

I think we should also do the Letter of Indemnity and will send this across to you in the next few days, theres no reason why you can't send this across now and it can do no harm.

I'm concious we have not done a formal final response yet to your complaint, I intend to do this as soon as we receive full details of the recovery costs you incurred and can make a decision on compensation, I trust thats acceptable.

If you need anything else or have any questions in the meantime please do not hesitate to contact us.

I am keeping Andy in the loop as I am due to go on leave from 12/2/15 - 8/3/15 so he will need to pick up any issues that may arise during that time.

We will be in touch shortly and await details from you as above in due course.

King Regards

Mr Peter Wood

From: Lorraine Cordell <lorraine32@blueyonder.co.uk>

Date: 26 January 2015 23:10:04 GMT

To: Wood, Peter <Peter.Wood@canopus.com>

Cc: complaints@lloyds.com <complaints@lloyds.com>

Subject: Re: MT3574694 Simon Cordell

Dear Peter Wood

Thank you for picking this up and taking the time to deal with this matter..

The date of the appeal I do not have yet.

I are waiting for this but the court and CPS said if I get the information needed before the court date then it could be sent to the court who found me guilty and the CPS and this would be linked to the case and addressed. In addition, there should be no need for the appeal court case.

I are trying to do this so that a next day is not got to be wasted of my time in court and getting to and from the court.

The day that the police officer pulled me and told KGM that I had tools in my van, which the police officer lied, and the police officer has said this in court so lied to the judge is 14/11/2013.

I think due to what the police officer said in court the CPS and judge would like to know the facts and what the police officer said on that phone call to KGM. In addition, when KGM spoke to the manager at the police compound and found out in fact there was not tools, I think the reason for this is the police officer committed perjury in the court.

That is why they asked me to get proof that my insurance was not void, section 9 witness statements as to what the police officer told KGM on the phone to try to void my insurance, In addition, the facts how KGM found out I had in fact done nothing wrong and my insurance should not be cancelled.

However, if you think a Letter of Indemnity would sort this matter out then if this could be done I would be very grateful, but could you include in the letter only reason this has come about is due to what the police officer told KGM about the tools being in the van. In addition, this is the reason KGM told the police officer that I would not then be covered by the insurance policy I had in force with them.