance company!  Brixton Case!  **5**   * **Simon Cordell’s MP3’S Indexed**   **Stage 1**  **1x Recording**  **INFO ABOUT RECORDING Night club job**  **01m. 22\_11\_2013 \_S. Cordell call at road side with Police**  **Date: 14/11/2013**  **Page Number:  Update Page Number 1,**  [**01m. 22\_11\_2013 \_S. Cordell call at road side with Police.docx**](https://serverone.hopto.org/Audio%20Files%20Link/01m.%2022_11_2013%20_S.%20Cordell%20call%20at%20road%20side%20with%20Police.docx)  [**01m. 22\_11\_2013 \_S. Cordell call at road side with Police.htm**](https://serverone.hopto.org/Audio%20Files%20Link/01m.%2022_11_2013%20_S.%20Cordell%20call%20at%20road%20side%20with%20Police.htm)  [**01m. 22\_11\_2013 \_S. Cordell call at road side with Police.mp3**](https://serverone.hopto.org/Audio%20Files%20Link/01m.%2022_11_2013%20_S.%20Cordell%20call%20at%20road%20side%20with%20Police.mp3)  **1**  **Rory Geoghegan**  Police Officer!  1.  [https://www.conservativehome.com/thinktankcentral/**2018**/06/rory-geoghegan-short-term-prison-sentences-do-nothing-for-prolific-offenders-we-must-get-serious-about-tackling-the-causes-of-crime.html](https://www.conservativehome.com/thinktankcentral/2018/06/rory-geoghegan-short-term-prison-sentences-do-nothing-for-prolific-offenders-we-must-get-serious-about-tackling-the-causes-of-crime.html)  2.  [https://www.telegraph.co.uk/news/**2016**/05/30/high-flying-oxford-graduate-quits-the-met-over-a-lack-of-support/](https://www.telegraph.co.uk/news/2016/05/30/high-flying-oxford-graduate-quits-the-met-over-a-lack-of-support/)  **2**  **Getting a job as a night club manager; --**  I had been out looking for more work when I came across a gentleman who was redeveloped a night club in Brixton, what was to get named, as Brixton’s white sands night club. This got done while it had been getting built, I spoke to the owner and showed him what I was capable of doing for his company. He got very impressed with my CV and as a result offered me the position of nightclub manager. To make sure that I kept on the owners’ books of good workers, I travelled backwards and forwards from my home to the club on a regular basis and in doing this I noticed that I could speed up the process and offered to help move some left other demolition materials to an environmental waste site. On the  **14/11/2013**  I was travelling with my friend named dean, we were together in my van and driving to Brixton, as we were travelling along Brixton high road. We had got about 400 yards to where I was to park my van outside of the night club and the police officers decided to pull us over, as I hit the 400 yards’, mark I had to drive past some police stop and search patrol who were doing some; “Roadside” Apr checks, on passing vehicles. They got placed on the same side of the road as the up-and-coming night club, as I drove past the police and their cars, we never got stopped. I managed to pull over to where I had wanted to stop, outside of the club, without any problems so far. The owner of the club had not arrived yet on this day, so I decided to wait in the van. My friend decided to jump out and quickly go to a local shop to buy some drinks and so forth. When I noticed some police, officer come up to the driver's door window and tell me to get out of my van, I asked him why I should do this and what for. He explained that I had not shown up without any insurance on their computer systems as I had driven past them as always, I understood and knew that I had the correct insured to be driven. I explained to the police officer that I was attending the location as I had got a manager's job at the new nightclub and continued to show him a copy of my policy while explaining to him why my van may show up as a not insured. A PC Geoghegan decided to do a full search of myself and of the inside of my van, on him doing so he found the business card that I had previously made for my friend on my dashboard On PC Geoghegan doing this I passed him my own mobile phone so that he could speak to my insurance companies as I had called them while he got engaged in my van. I could hear him speaking to the employees on the phone and then explaining that I have social and domestic and a motor trade policy in place this did include high performance cars, my insurance company was adamant to the police officer that I got covered to drive the van now then in question. With this information being provided to the police officer, he decided to say that I would not get covered if I had tools of another trade on me, to which I did not. He decided to seize my van because he had found the business card that I had made for dean to do with painting, so I refused to get out of the van and surrender my keys to him. Eventfully he also decided to arrest me for a breach of the peace. On finally being booked into the police station I had no additional property with me and got held till the next day’s early hours of the morning with finally being charged for driving with no insurance as the officer claimed that my insurance policy was not in restraints of the policy underwriting. When I got finally realised, I had to go and pick my van up from the police car compound, in doing so I decided to recorded in audio format the ongoing, what did in fact happen was I asked to speak to the car compounds manager who is a civilian, I asked him to see a copy of the van's seizure notice, the reason I had done this was because it would show any belongings that got left in the van as they have got to get signed for by the arresting or seizing police officer. In the car compounds manager, helping me with my request, he also noticed that there were no other tools of the trade within the side of the van and that it got signed that I never took anything out of the van, I collected the van and then headed back to my home. So, on the 14/11/**2013**; I had to yet again attend court to defend myself from their wrongful allegations. What in fact did happen to me is that I got left in amazement by being found guilty of the offences after the PC Geoghegan stood and gave evidence from his police notebook from the day's?  Being upset with knowing that I was right, and all I did was carry business cards in my van that I had made for dean’s own company, I explained to the judge that the police officer was being deceitful with his evidence and asked him to give me a chance to prove the truth by requesting a copy of the sound audio recording from the insurance company from when the police officer had first pulled me over. The Judge granted my request, and I applied to the insurance company for the sound recording evidence to get realised to me. On receiving my request of the recordings, I could prove that I was right as I now had both recording from the roadside and car compound. I applied for an appeal hearing to take place at the courthouse. Very soon after this day arrived, and I was on my way to court, I felt a bit of a mess due to what had been going on to me by every person that did get involved in hurting me. In the courtroom the appeal started to go ahead, I can remember the day being a repeat of the trial where I had wrongfully got found guilty in the first instance, till right up until my solicitor asked the police officer to stop going over his evidence from his police note book. When the police officer did do as he had got asked to do by my barrister on the day made sure to confirm with him that his notes were correct from the day's events and looked at a CD player that he had earlier put a copy of the audio recording made by me with PC Geoghegan, talking to them. On playing the audio CD for a few seconds, my solicitor then stopped the CD and asked PC Geoghegan; if this was his voice; for him to confirm the answer: PC Geoghegan, agreed while under oath that it was his voice on the CD and this was to his surprise. There is a copy of the official sound audio transcribed from them days. Hang on first just to confirm one more thing even stronger than before I did not have any other tools of trade in my van on the day of events.  **3**  **My 1st Asbo Response Bundle/ pub Book Issue: 1!**  TRANSCRIPT OF TELEPHONE CALL MADE BETWEEN PC GEOGHAN**/ Page Numbers:** 205,206,207,208  Police got caught on tape setting me up!  **REGINA V. SIMON CORDELL**  APPEAL AGAINST CONVICTION IN RELATION TO AN ALLEGATION OF NO INSURANCE AT WIMBLEDON MAGISTRATES COURT ON 26th NOVEMBER **2014**  PARTICULARS OF THE CHARGE - 14th November **2013** at Brixton Hill  Police approached and said enquiries re no insurance, SC explained problems insurance not showing up on the MOTOR INSURANCE DATABASE  Call made to SC insurance broker Broadshaw. Police not happy with this. He made phone calls to KGM stating that there were lots of tools in the vehicle. PC Geoghan Metropolitan Police. Clarify limitation on use MT3574694.  S Cordell call from police 141113 Recording  Thank you for calling KGM introduction select correct dept from the following:  Thank you for calling KGN accounts department.  To speak to an account handler please press 1.  Female: Hello KGM  **PC G:** Hi there it is PC Geoghan from the Met Police I need to speak to someone about a policy of insurance a gentleman claims to have with you  **Female:** Okay if you hold the line, I will pass you through to our underwriting department  **Carl KGM:** Good afternoon Carl speaking how can I help  **PC G:** Hi there it’s PC Geoghan from the Metropolitan Police I’ve got a gentleman stopped and he has produced a certificate of insurance from KGM and I just wanted to clarify some of the limitation on the use.  **Carl:** Okay do you have a policy number  **PC G:** Yeah, I do it’s MT3574694.  **Carl:** It’s a Motor trade policy. Yeah, I might have to forward you to another Department  **PC G:** Yeah sure  **Jessica:** Hi you have been passed through to Jessica from KGM how I can help  **PC G:** I have a gentleman here who has been stopped with an insurance certificate issued by KGM. I’ve got a policy number and other details  **Jessica:** Okay I can see that from my screen  **PC G:** Basically, it says motor trade and SDWP and use motor trade purposes- Looking at vehicle it’s got a load of tools in and they appear to be workmen doing sort of work odd jobs here and there. Is that something motor trade would cover?  **Jessica:** No, he just covered for road trade, road risk only and SDWP and would not cover for any other occupation  **PC G:** Okay right, right. He’s claimed he bought the vehicle today or yesterday and he’s not able to produce any proof that he has done that  **Jessica:** Rights  **PC G:** Erm, does he have to notify you of any vehicles  **206,**  **Jessica:** When a client purchases a vehicle, they have 14 days to make us aware. If they didn’t within 14 days they don’t make us aware then they’re not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now we would ask because he could just say he bought it yesterday or a week ago and we would still cover him.  **PC G**: So, it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something, he is covered for  **Jessica:** Certainly not  **PC G:** That’s not something he is covered for  **Jessica:** No certainly not  **PC G:** Can I just get your name obviously for my notes  **--**  **Name:** Jessica Kempton DOB 02.02.1992 Phone: 0208 530 1822  Underwriting Department  **PC G:** Thanks very much for your help.  --  **1.** Emails:  [vrescharlton@met.police.uk](mailto:vrescharlton@met.police.uk) at 17.14 hrs - no reply  [charltondocuments@met.police.uk](mailto:charltondocuments@met.police.uk) - forwarded email of 22.11.**2013**. This email was sent on  24.11.**2013** at 13.33 hrs  Email read on 24.11.**2013** by [Rob.Guy@met.pnn.police.uk](mailto:Rob.Guy@met.pnn.police.uk) read the email on  24.11.**2013** at 17.02 hrs  Emailed broker on 25.11.**2013** at 10.06 hrs email  [martinienkins@broadshawdirect.com](mailto:martinienkins@broadshawdirect.com) - all emails sent to compound forwarded.  Spoke to PS complaint made on CAD6768/14NOV/13 Cost of recovering the van £190 Ref: 474782  --  **Details of search of van: KGM recording. (FROM RECORDING 26\_ll\_2013\_ll\_53\_Kelly Tiller Kelly call to compound**  --  Thank you for calling KGM introduction hold whilst we connect you to our underwriters  **Charlton Car pound:** Good afternoon James speaking  **James KMG:** Hello James is Kelly there please. Who’s calling please?  Charlton Car pound –  **Car pound Metropolitan police service James KMG:** Yeah one second please. Okay I will just put you through Kelly Tiller –  **Hello Kelly:** speaking  **Gareth:** Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I’m dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle  **Kelly:** Correct yeah  **Gareth:** All I can do is I’ve looked at the seizure notice which would be given to Paul at the time and any property left was blank so if there were any tools in the back normally that would be registered as tools in the rear of the vehicle  **Kelly:** Right okay because we had a call from the police  **Gareth:** Yeah  **Kelly:** He advised that there were tools in the vehicle  **Gareth:** Do you want to speak to him a moment  **Kelly:** Who Sorry  **207,**  **Gareth:** Paul because I have got him in front of me  **Kelly:** Yeah that’s fine  **SC:** Hello  **Kelly:** Hello  **SC:** You alright Kelly  **Kelly:** Okay what have they given you there  **SC:** They have not given me anything but he did explain to you on the phone that there’s’ no tools on the vehicle on their CADs and in any case, they would write that down tools in the vehicle and so forth Kelly: Right okay and has he gives you a print out of this.  **SC:** No, you will have to ask him yourself  **Kelly:** Right can you pass me back to him  **Gareth:** Hello Kelly  **Kelly:** Hello, right okay so if there was any kind of tools in the vehicle it would be stated on there  Gareth: Well yeah what happens on the roadside a police officer will issue a seizure notice and he will say do you want to take any property out of the vehicle, normally they take satnavs, wallets, money whatever  **Kelly:** He could have taken the tools out of the vehicle  **Gareth:** Well I do not know I am not going to comment on that to be perfectly frank with you all I can do is comment on the paperwork that I see in front of me Right okay  **Gareth:** And there was nothing left in the vehicle  **Kelly:** At the time of when it come in but obviously Yeah  **Kelly:** He’s had the opportunity to take items out of that vehicle  **Gareth:** But then it would have been mentioned that he had done that and there is nothing there saying that he had, and it would have also mentioned what was taken on the seizure notice yeah  **Kelly:** Is there any chance you can forward me a copy of this  **Gareth:** No, we are not allowed to under the Police Act and God knows what else. All I can confirm is what I have seen on the seizure notice  **Kelly:** Can you confirm that in an email to me please  **Gareth:** Right what you do  **Kelly:** I have already emailed yourselves and Right  You’ve replied to say you would not have anything like that on record and I just need you to pop me over an email to say that  **Gareth:** If you go to Charlton car Charlton documents and I can reply from there because we have firewalls and God knows what else  **Kelly:** So, you don’t use the vcse one of whatever it is called  **Gareth:** No if you do [charltondocuments@met.police.uk.](mailto:charltondocuments@met.police.uk) What I am going to do I am going to bring up a copy of this seizure notice just double check that I have done everything right for you  **Kelly:** Are you a police officer  **Gareth:** No, I work at the compound I am just one of the little plebs  **Kelly:** I have just forwarded you over a copy of the email and the reply that I got from the vres [Charlton@met.pnn.police.co.uk](mailto:Charlton@met.pnn.police.co.uk)  **Gareth:** What I will do I can only go on what we have got here and I’m just bringing it up now if you bear with me. I am looking at the copy of  **208**  **Kelly:** Is that from a PC Geoghan  **Gareth:** Bear with me at the end of the day it is just a signature  **Kelly:** Oh, alright okay  **Gareth:** All I can say is property left in the vehicle there is nothing in their Property removed from driver that is blank as well but obviously he did not remove anything else as that would have been registered  **Kelly:** Yeah  **Gareth:** He would have told the officer there’s tools in there be careful as they’re part of me trade  **Kelly:** Yeah  **Gareth:** Then that would have been registered they were within there. We take them out and put them into our property store for safe-keeping and then when he comes to collect them, they get given back then  **Kelly:** Right okay that fine it is just when we got a call from the officer when he has Mr Cordell at the roadside, he has advised us that he is carrying tools in his vehicle  **Gareth:** Well I can’t comment on that I can only go on the information on that seizure notice and there was nothing been entered that the gentleman removed anything or there was anything left. That’s all I can say  **Kelly:** That’s fine no worries so if you can just reply to my email there and then that will be great. Thanks for your help.  **Email from Kelly Tiller to compound. Case Number:** 011401009802  REQUEST FROM MAGISTRATES COURT VIA EMAIL = smglondonmc@hmcts.gsi.gov.uk  Summons reply sent in by email on 22nd May **2014** at 14.19 hours with not guilty plea attached  Receipt from 23rd May **2014** GL-SWESTERNMCENQ [[smglondonmc@hmcts.gsi.gov.uk]](mailto:smglondonmc@hmcts.gsi.gov.uk)  Phone call from Simon’s mother who confirmed receipt of the email.  Convicted in absence on  Application to re-open case email sent on 11th September **2014** Email acknowledged  from the court to  **End.**  **4**  **Call to insurance company**  **A continuation of the 14/11/2013;**  The Ringing Ton**e:**-- Answer machine; Thank you for calling KGM motor insurance to insure the quality of our service to aid tanning and to assist in the prevention of fraud, all calls get recorded. Answer Machine; thank you for call KGM account department. The Ringing Sound starts:-- **Caller Assistant:** Good afternoon accounts. **Police Officer:**Hi there it is PC Geoghegan, from hmm the Metropolitan Police. **Caller Assistant:** Hello there. **Police Officer:**I am trying to speak to someone about a policy of insurance, hum a gentleman, seems to claim to hold with you. **Caller Assistant:** OK, right can you just wait a minute and I will pass you on to underwriters. **Police Officer:**That would be great thank you cheers. **Caller Assistant:** OK Ringing Sound starts:-- **Caller Assistant:** Good afternoon Carl speaking; how can I help you? **Police officer:**Hi there it is PC Geoghegan from the Metropolitan Police, hum I have got; a gentleman stopped, and he has produced a certificate that is hum from KGM **Caller Assistant:** Hmm, hmm, yes, **Police officer:**Hmm, and I just wanted to clarify just some limitations on the use. **Caller Assistant:** OK, Have you got a policy number at all pleas **Police Officer:**Year I do year, I have got it hmm mike tango 3574694 **Caller Assistant:** yes, all right hmm; ah, it is a motor trade policy I might have to forward you to another department, as I am not very well-trained it this case **Police Officer:**Yes that is fine. **Caller Assistant:** So hold, on one minute. **Police Officer:**Yep, sure. Silence--- **Caller Assistant:** Hi you have been passed through to Jessica how could I help. **Police Officer:**Hi there I am PC Geoghegan from the Metropolitan Police I have got a gentleman stopped, who has produced a certificate of insurance. **Caller Assistant:** Yes. **Police Officer:**That got issued by KGM insurance I have got a policy number and the other details on their. **Caller Assistant:** Yes, I have got the policy number, I have got that up now on my computer screen how is it that I can help you. **Police Officer:**Well basically it is down showing use for stamp and motor trade purposes. **Caller Assistant:** Hmm, Hmm.  **Police Officer:**Hmm, looking at the vertical it has got a load of tools in, hmm obviously workmen doing sort of work doing odd sort of work odd jobs here and there **Caller Assistant:** Yes. **Police Officer:**Is that something that motor trade would cover,  **Caller Assistant:** No. **Police Officer:**No. **Caller Assistant:** We just cover motor traders only and stamp, that is it we would not cover him for any other occupation. **Police Officer:**Right, Right, He is claiming that he brought the Vehicles today, or yesterday and he is not able to produce any prove that he has actually done that. **Caller Assistant:** Right. **Police Officer:**Does he have to notify you of any Vehicles that he has got in change? **Caller Assistant:** What it is ah when a client purses a vehicle they have fourteen days to make us aware and if in them fourteen days they do not make us aware, then they are not covered. **Police Officer:**OK. **Caller Assistant:** But if anything like this ever happens we do need prove to show that he has only had it for them fourteen days otherwise we would not cover it, we need to oversee prove, we would not ask for proof normally. **Police Officer:**Right. **Caller Assistant:** But like say as he has now and got pulled over we would ask for that. **Police Officer:**Yes. **Caller Assistant:** Because he could just say that he bought it yesterday or a week ago, and we can still cover him. **Police Officer:**That is what I am saying, that is what I am saying; that is what I am saying as well all right and, err, so it deferentially does not cover anything that hmm, if he is literally going around with tools in the van doing jobs **Caller Assistant:** Yep. **Police Officer:**That is not something that he is covered for. **Caller Assistant:** Nope, nope certainly not. **Police Officer:**All Right, can I just get your name hmm, just obviously for my notes so that I can say that I spoke to you guys, OK just hold on one second. **Caller Assistant:** Hmm.  **Police Officer:**Yes if you just go ahead with your name. **Caller Assistant:** Yes it is hmm, Jessica Kempton. **Police Officer:**Jessica Kempton and just to get your date of birth and a contact number. **Caller Assistant:** Yes it is hmm, the 2nd of February 1992. **Police Officer:**Yep. **Caller Assistant:** And it's 0208-530-1822. **Police Officer:**1822 and you work in the. **Caller Assistant:** In the underwriting department under motor trade. **Police Officer:**All right brilliant. **Police Officer:**All right thank you very much for your help. **Caller Assistant:** Thank you. **Police Officer:**Alright cheers. This is a copy of the true audio recording of when I went to the police car compound so to get my van back.  **5**  **1x Recording**  **INFO ABOUT RECORDING** Night club job  01m. 22\_11\_**2013 \_**s Cordell call at roadside with Police / Date: **14/11/2013**  **1.**  **REGINA V. SIMON CORDELL**  APPEAL AGAINST CONVICTION IN RELATION TO AN ALLEGATION OF NO INSURANCE AT WIMBLEDON MAGISTRATES COURT ON 26TH NOVEMBER **2014**  PARTICULARS OF THE CHARGE – 14th November **2013** at Brixton Hill  Police approached and said enquiries re no insurance, SC explained problems insurance not showing up on the MOTOR INSURANCE DATABASE  Call made to SC insurance broker Bradshaw. Police not happy with this. He made phone calls to KGM stating that there were lots of tools in the vehicle. PC Geoghan Metropolitan Police. Clarify limitation on use MT3574694.  S Cordell call from police 141113 Recording  Thank you for calling KGM introduction…………. select correct dept from the following:  Thank you for calling KGN accounts department  To speak to an account handler please press 1  **Female:** Hello KGM  **PC G:** Hi there it is PC Geoghan from the Met Police I need to speak to someone about a policy of insurance a gentleman claims to have with you  **Female:** Okay if you hold the line, I will pass you through to our underwriting department  **Carl KGM:** Good afternoon Carl speaking how can I help  **PC G:** Hi there it’s PC Geoghan from the Metropolitan Police I’ve got a gentleman stopped and he has produced a certificate of insurance from KGM and I just wanted to clarify some of the limitation on the use.  **Carl:** Okay do you have a policy number  **PC G:** Yeah, I do it’s MT3574694.  **Carl:** It’s a Motor trade policy. Yeah, I might have to forward you to another Department  **PC G:** Yeah sure  **Jessica:** Hi you have been passed through to Jessica from KGM how I can help  **PC G:** I have a gentleman here who has been stopped with an insurance certificate issued by KGM. I’ve got a policy number and other details  **Jessica:** Okay I can see that from my screen  **PC G:** Basically, it says motor trade and SDWP and use motor trade purposes– Looking at vehicle it’s got a load of tools in and they appear to be workmen doing sort of work odd jobs here and there. Is that something motor trade would cover?  **Jessica:** No, he just covered for road trade, road risk only and SDWP and would not cover for any other occupation  **PC G:** Okay right, right. He’s claimed he bought the vehicle today or yesterday and he’s not able to produce any proof that he has done that  **Jessica:** Rights  **PC G:** Erm does he have to notify you of any vehicles  **Jessica:** When a client purchases a vehicle, they have 14 days to make us aware. If they didn’t within 14 days they don’t make us aware then they’re not covered but anything like this happened we do need proof to show that he had only had it within the 14 days otherwise it would not cover it we need to obviously we would not ask for proof normally but say if he has like pulled over now we would ask because he could just say he bought it yesterday or a week ago and we would still cover him.  PC G So it definitely does not cover him on the if he literally going around with tools in the van doing jobs that is not something, he is covered for  Jessica Certainly not  **PC G:** That’s not something he is covered for  **Jessica:** No certainly not  PC G Can I just get your name obviously for my notes  Name: Jessica Kempton DOB 02.02.1992 Phone: 0208 530 1822  Underwriting Department  PC G Thanks very much for your help  22.11.**2013** Emails:  [vrescharlton@met.police.uk](mailto:vrescharlton@met.police.uk) at 17.14 hrs – no reply  [charltondocuments@met.police.uk](mailto:charltondocuments@met.police.uk) – forwarded email of 22.11.**2013**. This email was sent on 24.11.**2013** at 13.33 hrs  Email read on 24.11.**2013** by [Rob.Guy@met.pnn.police.uk](mailto:Rob.Guy@met.pnn.police.uk) read the email on 24.11.**2013** at 17.02 hrs  Emailed broker on 25.11.**2013** at 10.06 hrs email [martinjenkins@broadshawdirect.com](mailto:martinjenkins@broadshawdirect.com) – all emails sent to compound forwarded.  Spoke to PS complaint made on CAD6768/14NOV/13  Cost of recovering the van £190 Ref: 474782 |
| 15/11/2013 | * **Pick up of My Van from the Police Car Compound: --**   **1**   * **The Enfield Gov / Email’s Issue:**   128. x2hmm Lorraine Cordell \_Re\_ Simon Cordell **/ Page Numbers:** 280  Broadsure Insurance!  Brixton Case!  **2**   * **The Enfield Gov / Email’s Issue:**   129. Lorraine Cordell \_FW\_ RE\_ Simon Cordell **/ Page Numbers:** 281  Broadsure Insurance!  Brixton Case!  **3**   * **Telephone Recording of Insurance Company!**   Broadsure Insurance!  Brixton Case!  **4**   * **Simon Cordell’s MP3’S Indexed**   **Stage 1**  **1x Recording**  **INFO ABOUT RECORDING**  01m. 26\_11\_2013\_Kelly Tiller Kelly call to compound 15\_ll\_2013\_ll\_53\_Kelly Tiller Kelly call to compound  **Page Number:  Update Page Number**1,  **15/11/2013**  [01m. 26\_11\_2013\_Kelly Tiller call to compound.docx](https://serverone.hopto.org/Audio%20Files%20Link/01m.%2026_11_2013_Kelly%20Tiller%20call%20to%20compound.docx)  [01m. 26\_11\_2013\_Kelly Tiller call to compound.htm](https://serverone.hopto.org/Audio%20Files%20Link/01m.%2026_11_2013_Kelly%20Tiller%20call%20to%20compound.htm)  [01m. 26\_11\_2013\_Kelly Tiller call to compound.mp3](https://serverone.hopto.org/Audio%20Files%20Link/01m.%2026_11_2013_Kelly%20Tiller%20call%20to%20compound.mp3)  **1**  **The Enfield Gov / Email’s Issue:**  128. x2hmm Lorraine Cordell \_Re\_ Simon Cordell  **/ Page Numbers:** 280  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:07  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell  Dear Martin  Today the  **15/11/2013**  I made a call to be able to speak to you with regard to what happened yesterday the  **14/11/2013**  with the police. I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy. Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours. I drove down for my meeting and got there at around 13.00 hours there were some police at the road side doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting. The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act. I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there. I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there. While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to. The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van. But the police officer was still unhappy. He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured. I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound. I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **2**  **The Enfield Gov / Email’s Issue:**  129. Lorraine Cordell \_FW\_ RE\_ Simon Cordell  **/ Page Numbers:** 281  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:57  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  **Attachments:** Vanreciept1011**2013**.jpg  Dear martin  After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.  Simon  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:07  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell  Dear Martin  Today the  **15/11/2013**  I made a call to be able to speak to you with regard to what happened yesterday the  **14/11/2013**  with the police. I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy. Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours. 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The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van. But the police officer was still unhappy. He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured. I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound. I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **3**  **Telephone Recording of Insurance Company!**  **Caller Assistant:** Thank you for calling KGM underwriting department. **Caller Assistant:** Good afternoon James speaking how can, we help you. **Police Officer:**Hello James is Kelley there please. **Caller Assistant:** Hmm, one second who is calling please? **Police Officer:**It is John from the car compound for the Metropolitan police service. **Caller Assistant:** Err, yes one second hold on their please. Silence;-- **Police Officer:** **Caller Assistant:** OK, I will just put you through in just one second. **Police Officer:**Thank you. Silence;-- **Caller Assistant:** Hello Kelley speaking **Police Officer:**Hello Kelley my name is Gareth I am the manager at the Charlton car compound for the Metropolitan police car compound services. **Caller Assistant:** Hello there. **Police Officer:**Hello I am dealing at the moment with a Mr. Simon Paul Cordell **Caller Assistant:** Yes. **Police Officer:**Something about the tools in the back of his vehicle. **Caller Assistant:** Correct. **Police Officer:**Right all I can do is I have looked at the seizer notice. **Caller Assistant:** OK. **Police Officer:**Which would have got given to Paul at the time and any property left is blank so if there was any tools in the back normally that would be registered as tools in the rear of vehicle. **Caller Assistant:** Right, OK, because we had a call from the police. **Police Officer:**Yes. **Caller Assistant:** And he advised that there were tools in the vehicle. **Police Officer:**Right do you want to speak to him for one moment **Caller Assistant:** Who sorry. **Police Officer:**To Paul because I have got him in front of me. **Caller Assistant:** Yes that is fine yes going ahead,  **Police Officer:**One moment, that is Kelley. Simon: Hello. **Caller Assistant:** Hello. Simon: Are you alright Kelley? **Caller Assistant:** Yes. Simon: OK. **Police Officer:**year, OK, so what has got given to you there? Simon: They have not given me anything, but he has explained to you on the phone that there are no tools in the vehicle on their CADS and in any case they would normally write that sort of stuff down such as tools in the vehicle and so forth. **Caller Assistant:** OK, hmm, and has he gives you a print out? Simon: No I have not got a printout you might have to ask him yourselves. **Caller Assistant:** Yes, OK, that is fine if you just want to pass me back to him thank you. **Police Officer:**Hello Kelley. **Caller Assistant:** Hello right so if there were any kind of tools in the vehicle it would get stated on their **Police Officer:**Well yes, because of what would happen, is on the roadside a police officer will issue a seizure notice **Caller Assistant:** OK. **Police Officer:**And then he will say do you want to take any property out of the vehicle and normally they would take sat navigation systems and money wallets or whatever. **Caller Assistant:** But he could have taken the tools out of the vehicle **Police Officer:**Well I do not know because I was not even there so I am not going to comment on that to be completely frank with you.  **Caller Assistant:** All right.  **Police Officer:**All I can do is comment on the paperwork that I see in front of me.  **Caller Assistant:** Right OK.  **Police Officer:**And there was nothing left in the vehicle.  **Caller Assistant:** Right at the time of when it comes in but obviously, he had the opportunity to take items out of the vehicle.  **Police Officer:**No because that would have been registered that he had done and there is nothing there, when he had.  **Caller Assistant:** So, it would have also been mentioned with what was taken.  **Police Officer:**yes, yes, on the seizer notice.  **Caller Assistant:** OK, is there any chance that you could forward me a copy of this please.  **Police Officer:**No we are not allowed to under the police Act and good knows what else, all that I can confirm is what I have seen on the seizure notice. **Caller Assistant:** OK, and can you confirm that in an email please? **Police Officer:**Right, what you do is if you. **Caller Assistant:** I have already emailed yourselves and I got a reply to say that hmm you would not have anything like that on records so I just need to pop me over an email to say that. **Police Officer:**All right you go to Charlton car, if you go to the Charlton documents. **Caller Assistant:** Yes. **Police Officer:**And then I can reply from there because we have got fire walls and god knows what else. **Caller Assistant:** so you do not use the one vcsc1 or whatever it can get called. **Police Officer:**No I will give you the address just one moment, Charlton documents all one word. **Caller Assistant:** Yes. **Police Officer:**@ Met.police.UK. **Caller Assistant:** yes, hmm. **Police Officer:**what I am going to do is just bring up the copy of the seizure notice to just double check that I have got everything right for you. **Caller Assistant:** OK. **Caller Assistant:** And are you a police officer or do you just work? **Police Officer:**No, no I just work at the compound I am a civilian. **Caller Assistant:** OK. **Police Officer:**All I can see is property in the vehicle there is nothing in there and property removed by driver is blank as well, so he never moved anything else as that would have got registered, and he would have told the officer that he had tools in their so can he remove them and be careful with them. **Caller Assistant:** Yes. **Police Officer:**Because then we would take them out and put them into our property store so that they are for safe keeping and then when they come to collect they get given back that. **Caller Assistant:** Right that is OK it is just that when we got a call of the officer when he had Mr. Cordell at the roadside, he advised us that he was carrying tools in his vehicle. **Police Officer:**Well I cannot comment on that. **Caller Assistant:** No, I know that you cannot. **Police Officer:**But what I can go on is the information on that seizer notice and there was nothing noted about the gentlemen removing anything or there is not anything left in the van, that is; all that I can say. **Caller Assistant:** That is fine no worries, so if you could just reply to my email then and that would be great. **Police Officer:**OK, then. **Caller Assistant:** Yes, cheers and goodbye.  **4**  **1x Recording**  **INFO ABOUT RECORDING**  01m. 26\_11\_**2013**\_Kelly Tiller Kelly call to compound 26\_ll\_**2013**\_ll\_53\_Kelly Tiller Kelly call to compound  **1.**  **Details of search of van: KGM recording. (FROM RECORDING 26\_11\_2013\_11\_53\_Kelly Tiller Kelly call to compound**  Thank you for calling KGM …. introduction hold whilst we connect you to our underwriters  **Charlton Car pound:** Good afternoon James speaking  **James KMG:** Hello James is Kelly there please. Who’s calling please?  Charlton Car pound – Car pound Metropolitan police service  **James KMG:** Yeah one second please. Okay I will just put you through  Kelly Tiller – Hello Kelly speaking  **Gareth:** Hello Kelly my name is Gareth, Manager of Charlton Car Pound Metropolitan Police Service I’m dealing with a Mr Simon Paul Cordell something about the tools in the back of his vehicle  **Kelly:** Correct yeah  **Gareth:** All I can do is I’ve looked at the seizure notice which would be given to Paul at the time and any property left was blank so if there were any tools in the back normally that would be registered as tools in the rear of the vehicle  **Kelly:** Right okay because we had a call from the police  **Gareth:** Yeah  **Kelly:** He advised that there were tools in the vehicle  **Gareth:** Do you want to speak to him a moment  **Kelly:** Who Sorry  **Gareth:** Paul because I have got him in front of me  **Kelly:** Yeah that’s fine  **SC:** Hello  **Kelly:** Hello  **SC:** You alright Kelly  **Kelly:** Okay what have they given you there  **SC:** They have not given me anything but he did explain to you on the phone that there’s’ no tools on the vehicle on their CADs and in any case, they would write that down tools in the vehicle and so forth  **Kelly:** Right okay and has he gives you a printout of this.  **SC:** No, you will have to ask him yourself  **Kelly:** Right can you pass me back to him  **Gareth:** Hello Kelly  **Kelly:** Hello, right okay so if there was any kind of tools in the vehicle it would be stated on there  **Gareth:** Well yeah what happens on the roadside a police officer will issue a seizure notice and he will say do you want to take any property out of the vehicle, normally they take sat nav’s, wallets, money whatever  **Kelly:** He could have taken the tools out of the vehicle  **Gareth:** Well I do not know I am not going to comment on that to be perfectly frank with you all I can do is comment on the paperwork that I see in front of me  Right okay  **Gareth:** And there was nothing left in the vehicle  **Kelly:** At the time of when it come in but obviously  Yeah  **Kelly:** He’s had the opportunity to take items out of that vehicle  **Gareth:** But then it would have been mentioned that he had done that and there is nothing there saying that he had, and it would have also mentioned what was taken  on the seizure notice yeah  **Kelly:** Is there any chance you can forward me a copy of this  **Gareth:** No, we are not allowed to under the Police Act and God knows what else. All I can confirm is what I have seen on the seizure notice  **Kelly:** Can you confirm that in an email to me please  **Gareth:** Right what you do  **Kelly:** I have already emailed yourselves and  Right  You’ve replied to say you would not have anything like that on record and I just need you to pop me over an email to say that  **Gareth:** If you go to Charlton car Charlton documents and I can reply from there because we have firewalls and God knows what else  **Kelly:** So, you don’t use the vcse one of whatever it is called  **Gareth:** No if you do [charltondocuments@met.police.uk](mailto:charltondocuments@met.police.uk). What I am going to do I am going to bring up a copy of this seizure notice just double check that I have done everything right for you  **Kelly:** Are you a police officer  **Gareth:** No, I work at the compound I am just one of the little plebs  **Kelly:** I have just forwarded you over a copy of the email and the reply that I got from the vres [Charlton@met.pnn.police.co.uk](mailto:Charlton@met.pnn.police.co.uk)  **Gareth:** What I will do I can only go on what we have got here and I’m just bringing it up now if you bear with me. I am looking at the copy of  **Kelly:** Is that from a PC Geoghan  **Gareth:** Bear with me at the end of the day it is just a signature  **Kelly:** Oh, alright okay  **Gareth:** All I can say is property left in the vehicle there is nothing in there  Property removed from driver that is blank as well but obviously he did not remove anything else as that would have been registered  **Kelly:** Yeah  **Gareth:** He would have told the officer there’s tools in there be careful as they’re part of me trade  **Kelly:** Yeah  **Gareth:** Then that would have been registered they were within there. We take them out and put them into our property store for safe-keeping and then when he comes to collect them, they get given back then  **Kelly:** Right okay that fine it is just when we got a call from the officer when he has Mr Cordell at the roadside, he has advised us that he is carrying tools in his vehicle  **Gareth:** Well I can’t comment on that I can only go on the information on that seizure notice and there was nothing been entered that the gentleman removed anything or there was anything left. That’s all I can say  **Kelly:** That’s fine no worries so if you can just reply to my email there and then that will be great. Thanks for your help.  Email from Kelly Tiller to compound.  Case Number: 011401009802  REQUEST FROM MAGISTRATES COURT VIA EMAIL [–smglondonmc@hmcts.gsi.gov.uk](mailto:–smglondonmc@hmcts.gsi.gov.uk)  Summons reply sent in by email on 22nd May **2014** at 14.19 hours with not guilty plea attached  Receipt from 23rd May **2014** GL-SWESTERNMCENQ [smglondonmc@hmcts.gsi.gov.uk]  Phone call from Simon’s mother who confirmed receipt of the email.  Convicted in absence on  Application to re-open case email sent on 11th September **2014**  Email acknowledged from the court to |
| **18/11/2013** | **1**   * **The Enfield Gov / Email’s Issue:**   130. Lorraine Cordell \_Re\_ Simon Cordell **/ Page Numbers:** 282,283  Brixton Case!  Broadsure Insurance!  **2**   * **The Enfield Gov / Email’s Issue:**   131. Lorraine Cordell \_FW\_ RE\_ Simon Cordell \_ (1) **/ Page Numbers:** 284,285  Brixton Case!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  130. Lorraine Cordell \_Re\_ Simon Cordell  **/ Page Numbers:** 282,283  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 18 November **2013** 20:52  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE: RE:** Simon Cordell  Hi Martin  Can you let me know by email if I am going to still have insurance as from the?  **27/11/2013**  please, I got a letter saying my insurance will be closed from the  **27/11/2013**  and I cannot see the reason for this as I have done nothing wrong.  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I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **2**  **The Enfield Gov / Email’s Issue:**  131. Lorraine Cordell \_FW\_ RE\_ Simon Cordell \_ (1)  **/ Page Numbers:** 284,285,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 18 November **2013** 20:53  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Hi Martin  Can you let me know by email if I am going to still have insurance as from the?  **27/11/2013**  please, I got a letter saying my insurance will be closed from the  **27/11/2013**  and I cannot see the reason for this as I have done nothing wrong.  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| 22/11/2013 | * Equalling to the Loss of Night club Job Due to the Police!   **1**   * **Night club**   Email**! -** Equalling to the Loss of Night club Job Due to the Police!  Brixton Case / Met Police!  Broadsure Insurance!  **2**   * **The Enfield Gov / Email’s Issue:**   132. Lorraine Cordell \_Re\_ Simon Cordell \_ (1) **/**  **Page Numbers:** 286,287  Brixton Case / Met Police!  Broadsure Insurance!  **3**   * **The Enfield Gov / Email’s Issue:**   133. Lorraine Cordell \_Re\_ Simon Cordell \_ (2) **/**  **Page Numbers:** 288,289,290  Brixton Case / Met Police!  Broadsure Insurance!  **4**   * **The Enfield Gov / Email’s Issue:**   134. Martin Jenkin \_RE\_ [1] RE\_ Simon Cordell **/**  **Page Numbers:** 291,292,293  Brixton Case / Met Police!  Broadsure Insurance!  **5**   * **The Enfield Gov / Email’s Issue:**   135. Lorraine Cordell \_Re\_ [1] RE\_ Simon Cordell **/**  **Page Numbers:** 294,295,296  Brixton Case / Met Police!  Broadsure Insurance!  **6**   * **The Enfield Gov / Email’s Issue:**   136. Lorraine Cordell \_Re\_ CX52 - JRZ **/**  **Page Numbers:** 297  Brixton Case / Met Police!  Broadsure Insurance!  **7**   * **The Enfield Gov / Email’s Issue:**   137. Lorraine Cordell \_FW\_ RE\_ CX52JRZ **/**  **Page Numbers:** 298  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **Night club**  Email**!**  Equaling to the Loss of Night club Job Due to the Police!  **Date: Friday, 22 November 2013, 18:32**  **Subject: RE:** white’s venue  **From:** Rewired [re\_wired@ymail.com](http://re_wired@ymail.com)  **To:**  **Hello Mr. Below are the domains I have ordered www.whitesandsvenue.co.uk**  **07/10/2015**  White sands venue.com  **07/10/2015**  The renewal dates for both domains are  **07/10/2015**  they were ordered with the Go Daddy Europe Limited and the cost was £22.15. I have also started a Facebook account Whites Function Hall the URL is [https://www.facebook.com](https://www.facebook.com/)  White Sands. The login information for the Facebook account is [whitesandvenue@yahoo.co.uk](mailto:whitesandvenue@yahoo.co.uk)  wxx1. The yahoo mail account pass is [whitesandvenue@yahoo.co.uk](mailto:whitesandvenue@yahoo.co.uk)  Wsxxxxx. We are also going to have to have a meeting about making a full website, so that the White Sands Function Hall will have its own website, as I already said, I myself have a number of accounts that I hold a number of people in them that have birthdays, etc. that I would like to market towards the White Sands Function Hall. Please see below picture of just one of my accounts for just  **Dec 2013**  Birthdays. You can also look at my own Website which is still having work done to it before I fully release it to the public at [http://toosmooth.co.uk](http://toosmooth.co.uk/)  I will forward you the details of the pricing for the flooring and virgin media tomorrow.  Simon.  **2**  **The Enfield Gov / Email’s Issue:**  132. Lorraine Cordell \_Re\_ Simon Cordell \_ (1)  **/ Page Numbers:** 286,287,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 14:24  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE: RE:** Simon Cordell  **Attachments:** Police Meno.  pdf; Police complaint.doc; CX52JRZMiddatabase.png  Hello Martin  After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for. I do feel also that KMG asking to speak to the police office is in breach of my data protection, but I will be willing to write and allow them to do this. As I said to KMG yesterday on a phone that was made to them when I talked to Kelly Tilley I have not been found guilty at a court of law for not having no insurance and it is for a court of law to find me guilty not a police officer who thinks I done something when I have not. Even if KGM does speak to the police office he will still say what he feels and that is not a fact that I am guilty of anything. To be found guilty it would have to be done in front of a judge. Also Martin as you said on the phone today when you in fact talked to the police on that day not once did they say I had anything in my van that would void my insurance, and in fact I believe at this stage if the police did in fact have proof they would have said to you that my van was full of things which is not the case. I would like to also know if my insurance is going to carry on while this matter is addressed or if it will be closed down on the  **27/11/2013**  as the letter says that KGM have sent me. And if KMG is going to close down my policy I would like full written conditions of what part of my policy I have broken. As for the letter of complain that will be going to the police Simon still has not fully read over it to make sure there is no errors or anything else that needs adding but it does go into details as to what went on, it is only for use by yourself and KGM to read only. Also as I said on the phone to you today the police are also telling me that the 3 times that my vehicles were seized and I had to pay for them to be taken out of the compound, I will need to claim this back from my insurance company as they had not done their job and put them on the database so they are at fault not the police. You said to me today that KGM are looking into this as they are on the database and it should show up to the police that I am in fact insured. This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started. Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized. As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the amount of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured. I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:57  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Hi Martin  Can you let me know by email if I am going to still have insurance as from the?  **27/11/2013**  please, I got a letter saying my insurance will be closed from the  **27/11/2013**  and I cannot see the reason for this as I have done nothing wrong.  Many Thanks  **287,**  Simon Cordell  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:57  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Dear martin  After a next call and talking to oily he asked me to send over the receipt of me buying the van please see attached scan. I am waiting for the new logbook to come from DVLA.  Simon  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:07  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell  Dear Martin  Today the  **15/11/2013**  I made a call to be able to speak to you with regard to what happened yesterday the  **14/11/2013**  with the police. I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy. Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours. I drove down for my meeting and got there at around 13.00 hours there were some police at the road side doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting. The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act. I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there. I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there. While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to. The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van. But the police officer was still unhappy. He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured. I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound. I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **3**  **The Enfield Gov / Email’s Issue:**  133. Lorraine Cordell \_Re\_ Simon Cordell \_ (2)  **/ Page Numbers:** 288,289,290,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 15:15  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE: RE:** Simon Cordell  Hello Martin  I made a mistake on the date that KGM said they were going to close my insurance policy it’s the  **23/11/2013**  So, I will need to know today if I will still be insured as from  **23/11/2013**  until this matter is sorted.  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 14:24  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE: RE:** Simon Cordell  Hello Martin  After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for. 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I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle.  **290,**  Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **4**  **The Enfield Gov / Email’s Issue:**  134. Martin Jenkin \_RE\_ [1] RE\_ Simon Cordell  **/ Page Numbers:** 291,292,293,  **From:** Martin Jenkin [[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)]  **Sent:** 22 November **2013** 15:50  **To:** 'Lorraine Cordell'  **Subject: RE:** [1] **RE:** Simon Cordell  Hi Lorraine,  Please find response from your insurers  I have listened to the call that took place between the police and my colleague Jessica advising that Mr Simon Cordell was carrying tools in his vehicle so unfortunately, we have no other opportunity but to continue with the cancellation of the policy. Unfortunately, the policy will cease as of tomorrow as per the letter from KGM. The only way to stop this is to either get the Police officer to contact kgm or to get a signed statement from  him before 1700hrs today.  Regards  Martin  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 15:15  **To:** [martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)  **Subject: RE: RE:** Simon Cordell  Hello Martin  I made a mistake on the date that KGM said they were going to close my insurance policy it’s the  **23/11/2013**  So, I will need to know today if I will still be insured as from  **23/11/2013**  until this matter is sorted.  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 14:24  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE: RE:** Simon Cordell  Hello Martin  After the call you made today and talked to myself Miss Lorraine Cordell, I am sending over the information you asked for. 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You said to me today that KGM are looking into this as they are on the database and it should show up to the police that I am in fact insured. This has not been the case for me and I have suffered badly due to this and this is the reason I have to carry my insurance policy at all times so when I get pulled over by the police I can show them my documents, as the police say it does not show up as I am insured, this is also the reason the insurance company have had so many calls from the police to asked if I am insured or not since my policy started. Could you please send me proof that the vehicles where on the database so I can put the claim in to the police to get my money back for the times my vehicles were seized. As at this stage I do not want to have to put a freedom of information act into yourselves or the police to the amount of times that the police have in fact had to call my insurance company to see if I was insured due to the police saying I was not insured. I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:57  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Hi Martin  Can you let me know by email if I am going to still have insurance as from the?  **27/11/2013**  please, I got a letter saying my insurance will be closed from the  **27/11/2013**  and I cannot see the reason for this as I have done  nothing wrong.  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I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **5**  **The Enfield Gov / Email’s Issue:**  135. Lorraine Cordell \_Re\_ [1] RE\_ Simon Cordell  **/ Page Numbers:** 294,295,296,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 16:50  **To:** 'Martin Jenkin'  **Subject: RE:** [1] **RE:** Simon Cordell  Hello Martin  Kelly from KGM has just called and said that they will keep the cover till Monday at 12.00 for us to have time to get information from the police that there was in fact no tools in the van. Simon has already been on the phone to the police and been told to contract the compound 6the van was taken to as they have to check every vehicle that is taken there, he is at this time on the phone to the compound in order to try and get the information that KGM needs. The Compound it was taken to is  Charlton vehicle pound  8 Bramshot Avenue,  Charlton,  London,  SE7 7HY  Simon  **From:** Martin Jenkin [**Mail To**:[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)]  **Sent:** 22 November **2013** 15:50  **To:** 'Lorraine Cordell'  **Subject: RE:** [1] **RE:** Simon Cordell  Hi Lorraine,  Please find response from your insurers  I have listened to the call that took place between the police and my colleague Jessica advising that Mr Simon Cordell was carrying tools in his vehicle so unfortunately, we have no other opportunity but to continue with the cancellation of the policy. Unfortunately, the policy will cease as of tomorrow as per the letter from KGM. 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I have always been very happy with Broadsure Direct that is why I have still use them and would like my insurance to carry on under them.  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:57  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Hi Martin  Can you let me know by email if I am going to still have insurance as from the?  **27/11/2013**  please, I got a letter saying my insurance will be closed from the  **27/11/2013**  and I cannot see the reason for this as I have done nothing wrong.  Many Thanks  Simon Cordell  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:57  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Dear martin  **296,**  After a next call and talking to oily he asked me to send over the receipt of me buying the van please see  attached scan. I am waiting for the new logbook to come from DVLA.  Simon  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 November **2013** 13:07  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell  Dear Martin  Today the  **15/11/2013**  I made a call to be able to speak to you with regard to what happened yesterday the  **14/11/2013**  with the police. I have talked to Oilly today and he asked me to write this email to you as they are thinking of closing my insurance policy. Yesterday I went for a meeting with the owner of a night club for a future job position the meeting was set for 14.00 hours. I drove down for my meeting and got there at around 13.00 hours there were some police at the road side doing stops on cars etc, as I drove pass and pulled over to park by the night club, my friend who was with me got out of the van to get some drinks and food while I waited in the van, as I got to the club early for my meeting. The police that were doing the stops came up to me, they told me they wanted to do some checks on the van I was sitting in, I asked why, and they told me under the road traffic act. I then passed the police my insurance policy for them to go over, the police officer also asked me why I had stopped there. I explained to him I had a meeting in the night club that we were outside, as it was due to open to the public in 1-month time to secure my future position there. While I was there, I was also planning on asking if there were any painting jobs, I explained all this to the police officer I was talking to. The police looked inside the van and clearly saw it was empty and that there were also no signs on the van showing it to be a company van. But the police officer was still unhappy. He talked to yourselves as the insurance company on the phone and was told I was not insured, at what point I called you myself as my insurance company as I knew I was insured. I explained the situation to yourselves to be told I was covered for commuting to work, social and domestic, as well as motor trade, but not for carriage of goods for a company, which did not matter as my van was empty and still is whilst being in the police impound. I am putting in a complaint to the independent complaints commission in regard to the unlawful seizure of my vehicle. Further to this would it please be possible to find out the status of my insurance policy and the reasons as to why I have been told you are in the process of closing my policy.  Yours sincerely  Mr. Simon Cordell  **6**  **The Enfield Gov / Email’s Issue:**  136. Lorraine Cordell \_Re\_ CX52JRZ  **/ Page Numbers:** 297  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 17:14  **To:** '[vrescharlton@met.police.uk](http://vrescharlton@met.police.uk)'  **Subject: RE:** CX52JRZ  To Whom It May Concern:  I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the  **14/11/2013**  tickets No: 01/ J63181495  I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there. I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company. Or if my insurance company emails you can you give them a list.  Many Thanks  Simon Cordell  **7**  **The Enfield Gov / Email’s Issue:**  137. Lorraine Cordell \_FW\_ RE\_ CX52JRZ  **/ Page Numbers:** 298,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 17:20  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** CX52JRZ  Hello Martin  Please see the below email that I have been told by the police to contract Charlton Car Pound as when any vehicle is impounded, they do a check and list all the items in the vehicle. I am hoping to get a reply to my email on how to go about getting the list shortly.  Simon  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 17:14  **To:** '[vrescharlton@met.police.uk](http://vrescharlton@met.police.uk)'  **Subject: RE:** CX52JRZ  To Whom It May Concern:  I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the  **14/11/2013**  tickets No: 01/ J63181495 I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there. I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company. Or if my insurance company emails you can you give them a list.  Many Thanks  Simon Cordell |
| 24/11/2013 | **1**   * **The Enfield Gov / Email’s Issue:**   138. Lorraine Cordell \_FW\_ RE\_ CX52JRZ (2) **/ Page Numbers:** 299  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  138. Lorraine Cordell \_FW\_ RE\_ CX52JRZ (2)  **/ Page Numbers:** 299,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2013** 13:33  **To:** '[charltondocuments@met.police.uk](http://charltondocuments@met.police.uk)'  **Subject: FW: RE:** CX52JRZ  Hello  Can anyone please tell me how I can deal with this issue below  Many Thanks  Simon Cordell  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 17:14  **To:** '[vrescharlton@met.police.uk](http://vrescharlton@met.police.uk)'  **Subject: RE:** CX52JRZ  To Whom It May Concern:  I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the 14/11/**2013** tickets No: 01/ J63181495 I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there. I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company. Or if my insurance company emails you can you give them a list.  Many Thanks  Simon Cordell |
| 25/11/2013 | **1**   * **The Enfield Gov / Email’s Issue:**   139. Lorraine Cordell \_FW\_ RE\_ Simon Cordell **/**  **Page Numbers:** 300,301,302  Brixton Case / Met Police!  Broadsure Insurance!  **2**   * **The Enfield Gov / Email’s Issue:**   140. Vicky Beale \_FW\_ REF\_ 00-COSX14MT04-ID\_42\_ Urgent **/**  **Page Numbers:** 303,304  Brixton Case / Met Police!  Broadsure Insurance!  **3**   * **The Enfield Gov / Email’s Issue:**   141. Lorraine Cordell \_Re\_ REF\_ 00-COSX14MT04-ID\_42\_ Urgent **/**  **Page Numbers:** 305,306  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  139. Lorraine Cordell \_FW\_ RE\_ Simon Cordell  **/ Page Numbers:** 300,301,302,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 25 November **2013** 10:06  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: FW: RE:** Simon Cordell  Hello Martin  I have spent all weekend trying to get hold of the Charlton Car Pound as that is where the police have said there will hold a list of what was in the van. The police have told me that the compound has to make a list of every vehicle that is impounded so it covers them also so they will have a list. I have sent 2 emails over the weekend which I do know they have read as I had tracking on them. I have spoken to Kelly today and she has asked me to make sure you have the information for the compound and can you pass it over to her asap. Also, can you find out from Kelly Tiller if Simon will be covered after 12.00 today while she gets hold of the compound please and let us know as soon as possible.  Emails for the compound  [charltondocuments@met.police.uk](http://charltondocuments@met.police.uk)  [vrescharlton@met.police.uk](http://vrescharlton@met.police.uk)  Address and ticket number  **Charlton Car Pound,** 8 Bramshot Avenue, London, SE7 7HY on the 14/11/**2013** tickets No: 01/ J63181495 Charlton Car Pound 02082848661 telephone number that I can find. Van Reg CX52JRZ and the date was taken in was the  **14/11/2013**  I have also been speaking to Sally Browne, duty inspector at Lambeth police station, I spoken to her on the  **22/11/2013**  and the  **23/11/2013**  when she called me back?  I was told that due to this going to court the police would not be able to talk to us and that they will not be back on duty till the end of this week and they will be doing night shaft. CAD 7548/22Nov13 and also CAD 10164/22Nov13 these are the 2 CAD numbers for me asking to speak to the inspector Silly Browne. Please see the read receipts below for the emails I sent over to the compound  Your message  **To:** Austin PAUL R (DORCC SERV)  **Subject: RE:** CX52JRZ  **Sent:** Friday, November 22, **2013** 5:14:12 PM (UTC) Dublin, Edinburgh, Lisbon, London was read on Saturday, November 23, **2013** 4:41:48 AM (UTC) Dublin, Edinburgh, Lisbon, London. Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment please do not print this email unless absolutely necessary.  **NOTICE**  This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. 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Find us at:  **Facebook:** [Facebook.com/metpolice.uk](http://Facebook.com/metpoliceuk)  **Twitter:** [@metpolice.uk](http://@metpoliceuk)  Your message  **To:** Guy Rob (DORCC SERV)  **Subject: FW: RE:** CX52JRZ  **Sent:** Sunday, November 24, **2013** 1:32:58 PM (UTC) Dublin, Edinburgh, Lisbon, London was read on Sunday, November 24, **2013** 5:01:36 PM (UTC) Dublin, Edinburgh, Lisbon, London. Total Policing is the Met's commitment to be on the streets and in your communities to catch offenders, prevent crime and support victims. We are here for London, working with you to make our capital safer. Consider our environment please do not print this email unless absolutely necessary.  **NOTICE** This email and any attachments may be confidential, subject to copyright and/or legal privilege and are intended solely for the use of the intended recipient. If you have received this email in error, please notify the sender and delete it from your system. To avoid incurring legal liabilities, you must not distribute or copy the information in this email without the permission of the sender. MPS communication systems are monitored to the extent permitted by law. Consequently, any email and/or attachments may be read by monitoring staff. Only specified personnel are authorised to conclude any binding agreement on behalf of the MPS by email. The MPS accepts no responsibility for unauthorised agreements reached with other employees or agents. The security of this email and any attachments cannot be guaranteed. Email messages are routinely scanned but malicious software infection and corruption of content can still occur during transmission over the Internet. Any views or opinions expressed in this communication are solely those of the author and do not necessarily represent those  of the Metropolitan Police Service (MPS).  Find us at:  **Facebook:** [Facebook.com/metpolice.uk](http://Facebook.com/metpoliceuk)  **Twitter:** [@metpolice.uk](http://@metpoliceuk)  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 November **2013** 13:33  **To:** '[charltondocuments@met.police.uk](http://charltondocuments@met.police.uk)'  **Subject: FW: RE:** CX52JRZ  Hello  Can anyone please tell me how I can deal with this issue below  Many Thanks  **302,**  Simon Cordell  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 22 November **2013** 17:14  **To:** '[vrescharlton@met.police.uk](http://vrescharlton@met.police.uk)'  **Subject: RE:** CX52JRZ  To Whom It May Concern:  I am writing this email after calling the police and being told to contract yourselves about a matter I am trying to sort out. My Van reg CX52 JRZ was impounded to Charlton Car Pound, 8 Bramshot Avenue, London, SE7 7HY on the 14/11/**2013** tickets No: 01/ J63181495 I have been told by the police when I called them that each vehicle that is impounded you do a check on to list what items are in there. I would like to know how I can go about getting a list of items that was in my van reg CX52 JRZ as I need this list to give it to my insurance company.  Or if my insurance company emails you can you give them a list.  Many Thanks  Simon Cordell  **2**  **The Enfield Gov / Email’s Issue:**  140. Vicky Beale \_FW\_ REF\_ 00-COSX14MT04-ID\_42\_ Urgent  **/ Page Numbers:** 303,304  **From:** Vicky Beale [[vickybeale@broadsuredirect.com](http://vickybeale@broadsuredirect.com)]  **Sent:** 25 November **2013** 16:10  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: FW:** REF: 00-COSX14MT04-ID<42> Urgent  **Importance: High**  Kind Regards,  Vicky Beale  “dd: image001.png@01CC9F89.E”  **Administration Department**  **t:** 01843 594477  f: 01843 594488 **Broadsure Direct –**  **Telephone number:** 01843 594477 –  **Fax Number:** 01843 594488  This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.  **From:** Vicky Beale [**Mail To:** [vickybeale@broadsuredirect.com](http://vickybeale@broadsuredirect.com)]  **Sent:** 25 November **2013** 15:53  **To:** ['lorriane32@blueyonder.co.uk'](http://'lorriane32@blueyonder.co.uk')  **Subject:** REF: 00-COSX14MT04-ID<42> Urgent Importanc**e:** High  Good Afternoon,  Can you please ask Simon to contact me urgently, as we need him to go to the compound and when he is there to contact Kelly at KGM on 02085301811, if he can't do this that we need a report form from the compound and for him to contact 02071613500 and request a subject access request of report.  Kind Regards,  Vicky Beale  “cid: image001.png@01CC9F89.E”  **Administration Department t:** 01843 594477 f: 01843 594488  **304**  ‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐  Broadsure Direct ‐ **Telephone number:** 01843 594477 ‐ **Fax Number:** 01843 594488  ‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐  This e‐mail transmission is strictly confidential and intended solely for the person or organisation to whom it is  addressed. It may contain privileged and confidential information and if you are not the intended recipient,  you must not copy, distribute or take any action in reliance on it. If you have received this e‐mail in error,  please reply to the sender as soon as possible and delete the message. 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Many Thanks Simon Cordell  **From:** Vicky Beale [**Mail To:** [vickybeale@broadsuredirect.com](http://vickybeale@broadsuredirect.com)]  **Sent:** 25 November **2013** 16:10  **To:** [lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)  **Subject: FW:** REF: 00-COSX14MT04-ID<42> Urgent  Importanc**e:** High  Kind Regards,  Vicky Beale  cid: image001.png@01CC9F89.E  **Administration Department t:** 01843 594477 f: 01843 594488 **Broadsure Direct - Telephone number:** 01843 594477 - **Fax Number:** 01843 594488 This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network.  Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority.  **From:** Vicky Beale [**Mail To:** [vickybeale@broadsuredirect.com](http://vickybeale@broadsuredirect.com)]  **Sent:** 25 November **2013** 15:53  **To:** ['lorriane32@blueyonder.co.uk'](http://'lorriane32@blueyonder.co.uk')  **Subject:** REF: 00-COSX14MT04-ID<42> Urgent Importanc**e:** High  Good Afternoon,  **306,**  **Sent: 25 November 2013 16:28**  **From:** Tiller, Kelly  [**Mail To:**Kelly.Tiller@canopius.com](mailto:Kelly.Tiller@canopius.com)  **To:** VRES Mailbox – Charlton  **Subject: RE:** Mr. Simon Cordell - CX52 Xxxx.  I got told by the police that you do a report on all items that was in the vehicle at the time it was ceased.  Can I get a copy of this report please?  Kind regards Kelly Tiller  Fleet Underwriting | KGM Motor Insurance—Member of the Canopius Group KGM House | 14 Eastwood Close | London | E18 1RZ D +44 (0) 20 8530 1818 | F +44 (0) 20 8530 1841 [www.kgminsurance.co.uk](http://www.kgminsurance.co.uk)  | [www.canopius.com](http://www.canopius.com)  **Sent: 25 November 2013 16:26**  **From:**[Sarah.Williams6@met.pnn.police.uk](mailto:Sarah.Williams6@met.pnn.police.uk)  **Mail To:**[Sarah.Williams6@met.pnn.police.uk](mailto:Sarah.Williams6@met.pnn.police.uk)  On Behalf Of [VresCharlton@met.pnn.police.uk](mailto:VresCharlton@met.pnn.police.uk)  **To:** Tiller, Kelly  **Subject: RE:** Mr Simon Cordell - CX52 Jxx  We got no record what was in the vehicle; we do not touch the vehicle's contents.  Regards, S. Williams.  **Sent: 25 November 2013 10:55**  **From:** Tiller, Kelly.  [**Mail To:**Kelly.Tiller@canopius.com](mailto:Kelly.Tiller@canopius.com)  **To:** VRES Mailbox—Charlton  **Subject:** Mr Simon Cordell - CX52 Xxxx.  Morning, I need some assistance with regards to the above. We insure, Mr Simon Cordell and I need a copy of the report of the items that was in his vehicle at the time it was ceased. We are due to cancel his policy @ noon today. Your urgent advises are awaited.  Kind regards Kelly Tiller. |
| 26/11/2013 | **1**   * **x1 Email**   Police Car Compound, **/** Loss of Insurance for the Van + collection fees / Night club Job Due to the Police Loss of Insurance for the Van + collection fees / Nightclub Job Due to the Police & Insurance Company  Brixton Case / Met Police!  Broadsure Insurance!  **2**   * **The Enfield Gov / Email’s Issue:**   142. Lorraine Cordell \_Re\_ Simon Cordell **/**  **Page Numbers:** 307  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **x1 Email**  Police Car Compound  **Sent: 26 November 2013 14:10**  **From:**[GARETH.Mullett@met.pnn.police.uk](mailto:GARETH.Mullett@met.pnn.police.uk)  **Mail To:**[GARETH.Mullett@met.pnn.police.uk](mailto:GARETH.Mullett@met.pnn.police.uk)  On Behalf Of [VresCharlton@met.pnn.police.uk](mailto:VresCharlton@met.pnn.police.uk)  **To:** Tiller, Kelly  **Subject: RE:** MR. Simon Cordell - CX52 Xxxx  Kelly, I looked at the seizure notice nothing was taken at the roadside and nothing was registered as left in the vehicle.  Regards, Gareth  **2**  **The Enfield Gov / Email’s Issue:**  142. Lorraine Cordell \_Re\_ Simon Cordell  **/ Page Numbers:** 307,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 26 November **2013** 15:46  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell  **Attachments:** Data-Protection-KGM.doc; Kelly-Tiller-KGM.doc  Hello Martin,  Thank you for the phone call today to tell me I was still insured. Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998. The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database. And also, about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.  Many Thanks  Simon Cordell |
| 28/11/2013 | **1**   * **The Enfield Gov / Email’s Issue:**   144. Lorraine Cordell \_RE\_ Simon Cordell Case update **/**  **Page Numbers:** 308  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  144. Lorraine Cordell \_RE\_ Simon Cordell Case update  **/ Page Numbers:** 308,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 28 November **2013** 13:41  **To:** 'JOSEPHINE WARD'  **Subject: RE:** Simon Cordell Case update  Hi Josey  Is there any update as to Simon case have you got any of the information from the crown yet and how is the 3-party discloser going with the insurance company as the case is on the WL for the 16/12/**2013** and there not many weeks left till this date?  Also, an update as to the other day when the police seized Simon case. The police officer called Simon insurance it was at this point he told the Insurance company that Simon had tools in his van. And the insurance company has this recorded. The insurance company was then going to void Simon insurance due to what the police office had told them. The insurance was going to be closed as of the  **23/11/2013**  Simon then told the insurance company if they close his insurance down that he will sure as he did not have any tools the insurance company give him till the  **25/11/2013**  at 12.00 hours to prove in fact he did not have tools in his van. We called the police and was told to contract the compound the van was taken to as they have to list everything that’s in any vehicles that are in a vehicle that is taken to any of these compounds. The insurance company asked Simon to go to the compound and call them when he got there to be able to talk to the police at the compound with Simon being there as they would need Simon to be there to be able give the police permission to talk to the insurance company. Simon did this on the  **26/11/2013**  when he got to the compound, he asked to speak to a manager which he was allowed to do the manager looked on their system and told Simon his van had nothing in there. A call was then made to his insurance company and the manager told them the Van had no tools in there in fact it had nothing in there as if it did it would have been noted on their system and the items would need to be taken out and locked up or they could be liable. The insurance company now have not closed Simon insurance down and now know that the police officer lied to them.  So, in fact the police were setting Simon up again.  Lorraine |
| 11/02/2013 | **2**   * **The Enfield Gov / Email’s Issue: 01**   Southwark Case **/**  **Page Numbers:** 326,327,328  Brixton Case / Met Police!  Broadsure Insurance!  My Company Too Smooth!  **2**  **The Enfield Gov / Email’s Issue: 01**  Southwark Case  **/ Page Numbers:** 326,327,328,  **327,**  **Subject: FW:** Regina v. Simon Cordell - application for Judge and Chambers bail application on  **28th June 2013**  At Southwark Crown Court.  **From:** Lorraine Cordell ([lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk))  **To:** [re\_wired@ymail.com](http://re_wired@ymail.com);  **Date: Wednesday, 11 December 2013, 22:06**  **From:** JOSEPHINE WARD [**Mail To**:[josephinewardsolicitor@gmail.com](http://josephinewardsolicitor@gmail.com)]  **Sent: 27 June 2013 09:35**  **To:** Lorraine Cordell  **Subject: Fwd.:** Regina v. Simon Cordell - application for Judge and Chambers bail application on  **28th June 2013**  At Southwark Crown Court.  Morning Lorraine  Please accept this email as confirmation that I have requested that Simon's bail application be listed tomorrow morning for bail. He will not be produced but I may have to require you to attend with the Post Office statement and also, your passport and a utility bill with your address on it. I will confirm if you are required this afternoon.  Regards  Josephine  **---------- Forwarded message ----------**  **From:** JOSEPHINE WARD <[josephinewardsolicitor@gmail.com](http://josephinewardsolicitor@gmail.com)>  **Date: Thu, Jun 27, 2013 at 9:32 AM**  **Subject:** Regina v. Simon Cordell - application for Judge and Chambers bail application on  **28th June 2013**  At Southwark Crown Court.  **To:** [listing@southwark.crowncourt.gsi.gov.uk](http://listing@southwark.crowncourt.gsi.gov.uk)  **Cc:** [Innerlondon&Southwarkcrown@cps.gsi.gov.uk](http://Innerlondon&Southwarkcrown@cps.gsi.gov.uk)  Dear Sir or Madam  We act on behalf of our above-named client and request that this matter be listed for a bail application at Southwark Crown Court on  **28th June 2013**  at 10am. **We attach the following:**  **1.** Notice and grounds  **328,**  **2.** Medical letters confirming the medical ailments of Ms Lorraine Cordell and Mrs Catherine Cordell  **3.** Too Smooth catalogue corroborating that our client is attempting to set up his own business. Please confirm the listing at you earliest convenience.  Yours faithfully  **MICHAEL CARROLL & CO**.  Attachments  photo.png (640 B)  viewer\_014.png (5.09 KB)  viewer.png (7.26 KB)  viewer\_002.png (5.61 KB)  viewer\_003.png (113.86 KB)  viewer\_004.png (7.53 KB)  viewer\_005.png (7.85 KB)  viewer\_006.png (6.88 KB)  viewer\_007.png (6.56 KB)  viewer\_008.png (8.71 KB)  viewer\_009.png (4.98 KB)  viewer\_010.png (9.06 KB)  viewer\_011.png (72.75 KB)  viewer\_012.png (5.08 KB)  viewer\_013.png (7.62 KB)  PNC.pdf (275.64 KB)  REASONS FOR THIS APPLICATION.doc (37.50 KB)  medical letters in support of bail application.pdf (773.71 KB)  1776503430-gview\_local\_gview\_base\_mod.js (337.11 KB)  sem\_a0af21c60b0dddc27b96d9294b7d5d8f.js (55.07 KB) |
| 18/12/2013 | **2**   * **The Enfield Gov / Email’s Issue:**   158. Lorraine Cordell \_Re\_ Simon Cordell\_ (1) **/**  **Page Numbers:** 375  Brixton Case / Met Police!  Broadsure Insurance!  **2**  **The Enfield Gov / Email’s Issue:**  158. Lorraine Cordell \_Re\_ Simon Cordell\_ (1)  **/ Page Numbers:** 375,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 18 December **2013** 13:06  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell  Hi Martin  I have still not had a reply from KGM about the data protection or an email from them to say he is in fact still insured. And on the Mid database the van is still showing as not insured, due to this Simon is not driving the van as he does not want to get pulled again by the police which I don’t think is right as he has in fact paid his insurance to be able to drive it if he needs to can this please be sorted out as he really does not want any more problems with getting pulled over due to it not showing up as insured. I also have called DVLA again about the logbook and have been told that they should be with us soon.  Many Thanks  Lorraine  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 26 November **2013** 15:46  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell  Hello Martin,  Thank you for the phone call today to tell me I was still insured. Could you please pass on the attached documents to Kelly Tiller at KGM one is a Subject access request under the Data Protection Act 1998. The other letter is just to get Kelly Tiller to confirm by email I am in fact still insured so I have this in writing and also to found out why my van is still not showing up on the database. And also about the logbooks which I am still waiting for them from DVLA I called DVLA today when I got back from the compound and was told it can take 8 weeks for me to get the new logbooks, I will therefore send then right over to you by email as soon as I get them.  Many Thanks  Simon Cordell |
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| **01/01/2014** | * **Gazebo Case**   Bail Variation! |
| **02/01/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   162. Martin Jenkin \_Simon Cordell **/**  **Page Numbers:** 379,380  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  162. Martin Jenkin \_Simon Cordell  **/ Page Numbers:** 379,380,  **From:** Martin Jenkin [[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)]  **Sent:** 02 January **2014** 16:51  **To:** 'Lorraine Cordell'  **Subject:** Simon Cordell  Lorraine, as per telephone conversation today please find a screen print from the insurance company KGM confirming that vehicle reg CX52 JRZ should be showing on the database. I have today contacted the MIB and spoken to a young lady named Sam who has confirmed the vehicle in question IS showing as insured with KGM Insurance, there seems to be an issue with the ASK mid database but Sam has assured me that the Police National Computer accesses the MID direct and this should not cause a problem. If the police contacted the MIB regarding the vehicle they will confirm that the vehicle is insured under policy number MT3574694  Regards  Martin Jenkin DDI 01843 598744  cid: image001.png@01CC9FAC. (  **380,**  t: 01843 594477  f: 01843 594488  ‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐  Broadsure Direct ‐ **Telephone number:** 01843 594477 ‐ **Fax Number:** 01843 594488  ‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐  This e‐mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute or take any action in reliance on it. If you have received this e‐mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e‐mail communications passing through our network.  ‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐‐  Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority. |
| **03/01/2014** | **2**   * **No insurance.**   Had to pick up the van from the police compound, once again. I had to pay when I clearly had insurance!  Brixton Case / Met Police!  Broadsure Insurance!  **2**  **No insurance.**  Had to pick up the van from the police compound, once again. I had to pay when I clearly had insurance! |
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| **24/02/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   227. Lorraine Cordell \_Re\_ Simon Cordell CX52JRZ /  **Page Numbers:** 538  Brixton Case / Met Police!  Broadsure Insurance!  **2**   * **The Enfield Gov / Email’s Issue:**   228. Lorraine Cordell \_Re\_ Simon Cordell REG CX52JRX **/**  **Page Numbers:** 539  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  227. Lorraine Cordell \_Re\_ Simon Cordell CX52JRZ  **/ Page Numbers:** 538,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 February **2014** 16:34  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE: RE:** Simon Cordell CX52JRZ  **Attachments:** soldVanCX52JRZ.jpg  Hi Martin  After the call today please see the attached recipe for the Van CX52JRZ  Lorraine  **2**  **The Enfield Gov / Email’s Issue:**  228. Lorraine Cordell \_Re\_ Simon Cordell REG CX52JRX  **/ Page Numbers:** 539,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 24 February **2014** 19:09  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell REG CX52JRX  **Attachments:** SoldVanCX52JRZ2704**2013**.jpg;  BuyVanrecieptCX52JRZ1011**2013**.jpg  Hi Martin  Today when I sent over the recipe for the van, I sent over the wrong one. Simon has just come here and showed me the last 2 recipes for the van. I believe you already have the  **10/11/2013**  as I emailed this over to you on the  **15/11/2013**  at 15.57 Lorraine |
| **25/02/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   229. Lorraine Cordell \_Re\_ Simon Cordell Logbook\_ (1) **/**  **Page Numbers:** 540  Brixton Case / Met Police!  Broadsure Insurance!  **2**   * **The Enfield Gov / Email’s Issue:**   230. Lorraine Cordell \_Re\_ Simon Cordell\_ (24) **/**  **Page Numbers:** 541  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  229. Lorraine Cordell \_Re\_ Simon Cordell Logbook\_ (1)  **/ Page Numbers:** 540,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 25 March **2014** 11:40  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell Logbook  **Attachments:** CX52JRZlogbookfull.pdf  Dear Martin  Here is the logbook for CX52JRZ please see attached. I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected. Which I will be doing. Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as  **15/02/2014**  as the green slip section 10 was sent to them, so the date of the  **10/11/2013**  was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out. Also, about the claim for  **09 Dec 2013**  we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?  And also, I know there was some confusion as to the number that was called to report this on the  **09 Dec 2013**  please see the below information from my phone bill Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the  **09/12/2013**  and give all the information which the person noted. I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call. If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.  Lorraine  **2**  **The Enfield Gov / Email’s Issue:**  230. Lorraine Cordell \_Re\_ Simon Cordell\_ (24)  **/ Page Numbers:** 541,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 25 February **2014** 14:31  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)  **Subject: RE:** Simon Cordell Hi Martin  Can you please give an update as to what is going on please with my insurance?  I do not think it is right that KGM are doing this with my no claims, KGM has made one phone call to me about a claim on the  **14/09/2013**  where I told them, I would send the invoice for the van, since this time I have not had one single letter to say they did not get the invoice, or any letters about this so-called claim for the  **14/09/2013**  and this is nearly 6 months old now. How can it be I have not had one single letter yet now my insurance is due to be renewed they bring up this and this is nearly 6 months down the line and I have heard nothing about this claim since I talked to someone from KGM on the phone back in  **Sep 2013?**  I have still not had any letters about the subject access request under the data protect act 1998, and the letter I emailed yourself to send over to KGM on the  **26/11/2013**  at 15.46 and will now be taking this up with the ICO. I have never had so many problems with an insurance company in my life then what I have had in the past year with KGM, and will be taking this up with the insurance ombudsman I have already spoken to them and they are very shocked at what I have told them and that is not all of it, they have asked me to write it all down and send it to them by email which I will be doing. There should be only one thing that is outstanding and that is the issue for the 09/12/**2013**, I have made 3 calls to the claim line to inform them what happened and yes there is a claim which was not my fault being addressed. I am at this time waiting for someone to contract me about this matter as this is what I was told the last time I made a call about it. Could this be looked into also so I know that it is being addressed in the correct way and I am not just waiting for someone to contact me and this does not happen as I would like to get this addressed as soon as possible so that KGM will see this claim was not my fault. I would like to get insured yet for the past days have not been able to do so as I am waiting for information on a quote and also to hear back about what KGM is doing with my 10 years no claims which was protected. I have been with Broadsure for a few years now and have never had any problems with you.  Simon |
| **26/02/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   232. Lorraine Cordell \_Re\_ Simon Cordell Logbook  **/ Page Numbers:** 543  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  232. Lorraine Cordell \_Re\_ Simon Cordell Logbook  **/ Page Numbers:** 543,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 26 March **2014** 17:54  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Simon Cordell Logbook  Hi Martin  Is it all possible to get an update I am losing money due to not having insurance and not being able to drive? You said you would get back to me today and I have not heard anything.  Simon  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 25 March **2014** 11:40  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell Logbook  Dear Martin  Here is the logbook for CX52JRZ please see attached. I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected. Which I will be doing. Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as  **15/02/2014**  as the green slip section 10 was sent to them, so the date of the  **10/11/2013**  was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out. Also, about the claim for  **09 Dec 2013**  we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?  And also, I know there was some confusion as to the number that was called to report this on the  **09 Dec 2013**  please see the below information from my phone bill Mon  **09 Dec**  13:28 SPEC SERV 08444126412 22:00  The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the  **09/12/2013**  and give all the information which the person noted. I know there is some issue as to the lady who witnessed this information being, but it was all given on this call. If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.  Lorraine |
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| **25/03/2014** | **2**   * **Added from 31 March 2014 13:53**   **From:** Lorraine Cordell  **Mail To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  **Sent: 25 March 2014 11:40**  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell Logbook  Brixton Case / Met Police!  Broadsure Insurance!  **Added from 31 March 2014 13:53**  **From:** Lorraine Cordell  **Mail To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  **Sent: 25 March 2014 11:40**  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell Logbook  Dear Martin  Here is the logbook for CX52JRZ please see attached. I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected. Which I will be doing. Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as  **15/02/2014**  as the green slip section 10 was sent to them, so the date of the  **10/11/2013**  was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out. Also, about the claim for  **09 Dec 2013**  we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?  And also, I know there was some confusion as to the number that was called to report this on the  **09 Dec 2013**  please see the below information from my phone bill Mon 09 Dec13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the  **09/12/2013**  and give all the information which the person noted. I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call. If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact, her about what she saw and who was at fault.  Lorraine |
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| **28/03/2014** | **1**   * **Added from 31 March 2014 13:53**   **From:** Paul McNally [**Mail To:** [p.mcnally@aaconline.co.uk](http://p.mcnally@aaconline.co.uk)] On Behalf Of + Southend Claims  **Sent: 28 March 2014 15:34**  Brixton Case / Met Police!  Broadsure Insurance!  **Added from 31 March 2014 13:53**  **From:** Paul McNally [**Mail To:** [p.mcnally@aaconline.co.uk](http://p.mcnally@aaconline.co.uk)] On Behalf Of + Southend Claims  **Sent: 28 March 2014 15:34**  **To:** Martin Jenkin  **Subject: RE:** [1] Simon Cordell REG CX52JRX Claim Reference A27/**2013**/190530  Good afternoon  Many thanks for the V5 now received, however the details therein do not tally with the insurance nor the sales and purchase receipts submitted by the policyholder as such we are at this time unable to close the file. We will however pass the evidence to hand onto the third party and request confirmation that they will redirect their claim, failing which we will insist that they obtain judgement on the driver of the vehicle at the time of the alleged incident. As the vehicle was never removed from the policy and the DVLA history does not tie in with the purchase/sales history submitted we are left with a possible involvement as the RTA Insurer which remains a contentious issue, as the V5 shows the owner from  **06/02/2012**  To  **15/02/2014**  as Adam Harris, with the inception of this insurance policy being  **23/02/2013**  for the vehicle and our mutual client/policyholder. We trust the above is of assistance. Paul McNally | Technical Claims Handler Auto Accident Claims on behalf of KGM Insurance | Sureland House | Journeyman’s Way | Southend on Sea | SS2 5TF  **Tel:** 01702 444381  **Fax:** 01702 461508  1\*r„1cid: image00  Accident Management You Can Rely On  Please visit our website at - [www.autoaccidentclaims.co.uk](http://www.autoaccidentclaims.co.uk)  http://img.recycletheworld |
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| **31/03/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   238. Martin Jenkin\_RE\_ [1] Simon Cordell Logbook **/**  **Page Numbers:** 791,792  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  238. Martin Jenkin\_RE\_ [1] Simon Cordell Logbook  **/ Page Numbers:** 791,792,  **From:** Martin Jenkin [[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)]  **Sent:** 31 March **2014** 13:53  **To:** 'Lorraine Cordell'  **Subject: RE:** [1] Simon Cordell Logbook Hi Lorraine,  Please find attached the response I have received from Claims,  **From:** Paul McNally [**Mail To:** [p.mcnally@aaconline.co.uk](http://p.mcnally@aaconline.co.uk)] On Behalf Of + Southend Claims  **Sent: 28 March 2014 15:34**  **To:** Martin Jenkin  **Subject: RE:** [1] Simon Cordell REG CX52JRX Claim Reference A27/**2013**/190530  Good afternoon  Many thanks for the V5 now received, however the details therein do not tally with the insurance nor the sales and purchase receipts submitted by the policyholder as such we are at this time unable to close the file. We will however pass the evidence to hand onto the third party and request confirmation that they will redirect their claim, failing which we will insist that they obtain judgement on the driver of the vehicle at the time of the alleged incident. As the vehicle was never removed from the policy and the DVLA history does not tie in with the purchase/sales history submitted we are left with a possible involvement as the RTA Insurer which remains a contentious issue, as the V5 shows the owner from  **06/02/2012**  To  **15/02/2014**  as Adam Harris, with the inception of this insurance policy being  **23/02/2013**  for the vehicle and our mutual client/policyholder. We trust the above is of assistance. Paul McNally | Technical Claims Handler Auto Accident Claims on behalf of KGM Insurance | Sureland House | Journeyman’s Way | Southend on Sea | SS2 5TF  **Tel:** 01702 444381  **Fax:** 01702 461508  1\*r„1cid: image00  Accident Management You Can Rely On  Please visit our website at - [www.autoaccidentclaims.co.uk](http://www.autoaccidentclaims.co.uk)  <http://img.recycletheworld>  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent: 26 March 2014 17:54**  **To:** [martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)  **Subject: RE:** Simon Cordell Logbook  Hi Martin  Is it all possible to get an update I am losing money due to not having insurance and not being able to drive? You said you would get back to me today and I have not heard anything.  **792,**  Simon  **From:** Lorraine Cordell  **Mail To:** [lorraine32@blueyonder.co.uk](mailto:lorraine32@blueyonder.co.uk)  **Sent: 25 March 2014 11:40**  **To:** 'Martin Jenkin'  **Subject: RE:** Simon Cordell Logbook  Dear Martin  Here is the logbook for CX52JRZ please see attached. I did call DVLA after I got the letter from them which showed the spelling of the last name wrong as it was spelled Cardell and not Cordell, they told me I had to wait until the logbook come in the post and then to fill in section 6 to get it corrected. Which I will be doing. Also, I have also noticed today when the logbook came in the post and I am not sure why they have put the new keepers date as  **15/02/2014**  as the green slip section 10 was sent to them, so the date of the  **10/11/2013**  was on it so I will be writing a letter to ask why this was done, along with the section 6 to correct the last name. Could you please update us as to when this can be sorted with KGM as to the claim that is against Simon so he can sort his insurance out. Also, about the claim for  **09 Dec 2013**  we still have not heard from KGM as to when someone will be sent out to take a report from Simon could this be looked into?  And also, I know there was some confusion as to the number that was called to report this on the  **09 Dec 2013**  please see the below information from my phone bill Mon 09 Dec13:28 SPEC SERV 08444126412 22:00 The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the  **09/12/2013**  and give all the information which the person noted. I know there is some issue as to the lady who witnessed this information being missing but it was all given on this call. If it can be possible can someone get the tape for this call and get the information to the witness so KGM can contact her about what she saw and who was at fault.  Lorraine |
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| **08/04/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   290. Lorraine Cordell \_Re\_ [1] Simon Cordell Logbook **/**  **Page Numbers:** 811,812,813,814  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  290. Lorraine Cordell \_Re\_ [1] Simon Cordell Logbook  **/ Page Numbers:** 811,812,813,814,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 08 April **2014** 19:14  **To:** 'Martin Jenkin'  **Subject: RE:** [1] Simon Cordell Logbook  Dear Martin  After the call I made to you today and what we spoke about please see the email that you asked me to write. As said on the phone today and as you are well aware Simon did not think any Vehicles was on the database and had to carry his policy around from the start of his policy with KGM as each time he was pulled by police nothing showed as him being insured, so as you are aware the police and Simon had to call you many times when Simon was pulled by police to confirm with the police that he was in fact insured. So as to what the claims department are saying about the Vehicle being on the database how was Simon have meant to know about this to have called to take off any Vehicles?  Simon did not know there was an error on the database due to it being inputted wrong on the database form, so it was showing up on the insurance database but not he mid database due to this error, so how was he meant to be aware of this fact. He was only made aware of this in late  **November 2013**  when some issues came up that Kelly Tiller of KGM was dealing with. It was at this point his car started showing up on the mid so KGM had fixed this, but no other Vehicles, was showing up on the mid database until it was corrected in  **Jan 2013**  by KGM. I do believe now it was something to do with a space being placed within the numbers of the reg of the Vehicles, the insurance database accepts this, but the mid database does not. But this is documented well in emails. Also why has KGM never sent me any letters of this claim being held against me?  there was a call from KGM about the  **Sep 2013**  but I told the person who called I did not own the Van at that time I was asked to send in the bill of sale and I did, after this I did not hear anything else about this so was thinking everything was ok until it was time for my renewal it was only at this point I was told about this claim being on my insurance, It is also well known you have my mums phone number which is on file which is 0208 245 7454 and there is always someone at home so if there was any issues why no phone calls or any letters about this?  But also, I am sure there should have been a letter sent about this claim and there have never been any letters sent. There are some more issues and that is the claim for  **Dec 2013**  when Simon was taking my car to service it. As you are aware KGM even said Simon was not covered by his trade policy and you had to call them and sort this issue out. But that still does not cover the fact Simon has made many calls and also sent emails about this claim. Which we still have not heard anything back about also there has been no letters sent about this claim also. The last time he called he was told that someone would be sent out to take a report for this claim yet again there have been no phone calls or letters to set this up so a report can be taken. There is also a problem that on the  **09/12/2013**  when he called to report this, he gave over a witness information IE Name and her phone number which on the last call that was made they did not seem to have any information as to the witness information I have checked my phone bill and the call was made please see below.  **812,**  Mon 09 Dec 13:28 SPEC SERV 08444126412 22:00  The call was made to 08444126412 at 13:28 and lasted 22 min this is when Simon called to report what had happened on the  **09/12/2013**  and give all the information which the person noted. I have asked for the recoding of the phone call be pulled out and heard so that the information as to the witness can be put on this claim and contacted yet I have heard nothing also. I have asked and emailed many times about this claim and it seems nothing has been done but yet KGM wants to hold this claim also against my insurance. There is also the fact on the  **26/11/2013**  an email was sent to Kelly Tiller at KGM about a subject access request under the data protection act 1998 again I have heard nothing about this, and more emails have been sent over about this. Please can these issued be addressed I paid for my insurance and it seems that nothing gets done it does not matter how many times calls are made or emails are sent KGM are just leaving everything. How long should it take to sort out a claim? Should I have had at least a letter?  Why has nothing been addressed?  As at this time due to these claims I cannot work, and this is costing me money every day I am not insured.  Regards  **From:** Martin Jenkin [**Mail To**:[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)]  **Sent:** 31 March **2014** 13:53  **To:** 'Lorraine Cordell'  **Subject: RE:** [1] Simon Cordell Logbook  Hi Lorraine,  Please find attached the response I have received from Claims,  **From:** Paul McNally [**Mail To:** [p.mcnally@aaconline.co.uk](http://p.mcnally@aaconline.co.uk)] On Behalf Of + Southend Claims  **Sent:** 28 March **2014** 15:34  **To:** Martin Jenkin  **Subject: RE:** [1] Simon Cordell REG CX52JRX Claim Reference A27/**2013**/190530  Good afternoon  Many thanks for the V5 now received, however the details therein do not tally with the insurance nor the sales and purchase receipts submitted by the policyholder as such we are at this time unable to close the file. We will however pass the evidence to hand onto the third party and request confirmation that they will redirect their claim, failing which we will insist that they obtain judgement on the driver of the vehicle at the time of the alleged incident. As the vehicle was never removed from the policy and the DVLA history does not tie in with the purchase/sales history submitted we are left with a possible involvement as the RTA Insurer which remains a contentious issue, as the V5 shows the owner from  **06/02/2012**  To  **15/02/2014**  as Adam Harris, with the inception of this insurance policy being  **23/02/2013**  for the vehicle and our mutual client/policyholder.  **813,814,** |
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| **14/04/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   299. Martin Jenkin returning your call **/**  **Page Numbers:** 829  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  299. Martin Jenkin returning your call  **/ Page Numbers:** 829,  **From:** Martin Jenkin [[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)]  **Sent:** 14 April **2014** 15:55  **To:** 'Lorraine Cordell'  **Subject:** returning your call  Please could you give me a call...  Regards  Martin Jenkin DDI 01843 598744 cid: image001.png  @01CC9FAC.  (t: 01843 594477 f: 01843 594488  **Broadsure Direct**  **Telephone number:** 01843 594477  **Fax Number:** 01843 594488  This e-mail transmission is strictly confidential and intended solely for the person or organisation to whom it is addressed. It may contain privileged and confidential information and if you are not the intended recipient, you must not copy, distribute, or take any action in reliance on it. If you have received this e-mail in error, please reply to the sender as soon as possible and delete the message. Please note that we are able to, and reserve the right to, monitor e-mail communications passing through our network. Broadsure Direct Is Authorised and regulated by the Financial Conduct Authority. |
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| **16/05/2014** | **1**   * **The Enfield Gov / Email’s Issue:**   310. Lorraine Cordell \_Re\_ Policy-Simon-Cordell **/**  **Page Numbers:** 857  Brixton Case / Met Police!  Broadsure Insurance!  **1**  **The Enfield Gov / Email’s Issue:**  310. Lorraine Cordell \_Re\_ Policy-Simon-Cordell  **/ Page Numbers:** 857,  **From:** Lorraine Cordell [[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 16 May **2014** 16:27  **To:** '[martinjenkin@broadsuredirect.com](http://martinjenkin@broadsuredirect.com)'  **Subject: RE:** Policy Simon Cordell  **Attachments:** 36980157JamieMacuire.doc  36980158LCordell.doc  36980160SheilaLewis.doc  Hi Martin  I got a call today and was told they needed 3 more invoices which I am sending over now. I hope the invoices will not be used for anything as this could cause me trouble under the data protection law.  Regards  Simon  **From:** Lorraine Cordell [**Mail To**:[lorraine32@blueyonder.co.uk](http://lorraine32@blueyonder.co.uk)]  **Sent:** 15 May **2014** 13:04  **To:** 'Martin Jenkin'  **Subject: RE:** Policy Simon Cordell  Hi Martin  Simon had a letter from policy plan saying they were cancelling his policy the letter was dated  **12/05/2014**  and they said they were cancelling seven days from the date of their letter. Not sure as to why as when Simon got your letter dated the  **06/05/2014**  we sent the documents you asked for to policy plan. Please see attached documents which were posted to policy plan. Could you please see as to the reason as why they are cancelling his policy please?  Regards  Simon |
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